

Surveyor

REF:

CS1/MCS20003558/E 38302

Special Instruction:

(Merimen)

ASSIGNMENT (Office)

LS: \$4640.00

From (Person): Chia Nyuk Pui of

MSIG

Date/Time: 4/3/2020

Third Parties:

Estimated Cost:

Bill to:

Claimant: Owner

Surveyor: Prominent

Workshop: Wee Hoe Auto.

OD/TP Re-inspection / Evaluation

To Inspect Vehicle No: SLW 1865B

Insured: SKT 4065 B

at Workshop m/s Wee Hoe Auto

Tel: 6258 0019

of 19 Kim Chuan Terrace.

Policy No: 28757658 AVM

Claim No: 593209

Sum Insured:

Excess:

Make of Veh:

D.O.A. 11/5/2019

(Client's Record)

H.O.D. Endorsement/Date:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time:

Confirmed with

Final Fig

days (Red \$ / %; Original 8 days)

Date/Time: 4/3/20

Submit Final Fig

\$4,500/-

6 days

(Red \$ 570/- 13 %; Original 8 days)

Date/Time

Action/Instruction

SLW 1865B - X

SKT 4065B - CVI VAL 19017013 Bc DOA: 11/5/2019

RECEIVED 11/5/2020

6/3/2020

Para(1) : Parts found not replaced (To highlight R or UB, LR, Etc)

Para(2) : Comments on consistency of damages (Parts Not Consistent : NC)

Para(3) : Nett Value

Market Value :

Salvage Value :

Nett Value :

Inspected/
Evaluated by:

Fee Charged:

Basic & Add
Transport
Photos
Others
Total

Date:

190

11

161

1) Date/Time

File Pass to

2) Date/Time

File Return to

3) Date/Time

File Pass to

4) Date/Time

File Return to

5) Date/Time

File Pass to

6) Date/Time

File Return to

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	14 May 2019		04 Mar 2020 13:49 Assign				New Assignment Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	KOH GEK SOON, ID: S1583153G, Tel: +6597378526, Email: GSKOH63@HOTMAIL.COM		
Main Claimant:	MCT AUTO, Co. Reg. No.: 53386796K		
Vehicle Reg. No.:	SLW1865B	Date of Loss:	11/05/2019 13:00 - :59 [127 Months and 29 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 593209	Policy/Cover Note No.:	28757658AVW (Comprehensive) Coverage: 04/06/2018 - 03/06/2019
Vehicle Reg. No. (Insured):	SKT4065B	Policy No. (Claimant):	
		Excess:	
Repairer:	Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pul - 6594 2521]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 05/03/2020]		
Driver/Custodian (Insured):	KOH GEK SOON (55 / Male) , NRIC: S1583153G, Tel: +6597378526 Email: GSKOH63@HOTMAIL.COM		
Adj Asg. Remarks:	SURVEY DISAGREE ON SJE - ASSIGN FORMTEAM. LIABILITY:100% CONTACT: KIAT 6858 0019. Already surveyed as confirmed with Kiat today 03/06/19		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Wednesday, 4 March 2020 2:07 PM
To: Chhia Nyuk Pui; SUR; assignments
Subject: RE: Your ref: AW1-atv-Ins-W30-110456-19. Our ref: 593209 (OI: SKT4065B) - TPD

Dear Nyuk Pui,

Thank you for the email.

Dear Assignment Team,

FYNA

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Chhia Nyuk Pui <NyukPui_Chhia@sg.msig-asia.com>
Sent: Wednesday, 4 March 2020 1:56 PM
To: SUR <sur@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Subject: FW: Your ref: AW1-atv-Ins-W30-110456-19. Our ref: 593209 (OI: SKT4065B) - TPD

Dear Sir/Madam

Please do a paper survey for us. Doc granted in merimen.
Thank you

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on  @MSIG_SG

A member of **MS&AD** INSURANCE GROUP

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

From: Chhia Nyuk Pui
Sent: Wednesday, 4 March 2020 1:55 PM
To: Anna Tan <annatan@visionlawllc.com>
Subject: Your ref: AW1-atv-Ins-W30-110456-19. Our ref: 593209 (OI: SKT4065B) - TPD

Dear Sir/Madam

Without Prejudice
Save as to Costs

We refer to your letter dated 26.02.2020

We are looking into the claim and shall come back to you soon.

Best Regards,

Please note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data for the purpose of assessing your claim. This may include disclosing and sharing your personal data with our service providers and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore, for the proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws (collectively, "the Purpose"). We may also need to disclose or share your personal data with service providers who are sited outside Singapore for the Purpose.

Chhia Nyuk Pui
Senior Executive, Claims Services
Direct line +65 6594 2521 | Direct fax +65 6643 1349 | nyukpui_chhia@sg.msig-asia.com



MSIG Insurance (Singapore) Pte. Ltd. 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | Tel +65 6220 9644 | Fax +65 6225 6371 | Co. Reg. No. 200412212G | www.msig.com.sg | Follow us on @MSIG_SG

A member of **MS&AD** INSURANCE GROUP

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/05/2019 11:46
Date Of Accident	11/05/2019 13:30
Exact Location Of Accident	ALONG KALLANG WAY
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SKT4065B
Insured/Policyholder	
Name Of Registered Owner	KOH GEK SOON
NRIC No	SXXXX153G
Email Address	GSKOH63@HOTMAIL.COM
Mobile Phone No	(LOCAL) +65-97378526
Alternative Phone No	Office-97378526

Vehicle Particulars

Manufacturer	VOLKSWAGEN
Model	JETTA TSI TREND 90 D7F

Exact Purpose for which vehicle was being used at time of accident	PRIVATE
--	---------

Are you claiming under your own insurance policy for repair to your vehicle?	YES
--	-----

If No, Please state action to be taken

Vehicle Category	PRIVATE CAR
------------------	-------------

Insurance Company

Name of Insurance Company	MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	A 28757658 AVW
Cover Note Number	

Driver

Name of Driver	KOH GEK SOON
NRIC No	SXXXX153G
Date Of Birth	25/10/1963
Occupation	INDOOR
Date Of Driving Pass	05/01/1987
Driving Experience	32 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97378526

Fax Number	
Contact Number	OFFICE-97378526
Email Address	GSKOH63@HOTMAIL.COM
Address	APT BLK 804 CHAI CHEE ROAD #03-622
Postcode	460804
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	5
Passenger 1	Name: : WONG BIEW KENG Gender: : Female
Passenger 2	Name: : KOH SHER LIN,CHARLYNN Gender: : Female
Passenger 3	Name: : KOH PEARL LIN,CHARMAY Gender: : Female
Passenger 4	Name: : KOH AH HONG Gender: : Female

Details of Police Action

Was the accident reported to the police?	NO
If Yes,Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes,against whom?	

Circumstances of Accident

MORE DETAILS PLEASE REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLW1865B
-----------------------------	----------

Vehicle Make/Model/Colour	HONDA
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

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5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/PIN No.:



DECLARATION

13/05/18

May

NRIC/FIN No. _____

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

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4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	13/05/2019 12:55
Date Of Accident	11/05/2019 16:00
Exact Location Of Accident	ALONG PIE BEFORE EXIT KPE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLW1865B
Insured/Policyholder	
Name Of Registered Owner	MCT AUTO
Co Reg No	53386796K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-90088701

Vehicle Particulars

Manufacturer	HONDA
Model	STREAM 1.8X A
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	5103791247
Cover Note Number	

Driver

Name of Driver	ANUAR BIN MATNAWI
NRIC No	S1516227I
Date Of Birth	20/09/1961
Occupation	OUTDOOR
Date Of Driving Pass	01/11/1999
Driving Experience	19 YEARS AND 6 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-93209143
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 47 BENDEMEER ROAD #05-1473
Postcode	330047
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance,	NO
Number of Passengers (Including Driver)	5
Passenger 1	NAME: : AFFANDI GENDER: : MALE
Passenger 2	NAME: : ADAM GENDER: : MALE
Passenger 3	NAME: : HENRY GENDER: : MALE
Passenger 4	NAME: : OKTA GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

THE INCIDENT TOOK PLACE ON THE ABOVEMENTIONED LOCATION. TRAFFIC IS HEAVY AT THAT TIME. WHEN THE FRONT VEHICLE STOP. I THEN FOLLOW SUIT. THAT IS WHEN VEHICLE B UNABLE TO STOP IN TIME AND THUS COLLIDED ONTO MY VEHICLE REAR PORTION. WHICH RESULTED TO SUSTAIN DAMAGED.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SKT4065B
Vehicle Make/Model/Colour	VOLKSWAGEN JETTA GP 1.4 TSI 90 A/T TL 1632G5
Details Of Properties	

Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

SKETCH PLAN**IMPORTANT NOTICE**

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

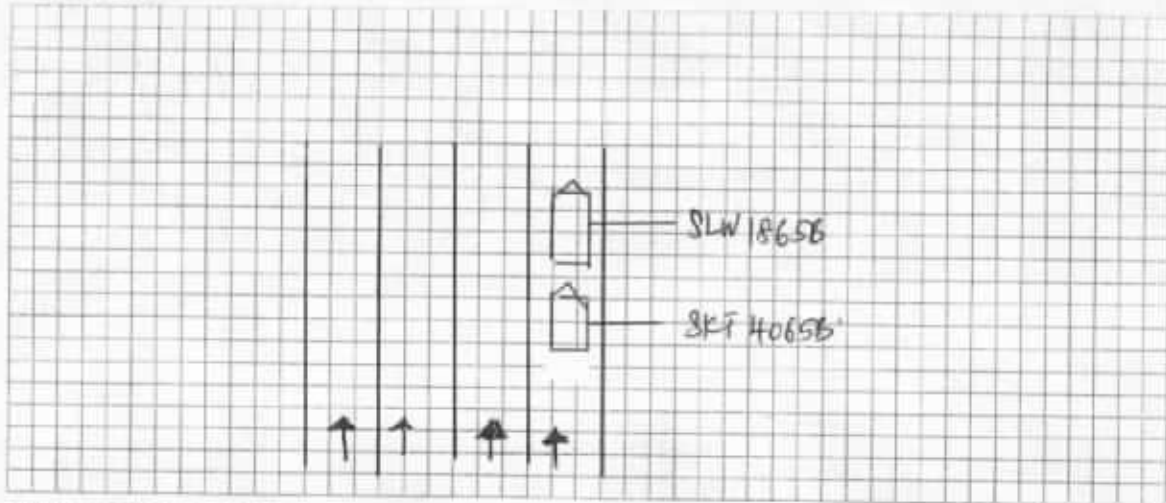
Driver's Signature
(If driver is not the policyholder)
Date & Time:

13 MAY 2019

IDAC KAKI BUKIT (VAC)

Reporting Centre
Name: **23 Kaki Bukit Ave 4**
Singapore 415933
Tel: **67416697** Fax: **67492305**
Email: **vackb@singnet.com.sg**

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Ref
e-B6

DECLARATION

I/We declare that the foregoing particulars are true in every respect.

Policyholder's Signature

Date & Time:

Driver's Signature

(If driver is not the policyholder)

Date & Time:

13 MAY 2019

IDAC KAKI BUKIT (VAC)

23 Kaki Bukit Ave 4

Singapore 415933

Tel: 67416697 Fax: 67492305

Email: vackb@singnet.com.sg



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg 201404434D

INVOICE

M/s. MCT Auto
C/o. 19 Kim Chuan Terrace
Singapore 537041

Invoice No. : HA/1906-34

Date : 22/06/2019

Descriptions	Amount (SGD)
Services rendered for appraiser / inspection report :-	
Survey Fee	
Photographs	
Transport Fees	
Re-inspection Fees	
Total :	SGD : \$ 466.00
SGD Dollar : Four Hundred Sixty Six Dollars Only.	
Our Reference : PAS/TP/0220519	
Vehicle No. : SLW1865B	
Make & Model : Honda Stream	
Your Claim No. : Third Party Claim	

Notes:

All cheque payment should be Crossed and made payable to "PROMINENT APPRAISER SERVICES PTE LTD".

Please indicate our "INVOICE NO." on the reverse side of the cheque.

Should you have any enquiries, please do not hesitate to contact us.



For PROMINENT APPRAISER SERVICES PTE LTD



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

VEHICLE INSPECTION REPORT

Report No. : PAS/TP/0220519

Date of Report : 22/06/2019

To : M/s. MCT Auto
C/o. 19 Kim Chuan Terrace
Singapore 537041

Date of Assignment : 15/05/2019
Report requested by : M/s. MCT Auto
Date of Accident : 11/05/2019
Date of Inspection : 15/05/2019
Claim No. : Third Party Claim
Policy No. : -

PARTICULARS OF DAMAGED VEHICLE

Vehicle Registration No. : SLW1865B
Make & Model : Honda Stream
Date of Registration : 12/09/2008
Colour : White

Engine Capacity (cc) : 1799cc
Mileage (km) : 237649km
Chassis / Frame No. : RN61073456
Engine No. : R18A1781105

TYRE CONDITION

Front LH : 5 mm
Make : Michelin

Front RH : 5 mm
Make : Michelin

Rear LH : 5 mm
Make : Hankook

Rear RH : 5 mm
Make : Hankook

Road wheels Type : Alloy

(The above represents the approximate remaining life of tyre treads)

PRE-ACCIDENT CONDITION OF DAMAGED VEHICLE (Static tests only)

General Bodywork : Good
Paintwork : Good
Handbrake : Serviceable
Footbrake : Serviceable
Steering : Serviceable
Apparent Engine Modification : Nil

PLACE OF REPAIRER OFFICE/WORKSHOP

Location : M/s. Wee Hoe Auto Service
19, Kim Chuan Terrace, Singapore 537041

ASSESSMENT

Repairer's Estimate : \$ 7,331.92
Revised Amount : \$ 5,807.44
Less Excess : \$ -
Recommended Reserve : \$ 4,640.00 (Lump Sum)

Estimated Normal Period of Repairs : 8 Working Days

Disclaimer: This report is intended for the exclusive use of the addressee solely in relation to the loss occurrence in which the assessed vehicle involved. No liability or responsibility whatsoever shall be held by PROMINENT APPRAISER SERVICES PTE LTD for any reliance on this report by any third party.



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St.3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

Vehicle No : SLW1865B

Report No. : PAS/TP/0220519

GENERAL REMARKS

WITHOUT PREJUDICE

THE ASSIGNMENT

The survey was conducted at M/s. Wee Hoe Auto Service, 19, Kim Chuan Terrace, Singapore 537041.

(Subsequent inspections have been conducted)

POINT OF IMPACT

At the rear portion.

DAMAGES

The tailgate, rear bumper, rear end panel, rear floor panel, rear chassis members, rear fenders, rear exhaust silencer, etc.

Other parts were also found damaged. (See schedule for details)

ADJUSTMENT / RECOMMENDATION

We have inspected thoroughly each and every item on the repairer's estimate against the actual damaged found on the vehicle. We list the breakdown of our findings and our recommendation as per schedule attached.

Our adjusted amount for the cost of repairs is SGD \$5,807.44.

CONCLUSION


The repairer has agreed to undertake the repairs at a lump sum of SGD \$4,640.00.

This inspection was conducted entirely on a 'Without Prejudice' basis. We have not given an authorization and/or instruction to the repairer to proceed with the repairs.

We hereby reverting the matter to you for your discretion on repairs.

Assuring you of our best services always.

Yours Truly,
Prominent Appraiser Services Pte Ltd



Andrew How
Automobile Appraiser
MSAAA
Licensed Appraiser



PROMINENT APPRAISER SERVICES PTE LTD

Qualified Loss Adjusters And Motor Appraisers

Correspondence Address: 1 Simei St 3 #02-24 S(529890)

Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

Vehicle No. : SLW1865B

Report No. : PAS/TP/0220519

APPRAISEMENT SCHEDULE

S/No.	Qty	Parts Descriptions	Condition		Repairer's Estimate (\$\$)	Our Assessment (\$\$)
1	1 pc	Tailgate	Dented		\$ 903.20	\$ 903.20 ✓
2	1 pc	Rr windscreen moulding (top)	Necessary		\$ 23.80	\$ 23.80 ✓
3	1 pc	Rr windscreen moulding (bottom)	Necessary		\$ 24.30	\$ 24.30 ✓
4	1 pc	Tailgate no.plate garnish	Refit		\$ 300.60	\$ -
5	1 pc	Tailgate emblem (H)	Not necessary	SK	\$ 45.80	\$ -
6	1 pc	Tailgate emblem (Stream)	Necessary		\$ 31.60	\$ 31.60 ✓
7	1 pc	Tailgate inner trim garnish	Dented/Deformed		\$ 271.50	\$ 271.50 ✓
8	8 pcs	Tailgate inner trim garnish clip	Necessary	\$ 3.20	\$ 25.60	\$ 25.60 ✓
9	1 pc	Tailgate pull handle	Missing		\$ 56.10	\$ 56.10 ✓
10	1 pc	Tailgate weatherstrip	Torn/Necessary		\$ 121.60	\$ 121.60 ✓
11	1 pc	Tailgate lock	Dented/Jammed		\$ 277.50	\$ 277.50 ✓
12	1 pc	Tailgate lock striker	Bent		\$ 31.80	\$ 31.80 X SK
13	1 pc	Taillamp RH	Refit		\$ 382.50	\$ -
14	1 pc	Rr bumper	Dented		\$ 688.90	\$ 688.90 ✓
15	1 pc	Rr bumper tow cover	Dented/Cracked		\$ 43.70	\$ 43.70 ✓
16	6 pcs	Rr bumper clip	Necessary	\$ 3.50	\$ 21.00	\$ 21.00 ✓
17	2 pcs	Rr bumper retainer R/L	Cracked/Necessary	\$ 29.40	\$ 58.80	\$ 58.80 ✓
18	1 pc	Rr end panel	Dented/Distorted		\$ 406.70	\$ 406.70 ✓
19	1 pc	Rr end panel garnish assy	Dented/Deformed		\$ 222.90	\$ 222.90 ✓
20	4 pcs	Rr end panel garnish clip	Necessary	\$ 3.20	\$ 12.80	\$ 12.80 ✓
21	1 pc	Rr exhaust silencer	Dented/Repair	3184.40	\$ 514.20	\$ -
22	1 pc	Rr floor panel	Dented/Repair	20%		(Refer labour no. 6, 7 & 8)
23	2 pcs	Rr chassis member R/L	Dented/Repair	2547.52		(Refer labour no. 6, 7 & 8)
24	1 pc	Rr exhaust silencer	Dented/Repair			(Refer labour no. 5)
					\$ 4,464.90	\$ 3,221.80
Less Discount : 20%					\$ 892.98	20% \$ 644.36
List Parts Sub-Total :					\$ 3,571.92	\$ 2,577.44
1	1 pc	Rr windscreen sealant	Necessary	S/N	\$ 40.00	\$ 40.00 ✓
2	1 set	Rr no.plate (w/bracket)	Dented/Cracked	S/N	\$ 220.00	\$ 220.00 X SK
3	1 set	Rr reverse sensor	Dented/Damaged	S/N	\$ 220.00	\$ 220.00 ✓
4	1 pc	Rr end panel sealant	Necessary	S/N	\$ 40.00	\$ 40.00 ✓
Special Nett Sub-Total :					\$ 520.00	\$ 520.00
Parts Total :					\$ 4,091.92	\$ 3,097.44



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Mobile: 9295 2204 Fax: 6722 8508 Email: pasvcs@hotmail.com

Business Reg. 201404434D

Vehicle No. : SLW1865B

Report No. : PAS/TP/0220519

S/No.	Labour Descriptions	Repairer's Estimate (S\$)	Our Assessment (S\$)
1	To check rear electrical wiring system.	\$ 60.00	\$ 30.00 /
2	To transfer tailgate component parts to new tailgate.	\$ 100.00	\$ 80.00 /
3	To transfer rear windscreen to new tailgate.	\$ 120.00	\$ 120.00 /
4	To remove, replace and reinstall rear reverse sensors & control unit.	\$ 60.00	\$ 50.00 30 /
5	To straighten, repair and realign rear exhaust silencer.	\$ 80.00	\$ 60.00 /
6	To remove and reinstall rear interior trims, garnishes, etc. for necessary repairs.	\$ 140.00	\$ 120.00 80 /
7	To straighten, repair, realign on affected area and replace damaged parts.	\$ 1,200.00	\$ 990.00 900 /
8	To spray painting, blending on affected and adjacent area.	\$ 1,400.00	\$ 1,200.00 900 /
9	To spray anti-rust coating on new and affected panels.	\$ 80.00	\$ 60.00 50 /
P- 2547.52 M- 280 L- 2250 Labour Total :		\$ 3,240.00	\$ 2,710.00
Total (Parts & Labour) :		\$ 7,331.92	\$ 5,807.44

For Lump Sum Repairs

The final adjusted Lump Sum contract amount is \$ 4,640.00

Under normal circumstances, the repairs should be completed within a reasonable period of 8 Working Days. (Exclude waiting days of PRI, Sunday, Public Holiday and awaiting of shipment for spare parts)

56 Photographs were taken at the time of inspection.

N.B: By accepting to carry out the repairs on a contract Lump Sum basis, the repairer shall have the prerogative and discretion to replace the damaged parts with new, used, OEM or reconditioned parts and/or to repair the vehicle on a roadworthy condition to the entire satisfaction of owner.



Your Ref: 593209

Date: 09th Mar 2020

Our Ref: CS1/MSG20003558/Esf3e2

M/s MSIG Insurance (Singapore) Pte Ltd

4 Shenton Way #21-01

SGX Centre

Singapore 068807

Dear Sir / Madam,

**EVALUATION REPORT (PAPER SURVEY) OF ACCIDENT VEHICLE NO: SLW 1865B
INSURED VEHICLE: SKT 4065B
ACCIDENT DATE: 11/05/2019**

We thank you for your instruction on 04/03/2020.

We acknowledge receipt of the following documents:-

- a) Automobile Inspection Report of SLW 1865B from M/s Prominent Appraiser Services Pte Ltd.
- b) Singapore Accident Statement of Vehicles SLW 1865B and SKT 4065B.
- c) Colour damaged vehicle photographs of SLW 1865B.

Based on the documents received from you, we have evaluated the damages of the vehicle and have the following comments:-

1. Information Recorded: -

Registration Number	: SLW 1865B
Make & Model	: Honda Stream
Year of Registration	: 2008
Chassis Number	: RN61073456
Engine Capacity	: 1799 cc

2. We recommend that the repairs of the entire damage require about 6 (Six) working days to complete.
3. We hereby provide our recommendations on the cost of repair to the damaged vehicle as stated in the following page.



...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	14 May 2019		04 Mar 2020 13:49 Edit Adj Rpt	S\$4,050.00 Edit Estimates	S\$4,050.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: KOH GEK SOON , ID: S1583153G, Tel: +6597378526, Email: GSKOH63@HOTMAIL.COM									
Main Claimant: MCT AUTO , Co. Reg. No.: 53386796K									
Vehicle Reg. No.:	SLW1865B	Date of Loss:	11/05/2019 13:00 - :59 [127 Months and 29 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 593209	Policy/Cover Note No.:	28757658AVW (Comprehensive) Coverage: 04/06/2018 - 03/06/2019						
Vehicle Reg. No. (Insured):	SKT4065B	Policy No. (Claimant):							
		Excess:							
Repairer: Wee Hoe Auto Service (HQ) 19 Kim Chuan Terrace, Singapore 537041, 537041 Kaki Bukit - Tel: 68580019									
Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Chhia Nyuk Pul - 6594 2521]									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Imm.Advice due 05/03/2020]									
Driver/Custodian (Insured):	KOH GEK SOON (55 / Male), NRIC: S1583153G, Tel: +6597378526 Email: GSKOH63@HOTMAIL.COM								
Adj Asg. Remarks:	SURVEY DISAGREE ON SJE - ASSIGN FORMTEAM. LIABILITY:100% CONTACT: KIAT 6858 0019. Already surveyed as confirmed with Kiat today 03/06/19								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SLW1865B (593209)**
[SKT4065B]
TP
MCT AUTO
May 11 2019 1:00PM
[KOH GEK SOON]
Wee Hoe Auto Service

Upload Documents		Upload Photos	Compose New Letter	View View in Browser	
Assessment Reports				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	14/05/19 11:40	Accident Statement From: SC - Reg. No: SKT4065B, Claimant: KOH GEK SOON		Load HTM	
Documentation				1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)		Thumbnail	Print
1	14/05/19 11:37	Notice of PRI		Load PDF	
2	14/05/19 11:47	SLW1865B GIA Rpt		Load PDF	
3	14/05/19 12:48	EMAIL FROM CH ON LIABILITY		Load PDF	
4	14/05/19 12:48	SURVEY DISAGREE ON SJE - ASSIGN FORMTEAM (EMAIL)		Load PDF	
5	14/05/19 12:48	SURVEY DISAGREE ON SJE - ASSIGN FORMTEAM		Load PDF	
6	14/05/19 15:13	EMAIL FROM TP ON WORKSHOP DETAILS		Load PDF	
7	03/03/20 10:42	LOD		Load PDF	
8	03/03/20 10:42	GIA Report		Load PDF	
9	03/03/20 10:42	LTA Search		Load PDF	
10	03/03/20 10:42	Repair Bill		Load PDF	
11	03/03/20 10:42	Survey Report & Invoice		Load PDF	
12	03/03/20 10:42	52 Coloured Photos 1		Load PDF	
13	03/03/20 10:42	52 Coloured Photos 2		Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; width: 100%;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co Reg No: 199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS1/MSG20003558/ESF3E2

Date: 09/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 28757658AVW

Claimant Vehicle No : SLW1865B

Insured Vehicle No : SKT4065B

Date of Loss: 11/05/2019

Nature of Claim: TP

Claim No: 593209

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLW1865B

Make & Model: HONDA STREAM, 1.8 X (A)

Engine No: R18A1781105

Reg. Date: 12/09/2008 (Man. Year: 2008)

Chassis No: RN61073456

Colour: White

Odometer: 237649 km

Engine Capacity: 1799 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

Rear Tyre Size:

Front Left Side: Michelin 5 mm

Rear Left Side: Michelin 5 mm

Front Right Side: Michelin 5 mm

Rear Right Side: Michelin 5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	4,091.92	2,827.52	1,264.40	30.90
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,240.00	2,250.00	990.00	30.56
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	7,331.92	5,077.52	2,254.40	30.75
Approved Total (Overridden) (S\$)		4,050.00		
Nett Amount (S\$)	7,331.92	4,050.00	3,281.92	44.76

INSPECTION

Date of Assignment: 04/03/2020

Date Inspected: 04/03/2020 Inspected At:

Wee Hoe Auto Service (HQ)
19 Kim Chuan Terrace, Singapore 537041
Singapore 537041

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 09 Mar 2020)
Parts:	M1-MPV	HONDA STREAM 1.8 X (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SLW1865B)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*TAILGATE	Dented	903.20 FL	*903.20 FL
2	1		*RR WINDSCREEN MOULDING (TOP)	Necessary	23.80 FL	*23.80 FL
3	1		*RR WINDSCREEN MOULDING (BOTTOM)	Necessary	24.30 FL	*24.30 FL
4	1		*TAILGATE NO. PLATE GARNISH	Refit	300.60 FL	*- FL
5	1		*TAILGATE EMBLEM (H)	Serviceable	45.80 FL	*- FL
6	1		*TAILGATE EMBLEM (STREAM)	Necessary	31.60 FL	*31.60 FL
7	1		*TAILGATE INNER TRIM GARNISH	Dented / Deformed	271.50 FL	*271.50 FL
8	8		*TAILGATE INNER TRIM GARNISH CLIP	Necessary	25.60 FL	*20.00 FL
9	1		*TAILGATE PULL HANDLE	Missing	56.10 FL	*56.10 FL
10	1		*TAILGATE WEATHERSTRIP	Torn / Necessary	121.60 FL	*121.60 FL
11	1		*TAILGATE LOCK	Dented / Jammed	277.50 FL	*277.50 FL
12	1		*TAILGATE LOCK STRIKER	Serviceable	31.80 FL	*- FL
13	1		*TAILLAMP RH	Refit	382.50 FL	*- FL
14	1		*RR BUMPER	Dented	688.90 FL	*688.90 FL
15	1		*RR BUMPER TOW COVER	Dented / Cracked	43.70 FL	*43.70 FL
16	6		*RR BUMPER CLIP	Necessary	21.00 FL	*21.00 FL
17	2		*RR BUMPER RETAINER R/L	Cracked / Necessary	58.80 FL	*58.80 FL
18	1		*RR END PANEL	Dented / Distorted	406.70 FL	*406.70 FL
19	1		*RR END PANEL GARNISH ASSY	Dented / Deformed	222.90 FL	*222.90 FL
20	4		*RR END PANEL GARNISH CLIP	Necessary	12.80 FL	*12.80 FL
21	1		*RR EXHAUST SILENCER	Repair	514.20 FL	*- FL
22	1		*RR FLOOR PANEL (NPA)	Repair	0.00 FL	*- FL
23	2		*RR CHASSIS MEMBER R/L (NPA)	Repair	0.00 FL	*- FL
24	1		*RR EXHAUST SILENCER (NPA)	Repair	0.00 FL	*- FL
25	1		*RR WINDSCREEN SEALANT	Necessary	40.00 FS	*40.00 FS
26	1		*SET RR NO. PLATE (W/BRACKET)	Serviceable	220.00 FS	*- FS
27	1		*SET RR REVERSE SENSOR	Dented / Damaged	220.00 FS	*200.00 FS
28	1		*RR END PANEL SEALANT	Necessary	40.00 FS	*40.00 FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (S\$)	4,984.90	3,464.40
- List Item Discount on L Items 20.00/20.00% (S\$)	892.98	636.88
Total Parts (S\$)	4,091.92	2,827.52

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO CHECK REAR ELECTRICAL WIRING SYSTEM	New	60.00	30.00
2	TO TRANSFER TAILGATE COMPONENT PARTS TO NEW TAILGATE	New	100.00	80.00
3	TO TRANSFER REAR WINDSCREEN TO NEW TAILGATE	New	120.00	120.00
4	TO REMOVE, REPLACE AND REINSTALL REAR REVERSE SENSORS & CONTROL UNIT	New	60.00	30.00
5	TO STRAIGHTEN, REPAIR AND REALIGN REAR EXHAUST SILENCER	New	80.00	60.00
6	TO REMOVE AND REINSTALL REAR INTERIOR TRIMS, GARNISHES, ETC. FOR NECESSARY REPAIRS	New	140.00	80.00
7	TO STRAIGHTEN, REPAIR, REALIGN ON AFFECTED AREA AND REPLACE DAMAGED PARTS	New	1,200.00	900.00
8	TO SPRAY PAINTING, BLENDING ON AFFECTED AND ADJACENT AREA	New	1,400.00	900.00
9	TO SPRAY ANTI-RUST COATING ON NEW AND AFFECTED PANELS	New	80.00	50.00
Gross Labour Cost (S\$)			3,240.00	2,250.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >