

22/03/2020

ASS. REC. BY:

REF:

CS/FWD 20003529/Ust3<sup>2</sup>

Special Instruction:

Surveyor:

ASSIGNMENT (Office)

From (Person):

Veneresa Chan

of

FWD

Date/Time: 3/3/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLX 485 R

Insured: SGY 2444A

at Workshop in/s Euro Success

Tel:

of 1 Kaki Bukit Ave 6 #02-03

Policy No: PNPV2018-00008022-01

Claim No:

Sum Insured:

Excess:

Make of Veh:  
(Client's Record)

D.O.A. 2/3/2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN/OUT

Date/Time

Action/Instruction

To/From

SLX 485 R - CS / CTI 19012022 / Ust3n2 DOR: 7/7/2019

SGY 2444A - CS / AXA 13001192 / Rylw2 DOR: 14/1/2013

05/03/20 Marcus say got estimate but not yet receive.

05/03/20 @ 15:20 pm checked with Ah Huet, got estimate.

(08/11/13) wef

ASS. REC. BY: Marcus

REF:

FWD/

## ASSIGNMENT

minimen

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Veh No:

SLX48R

Yr Regn:

14/3/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

CA/

Make:

Toyota Sienta Hybrid

1496

Colour:

Blue

A/C: Insured / Std / NI / NA

Sp. Reading

184634

T/Radio: Insured / Std / NI / NA

Eng/No:

NHP170 710947/

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

185/60 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

maximum

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

0

mm

L/Bal.

6

mm

D.O.A.

2/3/20

D.O.A.

3/3/20

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear &amp; Rt.

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

Syr. Repairs net 25432  
headlamp 32478/3/20 2/5 @ 17,000 confirmed with AH knot.  
C \$ 31,392.61 Red - 65%

RECEIVED 18 MAR 2020

Date/Time, File Pass to?

1)

Date/Time, File Return to?

2)

☐

Preli. Report

☒

Final Report

Days Of Repair:

12

Resurvey No. of Trip:

2

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Survey Fee:

Transportation:

S + RS \$

Photos

Others

TOTAL

Report Format:

Lump Sum / I.B.I: (\$ 17,000/- US)

300
50
50+50
11
461

**Nivitha (LKK Auto)**

**From:** Venessa Chan - SGUser <venessa.chan@fwd.com>  
**Sent:** Tuesday, 3 March 2020 11:30 AM  
**To:** 'admin-d@lkkauto.com'; 'admin-a@lkkauto.com'  
**Cc:** Motor Claims SG - SG Common; Josey Loh Kah Wai - SGUser  
**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLX 485R [OUR REF. TCL.GCN.RO.50112.20.ESS]

Dear Sir/Madam,

Please refer to the email below and liaise with TP repairer for PRS.

Please create the case in Merimen & our insured has yet to report.

Kindly assist to upload assignment email & documents into Merimen.

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

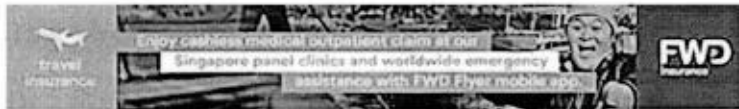


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Venessa Chan - SGUser  
**Sent:** Tuesday, 3 March 2020 11:28 am  
**To:** 'Ruby Ong' <ruby@htapartners.com.sg>  
**Cc:** Motor Claims SG - SG Common <motorclaims.sg@fwd.com>  
**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLX 485R [OUR REF. TCL.GCN.RO.50112.20.ESS]

Hi Ruby,

Thank you for your selection of LKK Auto Consultants.  
We will proceed to assign survey.

Thank you.

Best Regards,

T: 3/3 12.15pm

P: Ah Hant

V: In

S: Marcus

Est: ✓

A Venessa Chan

Administrative Assistant, Claims

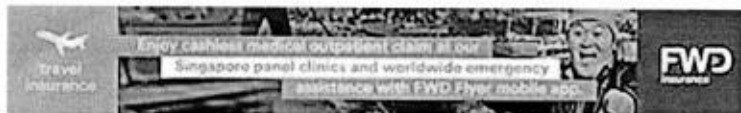


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Tuesday, 3 March 2020 11:18 am

**To:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Cc:** Josey Loh Kah Wai - SGUser <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>; Motor Claims SG - SG Common <[moreclaims.sg@fwd.com](mailto:moreclaims.sg@fwd.com)>

**Subject:** [EXTERNAL] RE: REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLX 485R [OUR REF. TCL.GCN.RO.50112.20.ESS]

**Importance:** High

WITHOUT PREJUDICE

SAVE AS TO COSTS

Dear Sir

We refer to your email of even date.

Our client is agreeable to appoint **LKK Auto Consultants Pte Ltd** from your list to conduct the joint pre-repair survey as a single joint expert for our client's vehicle no. **SLX 485R**.

Please make the necessary arrangements with the contact person. The details are as follows :

Venue : **EURO SUCCESS SERVICES PTE LTD**  
1 Kaki Bukit Avenue 6  
#02-03 Autobay  
Singapore 417883

Contact Person : Ah Huat (Tel. 9828 9277 / 6742 6231)

If you fail to conduct the pre-repair survey within the next 2 working days excluding any intervening Saturday, Sunday or Public Holiday, the said workshop will commence repairs thereafter without further reference.

Best regards,

Ruby Ong

Secretary

M/s Hin Tat Augustine & Partners

20 Upper Circular Road

#02-10/12 The Riverwalk

Singapore 058416

Tel : 6533 0212 ext 254

Fax : 6338 3536 / 6533 0313

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**From:** Venessa Chan - SGUser <[venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)>

**Sent:** Tuesday, 3 March 2020 10:46 AM

**To:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Cc:** Josey Loh Kah Wai - SGUser <[josey.loh@fwd.com](mailto:josey.loh@fwd.com)>; Motor Claims SG - SG Common <[motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com)>

**Subject:** REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLX 485R [OUR REF. TCL.GCN.RO.50112.20.ESS]

WITHOUT PREJUDICE

Dear Ruby,

Refer to your email dated on 03.03.2020 of the PRI Notice of your client's vehicle SLX485R;

Please find our panel surveyors as follows: -

1. LKK AUTO CONSULTANTS PTE LTD
2. INFINITI APPRAISAL SERVICE
3. AJAX INSPECTION SERVICES PTE LTD
4. RT APPRAISAL PTE LTD

If you are not agreeable to any of the above, we reserve our rights to request for pre-repair inspection of your client's vehicle.

We look forward to receiving your reply.

Thank you.

\*Please note that contents of this email should not be construed as any admission of liability on the part of our insured and/ or insurers. We hereby maintain full reservation of rights and all defences available to us.

**\*Please note that we do not accept fax. Hence, please send in any correspondences related to Motor Claims via e-mail to [motorclaims.sg@fwd.com](mailto:motorclaims.sg@fwd.com).**

Thank you.

Best Regards,

Venessa Chan

Administrative Assistant, Claims

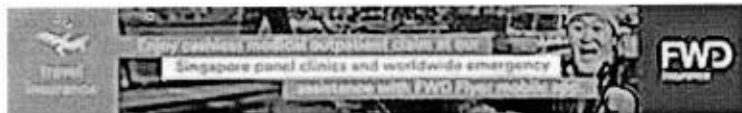


**FWD Singapore Pte. Ltd.**

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E [venessa.chan@fwd.com](mailto:venessa.chan@fwd.com)

W [www.fwd.com.sg](http://www.fwd.com.sg)



**From:** Ruby Ong <[ruby@htapartners.com.sg](mailto:ruby@htapartners.com.sg)>

**Sent:** Tuesday, 3 March 2020 10:36 am

**To:** Motor Claims SG - SG Common <[motoreclaims.sg@fwd.com](mailto:motoreclaims.sg@fwd.com)>

**Subject:** [EXTERNAL] REQUEST FOR PRE-REPAIR SURVEY PROTOCOL FOR SLX 485R [OUR REF. TCL.GCN.RO.50112.20.ESS]

**Importance:** High

Your ref: SGY 2444A  
Our ref: TCL.GCN.ro.50112.20.ess

**WITHOUT PREJUDICE**

3 March 2020

**FWD Singapore Pte Ltd**  
Motor Claims Department  
6 Temasek Boulevard  
#18-01 Suntec Tower 4  
Singapore 038986

**By Email Only**

**VERY URGENT**

Dear Sirs,

**CLAIMANT: PROTESINGAPORE**  
**ACCIDENT INVOLVING SLX 485R, SGY 2444A & OTHERS ALONG AYE TOWARDS JURONG**  
**AFTER LOWER DELTA ROAD EXIT ON 2 MARCH 2020 @ 0710HRS**

We are instructed by Protesingapore to notify you of a road traffic accident on 2 March 2020 at about 0710hrs along Jurong towards Lower Delta Road exit involving our client's vehicle registration number SLX 485R and vehicle registration number SGY 2444A driven by your insured/insured's driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you or your insurers would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, our client shall proceed to repair the vehicle without reference to you.

Best regards,  
Ruby Ong  
Secretary  
M/s Hin Tat Augustine & Partners  
20 Upper Circular Road  
#02-10/12 The Riverwalk  
Singapore 058416  
**Tel : 6533 0212 ext 254**  
**Fax : 6338 3536 / 6533 0313**

[www.htapartners.com.sg](http://www.htapartners.com.sg)

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**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

**ATTENTION:**

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system. You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.

## View Sent Message

This mail is associated with :

**\*SLX485R**  
**[SGY2444A]**  
TP  
PROTESINGAPORE  
Mar 2 2020 12:00AM  
[Chan Lianghong James]  
Euro Success Services Pte Ltd

[Resend](#) [View Recipients](#) [Print Message](#) [Delete Message](#) [Forward](#)

**From** LKK Auto Consultants Pte Ltd (LKK\_HQ), sent on **05/03/2020 15:29 PM**.  
**To** josey.loh@fwd.com  
**CC** sur@lkkauto.com  
**Subject** SLX485R [SGY2444A] TP

Dear Josey,

Please be informed that we have inspected the vehicle SLX 485R on 03/03/2020.

We are pending estimate from repairer.

Thank you.  
Best Regards,  
Shirley Hiew | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

### DOCUMENTS SUMMARY

There are no documents.



Date of Accident: 02/03/2020 Accident Time: 07:10 24HR-Format  
 Accident Place: AYE (Towards Jurong.) After lower Octa Rd Exit  
 Vehicle No (Car Plate No): SLX465R Make/Model: Toyota Sienta  
 Insurance Company: NTUC Policy No: S114151142 - 000014  
 Owner of Company Name & No: Prote Singapore 53323305D  
 Owner of Company Contact No: ~~9222~~ 9222 3331 Owner's Ho: 53323305D  
 DRIVER'S Name: LIM GWE TEE 51348016A  
 DRIVER'S Date of Birth: 10 Jun 1967 DRIVER'S Licence No: 13 OCT 2009  
 Relationship (Driver & Driver): Spouse Parents Children Sibling Employer (Rental)  
 DRIVER'S Address: B1K 127 Rivervale Street Bct-856 S(540127)  
 DRIVER'S Contact No: 9100 0931  
 DRIVER'S Occupation: INDOOR WORKER (TDR) 100% working hours at office place  
 Email Address: xdtor32@gmail.com  
 Weather & Road Surface: CLEAR & DRY RAINING & WET AFTER RAIN & WET  
 Reporting Type: Reporting Only Claim Other Party Claim Own Insurance  
 Number of Passengers (Including Driver): 02

Was there any video Captured by car camera: YES NO

Exact purpose for which vehicle was being used at the time of accident: Private use Work purpose

Any Injury (If YES, Pls state):

#### Other Party Driver's Particular (if any)

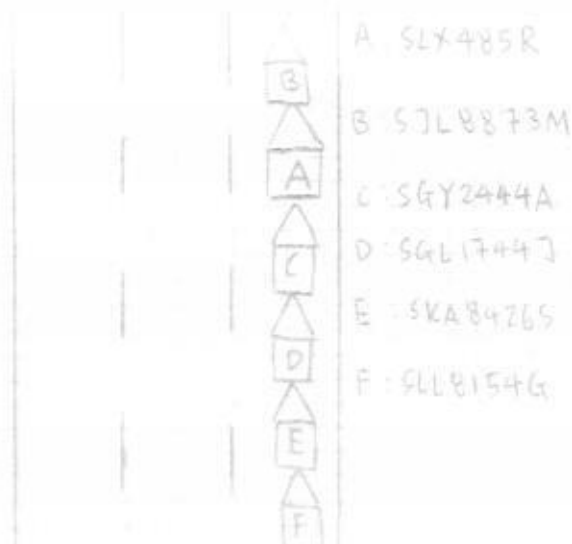
Vehicle No: <del>98A</del> SCL 8573 M (First)	Vehicle No: S4Y 2444A (Third)
Vehicle Make/Model: Honda	Vehicle Make/Model: Audi
Name Driver: Wan	Name Driver: SNG ZHEN WEL
IC No. Driver/Contact: 8451 7474	IC No. Driver/Contact: 9764 3020

#### \* NEW - Passenger's name & gender:

Mr Huang - Male (Passenger) 5118154G (Last)  
 8656 8396 Maggie  
 9697 0503

S4L 1744 J (Fourth) 9KA842661 = First  
 Desmond Alan  
 9450 0712 9760 1386

# SKETCH PLAN



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above stated date and time, I was traveling along AYE  
(Towards Jurong) After Lower Delta Rd Exit. I was traveling straight  
When suddenly vehicle C collided on to my vehicle rear portion.  
Due to the impact my vehicle collided to vehicle B. When I alighted  
I noticed I was involve in a six car collision.

## DECLARATION

I/We declare the foregoing particulars true in every respect

Policyholder's Signature  
Date & Time:

Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

IDAC KAKI BUKIT (VAC)  
23 Kaki Bukit Ave 4  
Singapore 415933  
Tel: 67416697 Fax: 67492305  
Email: [vackb@singnet.com.sg](mailto:vackb@singnet.com.sg)

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	02/03/2020 18:01
Date Of Accident	02/03/2020 07:10
Exact Location Of Accident	AYE(TWRDS JURONG) AFTER LOWER DELTA RD EXIT
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLX485R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	PROTESINGAPORE
Co Reg No	53323305D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-92223331

### Vehicle Particulars

Manufacturer	TOYOTA
Model	SIENTA HYBRID 1.5G CVT
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE

### Insurance Company

Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	YES
Policy Number	5114151142
Cover Note Number	

### Driver

Name of Driver	LIM SWEE TEE
NRIC No	S1798066A
Date Of Birth	10/06/1967
Occupation	OUTDOOR
Date Of Driving Pass	13/10/2003
Driving Experience	16 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-91000931
Fax Number	
Contact Number	

Address	BLK 127 RIVERVALE STREET #07-836
Postcode	540127
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	7
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	2
Passenger 1	NAME: : HUANG GENDER: : MALE

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER ATTACHED;

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SJL8873M
Vehicle Make/Model/Colour	HONDA / STREAM 1.8L A
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	WAN
NRIC/Passport Number	
Contact Number	84517474
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	

**DETAILS OF OTHER VEHICLE PROPERTY 2**

Vehicle Registration Number	SGY2444A
Vehicle Make/Model/Colour	AUDI / A6 2.0 TFSI MU
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	SNG ZHENWEI
NRIC/Passport Number	
Contact Number	97643020
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 3**

Vehicle Registration Number	SLL8154G
Vehicle Make/Model/Colour	HONDA / GRACE 1.5 DX HYBRID CVT ABS D/AIRBAG 2WD
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	MAGGIE
NRIC/Passport Number	
Contact Number	96970503
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 4**

Vehicle Registration Number	SGL1744J
Vehicle Make/Model/Colour	TOYOTA / WISH 1.8 A
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	DESMOND
NRIC/Passport Number	
Contact Number	94500712
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

**DETAILS OF OTHER VEHICLE PROPERTY 5**

Vehicle Registration Number	SKA8426S
Vehicle Make/Model/Colour	B.M.W. / 318I 2.0L A/T ABS D/AIRBAG 2WD 4DR SR
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	ALAN
NRIC/Passport Number	
Contact Number	97601386
Address	

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

## Accident Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
- (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
- (i) to all Insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

IDAC KAKI BUKIT (VAC)

Reporting Centre  
23 Kaki Bukit Ave 4  
Singapore 415933  
Name:  
NRIC/Tel: 67416697 Fax: 67492305  
Email: [vackb@singnet.com.sg](mailto:vackb@singnet.com.sg)

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On the above stated date and time, I was traveling along AYE  
(towards Jurong) After Lower Delta Rd Exit. I was traveling straight  
when suddenly vehicle C collided on to my vehicle rear portion.  
Due to the impact my vehicle collided to vehicle B. When I alighted  
I noticed I was involve in a sit car collision.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

IDAC KAKI BUKIT (VAC)  
23 Kaki Bukit Ave 4  
Reporting Centre Personnel's 415933  
Singapore 415933  
Name:  
NRIC:  
Tel: 67416697 Fax: 67492305  
Email: vockh@singnet.com.sg



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Business
Owner ID:	305D
<b>Vehicle Details</b>	
Vehicle No.:	SLX485R
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Mar 2020
Vehicle Make:	TOYOTA
Vehicle Model:	SIENTA HYBRID 1.5G CVT
Primary Colour:	Blue
Manufacturing Year:	2017
Engine No.:	1NZ8391125
Chassis No.:	NHP1707109471
Maximum Power Output:	73.0 kW (97 bhp)
Open Market Value:	\$23,248.00
Original Registration Date:	14 Mar 2018
First Registration Date:	14 Mar 2018
Transfer Count:	0
Actual ARF Paid:	\$24,548.00 2274
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	13 Mar 2028
PARF Rebate Amount:	\$18,411.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	13 Mar 2028
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$38,830.00
COE Rebate Amount:	\$31,157.00
<b>Total Rebate Amount:</b>	<b>\$49,568.00</b>

The information contained herein is correct as at 04 Mar 2020

OK

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5 vehicles

Sienta Hybrid 1.5A

Advanced Search

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type
<b>Search Selection</b>	<b>Sienta Hybrid 1.5A</b>		Any	Any	<b>2018</b>	Any	Any	Any
	<b>Toyota Sienta Hybrid 1.5A G</b>		<b>\$79,000</b>	<b>\$9,160 /yr</b>	<b>07-Jun-2018</b>	<b>1,496 cc</b>	<b>25,700 km</b>	<b>MPV</b>
<b>Fuel Type:</b> Petrol-Electric Very Low Fuel Consumption, Low Maintenance Cost, Well-maintained, Regular Servicing. Posted: 04-Mar-2020 Tags: 2018 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	<b>Toyota Sienta Hybrid 1.5A X</b>		-	N.A	<b>12-Jun-2018</b>	<b>1,496 cc</b>	-	<b>MPV</b>
<b>Fuel Type:</b> Petrol-Electric Full Loan Available, Bad Credit/Ex Bankruptcy Welcome. Call Us Now! Posted: 29-Feb-2020 Tags: 2018 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	<b>Toyota Sienta Hybrid 1.5A G</b>		<b>\$80,900</b>	<b>\$9,080 /yr</b>	<b>26-Jun-2018</b>	<b>1,496 cc</b>	-	<b>MPV</b>
<b>Fuel Type:</b> Petrol-Electric Elegant Silver MPV, Low Fuel Consumption With Hybrid, One Owner Only, Low Maintenance Cost, Very Well Maintained, Easy Financing, Flexible In House Loan Available. Prime Motor & Leasing Posted: 29-Feb-2020 Tags: 2018 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	<b>Toyota Sienta Hybrid 1.5A G</b>		<b>\$78,900</b>	<b>\$8,830 /yr</b>	<b>27-Jun-2018</b>	<b>1,496 cc</b>	-	<b>MPV</b>
<b>Fuel Type:</b> Petrol-Electric Elegant Green MPV, Low Fuel Consumption With Hybrid, Low Maintenance Cost, Very Well Maintained, Easy Financing, Flexible In-house Loan Packages Available. Prime Motor & Leasing Posted: 23-Feb-2020 Tags: 2018 Toyota Sienta, Toyota Sienta, Toyota, Sienta								
	<b>Toyota Sienta Hybrid (For Lease)</b> \$2,280/mth Toyota Sienta Hybrid for lease at \$2280/month. Payment to be made on weekly basis. Also available for Grab. More info about this vehicle							
	<b>Toyota Sienta Hybrid 1.5A G</b>		<b>\$79,900</b>	<b>\$9,220 /yr</b>	<b>10-Apr-2018</b>	<b>1,496 cc</b>	-	<b>MPV</b>
<b>Fuel Type:</b> Petrol-Electric Iver MPV, Low Fuel Consumption With Hybrid, One Owner Only, Low Maintenance Cost, Very Well Maintained, Easy Financing, In-House Loan Packages Available.								

EURO SUCCESS SERV PTE. LTD

Blk 1 Kaki Bukit 6, #02-03 Singapore 417883

TEL: 67426231

FAX: 67411019

H/P: 98289277 (AH HUAT)

Vehicle No: SLX485R

Model: TOYOTA SIENTA HYBRID

not allocated  
- 24th  
3/3/20  
telephone repair  
2/5 ~~17.000~~  
12 hrs.

QTY	List Items	Price \$
1	REAR TAILGATE 1186.50	Body 2250.85
2	REAR TAILGATE SHOCK ABSORBER @295	11 590.00 X
1	REAR TAILGATE WIPER ARM	11 150.55 X
1	REAR TAILGATE WIPER MOTOR	11 650.50 X
1	REAR TAILGATE LOGO	rec 68.50
1	REAR TAILGATE OUTER GARNISH	one 182.91
2	REAR HYBRID TAILGATE LAMPS L-R @ 950.6	11 1901.20 X
2	REAR TAILGATE LICENCE LAMP@55.6	11 111.20 X
1	REAR TAILGATE OUTER OPENING SWITCH	11 241.50 X
1	REAR TAILGATE INNER LOCK 381.55	11 681.45
1	REAR TAILGATE LOCK STRIKER	11 48.60 X
1	REAR TAILGATE INNER TRIM	11 860.55 X
12	REAR TAILGATE INNER TRIM CLIPS @ 4.5	11 54.00 X
2	REAR TAILGATE STOPPER @ 12.6	11 25.20 X
1	REAR TAILGATE INNER PULL POCKET	11 89.95 X
1	REAR TAILGATE W/STRIP 329.50	11 405.50
2	REAR TAILGATE DAMPERS L-R @ 221.6	11 443.20 X
2	REAR TAILGATE HINGES L-R @ 68.55	11 137.10 X
2	REAR TAILLAMPS L-R @ 1080.95 499.60 x 2 = 999.20	11 2161.90
2	REAR TAILLAMPS FILLER PANELS L-R @ 395	11 790.00 X
1	REAR BUMPER 651.90	11 1231.62
1	REAR BUMPER TOW COVER 35.00	11 89.92
1	REAR BUMPER CTR PAD 235.10	11 481.93
2	REAR BUMPER SIDE PAD L-R @ 280.65 181.60	11 561.30
2	REAR BUMPER REFLECTOR L-R @ 110.45	11 221.00 X
2	REAR BUMPER TOP BRACKET L-R @ 105	11 210.00 X
2	REAR BUMPER SIDE RETAINER L-R @ 89.95 65.50 x 2 = 131.00	11 179.90
6	REAR BUMPER CLIPS @ 4.5	11 27.00
2	REAR BUMPER SPLASH SHIELD L-R @ 89.6	11 179.20 X
1	REAR END PANEL outer 619.60	11 895.62
1	REAR END PANEL TOP GARNISH	11 195.00
1	REAR END PANEL INNER MEMBER 746.90	11 802.50
1	REAR END PANEL TRIM	11 450.90 X
1	REAR EXHAUST SILENCER	11 860.90 X
2	REAR EXHAUST MOUNTINGS @ 48.2	11 96.40 X
1	REAR EXHAUST INSULATOR	11 120.30 X
1	REAR SMART KEYLESS SENSOR	11 211.60 X
1	REAR SEAT LOCK CARRIER	11 561.50 X
1	REAR FLOOR BOARD 518.50	11 550.60
1	REAR FLOOR TOOLS TRAY	11 680.90
1	REAR SPARE TYRE TOOL BOX COVER	11 250.00 X
1	REAR SPARE TYRE PANEL	11 950.80

8171.46

2	REAR FENDER INNER TRIM BOARDS L-R @ 711.93	De/Ym	1423.86	✓
1	FRONT DRIVER SELT BELT	11	650.00	X
1	FRONT BUMPER 655.10	D.S	1231.66	✓
2	FRONT BUMPER RETAINER L-R @ 48.5	11S Bul	97.00	IPC
1	FRONT BUMPER REINFORCEMENT 425.10	Bul	579.95	✓
1	FRONT BUMPER INNER SPONGE 185.00	To.1	233.90	✓
1	FRONT BUMPER CENTRE GRILL	To.1	425.80	✓
1	FRONT BUMPER CENTRE GRILL CHROME 165.50	CR	312.60	✓
2	FRONT BUMPER L-R FOG LAMP GARNISH @ 281.2	11	562.40	X
1	FRONT BUMPER LOGO 68.10	Scr	86.60	✓
1	FRONT BUMPER TOP RUBBER	NS	186.60	X
1	FRONT SUPPORT PANEL	Bul	891.60	✓
1	FRONT SUPPORT PANEL TOP GARNISH	D.S	125.00	✓
1	FRONT SUPPORT PANEL INNER GARNISH	D.S	187.60	✓
1	FRONT BRACE PANEL	Bul	100.63	✓
1	AIR CON CONDENSER 1133.70	Bul/Pur	1899.50	✓
1	RADIATOR	Bul/Pur	950.00	✓
1	RADIATOR TANK MOTOR ECU	11	550.00	X
1	RADIATOR FAN MOTOR ASSY	CR/Jm	450.00	✓
1	HYBRID BATTERY RADIATOR	Bul/Pur	870.00	✓
1	AIR CON COMPRESSOR	11	1600.00	X
1	AIR CON INNER PIPE	11	180.00	X
1	AIR CON DISCHRG PIPE	11	205.00	X
1	AIR FILTER BOX ASSY 366.50	CR	650.00	✓
2	FRONT CHASSIS FRAME MOUNTING L-R @ 130	11	130.00	X
1	FRONT STAND PANEL	NS	90.00	X
1	FRONT BONNET 991.10	Bul	1495.50	✓
2	FRONT BONNET HINGES L-R @ 89.9	Bul	179.80	✓
1	FRONT BONET LOCK	Bul	189.63	✓
2	FRONT L-R HYBRID HEAD LAMP @ 3045.8	1066 X 2132 Bulder CR	6091.60	2132
2	FRONT L-R HEAD LAMP TOP PANEL @ 155.6	1	311.20	X
2	FRONT L-R FENDER @ 716.9	11S Bul	1433.80	IPC
2	FRONT L-R FENDER 'HYBRID' EMBLEM @ 68	11	136.00	✓
2	FRONT L-R FENDER INNER SHIELD @ 181.54	11	363.08	X
1	FRONT WIPER TANK 285.30	Bul	350.00	✓
1	FRONT WIPER GARNISH	11	189.20	X
2	FRONT L-R ENGINE MOUNTING @ 450	11	900.00	X
2	FRONT L-R ENGINE MOUNTING BRACKET @ 200	11	400.00	X
1	FRONT ENGINE MANIFOLD inlet	CR	950.00	✓
1	FRONT ENGINE MANIFOLD THROTTLE BODY	11	650.00	X
1	FUEL BOX	11	365.20	X

TOTAL \$50,328.26  
LESS 20% 25% \$10,065.65  
TOTAL \$40,262.61

2216238  
25%  
16621.78

#### Special Nett Items

1	REAR BATTERY 12V	11	200.00	X
1	REAR WINDSCREEN SEALANT	11	120.00	40
1	REAR WINDSCREEN FOAM TAPE	11	65.00	30



## ...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'ed	Status
Main	07 Mar 2020 <a href="#">Edit Reg</a>		03 Mar 2020 00:00 <a href="#">Edit Adj Rpt</a>	<b>S\$17,000.00</b> <a href="#">Edit Estimates</a>	<b>S\$17,000.00</b> <a href="#">View Rpt</a>		<b>Pending for Survey Report</b> <a href="#">Cancel Case</a>

Main	Reference	Claim Details	Documents	<a href="#">Show All</a>
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**CLAIM SUBFOLDER DETAILS** [Created by adjuster]

Insured:	Chan Lianghong James, ID: S8124689J		
Main Claimant:	PROTESINGAPORE, Co. Reg. No.: 53323305D		
Vehicle Reg. No.:	SLX485R	Date of Loss:	02/03/2020 00:00 - :59 [23 Months and 17 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 1202000011217	Policy/Cover Note No.:	PNPV2018-00008022-01 (Comprehensive) Coverage: 26/06/2019 - 25/06/2020
Vehicle Reg. No. (Insured):	SGY2444A	Policy No. (Claimant):	
		Excess:	
Repairer:	Euro Success Services Pte Ltd (HQ) 1 KAKI BUKIT AVENUE 6 #02-03 AUTOBAY, 417883 Kaki Bukit - Tel:		
Handling Insurer:	FWD Singapore Pte. Ltd. (HQ) - Tel: 6727 5700 ... [Handled by Josey Loh]		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 12/03/2020]		

**ASSOCIATED MAIL RECEIVED** [View All](#) [Compose Case Mail](#)

There are no mail for this case.

**ALL ASSOCIATED TASKS** [View All](#) [Search Tasks](#) [Create New Task](#) [Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									








































## Claim Documents
















































**\*SLX485R (1202000011217)**  
**[SGY2444A]**  
**TP**  
**PROTESINGAPORE**  
**Mar 2 2020 12:00AM**  
**[Chan Lianghong James]**  
**Euro Success Services Pte Ltd**

















































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




View View in Browser ▼
















































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2	04/03/20 10:46	SLX485R TP GIA	 Load PDF	

## Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			

### Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Handling Insurer

Note: Remarks are private unless you show it to other parties.

## LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

## VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/FWD20003529/USF3S2  
Date: 19/03/2020

## REFERENCE

Handling Insurer: FWD Singapore Pte. Ltd. Policy No: PNPV2018-00008022-01  
Claimant Vehicle No: SLX485R Insured Vehicle No: SGY2444A  
Date of Loss: 02/03/2020 Nature of Claim: TP Claim No: 1202000011217

## DESCRIPTION &amp; IDENTIFICATION OF VEHICLE

Reg No: SLX485R  
Make & Model: TOYOTA SIENTA HYBRID, 1.5 G (A) Engine No: 1NZ8391125  
Reg. Date: 14/03/2018 (Man. Year: 2017) Chassis No: NHP1707109471  
Colour: Blue Odometer: 184634 km  
Engine Capacity: 1496 cc  
Market Value/New Car Price: N/A  
Sum Insured (S\$): Market Value/New Car Price

## CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes  
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

## CONDITION OF TYRES

Front Tyre Size: 185/60 R15 Rear Tyre Size: 185/60 R15  
Front Left Side: MAXIMUM 6 mm Rear Left Side: MAXIMUM 6 mm  
Front Right Side: MAXIMUM 6 mm Rear Right Side: MAXIMUM 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	42,032.61	17,426.78	24,605.83	58.54
Miscellaneous Items	0.00	0.00	0.00	
Labour	6,240.00	4,160.00	2,080.00	33.33
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
<b>Calculated Gross Total (S\$)</b>	<b>48,272.61</b>	<b>21,586.78</b>	<b>26,685.83</b>	<b>55.28</b>
<b>Approved Total (Overridden) (S\$)</b>		<b>17,000.00</b>		
<b>Nett Amount (S\$)</b>	<b>48,272.61</b>	<b>17,000.00</b>	<b>31,272.61</b>	<b>64.78</b>

## INSPECTION

Date of Assignment: 03/03/2020  
Date Inspected: 03/03/2020 Inspected At: Euro Success Services Pte Ltd (HQ)  
1 KAKI BUKIT AVENUE 6 #02-03 AUTOBAY  
Singapore 417883  
Estimated Period of Repair: 12.0 days

Adjuster: MARCUS CHUA

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

## REPAIR DETAILS

## Reference

<b>Part Source:</b>	MRM-SG	Version: 1.0 (Last Synchronised: 19 Mar 2020)
<b>Parts:</b>	M1-MPV	TOYOTA SIENTA HYBRID 1.5 G (A) (Catalogue:Merimen Singapore 1.0)
<b>Labour:</b>	Repairer's	(Price-denominated Standard List)
<b>Print Code:</b>	(Unsubmitted, no print-code for SLX485R)	
<b>Validity:</b>	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
<b>Further Info:</b>	Items/values not in reference catalogue are prefixed with an asterisk *.	

## Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR TAILGATE	Badly Dented	2,250.85 FL	*1,186.50 FL
2	2		*REAR TAILGATE SHOCK ABSORBER	Not Necessary	590.00 FL	*- FL
3	1		*REAR TAILGATE WIPER ARM	Not Necessary	150.55 FL	*- FL
4	1		*REAR TAILGATE WIPER MOTOR	Not Necessary	650.50 FL	*- FL
5	1		*REAR TAILGATE LOGO	Necessary	68.50 FL	*68.50 FL
6	1		*REAR TAILGATE OUTER GARNISH	Cracked	182.91 FL	*182.91 FL
7	2		*REAR HYBRID TAILGATE LAMPS L-R	Not Necessary	1,901.20 FL	*- FL
8	2		*REAR TAILGATE LICENCE LAMP	Not Necessary	111.20 FL	*- FL
9	1		*REAR TAILGATE OUTER OPENING SWITCH	Not Necessary	241.50 FL	*- FL
10	1		*REAR TAILGATE INNER LOCK	Twisted	681.45 FL	*381.55 FL
11	1		*REAR TAILGATE LOCK STRIKER	Not Necessary	48.60 FL	*- FL
12	1		*REAR TAILGATE INNER TRIM	Not Necessary	860.55 FL	*- FL
13	12		*REAR TAILGATE INNER TRIM CLIPS	Not Necessary	54.00 FL	*- FL
14	2		*REAR TAILGATE STOPPER	Not Necessary	25.20 FL	*- FL
15	1		*REAR TAILGATE INNER PULL POCKET	Not Necessary	89.95 FL	*- FL
16	1		*REAR TAILGATE W/STRIP	Twisted	405.50 FL	*329.50 FL
17	2		*REAR TAILGATE DAMPERS L-R	Not Necessary	443.20 FL	*- FL
18	2		*REAR TAILGATE HINGES L-R	Not Necessary	137.10 FL	*- FL
19	2		*REAR TAILLAMPS L-R	Cracked	2,161.90 FL	*999.20 FL
20	1		*REAR TAILLAMPS FILLER PANELS L-R	Repair	790.00 FL	*- FL
21	1		*REAR BUMPER	Distorted	1,231.62 FL	*651.90 FL
22	1		*REAR BUMPER TOW COVER	Grazed	89.92 FL	*35.00 FL
23	1		*REAR BUMPER CTR PAD	Bent	481.93 FL	*235.10 FL
24	1		*REAR BUMPER SIDE PAD L-R	N/s Grazed	561.30 FL	*181.60 FL
25	2		*REAR BUMPER REFLECTOR L-R	Not Necessary	221.00 FL	*- FL
26	2		*REAR BUMPER TOP BRACKET L-R	Not Necessary	210.00 FL	*- FL
27	2		*REAR BUMPER SIDE RETAINER L-R	Bent	179.90 FL	*131.00 FL
28	6		*REAR BUMPER CLIPS	Necessary	27.00 FL	*27.00 FL
29	2		*REAR BUMPER SPLASH SHIELD L-R	Not Necessary	179.20 FL	*- FL
30	1		*REAR END PANEL OUTER	Badly Dented	895.62 FL	*619.60 FL
31	1		*REAR END PANEL TOP GARNISH	Distorted	195.00 FL	*195.00 FL
32	1		*REAR END PANEL INNER MEMBER	Badly Dented	802.50 FL	*796.90 FL
33	1		*REAR END PANEL TRIM	No such part	450.90 FL	*- FL
34	1		*REAR EXHAUST SILENCER	Repair	860.90 FL	*- FL
35	2		*REAR EXHAUST MOUNTINGS	Not Necessary	96.40 FL	*- FL
36	1		*REAR EXHAUST INSULATOR	Not Necessary	120.30 FL	*- FL
37	1		*REAR SMART KEYLESS SENSOR	No such part	211.60 FL	*- FL
38	1		*REAR SEAT LOCK CARRIER	Not Necessary	561.50 FL	*- FL
39	1		*REAR FLOOR BOARD	Warped	550.60 FL	*518.50 FL
40	1		*REAR FLOOR TOOLS TRAY	Distorted	680.90 FL	*680.90 FL
41	1		*REAR SPARE TYRE TOOL BOX COVER	No such part	250.00 FL	*- FL
42	1		*REAR SPARE TYRE PANEL	Crumpled / Buckled	950.80 FL	*950.80 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
43	2		*REAR FENDER INNER TRIM BOARDS L-R	Deformed / Twisted	1,423.86 FL	*1,423.86 FL
44	1		*FRONT DRIVER SEAT BELT	Not Necessary	650.00 FL	*- FL
45	1		*FRONT BUMPER	Distorted	1,231.66 FL	*655.10 FL
46	1		*FRONT BUMPER RETAINER L-R	N/s Bent	97.00 FL	*48.50 FL
47	1		*FRONT BUMPER REINFORCEMENT	Bent	579.95 FL	*425.10 FL
48	1		*FRONT BUMPER INNER SPONGE	Torn	233.90 FL	*185.00 FL
49	1		*FRONT BUMPER CENTRE GRILLE	Torn	425.80 FL	*425.80 FL
50	1		*FRONT BUMPER CENTRE GRILLE CHROME	Cracked	312.60 FL	*165.50 FL
51	2		*FRONT BUMPER L-R FOG LAMP GARNISH	Not Necessary	562.40 FL	*- FL
52	1		*FRONT BUMPER LOGO	Scratched	86.60 FL	*68.10 FL
53	1		*FRONT BUMPER TOP RUBBER	No such part	186.60 FL	*- FL
54	1		*FRONT SUPPORT PANEL	Bent	891.60 FL	*891.60 FL
55	1		*FRONT SUPPORT PANEL TOP GARNISH	Distorted	125.00 FL	*125.00 FL
56	1		*FRONT SUPPORT PANEL INNER GARNISH	Distorted	187.60 FL	*187.60 FL
57	1		*FRONT BRACE PANEL	Bent	100.63 FL	*100.63 FL
58	1		*AIR CON CONDENSER	Bent / Punctured	1,899.50 FL	*1,133.70 FL
59	1		*RADIATOR	Bent / Punctured	950.00 FL	*950.00 FL
60	1		*RADIATOR TANK MOTOR ECU	Not Necessary	550.00 FL	*- FL
61	1		*RADIATOR FAN MOTOR ASSY	Cracked / Jammed	450.00 FL	*450.00 FL
62	1		*HYBRID BATTERY RADIATOR	Bent / Punctured	870.00 FL	*870.00 FL
63	1		*AIR CON COMPRESSOR	Not Necessary	1,600.00 FL	*- FL
64	1		*AIR CON INNER PIPE	Not Necessary	180.00 FL	*- FL
65	1		*AIR CON DISCHARGE PIPE	Not Necessary	205.00 FL	*- FL
66	1		*AIR FILTER BOX ASSY	Cracked	650.00 FL	*366.50 FL
67	2		*FRONT CHASSIS FRAME MOUNTING L-R	Not Necessary	130.00 FL	*- FL
68	1		*FRONT STAND PANEL	No such part	90.00 FL	*- FL
69	1		*FRONT BONNET	Buckled	1,495.50 FL	*991.10 FL
70	2		*FRONT BONNET HINGES L-R	Bent	179.80 FL	*179.80 FL
71	1		*FRONT BONNET LOCK	Bent	189.63 FL	*189.63 FL
72	2		*FRONT L-R HYBRID HEAD LAMP	Holder Cracked	6,091.60 FL	*2,132.00 FL
73	2		*FRONT L-R HEAD LAMP TOP PANEL	Repair	311.20 FL	*- FL
74	1		*FRONT L-R FENDER	N/s Repair / O/s Buckled	1,433.80 FL	*655.10 FL
75	2		*FRONT L-R FENDER HYBRID EMBLEM	Necessary	136.00 FL	*136.00 FL
76	2		*FRONT L-R FENDER INNER SHIELD	Not Necessary	363.08 FL	*- FL
77	1		*FRONT WIPER TANK	Deformed	350.00 FL	*285.30 FL
78	1		*FRONT WIPER GARNISH	Not Necessary	189.20 FL	*- FL
79	2		*FRONT L-R ENGINE MOUNTING	Not Necessary	900.00 FL	*- FL
80	2		*FRONT L-R ENGINE MOUNTING BRACKET	Not Necessary	400.00 FL	*- FL
81	1		*FRONT MANIFOLD INLET	Cracked	950.00 FL	*950.00 FL
82	1		*FRONT ENGINE MANIFOLD THROTTLE BODY	Not Necessary	650.00 FL	*- FL
83	1		*FUEL BOX	Not Necessary	365.20 FL	*- FL
84	1		*REAR BATTERY 12V	Not Necessary	200.00 FS	*- FS
85	1		*REAR WINDSCREEN SEALANT	Necessary	120.00 FS	*40.00 FS
86	1		*REAR WINDSCREEN FOAM TAPE	Necessary	65.00 FS	*30.00 FS
87	1		*REAR NO. PLATE WITH BRACKET	Scratched	60.00 FS	*40.00 FS
88	1		*SET REAR REVERSE CAMERA	Shorted	550.00 FS	*350.00 FS
89	1		*SET REAR REVERSE SENSOR	Shorted	450.00 FS	*200.00 FS
90	1		*FRONT NO. PLATE WITH BRACKET	Bird Droppings	60.00 FS	*40.00 FS
91	1		*SET FRONT BUMPER CLIPS	Necessary	45.00 FS	*45.00 FS
92	1		*AIR CON OIL	Necessary	60.00 FS	*30.00 FS
93	2		*COOLANT	Necessary	160.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

<b>Sub Total (\$\$)</b>	<b>52,098.26</b>	<b>22,967.38</b>
<b>- List Item Discount on L Items 20.00/25.00% (\$\$)</b>	<b>10,065.65</b>	<b>5,540.60</b>
<b>Total Parts (\$\$)</b>	<b>42,032.61</b>	<b>17,426.78</b>

Report was unsubmitted during this print-out.



No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
Report was unsubmitted during this print-out.						

## Recommended Miscellaneous Items

There are no new miscellaneous items selected.

## Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<b>Labour Items</b>				
1	TO CHECK FRONT REAR ELECTRICAL WIRING.	New	220.00	30.00
2	TO REMOVE REFIX AND CON CONDENSER VACUUM AND TOP UP GAS.	New	200.00	100.00
3	TO REMOVE AND REFIX FRONT UNDERCARRIAGE.	New	210.00	0.00
4	TO REMOVE AND REFIX REAR WINDSCREEN.	New	180.00	120.00
5	TO REMOVE AND REFIX REAR TRIMS TO ASSIST REPAIR.	New	150.00	80.00
6	TO REMOVE REFIX REVERSE CAMERA AND SENSOR.	New	80.00	50.00
7	TO REMOVE REFIX REAR EXHAUST SILENCER.	New	200.00	60.00
8	TO RESPRAY UNDER COATING.	New	500.00	120.00
9	TO RESPRAY PAINTING AND ETC.	New	2,000.00	1,800.00
10	PANEL BEATING CUT WELD REMOVE AND REPLACING ABOVE PARTS.	New	2,500.00	1,800.00
<b>Gross Labour Cost (\$\$)</b>			<b>6,240.00</b>	<b>4,160.00</b>

Report was unsubmitted during this print-out.

< END OF ESTIMATES >