Mei Kwan (LKKAuto)

From: Admin-D (LKKAuto)

Sent: Wednesday, 4 March, 2020 3:28 PM

To: 'Venessa Chan - SGUser'; assignments; Admin A

Cc: 'Motor Claims SG - SG Common'; 'Lionel Tan Tian Pei - SGUser'

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGD 6683K DOA: 04.03.2020

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: Venessa Chan - SGUser <venessa.chan@fwd.com>

Sent: Wednesday, 4 March, 2020 3:21 PM

To: 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser

lionel.tan@fwd.com>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SGD 6683K DOA: 04.03.2020

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ong Shiying <shiying.ong@fastechauto.com.sg>

Sent: Wednesday, 4 March 2020 2:58 pm

To: Venessa Chan - SGUser < venessa.chan@fwd.com>

Cc: Jason \(Jason \(Gastechauto.com.sg >; Lina Pang \(Lina.pang \(Gastechauto.com.sg >; Motor Claims SG - Gastechauto.com.

SG Common <<u>motorclaims.sg@fwd.com</u>>; Lionel Tan Tian Pei - SGUser <<u>lionel.tan@fwd.com</u>> **Subject:** [EXTERNAL] RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SGD 6683K DOA:

04.03.2020

Without Prejudice

Dear Venessa,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre-repair survey.

Thank you.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

From: Venessa Chan - SGUser [mailto:venessa.chan@fwd.com]

Sent: Wednesday, March 4, 2020 2:44 PM

To: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>

Cc: Jason < Jason@fastechauto.com.sg>; Lina Pang < Lina.pang@fastechauto.com.sg>; Motor Claims SG -

SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser lionel.tan@fwd.com>

Subject: REQUEST FOR PRE-REPAIR INSPECTION FOR SGD 6683K DOA: 04.03.2020

WITHOUT PREJUDICE

Dear Shiying,

Refer to your email dated on 04.03.2020 of the PRI Notice of your client's vehicle SGD6683K;

Please find our panel surveyors as follows: -

- 1. LKK AUTO CONSULTANTS PTE LTD
- 2. INFINITI APPRAISAL SERVICE
- 3. AJAX INSPECTION SERVICES PTE LTD
- 4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to motorclaims.sg@fwd.com.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



From: Ong Shiying <<u>shiying.ong@fastechauto.com.sg</u>>

Sent: Wednesday, 4 March 2020 2:15 pm

To: Motor Claims SG - SG Common < motorclaims.sg@fwd.com >

Cc: Jason < Jason@fastechauto.com.sg>; Lina Pang < Lina.pang@fastechauto.com.sg>

Subject: [EXTERNAL] REQUEST FOR PRE-REPAIR INSPECTION FOR SGD 6683K DOA:

04.03.2020

Without Prejudice

Dear Sir/Madam

Your insured's vehicle: SJD 8161B.

Date of accident: 04/03/2020

Please arrange Pre-repair Inspection for my client's vehicle no: SGD 6683K.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least 10 motor surveyors within 2 days of the notice.

Thank you.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

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