

Khanchna (LKK Auto)

From: Khanchna (LKK Auto)
Sent: Sunday, April 19, 2020 8:40 PM
To: STANCHIEW@GMAIL.COM
Cc: Admin A
Subject: ACCIDENT INVOLVING SJJ6679G & SHD6146H ON 25/02/2020 ALONG/AT LANGSAT ROAD

Our Ref: CC3/AIG20003486/Qka3

STANLEY CHIEW BENG YAM
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SJJ6679G & SHD6146H ON 25/02/2020 ALONG/AT LANGSAT ROAD

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please e-mail us if you have further queries.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Tuesday, April 21, 2020 10:01 AM
To: CS A Team; Admin A
Subject: LOD Re: Accident on 25/2/2020 involving SHD 6146H & SJJ 6679G (AIG's insured) Our Ref: TAX/02/20/2080/lg
Attachments: img-420180246-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$2300.00
Loss of Rental	\$612.04 (5.5 days x \$111.28)
Loss of Income	\$330.00 (5.5 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$3249.04

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Our hirer is using his own lawyer to claim for his injury only.

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



AUTHORIZATION TO ACT

(AIG Asia Pacific - Express Third Party Claim)

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHD6146H (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHD6146H that was damaged pursuant to the accident which occurred on 25/02/2020 (date) along JOO CHIAT TERRACE (location) involving vehicle no/s SJJ6679G ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 19 (day) of June (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$2,860.00** (Global Sum) for vehicle no. **SHD6146H** that was damaged pursuant to the accident which occurred on **25/02/2020** (date) along **JOO CHIAT TERRACE**(location) involving vehicle no/s **SJJ6679G**.

This is pursuant to the inspection conducted on **27/02/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHD6146H** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHD6146H**(vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 19 (day) of June (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising-of the subject matter in this action.



SMRT Automotive Services Pte Ltd
 2 Tanjong Katong Road, Tower 3 Paya
 Lebar Roadm, #08-01, Singapore 437161
 Tel: 65 69083530 Fax: 65 69083592

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
 SINGAPORE 757705



Tax Invoice

GST Reg No. : MR-8500001-7
 CRN : 199004280Z
 Invoice No. : IV200400094
 Date : 08.04.2020
 Vehicle No. : SHD6146H
 Your Ref No. : TAX/02/20/2080
 Our Ref No. : 24105897
 Terms : 30 Days

Description	Qty	Unit Cost	Add / (Discount) %	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$ 2,300.00
GRAND TOTAL				\$ 2,300.00

Remark :

Make/Model : TOYOTA PRIUS
 Accident Date : 25.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

Payment Instructions

· By Cheque: Crossed and made payable to #SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

· By Bank Transfer:
 · Account Name :

Authorised Signature

SMRT Automotive Services Pte Ltd



Laid Up Report

Accident Start Date : 24/02/2020

Accident End Date : 20/03/2020

Date Generated : 20/03/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2080	SHD6146H	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24105897	26/02/2020 12:28 PM	03/03/2020 8:27 AM



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/20/2080

From: SMRT Taxis Pte Ltd

Date: 02/03/2020

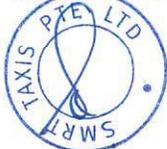
**ACCIDENT INVOLVING SHD6146H AND SJJ6679G ON 25/2/2020
5:55 PM ALONG JOO CHIAT TERRACE.**

This is to confirm that the daily rental rate for SHD6146H is \$111.28 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager

Enquire Transaction History

Transaction History Details

Log Date/Time:	27 Feb 2020 / 09:27:19	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SJJ6679G	Business Transaction Reference No.:	20200227092719594193
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 25 Feb 2020 17:55:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

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