

## **Khanchna (LKK Auto)**

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**From:** Khanchna (LKK Auto)  
**Sent:** Monday, March 23, 2020 6:16 PM  
**To:** DAVIDLENG@FAREASTREF.COM.SG  
**Cc:** Admin A  
**Subject:** ACCIDENT INVOLVING SKK8118D & SHB5185L / OTHERS ON 28/2/2020 ALONG /AT PIE TOWARDS CHANGI JUST BEFORE EXIT 26B

OUR REF: CC3/AIG20003511/T1ks3

**LENG CHEE KEONG**  
POLICY HOLDER

Dear Sir,

**ACCIDENT INVOLVING SKK8118D & SHB5185L / OTHERS ON 28/2/2020 ALONG /AT PIE TOWARDS CHANGI JUST BEFORE EXIT 26B**

We refer to the above subject matter.

We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Best Regards,  
**Khanchna** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Khanchna (LKK Auto)

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**From:** Su Li (LKK Auto)  
**Sent:** Friday, March 27, 2020 8:14 AM  
**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Cc:** CS A Team; Admin A  
**Subject:** FW: LOD Re: Accident on 28/2/2020 involving SHB 5185L, SKK 8118D (AIG's insured) & SJH 8332D (Our Ref: TAX/02/20/2093/lg)  
**Attachments:** img-326180302-0001.pdf

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Khanchna,

FYNA, our ref CC3/AIG20003511/T1ks3

Thank you.

Best Regards,

**Su Li** | Admin Support

**LKK Auto Consultants Pte Ltd**

Phone: 6841 2157 (Ext:119) Email: [SuLi@lkkauto.com](mailto:SuLi@lkkauto.com) Fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) [mailto:LeeGek@smrt.com.sg]

**Sent:** Thursday, 26 March 2020 6:16 PM

**To:** CS A Team; Admin A

**Subject:** LOD Re: Accident on 28/2/2020 involving SHB 5185L, SKK 8118D (AIG's insured) & SJH 8332D (Our Ref: TAX/02/20/2093/lg)

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2120.20
Loss of Rental	\$987.12 ( 9 days x \$109.68 )
Loss of Income	\$540.00 ( 9 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$3654.32</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

**Our hirer engaged his own lawyer to claim for his injury only.**

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



## **AUTHORISATION TO ACT**

We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 5185L** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SKK 8118D** was damaged pursuant to the accident which occurred on **28/2/2020** (date) along **PIE towards Changi Airport** (location) involving vehicle no/s. **SHB 5185L** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 23 (day) of June (month) 2020 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,920.00** (Global Sum) for vehicle no. **SHB 5185L** that was damaged pursuant to the accident which occurred on **28/02/2020** (date) along **PIE TOWARDS CHANGI AIRPORT** (location) involving vehicle no/s **SKK8118D**.

This is pursuant to the inspection conducted on **02/03/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** ("the third party claimant") of vehicle no. **SHB 5185L** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5185L** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 23 (day) of June (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

 60 WOODLANDS INDUSTRIAL PARK E4  
 SINGAPORE 757705

 SMRT Automotive Services Pte Ltd  
 2 Tanjong Katong Road, Tower 3 Paya  
 Lebar Roadm, #08-01, Singapore 437161  
 Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

 GST Reg No. : MR-8500001-7  
 CRN : 199004280Z  
 Invoice No. : IV200300404  
 Date : 18.03.2020  
 Vehicle No. : SHB5185L  
 Your Ref No. : TAX/02/20/2093  
 Our Ref No. : 24105961  
 Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
<b>Parts</b>					
SEAL, RR BUMPER , RH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER , LH	0.00	\$ 85.20	0.00	\$ 0.00	\$ 0.00
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00 )	\$ 3.75	\$ 11.25
GUARD, RR BUMPER, LOWER	1.00	\$ 558.30	(25.00 )	\$ 139.57	\$ 418.73
FILLER, RR BUMPER , RH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
FILLER, RR BUMPER , LH	0.00	\$ 119.90	0.00	\$ 0.00	\$ 0.00
COVER, GUARD RR BUMPER LOWER	0.00	\$ 14.80	0.00	\$ 0.00	\$ 0.00
TAIL GATE BACK DOOR OUTSIDE GARNISH SUB-ASSY	1.00	\$ 891.20	(100.00)	\$ 891.20	\$ 0.00
EMBLEM SUB-ASSY REAR	1.00	\$ 46.30	(25.00 )	\$ 11.57	\$ 34.73
NAME PLATE (HYBRID) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
NAME PLATE (PRIUS) , LUGGAGE COMPARTMENT DOOR	1.00	\$ 52.30	(25.00 )	\$ 13.07	\$ 39.23
SPOILER SUB-ASSY, REAR	0.00	\$1322.10	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , RH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
LENS & BODY ASSY , RR BUMPER , LH	0.00	\$ 486.80	0.00	\$ 0.00	\$ 0.00
ANTENNA, ELECTRICAL KEY	0.00	\$ 60.30	0.00	\$ 0.00	\$ 0.00
SENSOR REVERSE	1.00	\$ 180.00	0.00	\$ 0.00	\$ 180.00
PIXEL STICKER	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
REAR BUMPER REINFORCEMENT	1.00	\$ 318.80	(25.00 )	\$ 79.70	\$ 239.10
COVER, RR BUMPER ASSY	1.00	\$ 423.90	(25.00 )	\$ 105.97	\$ 317.93
REAR BUMPER REINFORCEMENT	0.00	\$ 318.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 1	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
PAD, RR BUMPER, RH & LH , 2	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00

### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name :

Bank Name :

Bank Account No :

  
 Authorized Signature  
 for SMRT Automotive Services Pte Ltd





SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3 Paya  
Lebar Roadm, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV200300404  
Date : 18.03.2020  
Vehicle No. : SHB5185L  
Your Ref No. : TAX/02/20/2093  
Our Ref No. : 24105961  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
PAD, RR BUMPER, RH & LH , 3	0.00	\$ 3.80	0.00	\$ 0.00	\$ 0.00
SEAL, RR BUMPER ARM, RH & LH	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
STOPPER, RR BUMPER, RH & LH	0.00	\$ 4.30	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, RH	0.00	\$ 112.70	0.00	\$ 0.00	\$ 0.00
RETAINER, RR BUMPER, LH	0.00	\$ 111.50	0.00	\$ 0.00	\$ 0.00
Sub-Total					\$ 1340.20

### Labour

TO REPAIR REAR PORTION	1.00	\$ 300.00	0.00	\$ 0.00	\$ 300.00
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### Others

TO RESPRAY REAR BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY BUMPER BEAM	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY TAILGATE OUTSIDE GARNISH	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY REAR SPOILER	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FILLER RR BUMPER RH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY BUMPER BEAM	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO TEST AND REFIX REVERSE SENSOR SYSTEM	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00

GRAND TOTAL \$ 2,120.20

Remark :

Make/Model : PRIUS4  
Accident Date : 28.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name :

Bank Name :

Bank Account No :

Authorized Signature  
for SMRT Automotive Services Pte Ltd



## Laid Up Report

Accident Start Date : 26/02/2020

Accident End Date : 20/03/2020

Date Generated : 20/03/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2093	SHB5185L	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24105961	29/02/2020 9:09 AM	09/03/2020 8:48 AM





**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/20/2093

From: SMRT Taxis Pte Ltd

Date: 04/03/2020

**ACCIDENT INVOLVING SHB5185L AND SKK8118D ON 28/2/2020  
2:35 PM ALONG PIE TOWARDS CHANGI AIRPORT.**

This is to confirm that the daily rental rate for SHB5185L is \$109.68 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



Date:

29/2/2020

Our Ref. No.:

## Letter of Authorisation

I, MOHAMMED RIAMZAN IBN DALE (NRIC No.: [REDACTED])

registered hirer / relief driver / taxi share driver of SMRT taxi registration number

SHB5185L hereby authorise **SMRT Automotive Services Pte Ltd**

("AutoSvs") to deal with all matters arising out of the accident between my taxi

and SKK 818 D happened on 28/2/20 @ 1435hrs

along PIE (TOWARD CHANGI AIRPORT)

(the "Accident") on my behalf, including but not limited to instituting and any claims or proceedings against such party or parties (as AutoSvs deems fit in its absolute discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve and settle any proceeding or claim arising out of the accidents, including but not limited to doing any act or executing any document or signing the Discharge Voucher on my behalf as may be required.

Name

MOHAMMED RIAMZAN

Signature:

NRIC No.

Tel No.

Address

## Enquire Transaction History

### Transaction History Details

Log Date/Time:	02 Mar 2020 / 08:16:01	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SKK8118D	Business Transaction Reference No.:	20200302081601498936
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 28 Feb 2020 14:35:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK