

ASS. REC. BY:

Surveyor: Kenneth

ASSIGNMENT (Office)

From (Person): Ben Tang of CTI Date/Time: 4.3.2020 11:50am

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMP 80834 Insured: VN 88415

at Workshop m/s Esten Performance Tel: 8799 0066

of 365 sin ming Drive

Policy No: Claim No: SNM 2017 200127 / VN 88415 / BEN

Sum Insured: Excess:

Make of Veh: (Client's Record) 163.2020 D.O.A. 7.1.2020

CA / REV / REP. / REV 24 HRS

Date/Time: 4/3/2020 1.14 p.m. Person Contacted: Spram Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SMP 80834 - CS/CTI 19021527 / Ksf3/n2 D.O.A. - 21/11/2019
	VN 88415 - NA/TMI 19021501/r3 D.O.A. - 07/11/2019
24/3	8 2871.31 Cg form
	15 680.00 Red 19%

ASS. REC. BY:

REF: CT1

ASSIGNMENT

From:

Date:

16.3.2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No:

SMP 80834

at Workshop m/s

Estum

of

385 Sin ming Drive

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

03

days

Res.: Yes or No

Lum Sum:

13.1

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

my

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

Smp 80834

Yr Regn:

10, 19

Type: M.Car

M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

A1

Make:

Noah

C.C.

17P7

Colour

M. D. Blue

A/C: Insured / Std / NI / NA

Sp. Reading

2 P862

T/Radio: Insured / Std / NI / NA

Eng/No:

ZWR80 . 0400261

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

1P5/65R15

R:

BS / DUN / EXNOVA / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

7

mm

Rear

R/Bal.

7

mm

L/Bal.

7

mm

L/Bal.

7

mm

D.O.A.

7/1/20

D.O.I.

16/3/20

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

N/S Frt

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

RECEIVED 27 MAR 2020

Date/Time, File Pass to?

27/03/20

1)

Typ. SF

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair:

3

Resurvey No. of Trip:

1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Invs (\$)



Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

220

Rep. Format:

Lump Sum / P/P: \$ 2,871.31 P/P

Nivitha (LKK Auto)

From: Ben Tang <Ben.Tang@sg.cntaiping.com>
Sent: Wednesday, 4 March 2020 11:50 AM
To: 'assignments'
Subject: FW: OUR REF: SNM20D200127/YN8841S/BEN - FW: REQUEST FOR PRI SURVEY SMP8083U

Dear Sirs

We refer to above matter.

Please assist to arrange for PRS survey of TP vehicle SMP8083U.

Thank you.

Best Regards
Ben Tang
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #XX-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: serence ctc <serence@esteemperf.com.sg>
Sent: Wednesday, March 4, 2020 11:01 AM
To: Ben Tang <Ben.Tang@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200127/YN8841S/BEN - FW: REQUEST FOR PRI SURVEY SMP8083U

Dear Ben,

We are prefer LKK - Kenneth kong to survey the car.

Thanks



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division
Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperv.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



On Wed, Mar 4, 2020 at 10:25 AM Ben Tang <Ben.Tang@sg.cntaiping.com> wrote:

Dear Sirs

We refer to your email dated 04 March 2020.

We intend to conduct a pre-repair survey of the damage to your client's vehicle jointly with your client/your motor workshop. We propose to use one of the following motor surveyors to conduct the joint pre-repair survey as a single joint expert.

LKK / LBS / STA

ADRIAN LING
Kelvin Ang
SEE CHEW SENG
MOHD FADHILAH BIN OSMAN
XING QUO QIANG
KENNETH KONG
SIMON HO
CHUA WEIJIE
MARCUS CHUA
HENRY NG

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Best Regards

Ben Tang

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #XX-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6175 | F: (65) 6222 1033

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Wednesday, March 4, 2020 10:19 AM

To: Ben Tang <Ben.Tang@sg.cntaiping.com>; serence ctc <serence@esteemperf.com.sg>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200127/YN8841S/BEN - FW: REQUEST FOR PRI SURVEY SMP8083U

Dear Ben,

Please conduct PRS for SMP8083U.

Note : officer in charge – Ben Tang 63896175.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: serence ctc <serence@esteemperf.com.sg>

Sent: Tuesday, March 3, 2020 3:58 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Carmen Lim <carmen@esteemperf.com.sg>; jenny chong <jenny@esteemperf.com.sg>
Subject: REQUEST FOR PRI SURVEY SMP8083U

Dear Sir / Madam,

Accident involving SMP8083U & YN8841S on 07.01.2020.

**NOTICE TO INSURER TO CONDUCT PRE-REPAIR INSPECTION WITHIN 2 WORKING DAYS PURSUANT TO PRE-ACTION
PROTOCOL FOR NON INJURY MOTOR ACCIDENT CASES (NIMA)**

We act for Esteem Performance Pte Ltd who has appointed the under-mentioned workshop to repair his motor vehicle no.SMP 8083 U

Please be informed that the said vehicle can be inspected at :

Name of workshop : Esteem Performance Pte Ltd

Address : 385 Sin Ming Drive (Inside Vicom) Pte Ltd

Tel : 8799 0066

Fax : 6259 3326

We hereby give 2 clear days notice to conduct a pre-repair inspection of the said vehicle at the above-mentioned workshop during office hours.

