

## Khanchna (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, September 9, 2020 10:20 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: MANDATE REQUEST - for GBD2836Y & YM6881U DOA: 26.02.2020 [External Confidential]

Dear Khanchna,

Kindly proceed as proposed.

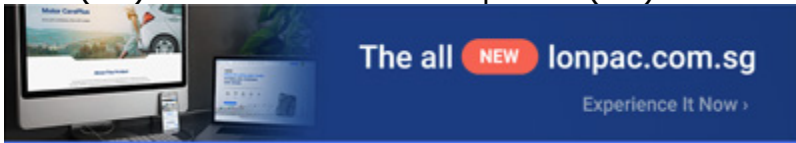
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 7 September 2020 3:58 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST - for GBD2836Y & YM6881U DOA: 26.02.2020 [External Confidential]

**LPC ref: 19/20/20/VC06/023137**

**LKK REF: CC4/LPC20003559/T1ka3**

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided into parked third party vehicle. We are of the view that BOLA 23 is applicable.

Summary to offer to third party repairer "**MOTORWAY CARCARE CENTRE PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,504.02	\$ 4,173.00
2. Loss of Use (5 days x \$100)	\$ 500.00	\$ 400.00 ( 4 days x \$100)

3. GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	\$ 8,006.02	<b>\$ 4,575.00</b>

\*\*3 days recommendation for repair + 1 PRS = 4 days

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: 6841 2360 | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN

**Sent:** 5 August 2020 12:42 PM

**To:** Khanchna (LKK Auto)

**Cc:** MT\_Claim\_SG

**Subject:** FW: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

**Lonpac External - Confidential**

Dear Khanchna,

Please see attached and revert to them.

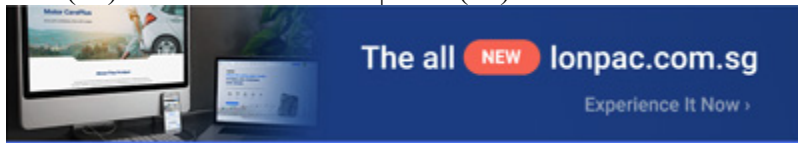
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 11 March 2020 5:56 pm

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG ; Admin A ; Khanchna (LKK Auto)

**Subject:** RE: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

**LPC ref: 19/20/20/VC06/023137**

**LKK REF: CC4/LPC20003559/T1ka3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 5 March, 2020 8:18 AM

**To:** 'GERALD POH WEE BIN' ; assignments

**Cc:** 'MT\_Claim\_SG' ; Admin A

**Subject:** RE: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 4 March 2020 11:06 AM

**To:** 'assignments@lkkauto.com'

**Cc:** MT\_Claim\_SG

**Subject:** FW: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/20/20/VC06/023137

Dear Nivitha,

Kindly proceed to survey and revert on liability clearance.

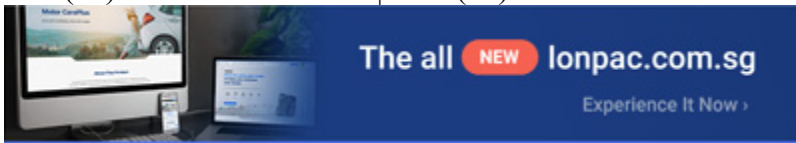
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Tew Ai Nee [<mailto:ainee@motorway.com.sg>]

**Sent:** Wednesday, 4 March 2020 9:59 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Zulkifli' <[zulkifli@motorway.com.sg](mailto:zulkifli@motorway.com.sg)>; 'Priscilla Foo' <[priscilla@motorway.com.sg](mailto:priscilla@motorway.com.sg)>

**Subject:** Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020

Dear All,

Kindly advise did your insured done file accident report, please advise liability status.

Best Regards,

Annie Tew

Motor Claims Department

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road, Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535



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[www.avg.com](http://www.avg.com)