

22/02/2021

ASS. REC. BY:

REF: CS/CT2 20003551 / Kv f3

n2

Special Instruction: ✓

Surveyor: Kenneth 63896155 ASSIGNMENT (Office)

From (Person): Adeline chng Poi Win of CT2 Date/Time: 4.2.20 11.56 a.m

Estimated Cost: Bill to:

OD-TP+WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SMR 54092 Insured: GBH 6619K

at Workshop m/s Auburn Auto Tel: 90938998

of 176 Sin Ming Drive #104-18

Policy No: DMCRSV4 00005742000 Claim No: SNM20D20110402

Sum Insured: Excess:

Make of Veh: D.O.A. 28/2/2021
(Client's Record)

CA / REV / REP. / REV 24 HRS

Date/Time: 4/3/2020 12.08 p.m. Person Contacted: Jerry H.O.D. Endorsement: Vehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SMR 54092 - NA / NC 20003551 / 24 D.O.A. - 28/02/2020
	GBH 6619K - X

Kenneth

ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

Bal. or Market Value:

\$32K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Soon:

Consistent? : Yes or No

Est. Repairs:

18

days

Res.: Yes or No

Lum Sum:

20

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SMR54092

Yr Regn:

07, 11

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Honda

S. Wagon

Colour:

M. Silver

ACC:

Insured / Std / NI / NA

Sp. Reading:

203.551

TRadio:

Insured / Std / NI / NA

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rim / STD A/Rim or

Tyre Size:

F: Wstake

215/45R17

R: Yoko

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / Yoko or

Front

Rear

R/Bal.

9

mm

R/Bal.

7

mm

L/Bal.

9

mm

L/Bal.

7

mm

D.O.A.

28/2/20

D.O.I.

5/3/2020

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

1

Tyre jammed.

Jen will email CIA & Est on

10/3

612pm & 7800 email

23/3/20

@ 11pm Kenneth call said repairer asking for \$8800p

30/3/20

@ 1134am Adeline will check & call back.

30/3/20

@ 1155am Adeline said they will not authorise on the repair cost

1/4/20

@ 1005am LS 7800 confirmed with Jen (Recd 17,058.64, 699)

Date/Time, File Pass to?

☐

: Prel. Report

☐

: Final Report

1)

Date/Time, File Return to?

2)

1/4 - typist

Report Format:

Menmen

Lump Sum / I.B.I. (\$) :

7800p

Days Of Repair:

18

Resurvey No. of Trip:

2

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

S - RS - SI

: Extras

: Others

TOTAL

220

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road
#16-00 Springleaf Tower
Singapore 079909

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Adeline Chng Pei Wen

Date: 27 Mar 2020

Preliminary Advice

Insured Vehicle No : GBH6619K

TP Vehicle No : SMR5409Z

Accident Date : 28/02/2020

Make : HONDA STREAM

Assignment Date : 04/03/2020

Date of Inspection : 5/3/2020

Est. Duration of Repair :18

Inspection At : AUBURN AUTO PTE LTD

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear and front portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	24,858.64
Revised Amount	:S\$	11,372.56
Check Items (Estimated)	:S\$	0.00
Total	:S\$	11,372.56

Lump Sum Repair (estimated)	:S\$	9,100.00
-----------------------------	------	----------

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	32,000.00
COE / PARF Rebate	:S\$	24,190.00
Salvage Value	:S\$	
Margin for Repair	:S\$	7,810.00

Remarks

() The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.

() The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.

(X) Other comments :The above survey was conducted on a 'Without Prejudice' basis.
Repairer asking for Lump Sum \$8,800/-. For your approval please.

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	03 Mar 2020		04 Mar 2020 11:56 Assign				New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:									
Main Claimant: PARADIGM AUTO PTE LTD , Co. Reg. No.: 201943139H									
Vehicle Reg. No.: SMR5409Z		Date of Loss: 28/02/2020 22:00 - :59							
Claim Type: TP / SNM20D201104C02		Policy/Cover Note No.: DMCVSNA00005742000							
Vehicle Reg. No. (Insured): GBH6619K		Policy No. (Claimant): 5115302429							
		Excess: S\$500.00							
Repairer: Auburn Auto Pte Ltd (HQ) 176 SIN MING DRIVE, #04-18 SIN MING AUTOCARE, 575721 Sin Ming - Tel:									
Handling Insurer: China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Adeline Chng Pei Wen]									
Claimant's Insurer: NTUC Income Insurance Co-operative Ltd (HQ) - Tel:									
Adjuster: LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 13/03/2020]									
Adj Asg. Remarks: survey revert									
ASSOCIATED MAIL RECEIVED				View All Compose Case Mail					
There are no mail for this case.									
ALL ASSOCIATED TASKS				View All Search Tasks Create New Task Complete					
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Summer Lee (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 4 March, 2020 11:49 AM
To: assignments
Cc: Auburn Auto; Claims Dept of CTI
Subject: RE: OUR REF:SNM20D201104/GBH6619K/ADELINE - ACCIDENT CLAIMS - SMR5409Z / GBH6619K

Without Prejudice

Dear LKK

Please refer to below email and liaise with third party workshop.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6178 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平御城 Taiping SG

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From: Auburn Auto [mailto:auburnauto.insurance@gmail.com]
Sent: Wednesday, 4 March 2020 11:11 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Subject: Re: OUR REF:SNM20D201104/GBH6619K/ADELINE - ACCIDENT CLAIMS - SMR5409Z / GBH6619K

Dear Ms Chng,

We will appoint Kelvin Ang.

Please call Jennie before the surveyor comes down to the workshop.

Auburn Auto Pte Ltd
176 Sin Ming Drive (AutoCare) #04-18, Singapore 575721

Thanks and Best Regards
Jennie
9093 8998

On Tue, Mar 3, 2020 at 5:35 PM Adeline Chng <adeline.chng@sg.entaiping.com> wrote:

Without Prejudice

Our reference: SNM20D201104C02/GBH6619K /Chngpw

Your reference: SMR5409Z

Dear Sirs

ACCIDENT INVOLVING GBH6619K & SMR5409Z ON 28/02/2020

We refer to your email of 03/03/2020

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. ADRIAN LING	6. KENNETH KONG
2. Kelvin Ang	7. SIMON HO
3. SEE CHEW SENG	8. CHUA WEIJIE
4. MOHD FADHILAH BIN OSMAN	9. MARCUS CHUA
5. XING QUO QIANG	10. HENRY NG

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Adeline Chng at 63896155 and email us at claimsdept@sg.cntaiping.com

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6178 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI

Sent: Tuesday, 3 March 2020 5:17 PM

To: Auburn Auto <auburnauto.insurance@gmail.com>; Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF:SNM20D201104/GBH6619K/ADELINE - ACCIDENT CLAIMS - SMR5409Z / GBH6619K

Dear Adeline,

Please conduct PRS for SMR5409Z.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Auburn Auto <auburnauto.insurance@gmail.com>
Sent: Tuesday, March 3, 2020 1:18 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: ACCIDENT CLAIMS - SMR5409Z / GBH6619K

Dear Officers-in-Charge,

Your client's vehicle GBH6619K, was involved in an accident with our client's vehicle SMR5409Z which is pending repair. In this regard, please provide us a list of your surveyors which we can select one to go on a Single Joint Expert survey. Kindly contact Auburn Auto 9093 8998 for survey appointment at :

Auburn Auto
176, Sin Ming Drive
#04-18 Sin Ming Autocare
Singapore 575721

Thank you.

Warm Regards

Jennie

Auburn Auto

9093 8998

2018 Nissan Serena e-... Gear knob differences Petrol Price Movement...

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\$58 until it's SOLD!

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New 5 Years Renewal COE Toyota Vios 1.5A



2.00% P.A. 3 Admin. & Down,
Monthly RM60, 3 Years Withhold
Engine And Gearbox,
GV Credit. 2014/40

HIN LUNG AUTO
Ho Bee Group
One Stop Car Hub
Finance, Insurance, Workshop
New and Used Cars
30 years of car sale

Browse by Category ▼

Sort by Date Posted ▼ 20 results/page ▼

2 vehicles

Honda Stream

Advanced Search ✕

Place	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type	Status
Search Selection	Honda Stream	Any	Any	2011	Any	Any	Any	Available
	Honda Stream 1.8A X	\$24,555	\$12,560 /yr	03-May-2011	1,799 cc	125,324 km	MPV	Available
Only \$670 Monthly For Balloon Scheme! No Gimmicks! Price Negotiable, Low Mileage Done, 100% Beautiful Condition, Low Depreciation, Low Interest Rate, Most Worthy Buy, Call Now For Viewing.								
Cars Premium								
Posted: 07-Mar-2020 Tags: 2011 Honda Stream, Honda Stream, Honda Stream								
	Honda Stream 1.8A RSZ	\$33,000	\$18,230 /yr	20-Jun-2011	1,799 cc	95,000 km	MPV	Available
Lightly Used As 2nd Car. A Lot Of Undercarriage Items Replaced With Receipt. Pioneer System With Tv. I Deal To Drive Till Renew COE.								
Posted: 12-Feb-2020 Tags: 2011 Honda Stream, Honda Stream, Honda Stream								

Save this search criteria, to get email alerts whenever a match is found.

Place: Model: Price: Depreciation: Reg Date: Eng Cap: Mileage: Veh Type: Status:

For old advertisements, view Expired ads

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Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	139H

Vehicle Details

Vehicle No.:	SMR5409Z
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Mar 2020
Vehicle Make:	HONDA
Vehicle Model:	STREAM 1.8L RSZ
Primary Colour:	Silver
Manufacturing Year:	2009
Engine No.:	R18A13860146
Chassis No.:	JHMRN6880AC200146
Maximum Power Output:	103.0 kW (138 bhp)
Open Market Value:	\$26,909.00
Original Registration Date:	25 Jul 2011
First Registration Date:	25 Jul 2011
Transfer Count:	1
Actual ARF Paid:	\$26,909.00

Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	24 Jul 2021
PARF Rebate Amount:	\$14,799.00

Intended COE Rebate Details

COE Expiry Date:	24 Jul 2021
COE Category:	B - Car (1601cc & above)
COE Period(Years):	10
QP Paid:	\$68,501.00
COE Rebate Amount:	\$9,391.00
Total Rebate Amount:	\$24,190.00

The information contained herein is correct as at 10 Mar 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	03/03/2020 15:40
Date Of Accident	28/02/2020 22:45
Exact Location Of Accident	LAMPPOST 439 WOODLANDS HIGHWAY TWDS MANDAI EXIT
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMR5409Z
Insured/Policyholder	
Name Of Registered Owner	PARADIGM AUTO PTE LTD
Co Reg No	2XXXXX139H
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-90938998

Vehicle Particulars

Manufacturer	HONDA
Model	STREAM
Exact Purpose for which vehicle was being used at time of accident	WORK PURPOSE
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	NO
Policy Number	5115302429
Cover Note Number	

Driver

Name of Driver	YEO STEVEN
NRIC No	SXXXX825F
Date Of Birth	09/06/1971
Occupation	OUTDOOR
Date Of Driving Pass	27/10/2003
Driving Experience	16 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-81677944
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address	BLK 126 PASIR RIS STREET 11 #02-375 SINGAPORE
Postcode	510126
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (Including own vehicle) involved in the accident	3
Was any body injured in the Accident?	YES
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : IRFAN ALI GENDER: : MALE

Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	WOODLANDS DIVISION HQ
Police Station Address	ROAD: 1 WOODLANDS STREET 12 , POSTCODE: 738622 , COUNTRY: SINGAPORE
Police Station Contact	TEL NO: - FAX NO:
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER POLICE REPORT AND ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBH6619K
Vehicle Make/Model/Colour	
Details Of Properties	REFER ATTACHED AND POLICE REPORT
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	

Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number GBD7995M
Vehicle Make/Model/Colour
Details Of Properties REFER ATTACHED AND POLICE REPORT
Vehicle Category COMMERCIAL VEHICLE
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

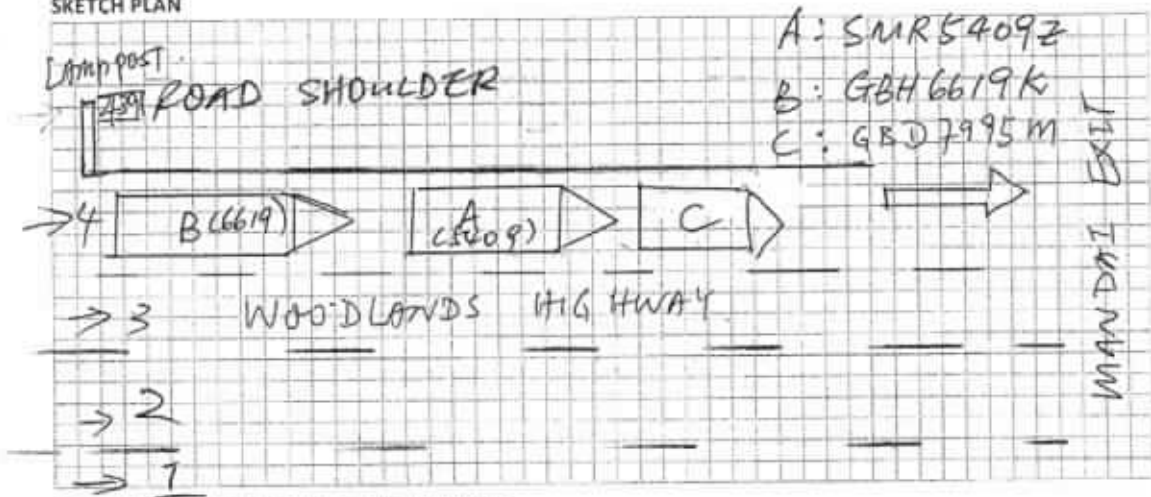
Name YEO STEVEN
Approximate Age
Injuries Sustain REFER POLICE REPORT AND ATTACHED/3 DAYS MC
Injured person in which vehicle? SMR5409Z
Were seat belts worn?
Was this injured conveyed to hospital by ambulance? NO
Address
Postcode

DETAILS OF INJURED PERSON 2

Name IRFAN ALI
Approximate Age
Injuries Sustain REFER POLICE REPORT AND ATTACHED/3 DAYS MC
Injured person in which vehicle? SMR5409Z
Were seat belts worn?
Was this injured conveyed to hospital by ambulance? NO
Address
Postcode

Sketch Plan Pg. 1

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

Refer to police report

DECLARATION

I/We declare the foregoing particulars are true in every respect.

2019431394

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
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6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

(a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:

- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
- (ii) investigating the accident and/or my claims;
- (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
- (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
- (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")

(b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and

(c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.

(d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.

(e) the information so collected under (d) above may be shared / disclosed:

- (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
- (ii) for complying with requirements under any regulations, laws or court orders.



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



L/20200229/7033

1 of 2

POLICE REPORT (NP299)

Report No. L/20200229/7033

Police Station Of Origin
Woodlands Division HQ
1 Woodlands Street 12 SINGAPORE 738622
Tel No: 1800-4660000

Date/Time Report Made 29/02/2020 17:34	Vide Report No.	Station Diary No.
Name Of Informant YEO STEVEN	Address APT BLK 126 PASIR RIS STREET 11 #02-375 SINGAPORE 510126	
ID Type / ID No. NRIC NO / S7118825F	Contact No. Home/Office: Mobile: 81677944	
Nationality SINGAPORE CITIZEN	Email Address yeosteven033@gmail.com	
Occupation GRAB DRIVER	Sex Male	Age 48
Institution/School Name	Date of Birth 09/06/1971	Race Chinese
Date/Time Of Incident 28/02/2020 22:45 - 28/02/2020 22:50	Language English	
	Location Of Incident BUKIT TIMAH EXPRESSWAY	

Brief details.

On 28/02/2020 at about 10:40pm. I was travelling along lampost 439 woodlands highway towards Mandal exit.

I came to a complete halt while maintaining a safe distance between my vehicle honda stream SMR5409Z and the van GBD7995M. When suddenly a lorry (GBH6619K) came speedily and collided into the rear of my vehicle. My vehicle is severely damaged. Due to the accident, my passenger and I suffered pain. We have both seen a doctor and were given 3 days MC with strong medications each.

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 29/02/2020 17:34
Officer In-Charge Of Case:	Classification Of Case:
Authentication Stamp	



**SINGAPORE
POLICE FORCE**



LJ20200229/7033

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. LJ20200229/7033

Subjects Involved			
Victim			
Person Name	YEO STEVEN		
ID Type	NRIC NO	ID No	S7118825F
Gender	Male	Age	48
Race	Chinese	Language	English
Occupation	GRAB DRIVER	Address Type	
Address	APT BLK 126 PASIR RIS STREET 11 #02-375 SINGAPORE 510126		Mobile No 81677944
Is Informant A Victim?	Yes		
Person Name	YEO STEVEN (Informant)		

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:

Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:

The identity of the person making this report has been authenticated by SingPass. No signature is required.

Date/Time:

29/02/2020 17:34

Classification Of Case:

AUBURN AUTO PTE LTD
 UEN : 200805305G
 176 Sin Ming Autocare #04-18, Singapore 575721
 Tel : 8797 8998 Email : auburn.insurance@gmail.com

Not Authorized
 L1 Sing & 7800 Max
 Recovery After Paint
 18 days

Vehicle number : SMR5409Z (YOM : 2009), COE exp : 24 Jul 2021
 Type of Collision : Chain collision

FRONT

- 1 Bonnet
- 2 Grille
- 3 Car make logo & model
- 4 Front Bumper 638
- 5 Bumper Tow Cover
- 6 Support side garnish / aircon side garnish 984 940

Bu 400 ✓
 CM 300 ✓
 \$ 80 ✓
 Bu \$ 1,500 ✓
 \$ 80 X
 Bu \$ 1,000 ✓

REAR

- 1 Rear Windscreen
- 2 Rear RH Fender
- 3 Rear LH Fender
- 4 RH Tail lamp
- 5 LH Tail lamp
- 6 Rear bumper 678.20
- 7 Bootlid / Tailgate 903.20
- 8 Bootlid / Tailgate outer garnish
- 9 Bootlid emblem eg. Car logo, make & model
- 10 Rear LH fender shield mudflap (on top of tyre)
- 11 Rear RH fender shield mudflap (on top of tyre)
- 12 Reverse Sensor
- 13 Rear bumper side retainer RH
- 14 Rear bumper side retainer LH 58.4

Shatter \$ 800 ✓
 \$ 250 ✓
 \$ 250 ✓
 \$ 150 ✓
 CM \$ 150 ✓
 \$ 1,500 ✓
 \$ 1,500 ✓
 \$ 300 ✓
 \$ 150 ✓
 \$ 80 X
 \$ 80 X
 \$ 200 ✓
 \$ 300 X
 \$ 300 ✓

Inner Item

- 1 Support panel
- 2 Spare tyre panel / compartment
- 3 Spare tyre board
- 4 Spare Tyre well sponge LH
- 5 Spare Tyre well sponge RH
- 6 Tail lamp panel LH
- 7 End Panel
- 8 End Panel Garnish
- 9 Bootlid lock
- 10 Rear bumper side retainer RH
- 11 Rear bumper side retainer LH
- 12 Bootlid / Tailgate outer garnish
- 13 Bootlid / Tailgate weatherstripe

\$ 500 X
 \$ 200 ✓
 \$ 200 ✓
 \$ 50 X
 \$ 50 X
 \$ 100 ✓
 \$ 200 ✓
 \$ 200 ✓
 \$ 70 ✓
 \$ 300 X
 \$ 300 X
 \$ 200 ✓
 \$ 100 50% 50

208

AUBURN AUTO PTE LTD

UEN : 200805305G

176 Sin Ming Autocare #04-18, Singapore 575721

Tel : 8797 8998 Email : auburn.insurance@gmail.com

Vehicle number : SMR5409Z (YOM : 2009), COE exp : 24 Jul 2021

Type of Collision : Chain collision

14 Rear Fender air vent LH

15 Top outer garnish

16 Bonnet lock

17 Front bumper lower grille

18 Support panel RH garnish (big)

19 Support top RH panel

20 Support top LH panel

21 Support panel assembly

22 Front reinforcement

\$ 200 X

\$ 200 X

\$ 70 X

\$ 250

\$ 400 X

\$ 200 X

\$ 200 X

Repair \$ 500 X

\$ 300

Headlamp assy x2 mount 208 @ 680.40 x2

Labour & Misc

1 Main labour (Front & Rear)

\$ 1,800 } 2000

2 Dismantle front & rear

\$ 3,000

3 Spray paint

\$ 1,500 1400

4 Topup aircon gas

\$ 250 100

5 Check of wiring, lighting & resetting

\$ 80 40

6 Remove & replace rear windscreen

\$ 280 120

7 Remove, refit and trim garnish & upholstery (rear)

\$ 400 120

8 Remove & replace cushion set (rear)

\$ 400

9 Remove & refit fuel tank

\$ 400 80

10 Remove & replace damaged parts

\$ 500 X

Workmanship to dismantle above damaged parts, repairs including cut

11 & weld, re-align body structure

~ \$ 1,000 X

Total Repair cost

\$ 23,770 24,858.64

LKK Auto Consultants hence notify
the Repairer of the following:
• To survey before spray painting
• To display damaged parts during survey
• Parts prices are based on confirmation
• Third party survey is on a "Without Prejudice" basis
• No illegal modifications are allowed
• Supplementary items must be surveyed and
is subject to final approval from Insurance Company

Acknowledged by Repairer:

Signature:

Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/CTI20003551/KVF3N2

Date: 02/04/2020

REFERENCE

Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd.	Policy No:	DMCVSNA00005742000
Claimant Vehicle No :	SMR5409Z	Insured Vehicle No :	GBH6619K
Date of Loss:	28/02/2020	Nature of Claim:	TP
		Claim No:	SNM20D201104C02

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMR5409Z	Engine No:	R18A13860146
Make & Model:	HONDA STREAM, 1.8 (A)	Chassis No:	JHMRN6880AC200146
Reg. Date:	25/07/2011 (Man. Year: 2009)	Odometer:	203551 km
Colour:	Metallic Silver		
Engine Capacity:	1799 cc		
Market Value/New Car Price:	N/A		
Sum Insured (\$\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	215/45R17	Rear Tyre Size:	215/45R17
Front Left Side:	West Lake 9 mm	Rear Left Side:	Yokohama 7 mm
Front Right Side:	West Lake 9 mm	Rear Right Side:	Yokohama 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	15,520.80	7,512.56	8,008.24	51.60
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,610.00	3,860.00	5,750.00	59.83
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (\$\$)	25,130.80	11,372.56	13,758.24	54.75
Approved Total (Overridden) (\$\$)		7,800.00		
Nett Amount (\$\$)	25,130.80	7,800.00	17,330.80	68.96

INSPECTION

Date of Assignment:	04/03/2020	
Date Inspected:	05/03/2020 Inspected At:	Auburn Auto Pte Ltd (HQ) 176 SIN MING DRIVE, #04-18 SIN MING AUTOCARE Singapore 575721
Estimated Period of Repair:	18.0 days	

Adjuster: KENNETH KONG

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 02 Apr 2020)
Parts:	M1-MPV	HONDA STREAM 1.8 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMR5409Z)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*BONNET	Buckled	400.00 F	*400.00 FL
2	1		*GRILLE	Cracked	300.00 F	*300.00 FL
3	1		*CAR MAKE LOGO & MODEL	Necessary	80.00 F	*80.00 FL
4	1		*FRONT BUMPER	Buckled	1,500.00 F	*638.00 FL
5	1		*BUMPER TOW COVER	Serviceable	80.00 F	*- FL
6	1		*AIRCON ASSY	Punctured	1,000.00 F	*940.00 FL
7	1		*REAR WINDSCREEN	Shattered	800.00 F	*800.00 FL
8	1		*REAR RH FENDER	Bent	250.00 F	*250.00 FL
9	1		*REAR LH FENDER	Bent	250.00 F	*250.00 FL
10	1		*RH TAIL LAMP	Cracked	150.00 F	*150.00 FL
11	1		*LH TAIL LAMP	Cracked	150.00 F	*150.00 FL
12	1		*REAR BUMPER	Bent	1,500.00 F	*678.20 FL
13	1		*BOOTLID/TAILGATE	Bent	1,500.00 F	*903.20 FL
14	1		*BOOTLID/TAILGATE OUTER GARNISH	Warped	300.00 F	*300.00 FL
15	1		*BOOTLID EMBLEM,EG.CAR LOGO,MAKE & MODEL	Necessary	150.00 F	*150.00 FL
16	1		*REAR LH FENDER SHIELD MUDFLAP (ON TOP OF TYRE)	Serviceable	80.00 F	*- FL
17	1		*REAR RH FENDER SHIELD MUDFLAP (ON TOP OF TYRE)	Serviceable	80.00 F	*- FL
18	1		*REVERSE SENSOR	Dented	200.00 F	*200.00 FL
19	1		*REAR BUMPER SIDE RETAINER RH	Serviceable	300.00 F	*- FL
20	1		*REAR BUMPER SIDE RETAINER LH	Distorted	300.00 F	*58.00 FL
21	1		*SUPPORT PANEL	Repair	500.00 F	*- FL
22	1		*SPARE TYRE PANEL/COMPARTMENT	Bent	200.00 F	*200.00 FL
23	1		*SPARE TYRE BOARD	Dented	200.00 F	*200.00 FL
24	1		*SPARE TYRE WELL SPONGE LH	No such part	50.00 F	*- FL
25	1		*SPARE TYRE WELL SPONGE RH	No such part	50.00 F	*- FL
26	1		*TAIL LAMP PANEL LH	Bent	100.00 F	*100.00 FL
27	1		*END PANEL	Bent	200.00 F	*200.00 FL
28	1		*END PANEL GARNISH	Dented	200.00 F	*200.00 FL
29	1		*BOOTLID LOCK	Dented	70.00 F	*70.00 FL
30	1		*REAR BUMPER SIDE RETAINER RH	Repeated	300.00 F	*- FL
31	1		*REAR BUMPER SIDE RETAINER LH	Repeated	300.00 F	*- FL
32	1		*BOOTLID/TAILGATE OUTER GARNISH	Warped	200.00 F	*200.00 FL
33	1		*BOOTLID/TAILGATE WEATHERSTRIPE (50%)	Dented/Distorted	100.00 FS	*50.00 FS
34	1		*REAR FENDER AIR VENT LH	Serviceable	200.00 F	*- FL
35	1		*TOP OUTER GARNISH	Serviceable	200.00 F	*- FL
36	1		*BONNET LOCK	Repair	70.00 F	*- FL
37	1		*FRONT BUMPER LOWER GRILLE	Cracked	250.00 F	*250.00 FL
38	1		*SUPPORT PANEL RH GARNISH (BIG)	Serviceable	400.00 F	*- FL
39	1		*SUPPORT TOP RH PANEL	Repair	200.00 F	*- FL
40	1		*SUPPORT TOP LH PANEL	Repair	200.00 F	*- FL
41	1		*SUPPORT PANEL ASSEMBLY	Repeated	500.00 F	*- FL
42	1		*FRONT REINFORCEMENT	Bent	300.00 F	*300.00 FL
43	2		*HEADLAMP ASSY	Cracked	1,360.80 F	*1,360.80 FL

F=Franchise part. S=SpocNett. L=ListItemDisc.

Sub Total (S\$) 15,520.80 9,378.20
 - List Item Discount on L Items 0.00/20.00% (S\$) 0.00 1,865.64

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
					Total Parts (S\$)	15,520.80
						7,512.56
Report was unsubmitted during this print-out.						

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	SPRAY PAINT	New	1,500.00	1,400.00
2	TOPUP AIRCON GAS	New	250.00	100.00
3	CHECK OF WIRING,LIGHTING & RESETTNG	New	80.00	40.00
4	REMOVE & REPLACE REAR WINDSCREEN	New	280.00	120.00
5	REMOVE,REFIT AND TRIM GARNISH & UPHOLSTERY (REAR) }	New	400.00	120.00
6	REMOVE & REPLACE CUSHION SET (REAR) }	New	400.00	0.00
7	REMOVE & REFIT FUEL TANK	New	400.00	80.00
8	DISMANTLE FRONT & REAR }	New	3,000.00	2,000.00
9	MAIN LABOUR (FRONT & REAR) }	New	1,800.00	0.00
10	REMOVE & REPLACE DAMAGED PARTS }	New	500.00	0.00
11	WORKMANSHIP TO DISMANTLE ABOVE DAMAGED PARTS,REPAIRS INCLUDING CUT & WIELD,RE-ALIGN BODY STRUCTURE }	New	1,000.00	0.00
Gross Labour Cost (S\$)			9,610.00	3,860.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >