

OUR REF:BUS/10/19/5008 - ACCIDENT ON 10/10/19 INVOLVING SMB324B AND SKV1664G ALONG Hume Avenue after BS: 43811 (Bef Summerhill)

Ong Hua Yen (Auto Svcs/Claims & IA/Claims & IA/Buses) <OngHuaYen@smrt.com.sg>

Wed 5/6/2020 6:03 PM

To: Admin A <admin-a@lkkauto.com>; CS A Team <cs-a@lkkauto.com>

Cc: Chong Fei Yuan (Auto Svcs/Claims & IA/Claims & IA) <FeiYuan@smrt.com.sg>; Balqish Binte Abdul Halil (Auto Svcs/Claims & IA/Claims & IA/Buses) <BalqishBAH@smrt.com.sg>; Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) <TanWeiTeck@smrt.com.sg>; Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses) <ChanSiauChin@smrt.com.sg>

📎 3 attachments (1 MB)

BUS 10 19 5008 INV.pdf; BUS 10 19 5008 LTA.pdf; BUS 10 19 5008 SAS.pdf;

Dear Sirs,

We claim on behalf of SMRT Buses Ltd, owner of the vehicle registration number SMB324B. Your client's negligent driving has caused the above accident. As a result, my client has suffered the following losses,

Cost of Repair	\$976.00
Loss of Use	\$1,100.00 (4 days x \$275.00)
LTA search fee	\$7.00
Total	\$2,083.00

We enclose the following documents,

- 1) 1) Repair Invoice
- 2) 2) GIA report
- 3) 3) LTA Search

We look forward to your confirmation to settle our claims within 15 days from the date of this email. Payment by cheque shall be crossed and made payable to SMRT Buses Ltd.

Thanks & Regards
Hua Yen

AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, **SMRT BUSES LTD** (the third party claimant") of **6 ANG MO KIO STREET 62 (S)569140** (address), owner of **SMB 324B** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SMB 324B** that was damaged pursuant to the accident which occurred on **10/10/2019** (date) along **HUME AVENUE AFTER BS: 43811 (BEF SUMMERHILL)** (location) involving vehicle no/s **SKV 1664G** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT BUSES LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 07 (day) of 06 (month) 2021 (year)



Signed by "the third party claimant"
 (with chop if applicable)



Signed by "the workshop"
 (with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$976.00** (Repair Cost), **S\$250.00** (Loss of Rental/Use), **S\$7.00** (Disbursement) for vehicle no. **SMB 324B** that was damaged pursuant to the accident which occurred on **10/10/2019** (date) along **HUME AVENUE AFTER BS: 43811 (BEF SUMMERHILL)** (location) involving vehicle no/s **SKV 1664G**. This is pursuant to the inspection conducted on **28/02/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **SMRT BUSES LTD** ("the third party claimant") of vehicle no. **SMB 324B** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMB 324B** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 07 (day) of 02 (month) 2021 (year)



Osp

Signed by appointed surveyor



Signed by "the workshop" (with chop)



SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3, Paya
 Lebar Quarter, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV200400316
 Date : 27.04.2020
 Vehicle No. : SMB324B
 Your Ref No. : BUS/10/19/5008
 Our Ref No. : 24105926
 Terms : 30 Days



Customer Code: 3000066

SMRT BUSES LTD

Block Unit
 STREET 62
 6 ANG MO KIO
 SINGAPORE 569140

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
Labour					
TO REPAIR FRONT RH PORTION	1.00	\$ 530.00	0.00	\$ 0.00	\$ 530.00
Others					
TO PUTTY & RESPRAY	1.00	\$ 446.00	0.00	\$ 0.00	\$ 446.00
GRAND TOTAL					\$ 976.00

Remark :

Make/Model : MAN A22
 Accident Date : 10.10.2019

Payment Instructions

- By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.
- By Bank Transfer:
- Account Name : SMRT Automotive Services Pte Ltd
- Bank Name : DBS Bank Ltd - SGD
- Bank Account No.: 018-008617-4
- Swift Code : DBSSSGSG

Authorized Signature
 for SMRT Automotive Services Pte Ltd

Enquire Transaction History

Transaction History Details

Log Date/Time: 11 Oct 2019 / 11:23:12

Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SKV1664G		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20191011112312254391

Search Date / Time: 10 Oct 2019 19:11:00

Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Friday, 27 March 2020 12:58 PM
To: VOOPITENG@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SKV 1664G AND SMB 324B ON 10/10/2019

Our Ref: CC3/AIG20003488/Qea3

27 MAR 2020

VOO PIT ENG

Dear Sir/Madam,

ACCIDENT INVOLVING SKV 1664G AND SMB 324B ON 10/10/2019

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

*c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*

Print Received Message

This mail is associated with :

***SMB324B (5853802772SG)**

[SKV1664G]

TP

SMRT BUSES LTD

Oct 10 2019 7:15PM

[VOO PIT ENG]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 27/04/2021 22:09 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1233.00) - SMB324B - Claim Handler: Tan, Bennie-WZ

Approved:1233.00:SUBJ TO ALL DOCS/BILLINGS IN ORDER. LOU DAY CAPPED AT 1 DAY. PLS PROVIDE DOCS WHEN PRS NOTICE CALLED SHOULD LOU BE DISPUTED.