

Jaslin Kok (LKK Auto)

From: claims@kkimhin.com.sg
Sent: Monday, 14 December 2020 5:49 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; Margaret KKH
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3
Attachments: 14122020174606.pdf

Dear Jaslin

Encl copy of Letter of Authorization for your necessary action.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Monday, December 14, 2020 5:42 PM
To: claims@kkimhin.com.sg
Cc: Admin A ; Margaret KKH
Subject: RE: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

WITHOUT PREJUDICE

Dear Carin

Kindly provide us Authorisation to Act form for our nescessary action.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Monday, 14 December 2020 5:27 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Margaret KKH <margaret@kkimhin.com.sg>
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

Dear Jaslin

Encl herewith the duly signed dv for you to effect payment.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Monday, December 14, 2020 4:30 PM
To: claims@kkimhin.com.sg
Cc: Admin A ; Margaret KKH
Subject: RE: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

WITHOUT PREJUDICE

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the [Release Voucher](#) enclosed and return to **us(LKK)** for our necessary action

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Monday, 14 December 2020 4:08 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Margaret KKH <margaret@kkimhin.com.sg>
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

Dear Jaslin

Reference to your email dated 14 Dec 2020.

Could we resolve the matter @\$3,100/- (all in) and kindly send us DV if agreeable.

Please let us hear from you.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jaslin Kok (LKK Auto)
Sent: Monday, December 14, 2020 3:44 PM
To: claims@kkimhin.com.sg
Cc: Admin A ; Margaret KKH
Subject: RE: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

Your Ref: **SJZ 1787B**

LKK Ref: CC4/AIG20003521/Krs3

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SMN 4202E AND SJZ 1787B ON 17/11/2019

We refer to the above matter.

We propose settlement at a global sum of **\$3,050.00(all-in)**.

Please confirm acceptance.

"Best Wishes for Merry Christmas & Happy New Year 2021"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: claims@kkimhin.com.sg <claims@kkimhin.com.sg>
Sent: Tuesday, 24 November 2020 4:39 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Margaret KKH <margaret@kkimhin.com.sg>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

OUR REF: 190693/11

Dear Jaslin

The above matter refers.

Please let us have your offer for settlement soon.

Thank you.

Best Regards

Carin

K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Su Li (LKK Auto)
Sent: Tuesday, November 24, 2020 4:28 PM
To: claims@kkimhin.com.sg ; Jaslin Kok (LKK Auto)
Cc: Admin A ; Margaret KKH ; Jia Le (LKK Auto)
Subject: RE: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019 LKK REF : CC4/AIG20003521/Krs3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Please be informed that this matter is now handled by my colleague, Ms Jaslin.

Hi Jaslin,

FYNA, our ref CC4/AIG20003521/Krs3

** Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

Phone: 6841 1467 **Email:** <mailto:SuLi@lkkauto.com> **Fax :** 6271 8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Branch : Blk 1007, Bukit Merah Lane 3, #01-11 | S(159721)

From: claims@kkimhin.com.sg [<mailto:claims@kkimhin.com.sg>]
Sent: Tuesday, 24 November 2020 4:19 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Margaret KKH
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019

Dear Jia Le

Reference to our email dated 28 Oct 2020.

Please let us have your offer for settlement soon.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: claims@kkimhin.com.sg
Sent: Wednesday, October 28, 2020 10:56 AM
To: Jia Le (LKK Auto)
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019

Dear Jia Le

Please reply with your offer to this email claims@kkimhin.com.sg.

Thank you.

Best Regards
Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: diana@kkimhin.com.sg
Sent: Wednesday, October 28, 2020 10:47 AM
To: Jia Le (LKK Auto)
Cc: Margaret KKH ; survey@kkimhin.com.sg
Subject: Re: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019

Dear Jia Le

Reference to the email dated 22 Sep 2020 and telephone conversation from our Mr Meng Huat and your surveyor Mr Kenneth on 26 Oct 2020.

As mentioned, the Rim was damaged as a result of the accident. Please let us have your offer for settlement soon.

Thank you.

Best Regards

Carin
K. Kim Hin Auto Pte Ltd
160 Sin Ming Drive #02-20
Sin Ming AutoCity
Singapore 575722
Tel: 6452 7018

From: Jia Le (LKK Auto)
Sent: Thursday, April 09, 2020 2:30 PM
To: claims@kkimhin.com.sg ; Margaret KKH
Subject: ACCIDENT INVOLVING SMN4202E AND SJZ1787B ON 17/11/2019

Without Prejudice

Dear Sirs/Mdm,

Our surveyor had reviewed the matter and the rim is not payable as the rim of your vehicle did not have damage at that time of accident.

Enclosed herewith the scene photos provided by our insured for your reference.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)