

Vic (LKKAuto)

From: Vic (LKKAuto)
Sent: Friday, 6 March, 2020 4:51 PM
To: Claims
Cc: Admin A; Vic (LKKAuto)
Subject: RE: ACCIDENT BETWEEN SLZ 1071 J AND YOUR INSURED SJQ 8138 B ON 4/3/2020
*** LKK REF: CC3/AIG20003585/ha3

WITHOUT PREJUDICE

Dear Terrence,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Friday, 6 March, 2020 3:36 PM
To: Mei Kwan (LKKAuto); Vic (LKKAuto)
Cc: Admin A; 'Claims'
Subject: RE: ACCIDENT BETWEEN SLZ 1071 J AND YOUR INSURED SJQ 8138 B ON 4/3/2020 *** LKK REF: CC3/AIG20003585/ha3

Dear Vic,

Have your principal filed the report yet? Kindly revert back to us.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 5 March 2020 3:51 PM
To: Claims; Vic (LKKAuto)
Cc: Admin A
Subject: RE: ACCIDENT BETWEEN SLZ 1071 J AND YOUR INSURED SJQ 8138 B ON 4/3/2020 *** LKK REF: CC3/AIG20003585/ha3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that we are currently **pending for our principal to release OI GIA report.**

Kindly note that for liability, claim negotiation and settlement, please contact Vic at 6841 2096.

Our respective case handler will look into the matter and revert to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, 4 March, 2020 5:50 PM
To: Admin A <admin-a@lkkauto.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: ACCIDENT BETWEEN SLZ 1071 J AND YOUR INSURED SJQ 8138 B ON 4/3/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$60/100 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 12/03/2020, 9.30AM. Owner waiting.

We are claiming against AIG.

Best Regards,
Syafiq
Claims Admin Assistant

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