

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Wednesday, 11 March, 2020 5:31 PM
To: ONG LI LI
Cc: MT_Claim_SG; Admin A; Khanchna (LKK Auto)
Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: 19/20/20/VC06/023128 [External General]
Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

LPC ref: 19/20/20/VC06/023128
LKK REF: CC4/LPC20003576/Kka3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

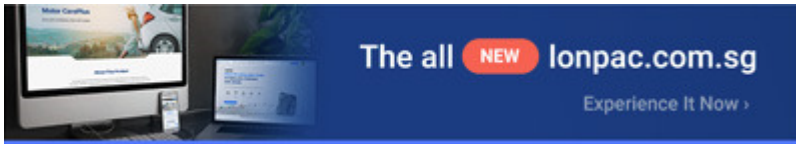
From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 5 March, 2020 5:48 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: 19/20/20/VC06/023128 [External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Thursday, 5 March 2020 5:46 PM
To: ONG LI LI <long@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Khanchna (LKK Auto) <khanchna@lkkauto.com>
Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: 19/20/20/VC06/023128 [External General]

LKK REF: CC4/LPC20003576/ka3
YOUR REF: 19/20/20/VC06/023128

Dear Sirs / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 5 March, 2020 10:52 AM
To: 'ONG LI LI' <long@lonpac.com>; assignments <assignments@lkkauto.com>
Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: 19/20/20/VC06/023128 [External General]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: ONG LI LI [<mailto:llong@lonpac.com>]

Sent: Thursday, 5 March 2020 9:16 AM

To: Lily Loi; MT_Claim_SG; assignments@lkkauto.com; Nivitha (LKK Auto)

Cc: Sharon Ten; Ling Ting An; Ong Hock Kong

Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: 19/20/20/VC06/023128 [External General]

Lonpac External - General

Without Prejudice

Dear Lily

Please liaise with LKK Auto Consultants Pte Ltd for survey and assessment of liability.

Dear Nivitha/Summer

fya

Regards,

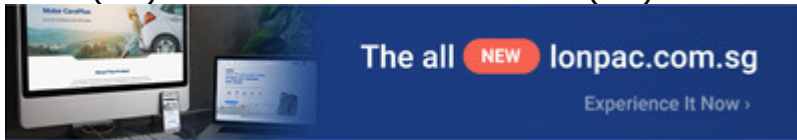
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Lily Loi [<mailto:lily.loi@ow.sg>]

Sent: Wednesday, 4 March 2020 7:08 PM

To: ONG LI LI <llong@lonpac.com>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: TBA [External General]

Dear Ong Li Li,

Enclosed GIA for your perusal.

Kindly advise on liability.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ PTE. LTD.

Head office: 6 Kung Chong Road Singapore 159143

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From: ONG LI LI <llong@lonpac.com>

Sent: Monday, 2 March 2020 3:51 PM

To: Lily Loi <lily.loi@ow.sg>; MT_Claim_SG <mt_claim@lonpac.com>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC) Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Lily

Our Insured has not reported the accident.

Do you still want us to arrange survey? If so, please provide a copy of your client's GIA report so that we can register claim.

Regards,

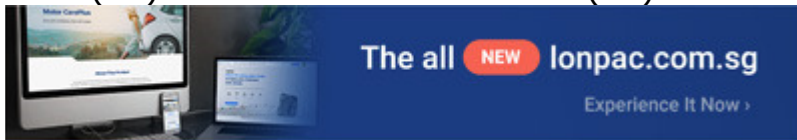
Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

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From: Lily Loi [<mailto:lily.loi@ow.sg>]

Sent: Monday, 2 March 2020 3:05 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: PRI - SMP4555B CLAIMING AGAINST XE1865D DOA 01/03/2020 (LONPAC)

Dear Motor Claims Department,

Please arrange PRI at 9A Serangoon North Ave 5 on 03/03/2020, 10am.
Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//ERKZ™ PTE. LTD.

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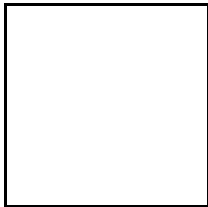
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Tel: (+65) 6452 6868 **Fax:** (+65) 6452 9223

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