

Our Ref : CC20020580/ SHC 124R /WT/CK(st)  
Your Ref :  
Date : 24-Mar-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

**COMFORTDELGRO**  
**ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 198506048W

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SHC 124R YOUR INSURED SLF3780M**  
**AND OTHER ON 28 Feb 2020**

We are the authorised repair workshop for Citycab Pte Ltd, the owner of motor Vehicle No :

**SHC 124R** which was involved in the captioned accident with your insured vehicle.

The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving : **SLF3780M**  
we are submitting these claims for your consideration on behalf of the claimants.

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 5,589.10
2	5.5 days Loss of Rental @ \$ 125.19 per day	\$ 688.55
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / Medical / Transportation Fees	\$ -
<b>Sub Total :</b>		<b>\$ 6,285.14</b>

**HIRER'S CLAIM**

7	5.5 days Loss of Income @ \$ 80.00 per days	\$ 440.00
<b>Total Claims :</b>		<b>\$ 6,725.14</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill :
- b) LTA search slip/s of : SLF3780M
- c) GIA / Police report/s of : SHC 124R
- d) Letter of authority from owner / hirer / operator
  - ( ) Photocopies of Accident Scene Photos
  - ( ) Certificate of Insurance
  - ( ) PIR
  - ( x ) Downtime/Mileage record
  - ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully

Catherine Koh

CDGE Claims Department

Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**

**ACCIDENT INVOLVING SLF 3780M AND SHC 124R ON 28/02/2020**

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Tue 4/28/2020 9:31 AM

To: easydrivesg@gmail.com <easydrivesg@gmail.com>

**Our Ref: CC3/CTI20003484/Fea3**

28 APRIL 2020

**EASYDRIVE CAR RENTAL**

Dear Sir/Madam,

**ACCIDENT INVOLVING SLF 3780M AND SHC 124R ON 28/02/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING ALONG** **Hyundai Ioniq SHC124R , SLF3780M** **ON 28-Feb-20 17:30**  
**PIE TWDS JURONG BEFORE ADAM ROAD EXIT**

I / We **CHUA BOON TECK** (Hirer) NRIC No.: **SXXXX893G**

and/or **NEO CHWEE BENG** (Relief) NRIC No.: **SXXXX315B**

Taxi Number **SHC124R**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **29-Feb-2020**

Name of Hirer **CHUA BOON TECK**

Hirer NRIC **SXXXX893G**

Signature :



Address **467 HOUGANG AVENUE 8 #10-1518**  
**530467**

Contact No. **92397611**

Name of Relief **NEO CHWEE BENG**

Relief NRIC **SXXXX315B**

Signature :



Address **451 HOUGANG AVE 10 #11-557**  
**530451**

Contact No. **96880905**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMHCSN1907421900

Claim No : SNM20D201117/C02

Claimant : CITYCAB PTE LTD

Amount : S\$6,470.00

DOLLARS SIX THOUSAND FOUR HUNDRED AND SEVENTY ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 124R

Insured Vehicle No. : SLF 3780M

Date of Loss : 28/02/2020

Place of Accident : PIE TWOS JURONG BEFORE ADAM ROAD EXIT

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : EASYDRIVE CAR RENTAL

Driver Name : CHAN WEI LU, PATRICK

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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(1) Global Sum	S\$ 6,470.00
	=====
TOTAL . . . . .	S\$ 6,470.00
	=====

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Claimant Name: CITYCAB PTE LTD

NRIC No : 1XXXXX39G

Signature :

  
CLAIMS DEPARTMENT  
COMFORTDELGRO ENGINEERING PTE LTD  
59 LOWANG DRIVE  
SINGAPORE 501989

Date :

6/7/2020

Please forward your cheque made payable to:  
**COMFORTDELGRO ENGINEERING PTE LTD**

\*The contents of this document apply to vehicle damages only  
All personal injuries and damages arising therefrom are excluded  
from the ambit and application of this document\*



GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 124R

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
09.10.2019

CHASSIS CODE  
KMHC851CVLU178652

INV. NO/DATE  
91498350 06.03.2020

JOB NO.  
305384544

ODOMETER READING

DATE/TIME IN  
28.02.2020 17:30

Description : 3P 28.02.2020

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2282	REAR BUMPER	1	459.40	20.00	367.52
0002	04-01-0104-2533	REAR BUMPER CENTRE-Black	1	451.25	20.00	361.00
0003	04-01-0104-2288	REAR BUMPER BEAM	1	294.80	20.00	235.84
0004	04-01-0101-0111	REAR BUMPER CLIPS	10	2.20	20.00	17.60
0005	04-01-0104-2544	REAR BUMPER TOW COVER	1	5.40	20.00	4.32
0006	04-01-0104-2256	TAILGATE ASSY	1	2,480.40	20.00	1,984.32
0007	04-01-0104-2270	TAILGATE EMBLEM-HYBRID	1	24.30	20.00	19.44
0008	04-01-0104-2271	TAILGATE EMBLEM-IONIQ	1	31.30	20.00	25.04
0009	28-01-0103-0009	(140)REAR BOOT LOGO CCTPL	1	30.00	0.00	30.00
0010	28-01-0103-0010	(140)REAR BOOT TEL NUMBER CCTPL	1	30.00	0.00	30.00

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91498350	5,589.10	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 124R

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
09.10.2019

CHASSIS CODE  
KMHC851CVLUJ178652

INV. NO/DATE  
91498350 06.03.2020

JOB NO.  
305384544

ODOMETER READING

DATE/TIME IN  
28.02.2020 17:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0011	28-01-9999-2026	APP LOGO REAR BONNET CCPL	1	40.00	0.00	40.00
0012	04-01-0104-1150	REAR BUMPER MAT	1	50.00	0.00	50.00
0013	05-01-0199-0032	WINDSCREEN AHESIVE-310MLCART*	2	46.00	0.00	92.00
0014	FNPS	NO PLATE(S)W/TRIM COVER	1	55.00	0.00	55.00
0015	09-01-9999-0068	REVERSE SENSOR	1	135.70	0.00	135.70
0016	04-01-0104-2370	REAR BUMPER FOGLAMP	1	201.50	20.00	161.20
0017	04-01-0104-2545	REAR BUMPER LWR MOULDING	1	155.00	20.00	124.00
0018	04-01-0104-3919	REAR BUMPER STAY RH	1	138.10	20.00	110.48
SUB-TOTAL				:		3,843.46

### JOB NATURE

0001	PB	PANEL BEATING	640.00	640.00
0002	SP	SPRAYPAINT CHARGE	400.00	400.00

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91498350	5,589.10	

GST REG. NO. M2-8921817-3

## TAX INVOICE

COMPANY REG. NO.: 199506048W  
Page: 3

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 124R

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
09.10.2019

CHASSIS CODE  
KMHC851CVLU178652

INV. NO/DATE  
91498350 06.03.2020

JOB NO.  
305384544

ODOMETER READING

DATE/TIME IN  
28.02.2020 17:30

S/No	Part No.		Qty	Unit Price	%Disc	Net
0003	17-01	CHECK ALL LIGHTING		40.00		40.00
0004	20-00	TUFF COAT ON AFFECTED PARTS.		60.00		60.00
0005	L	R/I REVERSE SENSOR		60.00		60.00
0006	L	R/I REAR GLASSES		120.00		120.00
0007	23-01	TOWING FEE		60.00		60.00
SUB-TOTAL				:		1,380.00

Items total 5,223.46

Add GST @ 7.000 % 365.64

Invoice amount 5,589.10

Issued by : CHEWBEELENG 06.03.2020 13:20:13  
Repair type : CFSO/57/57

ComfortDelGro Engineering Pte Ltd  
A member of COMFORTDELGRO

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91498350	5,589.10	

## TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE SG 079909

CONTACT NO: 62222366

VEHICLE NO  
SHC 124R

MAKE  
HYUNDAI

MODEL  
IONIQ(G3)

DATE OF REG  
09.10.2019

CHASSIS CODE  
KPHC851CVLU178652

INV. NO/DATE  
91498350 06.03.2020

JOB NO.  
305384544

ODOMETER READING

DATE/TIME IN  
28.02.2020 17:30

Payment Type/Term: /Credit 30 days

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHO No.
8010012	91498350	5,589.10	



Our Ref: CC20020580



Date: 06 March 2020

## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON	28/02/2020 @ 17:30 hrs
ALONG	PIE TWDS JURONG BEFORE ADAM ROAD EXIT
INVOLVING	SLF3780M

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHC0124R** (the "Taxi"). The Taxi was hired to **CHUA BOON TECK IC NO SXXXX893G** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

SLF3780M 28 Feb 2020 / 17:30:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

[Previous](#)

[OK](#)

SUC124 R

**RE: [MANDATE REQUEST] Re: OUR REF: SNM20D201117/SLF3780M /CECILIA - Accident Involving SLF3780M (OI : CTI - TBA) and SHC124R (TP : LKK REF - CC3/CTI20003484/Fea3) on 28/02/2020**

Cecilia Low <cecilia.low@sg.cntaiping.com>

Fri 6/5/2020 1:02 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher

Please proceed as proposed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

**Sent:** Wednesday, 3 June 2020 3:02 PM

**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** [MANDATE REQUEST] Re: OUR REF: SNM20D201117/SLF3780M /CECILIA - Accident Involving SLF3780M (OI : CTI - TBA) and SHC124R (TP : LKK REF - CC3/CTI20003484/Fea3) on 28/02/2020

Your ref : SNM20D201117/C02

Our ref : CC3/CTI20003484/Fea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$6,472.54 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 6,107.50	\$ 5,589.10
2. Loss of Rental (5.5days x \$125.40)	\$ 688.55	\$ 625.95 (5days x \$125.19)
3. Loss of Income (5.5days x \$80)	\$ 440.00	\$ 250.00 (5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49



Total \$ 6,472.54

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Wednesday, March 4, 2020 11:25 AM

**To:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D201117/SLF3780M /CECILIA - Accident Involving SLF3780M (OI : CTI - TBA) and SHC124R (TP : LKK REF - CC3/CTI20003484/Fea3) on 28/02/2020

Dear Cecilia,

Please revert LKK.

Note : officer in charge – Cecilia 63896530.

\*\*\* Kindly quote our reference number when replying.

Thank you,  
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平狮城 Taiping SG

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**From:** Mei Kwan (LKKAUTO) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Tuesday, March 3, 2020 8:04 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAUTO) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SLF3780M (OI : CTI - TBA) and SHC124R (TP : LKK REF - CC3/CTI20003484/Fea3) on 28/02/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHC 124R at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)