Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Monday, 16 March 2020 11:13 AM

To: 'PBSP'

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & SFY886H ON 27/02/2020 ***

LKK REF: CC3/AIG20003587/ea3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: PBSP <pml-pbsp@simedarby.com.sg> Sent: Friday, 13 March 2020 5:04 PM

To: Asher Sng (LKKAuto) < Asher Sng@lkkauto.com>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & SFY886H ON 27/02/2020 *** LKK REF:

CC3/AIG20003587/ea3

Dear Asher,

Kindly see email below.

Thank you.

Regards, Caroline C/o Performance Motors Limited - Body and Paint 303 Alexandra Road Singapore 159941

DID: 6319 0174 Fax: 6479 4601

From: Inthiran Thurasamy < inthiran.thurasamy@simedarby.com.sg>

Sent: Friday, 13 March 2020 4:49 PM
To: PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & SFY886H ON 27/02/2020 *** LKK REF:

CC3/AIG20003587/ea3

Dear Caroline,

Please see attached scene photo which showing position of third party vehicle on opposite lane.

The third party mention there is video captured from his vehicle, request the scene video for our view.

Thank you.

Best regards

Inthiran Thurasamy

Motor Claim Advisor Body and Paint

BMW

Performance Motors Ltd Performance Munich Autos

TEL: +65 1800 2255 269 DDI: +65 6319 0110 FAX: +65 6479 4601 Mobile: +65 81214600

Address: 303 Alexandra Road, Singapore 159941 Email: inthiran.thurasamy@simedarby.com.sg

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Sime Darby Motors
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From: PBSP

Sent: Friday, 13 March, 2020 4:20 PM

To: Inthiran Thurasamy <inthiran.thurasamy@simedarby.com.sg>

Subject: Fw: REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & SFY886H ON 27/02/2020 *** LKK REF:

CC3/AIG20003587/ea3

From: Asher Sng (LKKAuto) < AsherSng@lkkauto.com>

Sent: Friday, 13 March 2020 4:18 PM **To:** PBSP <pml-pbsp@simedarby.com.sg>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT - SMP8654Y & SFY886H ON 27/02/2020 *** LKK REF:

CC3/AIG20003587/ea3

[External Mail] This email originated from outside of the organisation; be careful with requests, attachments and links.

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Dear Sirs,

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of video footage/witness statement/scene photos (if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

Best Regards,

Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)