

22<sup>TH</sup> April 2020**LONPAC INSURANCE BHD**  
**Motor Claims Department**  
100 Beach Road  
#19-00 Shaw Tower  
Singapore 189702**Attn: Motor Claims Officer In Charge****ACCIDENT INVOLVING GBD2836Y & YM6881U ON 26.02.2020 ALONG UPPER JURONG ROAD 553 CAR PARK.**

We are the authorized repair workshop for the owner of vehicles GBD2836Y, which was involved in the above captioned accident with vehicle YM6881U. The vehicle owner has requested and authorized us to assist him in presenting his claim for the damage to the vehicle.

We are submitting this claim in demand for direct settlement on behalf of the owner/claimant:

COST OF REPAIR (incl. 7% GST)	:	\$4,173.00	ALDY FINALIZE WITH SURVEYOR
LOSS OF USE (\$100 X 5 DAYS) - PRI ONE DAY	:	\$500.00	
THIRD-PARTY SEARCH FEE		\$2.00	
<b>TOTAL</b>	<b>:</b>	<b>\$4,675.00</b>	

We enclosed herewith the following documents to support the claims.

- A) Our tax invoice #C0058333 amounting \$4173.00 adjusted by your surveyor.
- B) GIA search report

Kindly review and revert within the next (7) seven days.

**Failure of which the case shall be send to our solicitor without further advice.**

**Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.**

Thank you.

**Annie Tew (Ms)**

Motor Claims

**Motorway Car Care Centre Pte Ltd**

DID : 6571 9642, Fax : 6278 5535

Email : [ainee@motorway.com.sg](mailto:ainee@motorway.com.sg)

# **LETTER OF AUTHORIZATION**

To : **Motorway Car Care Centre Pte Ltd & Insurance Company**  
RE : Accident involving


Vehicle(s) Number : **GBD2836Y & YM6881U**  
Location : **UPPER JURONG RD 553 CAR PARK**  
Date & Time : **26.02.2020 @ 0730HRS**

I / We **MOTORWAY CAR RENTALS PTE LTD**  
NRIC / ROC No. **199902927C**

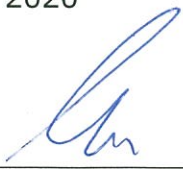
The owner of vehicle number **GBD2836Y** hereby authorize MOTORWAY CAR CARE CENTR PTE LTD to commence repairs of the said vehicle forthwith. I / We agree to assign the whole proceeds of my my / our third party claim to MOTORWAY CAR CARE CENTRE PTE LTD including any claim for loss of use if a vehicle had been provided by MOTORWAY CAR CARE CENTRE PTE LTD during the period of repairs to my / our vehicle is applicable, my / our solicitors (to be appointed by MOTORWAY CAR CARE CENTRE PTE LTD on my / our behalf) shall accept this as my / our irrevocable authority to pay the amount compensated direct to MOTORWAY CAR CARE CENTRE PTE LTD after deduction of their costs a solicitor & client basis. **I / We undertake to co-operate fully with MOTORWAY CAR CARE CENTRE PTE, I / We shall be liable if there's a breach in terms and condition in any insurance policy and / or my / our solicitors and alsowith a true Motor Accident Report / Police Report until the claim to a successful conclusion including writing to court, failing which. I / We undertake to bear repair costs, rental, legal costs and all other any incidentals incurred.**

1. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be I/We hereby instruct and authorize MOTORWAY CAR CARE CENTRE PTE to claim direct from my / our insurance company on my / our vehicle immediately without delay.
2. If for any reason my / our insurers' are not willing to settle the repair costs either in part or in full,  
I / We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the incidentals costs incurred of the abovementioned motor accident claims.
3. In alternative to no.1 & no. 2 above, if the 3<sup>rd</sup> party claims fails or only partly successful then I/We undertake to pay MOTORWAY CAR CARE CENTRE PTE for the difference in amount of the claim.
4. I / We authorize MOTORWAY CAR CARE CENTRE PTE to sign all discharge vouchers / indemnity forms and all necessary paper on my / our behalf in connection with the abovementioned claim.
5. I / We also authorize MOTORWAY CAR CARE CENTRE PTE to appoint such firm of Solicitors on my / our behalf as MOTORWAY CAR CARE CENTRE PTE deem fit to purpose 3<sup>rd</sup> party / own insurance claims.
6. I / We undertake to inform MOTORWAY CAR CARE CENTRE PTE and / or the Solicitors appointed by MOTORWAY CAR CARE CENTRE PTE on my / our behalf in the event the 3<sup>rd</sup> party's insurance company communicate with me / us directly by telephone or in writing and I / We further undertake not to accept any monies, offer or settlement from third party's insurers without first communicate with MOTORWAY CAR CARE CENTRE PTE

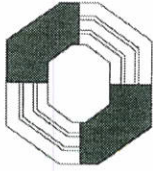
DATED THIS 04 DAY OF 03 2020

  
Signature of Owner / Driver  
(Company's Stamp - if any )



  
Signature of Witness  
Name of Witness :





# LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC06/023137  
DATE : 15 OCTOBER 2020

## DISCHARGE VOUCHER

I/We, **MOTORWAY CAR RENTALS PTE LTD** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **YM6881U** the sum of Singapore Dollar Four Thousand Five Hundred Seventy Only (\$4,570.00) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GBD2836Y** and **YM6881U** on 26 FEBRUARY 2020 along UPPER JURONG ROAD 553 CAR PARK.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD / YEW LEE SENG METAL PTE LTD (NURUDDIN)**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **MOTORWAY CAR CARE CENTRE PTE LTD**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



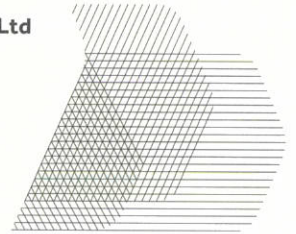
.....  
Signature of vehicle owner/Date

*Motorway Car Rentals Pte Ltd.*  
.....  
Name of vehicle owner /Date *15/10/20*



Co./GST Reg. No. 200000606K  
PayNow Corporate UEN/Business Reg. 200000606K

Motorway Car Care Centre Pte Ltd  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205  
TEL. (65) 6467 2200  
FAX. (65) 6278 5535  
motorway.com.sg



**TAX INVOICE NO:**

**C0053833**

Owner's Information A/C: MWC0119 LONPAC INSURANCE BHD  100 BEACH ROAD #19-00 SHAW TOWER SINGAPORE 189702	P/O No		Service Advisor		Job Card No JC047507	
	Registration No.		Make/Model		Date of Invoice	
	GBD2836Y		SSANGYONG A/SPORTS (A) DUAL AIRBAG (ELIRO 5)		22/4/2020	
	Mileage (km)	Next Mileage	Next Service Date	Date In	Time In	
	0			06/03/2020	8:00 AM	
	Chassis No.		Engine No.		Promised Date/Time	
	KPADA1ETSEP198162		67196022591811			

Service Description	Quantity	Unit Price	Amount
		<u>S\$</u>	<u>S\$</u>
FINALIZE COR	1	3,900.00	3,900.00
TOTAL			<b>S\$ 3,900.00</b>
ADD GST @ 7%			273.00
GRAND TOTAL			<b>S\$ 4,173.00</b>

SINGAPORE CURRENCY FOUR THOUSAND ONE HUNDRED SEVENTY THREE ONLY

**Important Note for Consumer:**

1. Good sold are non returnable and non refundable.
2. Goods shall remain at property of Motorway Car Care Centre Pte Ltd until full payment is made.
3. Please collect receipt when making payment.
4. All clients' data will be kept strictly confidential and is solely used for the purpose of completing sales transactions. Should our company be required to release the data, our company will make this known to the customer and obtain his/her consent before releasing the information. The Company or the Company's related company or associates company may give the Customer the privilege of automated inclusion in their promotional and informational notification lists and the Customer can opt to unsubscribe from the lists.

Customer's Signature/Co. Stamp

E. & O. E.

Service Advisor's Signature



**GENERAL INSURANCE ASSOCIATION OF SINGAPORE****RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

**Third Party Insurer Enquiry**

Our Ref No: GR-20-037624

Date of Request: 04/03/2020

Your Ref No: Online Purchase

Motorway Car Care Centre Pte Ltd  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205

Dear Sir/Madam,

Enquiry Date 04/03/2020

Enquiry By Tew Ai Nee

TP Vehicle No. YM6881U

Accident Date 25/02/2020

**Enquiry Result**

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
YM6881U	Lonpac Insurance Bhd	30/09/2019-29/09/2021	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



**GENERAL INSURANCE ASSOCIATION OF  
SINGAPORE  
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580  
Phone: +65 6224 0010 Fax: +65 6224 0030  
Operating Hours: Monday to Friday 9am to 5pm  
GST Registration No: M400017735

## TAX INVOICE

Our Ref No: GR-20-037624

Date of Request: 04/03/2020

Your Ref No: Online Purchase

Motorway Car Care Centre Pte Ltd  
1094 Lower Delta Road  
Motorway Building  
Singapore 169205

Dear Sir/Madam,

Enquiry Date 04/03/2020

Enquiry By Tew Ai Nee

TP Vehicle No. YM6881U

Accident Date 25/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

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For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [ ] Cash ☐ [ ] Cheque

## Khanchna (LKK Auto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, September 9, 2020 10:20 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: MANDATE REQUEST - for GBD2836Y & YM6881U DOA: 26.02.2020 [External Confidential]

Dear Khanchna,

Kindly proceed as proposed.

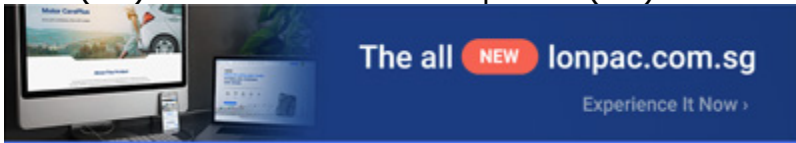
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]  
**Sent:** Monday, 7 September 2020 3:58 pm  
**To:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** MANDATE REQUEST - for GBD2836Y & YM6881U DOA: 26.02.2020 [External Confidential]

**LPC ref: 19/20/20/VC06/023137**

**LKK REF: CC4/LPC20003559/T1ka3**

Dear Sir/Madam,

We refer to the above matter.

We have highlighted to your good office on 05/03/2020 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

Insured driver collided into parked third party vehicle. We are of the view that BOLA 23 is applicable.

Summary to offer to third party repairer "**MOTORWAY CARCARE CENTRE PTE LTD**" as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 7,504.02	\$ 4,173.00
2. Loss of Use (5 days x \$100)	\$ 500.00	\$ 400.00 ( 4 days x \$100)

3. GIA Search Fee	\$ 2.00	\$ 2.00
<b>Total</b>	<b>\$ 8,006.02</b>	<b><u>\$ 4,575.00</u></b>

\*\*3 days recommendation for repair + 1 PRS = 4 days

**The above is for your approval.**

Thank you.

Best Regards,

**Khanchna** | Case Handler

**LKK Auto Consultants Pte Ltd**

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN

**Sent:** 5 August 2020 12:42 PM

**To:** Khanchna (LKK Auto)

**Cc:** MT\_Claim\_SG

**Subject:** FW: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

**Lonpac External - Confidential**

Dear Khanchna,

Please see attached and revert to them.

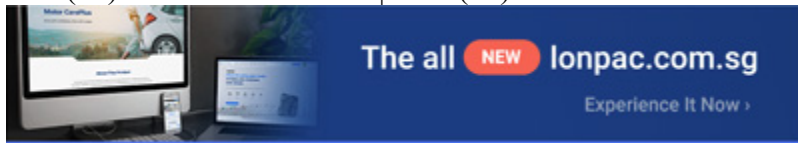
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.*

*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

**Sent:** Wednesday, 11 March 2020 5:56 pm

**To:** GERALD POH WEE BIN

**Cc:** MT\_Claim\_SG ; Admin A ; Khanchna (LKK Auto)

**Subject:** RE: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

**LPC ref: 19/20/20/VC06/023137**



**LKK REF: CC4/LPC20003559/T1ka3**

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Our case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Thursday, 5 March, 2020 8:18 AM

**To:** 'GERALD POH WEE BIN' ; assignments

**Cc:** 'MT\_Claim\_SG' ; Admin A

**Subject:** RE: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN [<mailto:geraldpoh@lonpac.com>]

**Sent:** Wednesday, 4 March 2020 11:06 AM

**To:** 'assignments@lkkauto.com'

**Cc:** MT\_Claim\_SG

**Subject:** FW: Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020 [External Confidential]

**Lonpac External - Confidential**

Our Ref : 19/20/20/VC06/023137

Dear Nivitha,

Kindly proceed to survey and revert on liability clearance.

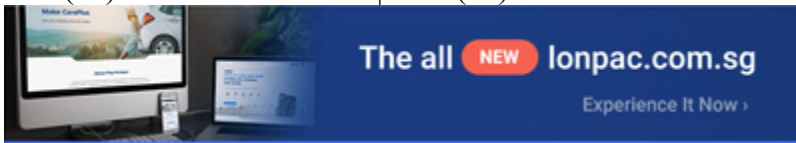
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Tew Ai Nee [<mailto:ainee@motorway.com.sg>]

**Sent:** Wednesday, 4 March 2020 9:59 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** 'Zulkifli' <[zulkifli@motorway.com.sg](mailto:zulkifli@motorway.com.sg)>; 'Priscilla Foo' <[priscilla@motorway.com.sg](mailto:priscilla@motorway.com.sg)>

**Subject:** Request Liability Status for GBD2836Y & YM6881U DOA: 25.02.2020

Dear All,

Kindly advise did your insured done file accident report, please advise liability status.

Best Regards,

Annie Tew

Motor Claims Department

Motorway Car Care Centre Pte Ltd

1094 Lower Delta Road, Motorway Building, Singapore 169205

DID: 6571 9642 Fax: 6278 5535



This email has been checked for viruses by AVG antivirus software.

[www.avg.com](http://www.avg.com)