We will email the GIA report to you once received

If you fail to conduct the pre-repair inspection within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday. The above-mentioned workshop will commence repairs should you fail to conduct the pre-repair inspection.



Freundliche Grüße / Best Regards

Serence Chee

Claims Assistant | Operation Division

Esteem Performance Pte Ltd

P: 6566 2112

E: serence@esteemperf.com.sg

5033 Ang Mo Kio Industrial Park 2 #01-259

(Head Office)

385 Sin Ming Drive Vicom Inspection Centre

(Showroom)

www.esteemperformance.com



China Taiping
LKK 16/3



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.eesteempert.com.sg

Repair Estimates

SMP 8083 P

Parts	(a) Cost / List Price Items	\$	3,001.75
	Plus/Less 25%	\$	750.44
	Total of Cost / List	\$	2,251.31
	(b) Nett Price Items		
	Less		
	Total of Nett Item		
	(c) Special Nett Items		
Total Parts Cost		\$	2,251.31
Labour		\$	1,300.00
Total		\$	3,551.31

Not Authorized
Penalty After Paint

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No settling of claims is allowed
- All repair work must be surveyed and approved for approval from Insurance Company

Acknowledged by Repairer
Signature: _____
Date: _____

The above total will be subjected to 7% G.S.T.

Name of Surveyor

Kenneth

Company

LKK

Survey conducted on

16/3/20

at

Remarks By Surveyor

(a) The repair of this vehicle is authorized / is not authorized until further notice.

(b) Recommended Days of Repair : 03 day(s)

(c) Resurvey : Required / Not Required

(d) Excess : \$ _____

(e) Signature of surveyor

Lc

Date:

16/3/20



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Spare Parts

Vehicle No. : **SMP 8083 P**
Make & Model : **TOYOTA NOAH**
Chassis No : **ZWR800400261**

Submit By : **SERENCE**
Year Manufacture : **2019**
Engine No. :
Cost / List

S/No.	Part Description	Qty	Unit Price	Price	Disposition by Surveyor
1	Headlamp LH <i>in</i>	1	\$3,001.75		✓
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
18					
19					
20					
21					
22					
23					

Note: If any of the quoted parts are recommended to be repaired, then an additional labour charge will be charged accordingly under supplementary.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20003552/KSF3N2
Date: 31/03/2020

REFERENCE

Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. Policy No: DMCVSN16454219033
Claimant Vehicle No: SMP8083U Insured Vehicle No: YN8841S
Date of Loss: 07/01/2020 Nature of Claim: TP Claim No: SNM20D200127

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMP8083U Engine No: 2ZR0E16936
Make & Model: TOYOTA NOAH HYBRID, 1.8 X CVT (A) Chassis No: ZWR800400261
Reg. Date: 16/10/2019 (Man. Year: 2019) Odometer: 29862 km
Colour: Metallic Black
Engine Capacity: 1797 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm
Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

	Repairer's	Adjuster's	Difference	Diff %
COST OF CLAIMS				
Parts	2,251.31	2,251.31	0.00	0.00
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,300.00	620.00	680.00	52.31
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	3,551.31	2,871.31	680.00	19.15
+ GST 7.00/7.00% (S\$)	248.59	200.99	47.60	19.15
Nett Amount (S\$)	3,799.90	3,072.30	727.60	19.15

INSPECTION

Date of Assignment: 27/03/2020

Date Inspected: 16/03/2020 Inspected At:

Estimated Period of Repair: 3.0 days

385 SIN MING DRIVE
REPAIRER: ESTEEM PERFORMANCE PTE LTD
BLK 5033 ANG MO KIO INDUSTRIAL PARK 2
#01-259
SINGAPORE 569536

Adjuster: KENNETH KONG

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 31 Mar 2020)
Parts:	M1-MPV	TOYOTA NOAH HYBRID 1.8 X CVT (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMP8083U)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*HEADLAMP LH	Cut	3,001.75 FL	*3,001.75 FL
						F=Franchise part, L=ListItemDisc.
					Sub Total (S\$)	3,001.75
					- List Item Discount on L Items 25.00/25.00% (S\$)	750.44
					Total Parts (S\$)	2,251.31

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	TO RENEW DAMAGED PARTS & KNOCK OUT ACCIDENT REPAIR AREA.(FRONT BUMPER,LHF FENDER)	New	600.00	200.00
2	TO PUTTY,RESPRAY PAINT FOR AFFECTED ACCIDENT REPAIR AREA.(FRONT BUMPER,LHF FENDER)	New	600.00	400.00
3	TO TUFF COAT	New	50.00	0.00
4	TO CHECK WIRING	New	50.00	20.00
Gross Labour Cost (\$\$)			1,300.00	620.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >