

22/03/2022

ASS. REC. BY:

REF:

CS/EGS 20003489/PSF3⁸⁹

Special Instruction:

Supervisor: RamASSIGNMENT (Office)

From (Person):

Juel Goh

of

EQDate/Time: 3/3/2020 10.56g.m

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHC 12354

Insured:

SMG 3417X

at Workshop m/s

ComfoAdulgro

Tel:

62148300

of

5910yang Drive

Policy No:

DMPDHa 19-007409

Claim No:

DM2040 00481

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

1/3/2020

CA / REV / REP. / REV 24 HRS

Date/Time:

3/3/2020 2.34p.m

Person Contacted:

Jurani

H.O.D. Endorsement:

Vehicle IN/OUT

Date/Time

Action/Instruction (☒) EstimateSHC 12354 - NA / DA1 140016851e1 D.O.A - 257 071 2014SMG 3417X - X

ASS. REC. BY:

REF:

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S
X	X

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent?: Yes or No

GIA / PR Seen: _____ Consistent?: Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____

Vehicle: IN / OUT

Veh No: SHC 12357 Yr Regn: 81/05/2019Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius Hybrid (G4) c.c. 1798Colour: blue A/C: Insured / Std / NI / NASp. Reading: 140284 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: JTDKB3FU303081136Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim orTyre Size: F: 195/65 R15

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DAVANTI

Front

Rear

R/Bal. 7 mm R/Bal. 8 mmL/Bal. 7 mm L/Bal. 8 mmD.O.A. 01/03/2020 D.O.I. 3/3/2020Survey held at: Comfortdelgro (Loyang)Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

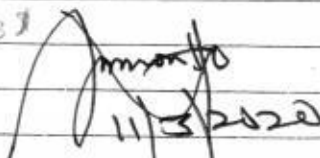
Date / Time Action / Instruction

RECEIVED 11 MAR 2020

P/P: \$2570.20/- with 1 repair days

(\$ 6,403.55 Red - 73%)

(Confirm with Jumanit on 10/3/2020)



Date/Time, File Pass to?

11/03/20

1)

Typist

Date/Time, File Return to?

2)



Preli. Report



Final Report

Days Of Repair: 4Resurvey No. of Trip: 1

Add Fee:



Site Insp (\$)



Interview (\$)



Tech. Insp (\$)



Weekend (\$)

Survey Fee:

Transportation:

\$ + RS. \$

Photos

Others

TOTAL

160

Report Format:

Lump Sum / P/P: \$ 2,370.20 P/P

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	02 Mar 2020	02 Mar 2020 15:35 S\$8,773.75	03 Mar 2020 10:56 Assign			New Assignment

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 1XXXXX821R		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD, Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC1235Y	Date of Loss:	01/03/2020 08:00 - :59 [9 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / DM20HO00481	Policy/Cover Note No.:	DMPPHQ19-007409
Vehicle Reg. No. (Insured):	SMG3417X	Policy No. (Claimant):	MCOM0015
		Excess:	S\$0.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 12/03/2020]		
Adj Asg. Remarks:	WP PRS		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
----------	----------	------	------------	---------	---------	-------------	--------------	------------	-------

No results.

Team: ARC Repair TP(CLS0)1

JOB CARD

Sales Order:

JC NO.: 305384599

STOMER

COMFORT TRANSPORTATION PTE LTD
7010045
383 SIN MING DRIVE
Singapore SINGAPORE 575717
65508755

COUNT CARD NO.

REGN NO.

SHC1235Y

MILEAGE

MAKE

TOYOTA

FUEL

E.....1/2.....F

MODEL

PRIUS HYBRID(G4)01.03.2020 10:40

DATE/TIME IN

YR OF MANU

31.05.2019

TARGET DATE

CHASSIS CODE

JTDKB3FU303081136

COMPLETION DATE/TIME:

JOB DESCRIPTION

Accident Date: 01.03.2020

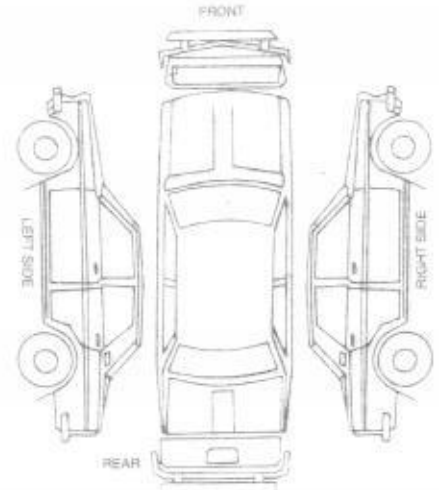
NATURE: 3P 01.03.2020

S/NO

LABOR CODE

DESCRIPTION

EQ - Rear



HECKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

nowledgement Slip

Exit Pass

S No.:

SHC1235Y

JU

Vehicle No.:

SHC1235Y

of Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	02/03/2020 08:53
Date Of Accident	01/03/2020 08:30
Exact Location Of Accident	CHUA CHU KANG DR TOWARDS KJE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC1235Y
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXX821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	GOH POH CHUAN
NRIC No	SXXXX192F
Date Of Birth	02/08/1958
Occupation	OUTDOOR
Date Of Driving Pass	02/07/1979
Driving Experience	40 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96452692
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	787 03-210 CHOA CHU KANG NORTH 6
Postcode	682787
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
Insurance Company of Driver's Own Vehicle	-

General Information of the Accident

Type Of Accident	COLLISION - HEAD TO REAR
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	3
Passenger 1	NAME: : - GENDER: : MALE
Passenger 2	NAME: : - GENDER: : FEMALE

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Remarks/ Reasons:	-
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SMG3417X
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	LEE THIEM FOOK
NRIC/Passport Number	SXXXX653Z
Contact Number	97641523
Address	

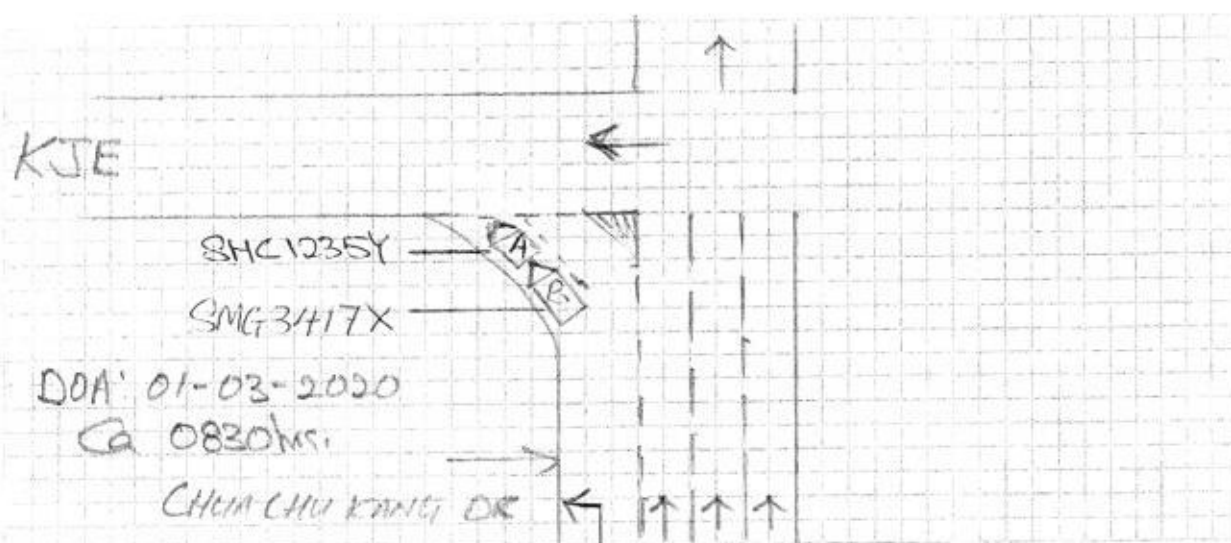
Postcode

Insurance Company Name

Nature Of Damage

FRT

No. Of Passenger (Including Driver)



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 01-03-2020 at around 0830hrs, I was driving along CHUA CHU KANG DR towards KJE and stopped at slip road to check and give way oncoming traffic from right.

Suddenly Vehicle (B) SMG3417X hit my taxi (A) SHC1235Y on the rear portion. Cause damaged.

There is Video Footage on the Scene.
There is (2) Pax Female & male on board at my taxi and No injury.

DECLARATION

We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303521R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared/disclosed:
 - (i) to all Insurers and/or any other third parties that assist in evaluating, investigation, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO REG. NO. 199303621R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	821R
Vehicle Details	
Vehicle No.:	SHC1235Y
Vehicle to be Exported:	No
Intended Deregistration Date:	04 Mar 2020
Vehicle Make:	TOYOTA
Vehicle Model:	PRIUS 5DR HATCHBACK (AUTO)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	2ZR2C25072
Chassis No.:	JTDKB3FU303081136
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$26,605.00
Original Registration Date:	31 May 2019
First Registration Date:	31 May 2019
Transfer Count:	0
Actual ARF Paid:	\$14,247.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 May 2027
PARF Rebate Amount:	\$10,685.00
Intended COE Rebate Details	
COE Expiry Date:	30 May 2027
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	8
PQP Paid:	\$22,309.00
COE Rebate Amount:	\$20,180.00
Total Rebate Amount:	\$30,865.00
Message	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 04 Mar 2020

OK

ComfortDelGro Engineering Pte Ltd (Co.Reg.No:199506048W)

59 Loyang Drive
Singapore 508969
Tel: 6214 8300

TP INSURER: EQ Insurance Company Ltd (HQ)
COMFORT TRANSPORTATION PTE LTD

Singapore

Claimant Insurer: India International Insurance Pte Ltd

PARTICULARS OF CLAIM

Claim Type:	THIRD PARTY	Ref. No:	
Policy No:		Date of Loss:	01/03/2020
Vehicle Reg. No.:	SHC1235Y	Driveable?	
Party At Fault:	UNKNOWN		
Driver (TP):	GOH POH CHUAN		
Make/Model:	TOYOTA PRIUS, 1.5 HYBRID (A) Vehicle Reg. Date: 31/05/2019		
Vehicle Colour:	BLUE		
Engine No:	2ZR2C25072	Chassis No:	JTDKB3FU303081136
Odometer:	140284 KM		
Paint Type:			
List Item Discount:	25.00 %		
Total Loss?	NO		
Est. Duration of Repair (day)	6		
Description of Accident/Loss	SEE ATTACH.		
Present Location:	COMFORTDELGRO ENGINEERING PTE LTD (LOYANG)		

COST OF CLAIMS	Amount
Parts	6,263.75
Miscellaneous Items	0.00
Labour	2,510.00
Paintwork Labour	0.00
Towing	0.00
Gross Total (S\$)	8,773.75
+ GST 7.00% (S\$)	614.16
Nett Amount (S\$)	9,387.91

This claim is handled by: NG NYUK PHIN

Generated using Merimen e-Claims Internet Estimation & Adjusting System

Repairer Estimates

Estimates on Miscellaneous Items

There are no new miscellaneous items selected.

Estimates on Labour

No	Particulars	Lab.Type	Amount
Labour Items			
1	PANEL BEATING	New	1,300.00 \$610
2	SPRAY PAINTING	New	800.00 \$400
3	REMOVE/REFIX REVERSE SENSOR	New	80.00 \$60
4	WIRING CHARGE	New	80.00 \$50
5	TUFF KOTE	New	100.00 \$50
6	REMOVE/REFIX REAR WINDSCREEN	New	150.00 x 11
Gross Labour Cost (\$\$)			2,510.00

ComfortDelGro Engineering Pte Ltd/SHC1235Y/02/03/2020 15:35. Not valid without Reference section.
Generated using Merimen e-Claims IEAS

< END OF ESTIMATES >

[Signature]
5/3/2020 Ray (LKR)
3/3/2020 1250
AmeSura@alldata.com
8862277
2st + repair photo
(FK)
(4 repair days)
mileage photo
Required

Our Job Ref No 305384599

Date 05/03/20

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : RAM
: SHC1235Y

Fax :

DOA: 01/03/20

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

- The repair job shall bill to: EQ --- SMG3417X
###
- The finalized amount shall be:

(a) Spare Parts after List discount	1170.1/8
(b) Labour Charges	\$1,200.00
Total for Part-By-Part Repair Cost	\$2,370.18
	###
(c) Lumpsum Repair (if applicable)	
Total for Lumpsum repair cost after Less: 20%	
Final Lumpsum Repair cost	

- Estimated normal period for repairs: 4 working days

- We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

- Thank you for your assistance.

We confirm the estimates and finalized amount

Signature :
Name : JUMANI
Tel : 6214 8315
Fax : 65468156

Signature :
Name : Ram
Date : 10/3/2020

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	\$7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:

REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)
 CUSTOMER: 7010045
 ADDRESS : COMFORT TRANSPORTATION PTE LTD
 383 SIN MING DRIVE
 SINGAPORE SINGAPORE 575717
 65508755

JOB NO : 305384599
 REGN NO : SHC1235Y
 MILEAGE : 0000000000
 MAKE : TOYOTA
 MODEL : PRIUS HYBRID(G4)
 DATE OF REGN : 31.05.2019
 DATE/TIME IN : 01.03.2020 10:40
 ACCIDENT DATE : 01.03.2020

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 09-01-0302-2005-A	REVERSE SENSOR ASSY	1 N	135.70	0.00	135.70	\$DM
0002 28-01-0302-0006-A	REAR BOOT 65521111 CTPL	1 N	30.00	0.00	30.00	nee
0003 28-01-0302-2015-A	REAR BONNET COMFORTDELGRO	1 N	30.00	0.00	30.00	nee
0004 28-01-0302-2013-A	REAR BONNET APP TAXI BOOK	1 N	40.00	0.00	40.00	nee
0005 04-01-0302-2287-G	GUARD-REAR BUMPER CENTER0	1	552.60	25.00	414.45	DEF
0006 04-01-0302-2286-G	COVER REAR BUMPER-TOW HOO	1	82.70	25.00	62.02	CRG
0007 04-01-0302-2270-G	PLATE-BACK DOOR NAME (HYB	1	52.90	25.00	39.67	nee
0008 04-01-0302-2271-G	PLATE-BACK DOOR NAME (PRI	1	52.90	25.00	39.67	nee
0009 04-01-0302-2269-G	ORNAMENT SUB-ASSY BACK DO	1	47.00	25.00	35.25	nee
0010 04-01-0302-2380-G	LOCK ASSY BACK DOOR	1	457.90	25.00	343.42	BT

SUB-TOTAL : 1,170.18

JOB NATURE

0000 PB PANEL BEATING

640.00

934.5

REPAIR ESTIMATE

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305384599
REGN NO : SHC1235Y
MILEAGE : 0000000000
MAKE : TOYOTA
MODEL : PRIUS HYBRID
DATE OF REGN : 31.05.2019
DATE/TIME IN : 01.03.2020 10:40
ACCIDENT DATE : 01.03.2020

JOB / PARTS DESCRIPTION		QTY	IND	UNIT-PRICE	DISC%	AMOUNT
0001 SP	SPRAYPAINT CHARGE	400.00				
0002 17-01	CHECK ALL LIGHTING	50.00				
0003 20-00	TUFF COAT ON AFFECTED PARTS.	50.00				
0004 L	REMOVE/REFIX REVERSE SENSOR	60.00				
SUB-TOTAL :						1,200.00

TOTAL : 2,370.18

MVA NAME & SIGNATURE
DATE :

AUTHORISED : YES / NO
SURVEYOR NAME & SIGNATURE
DATE :

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Status
Main	02 Mar 2020	02 Mar 2020 15:35 S\$8,773.75	03 Mar 2020 10:56 Edit Adj Rpt	S\$2,370.20 Edit Estimates	S\$2,370.20 View Rpt	Pending for Survey Report

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

Insured:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 1XXXXX821R		
Main Claimant:	COMFORT TRANSPORTATION PTE LTD , Co. Reg. No.: 199303821R		
Vehicle Reg. No.:	SHC1235Y	Date of Loss:	01/03/2020 08:00 - :59 [9 Months and 1 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / DM20HO00481	Policy/Cover Note No.:	DMPPHQ19-007409
Vehicle Reg. No. (Insured):	SMG3417X	Policy No. (Claimant):	MCOM0015
		Excess:	S\$0.00
Repairer:	ComfortDelGro Engineering Pte Ltd (Loyang) 59 Loyang Drive, 508969 Loyang - Tel: 6214 8300		
Handling Insurer:	EQ Insurance Company Ltd (HQ) - Tel: 6223 9433 ... [Handled by Joel Goh]		
Claimant's Insurer:	India International Insurance Pte Ltd (HQ) - Tel: 63476100		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by PARASURAM SHANMUGAM] ... [Final Rpt due 12/03/2020]		
Adj Asg. Remarks:	WP PRS		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



Claim Documents

SHC1235Y (DM20HO00481)
[SMG3417X]
TP
COMFORT TRANSPORTATION PTE LTD
Mar 1 2020 8:00AM
[COMFORT TRANSPORTATION PTE LTD]
ComfortDelGro Engineering Pte Ltd

Upload Documents Upload Photos Compose New Letter

View View in Browser ▼

Assessment Reports

No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	02/03/20 09:04	Accident Statement	 Load HTM	<input checked="" type="checkbox"/>
2	02/03/20 15:35	Repairer Estimates	 Load HTM	<input checked="" type="checkbox"/>

Photos/Images

No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
2	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
3	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
4	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
5	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
6	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
7	02/03/20 09:04	Accident Photo [Linked Accident Report Documents]	 Load JPG	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
2	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
3	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
4	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
5	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
6	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
7	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
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11	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
12	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
13	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
14	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
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18	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
19	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
20	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>
21	11/03/20 16:00	General View	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
22	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
23	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
24	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
25	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
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33	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
34	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
35	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
36	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
37	11/03/20 16:00	General View	Load JPG	<input checked="" type="checkbox"/>
38	11/03/20 16:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
39	11/03/20 16:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
40	11/03/20 16:00	After Repair Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	02/03/20 09:03	Sketch Plan [Linked Accident Report Documents]	Load TIF	
No	Finalized On	EQ Insurance Company Ltd (HQ)	Thumbnail	Print
1	03/03/20 10:55	OI GIA REPORT	Load PDF	

Linked Accident Report Documents

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	02/03/20 09:04	Accident Statement	Load HTM	
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
2	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
3	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
4	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
5	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
6	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
7	02/03/20 09:04	Accident Photo	Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	ComfortDelGro Engineering Pte Ltd (Loyang)	Thumbnail	Print
1	02/03/20 09:03	Sketch Plan	Load TIF	

Documents Checklist

DOCUMENTS CHECKLIST

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There are no document checklists configured.

Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)

Show Remarks To: ☐ Repairer ☐ Handling Insurer
Note: Remarks are private unless you show it to other parties.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EQI20003489/FSF3S2
Date: 20/03/2020

REFERENCE

Handling Insurer: EQ Insurance Company Ltd Policy No: DMPPHQ19-007409
Claimant Vehicle No: SHC1235Y Insured Vehicle No: SMG3417X
Date of Loss: 01/03/2020 Nature of Claim: TP Claim No: DM20HO00481

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC1235Y Engine No: 2ZR2C25072
Make & Model: TOYOTA PRIUS, 1.8 5DR HATCHBACK (A) Chassis No: JTDKB3FU303081136
Reg. Date: 31/05/2019 (Man. Year: 2018) Odometer: 140284 km
Colour: Blue
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 195/65 R15 Rear Tyre Size: 195/65 R15
Front Left Side: Davanti 7 mm Rear Left Side: Davanti 8 mm
Front Right Side: Davanti 7 mm Rear Right Side: Davanti 8 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	6,263.75	1,170.20	5,093.55	81.32
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,510.00	1,200.00	1,310.00	52.19
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	8,773.75	2,370.20	6,403.55	72.99
+ GST 7.00/7.00% (S\$)	614.16	165.91	448.25	72.99
Nett Amount (S\$)	9,387.91	2,536.11	6,851.80	72.99

INSPECTION

Date of Assignment: 03/03/2020 Present Location: ComfortDelGro Engineering Pte Ltd (Loyang)
Date Inspected: 03/03/2020 Inspected At: ComfortDelGro Engineering Pte Ltd (Loyang)
Estimated Period of Repair: 4.0 days 59 Loyang Drive
Singapore 508969

Adjuster: PARASURAM SHANMUGAM

Manager: Hiew May Fung

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 20 Mar 2020)

Parts: 144 TOYOTA PRIUS 1.8 5DR HATCHBACK (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SHC1235Y)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*REAR BUMPER	Repair	458.60 FL	*- FL
2	1		*REAR BUMPER REINFORCEMENT	Not Necessary	318.80 FL	*- FL
3	1		*REAR BUMPER UNDERCOVER	Deformed	552.60 FL	*552.60 FL
4	10		*REAR BUMPER CLIPS	Not Necessary	22.00 FL	*- FL
5	1		*REAR BUMPER TOW COVER	Cracked	82.70 FL	*82.70 FL
6	1		*REAR END PANEL	Not Necessary	602.10 FL	*- FL
7	1		*REAR END PANEL GARNISH	Not Necessary	165.80 FL	*- FL
8	1		*REAR SPARE TYRE PANEL	Not Necessary	667.70 FL	*- FL
9	1		*REAR SPARE TYRE FLOOR BOARD CENTRE	Not Necessary	750.00 FL	*- FL
10	1		*REAR TRUNK LOCK	Bent	457.90 FL	*457.90 FL
11	1		*REAR TRUNK	Repair	1,126.60 FL	*- FL
12	1		*REAR TRUNK PRIUS EMBLEM	Necessary	52.90 FL	*52.90 FL
13	1		*REAR TRUNK HYBRID EMBLEM	Necessary	52.90 FL	*52.90 FL
14	1		*REAR TRUNK TOYOTA EMBLEM	Necessary	47.00 FL	*47.00 FL
15	1		*REAR WINDSCREEN WITH MOLDING	Not Necessary	1,778.30 FL	*- FL
16	1		*REAR TRUNK LOWER GLASS - BLACK	Not Necessary	773.50 FL	*- FL
17	1		*REAR WINDSCREEN SEALANT	Not Necessary	46.00 FS	*- FS
18	1		*REVERSE SENSOR	Damaged	135.70 FS	*135.70 FS
19	1		*REAR TRUNK APP STICKER	Necessary	40.00 FS	*40.00 FS
20	1		*REAR TRUNK COMFORT & TEL NO. STICKERS	Necessary	60.00 FS	*60.00 FS
21	1		*REAR BUMPER RUBBER MAT	Not Necessary	50.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 8,241.10 1,481.70

- List Item Discount on L Items 25.00/25.00% (\$\$) 1,977.35 311.50

Total Parts (\$\$) 6,263.75 1,170.20

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PANEL BEATING	New	1,300.00	640.00
2	SPRAY PAINTING	New	800.00	400.00
3	REMOVE/REFIX REVERSE SENSOR	New	80.00	60.00
4	WIRING CHARGE	New	80.00	50.00
5	TUFF KOTE	New	100.00	50.00
6	REMOVE/REFIX REAR WINDSCREEN	New	150.00	0.00
Gross Labour Cost (S\$)			2,510.00	1,200.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >