

ASS. REC. BY: Tan

REF:

INC NSI/MC 20003478/T/4352

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_

Estimated Cost: \_\_\_\_\_

OD (TP) / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: \_\_\_\_\_

at Workshop m/s \_\_\_\_\_

of \_\_\_\_\_

Insured: ES57CPolicy No. 505349147-07 (26/03/2019-25/03/2020)

Claims No. \_\_\_\_\_

Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_

(Client's Record)

Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_

IDAC Accident Rpt: \_\_\_\_\_ Consistent? : Yes or No

GIA / PR Seen: \_\_\_\_\_ Consistent? : Yes or No

Est. Repairs: 3 days Res.: Yes or No

Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Veh No: SHB 5022 Zyr Regn: 2017, Dec.

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Prius Hybrid c.c. 1798Colour: Maroon A/C: Insured / Std / NI / NASp. Reading: 173038 T/Radio: Insured / Std / NI / NA

Eng/No: \_\_\_\_\_

C/No: STDKR3FY 4035 76946

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 195/65R15R: ~ ~

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Wan/che

Front \_\_\_\_\_ Rear \_\_\_\_\_

R/Bal. 6 mm R/Bal. 6 mmL/Bal. 6 mm L/Bal. 6 mmD.O.A. \_\_\_\_\_ D.O.I. 2/3/20Survey held at SWIFT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Frt N/S

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SHB 5022 - CC3 / QBE 16019290 / E493A2 D.O.A - 02/01/2016 TAX 20/20/2016

ES 57C - CC6 / A19 11015644 / E492R1E2 D.O.A - 26/04/2011 INC ES 57C

20/3 Email \$3567.50, 3days to Rob Sum. chkd \$4938.70, 58%.

RECEIVED 24 MAR 2020

Date/Time, File Pass to?

1) 24/3 09:54

Date/Time, File Return to?

2) \_\_\_\_\_

Rep. Form: 7PLump Sum / E.P.C. / 3567.30Days Of Repair: 3Resurvey No. of Trip: 2Add Fee: ☐ Site Insp (\$)☐ Interview (\$)☐ Tech. Invs (\$)☐ Weekend (\$)

Survey Fee:

Transportation:

S + RS. \$

Photos

Others

TOTAL

## Shiau Chan (LKKAuto)

**From:** MTCL@income.com.sg  
**Sent:** Tuesday, 24 March 2020 10:53 AM  
**To:** Shiau Chan (LKKAuto)  
**Subject:** RE: REQUEST CLAIM NUMBER

Hi

Claim created.

With Regards

**Azlin Rani**  
Senior Administrator  
Operations, Motor & Personal Lines  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
Find out more at [income.com.sg/careers](http://income.com.sg/careers)

**in** with you

**From:** Shiau Chan (LKKAuto) [mailto:[siewsc@lkkauto.com](mailto:siewsc@lkkauto.com)]  
**Sent:** Monday, 23 March 2020 5:03 PM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST CLAIM NUMBER

Dear Sir/Madam,

Please refer to the below:

### TP Claims against NTUC Income: Follow-Through Survey

Date : 23/03/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	D:
1	MT/1086332-002	SMRT TAXIS PTE LTD	SHB 5022Z	ES 57C	

Best Regards,

**Shiau Chan (Ms)** | Case Handler  
**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.

Date of Accident

Vehicle No. (For Motor)

Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5053491147-07		TEO SIEW TUAN	S04043351	GPC	drive PREMIUM	ES57C	ES57C	26/03/2019	25/03/2020

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	29/02/2020 10:05
Date Of Accident	28/02/2020 16:35
Exact Location Of Accident	PIE (AFTER BKE FLYOVER BEFORE ENG NEO AVE)
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHB5022Z
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	1XXXXX369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000
<b>Vehicle Particulars</b>	
Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI
<b>Insurance Company</b>	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	
<b>Driver</b>	
Name of Driver	LEE HOCK JIN
NRIC No	SXXXX265H
Date Of Birth	04/03/1947
Occupation	OUTDOOR
Date Of Driving Pass	01/01/2000
Driving Experience	20 YEARS AND 1 MONTH
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address 11  
 Postcode  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - HIRER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Insurance Company of Driver's Own Vehicle -

#### General Information of the Accident

Type Of Accident HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED  
 Weather Conditions CLEAR  
 Road Surface DRY

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 2  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? YES  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 1

#### Details of Police Action

Was the accident reported to the police? YES  
 If Yes, Please state which Police Station  
 Police Station Name JURONG WEST NEIGHBOURHOOD POLICE CENTRE  
 Police Station Address ROAD: 700 CORPORATION ROAD , POSTCODE: 649818 , COUNTRY: SINGAPORE  
 Police Station Contact TEL NO: 1800-2689999 - FAX NO: 62672438  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

REFER TO POLICE REPORT - T/20200229/2052

#### Attachment(s)

Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Remarks/ Reasons: FILE TOO BIG  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number ES57C  
 Vehicle Make/Model/Colour  
 Details Of Properties  
 Vehicle Category PRIVATE CAR  
 Name of Driver UNKNOWN  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

### SKETCH PLAN

A 4x4 grid of squares. The top row contains four upward-pointing arrows. The second row contains four vertical lines. The third row contains a tilted rectangle labeled 'B' and a rectangle labeled 'A'. The bottom row contains four vertical lines.

B- ES 57C  
A- SHB 5022Z

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

[illegible]

(We declare the foregoing particulars are true in every respect.



李福源 29/02/20  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Sketch Plan Pg. 2

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature  
Date & Time:

李福源 29/02/20

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:



## POLICE REPORT Pg. 1



**SINGAPORE  
POLICE FORCE**



T/20200229/2052

1 of 3

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999

Report No. T/20200229/2052

**REPORT OF A TRAFFIC ACCIDENT**

Date/Time Report Made: 29/02/2020 12:58	Vide Report No.:	Station Diary No.: 62
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**Informant's Particulars**

Name of Informant: LEE HOCK JIN	Address: APT BLK 414 JURONG WEST STREET 42 #10-785 SINGAPORE 640414		
ID Type / ID No.: NRIC NO / S0971265H	Contact No.:	Mobile: 96326148	
Nationality: SINGAPORE CITIZEN	Home/Office:		
Sex: Male	Age: 72	Date of Birth: 04/03/1947	Email:
Race: Chinese	Type of Informant: Driver		Institution / School Name:
Occupation: Taxi Driver	Driving Licence Information: Class: 3		Date of Expiry:

**General Information of the Accident**

Type of Accident: Non-Injury Hit and Run	Drink Drive: No	Date/Time of Accident: 28/02/2020 16:35	Type of Location: Straight Road
Location: Along Road 1 PAN ISLAND EXPRESSWAY			
AFTER BKE FLY OVER (BEFORE ENG NEO AVE)			
Weather: Clear	Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way	Traffic Control:	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No

**Details of Vehicle Involved**

Vehicle No.	Type	Make	Model	Color	Condition	No. of Passenger
ES57C	Car	MERCEDES BENZ	E250 CGI A	Silver	Slightly Damaged	0
SHB5022Z	Car	TOYOTA	PRIUS HYBRID 1.8 CVT	Maroon	Slightly Damaged	0

**Details of Person Involved**

Any Pedestrian Involved: No	Use of Pedestrian Crossing: NA
No. of Pedestrians Injured: NIL	



**SINGAPORE  
POLICE FORCE**

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999



T/20200229/2052

2 of 3

Report No. T/20200229/2052

**CONTINUATION OF REPORT**

<b>Driver</b>			
Name	LEE HOCK JIN	ID No.	S0971265H
Related Vehicle	SHB5022Z (Car)	Contact No.	96326148
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

**Brief Details.**

On 28/02/2020 at about 1637hrs, I was driving my vehicle SHB5022Z along PIE. At the point of time, I was at after BKE Flyer over, before Eng Neo Ave and I was travelling on the 1st lane. Suddenly there was a vehicle ES57C wanted to make a lane changed to the 1st lane. He then cut into my lane without signaling and his rear collided onto my front left bumper and there were some scratches. I sounded my horn a few times however he did not stop his vehicle. Subsequently, I report this matter to company (SMRT Taxi). There was no injuries occurred and no traffic police was at scene. I wish to state that I have a in car camera in my vehicle and the whole accident was recorded.



**SINGAPORE  
POLICE FORCE**



T/20200229/2052

3 of 3

Report No. T/20200229/2052

Police Station Of Origin:  
Jurong West N.P.C  
700 Corporation Road SINGAPORE 649818  
Tel No: 1800-2689999

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

**IMPORTANT:** Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

J /

Sgt 1 LIM FANG JIE

Signature Of Interpreter:  
Not applicable

Officer In Charge Of Case:  
TP / HRT /  
Sr Staff Sgt NEO ZHI YUAN  
Contact No.: 65476079

SN 126



Authentication Stamp

Signature:

Singapore Police Force

Signature Of Informant:

Date/Time:  
29/02/2020 12:58

Classification Of Case:

## Case Details

Case Reference Number : TAX/02/20/2096  
Type of Repair : Accident Repair  
Vehicle Registration Number : SHB5022Z

Company Type : SMRT Taxis Pte Ltd  
Estimation ID : EST-10695-ID  
Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd  
Accident Date and Time : 28/02/2020 08:37 AM  
Vehicle Age(In Months) : 26

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			COVER, FR BUMPER	1	495.50	495.50	25.00	371.63	Replace	1	371.63	Replace	de✓
One Time Key In	Main			SUPPORT, FR BUMPER LH	1	82.30	82.30	25.00	61.72	Replace	1	61.72	Replace	neu✓
One Time Key In	Main			CLIPS PIECE, FRT & RR BUMPER	10	1.50	15.00	25.00	11.25	Replace	10	11.25	Replace	neu✓
One Time Key In	Main			LAMP ASSY, FOG, LH	1	910.20	910.20	10.00	819.18	Replace	0	0	Not Give	x hn
One Time Key In	Main			FENDER SUB-ASSY, FR, LH	1	933.10	933.10	25.00	699.83	Replace	1	0	Repair	Rx
One Time Key In	Main			EMBLEM, SIDE PANEL (HYBRID)	1	52.90	52.90	25.00	39.67	Replace	1	39.67	Replace	neu✓
One Time Key In	Main			WHEEL, DISC FRONT	1	1,555.10	1,555.10	25.00	1,166.32	Replace	0	0	Not Give	x hn.
One Time Key In	Main			UNIT, HEADLAMP, LH	1	2,558.90	2,558.90	10.00	2,303.01	Replace	0	0	Check	? am✓
Total Spare Part Cost									5,472.61	Surveyor Total			484.27	
Lump Sum Discount (%)									0.00	Lump Sum Dis (%)			0	
Final Spare Part Cost									5,472.61	Final Sur Total			484.27	

### Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR LH FRONT PORTION	507.00	300	✓
Total:			507.00	300.00	

### Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200 /	
2	Main	TO RESPRAY FRONT FENDER LH	378.00	200 /	
3	Main	TO RESPRAY RIM	180.00	0	
Total:			936.00	400.00	

### Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	80.00	30 /	
2	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30 /	
3	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	0	
4	Main	TO REPLACE SUNDRY PARTS	100.00	20 /	
5	Main	TO WASH AND VACUUM	60.00	0	
Total:			460.00	80.00	

85064

## Summary

	Estimator Assesment(\$)	Surveyor Assesment(\$)
Total Spare Part Detail	5,472.61	484.27
Total Labour Cost	507.00	300.00
Total Spray Painting	936.00	400.00
Other	460.00	80.00
Overall Total	7,375.61	1,264.27
Lump Sum Repair Option		
Lump Sum Total	0.00	1,234.27
Surveyor Approved Amount		1,264.27
No of Repair Days*	4	3
Remarks		Resurvey before paint
Surveyor Name		Taufik

Estimator Assessment(\$)

Surveyor Assessment(\$)

Signature

*[Signature]*

Survey Date

02/03/2020

Save

Clear

*[Signature]*  
3/3/2020

LKK Auto Consultants hence notify  
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Taughlin

9749744

-WP' 2/3/20

• 3 days

*[Signature]*

Resurvey before paint  
sur e lkkauto.com

**Shiau Chan (LKKAuto)**

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**From:** Leong Chee Kwong <cheekwongwega@gmail.com>  
**Sent:** Friday, 6 March 2020 10:47 AM  
**To:** Yeo Poh Suan(Auto Svcs/ARC)  
**Cc:** Taufikh (LKKAuto)  
**Subject:** FINALIZATION REQUEST SHB5022Z TAX/02/20/2096 TOYOTA PRIUS4  
**Attachments:** DSC04812.jpg; DSC04813.jpg; DSC04811.jpg

Hi Poh Suan ,

Job done n please kindly refer to the photos below

--

Thanks & Regards  
*Chee Kwong*  
Wega Engineering Pte Ltd  
Office: 64521493

Contractor:	WEGA ENGINEERING PTE LTD		
Accident Case Number	TAX 102/20/2096	Date of Collection	3/3/20
Vehicle No	SHB 5022 Z	Date of Request	4/3/20
Vehicle Model	TOYOTA PRIUS 4	Number of Days to Extend	

### REQUEST FOR SUPPLYMENT PARTS

S/N	Number photos	Part Description	Quantity	Unit Price
1	4804, 105, 04, 09	Unit Head lamp LH		\$2558.90
2				
3				
4				
5				
6				
7				
8				

<<<Please submit photographs for damaged parts>>>

I, (Name) CHIA

(Position) ADVISOR

Do solemnly and sincerely declare that:- Supplementary Parts are raised for replacement for the aforesaid vehicle.

CHIA

Signature of person making this declaration

[To be signed in front of an authorised witness]

I acknowledge that this declaration is true and correct, and I make it with the understanding and belief that a person who makes a false declaration is liable to the damages of perjury.

Acknowledge By	ARC Executive / Supervisor / SA	
Approval By	Surveyor / In-house Staff	
Parts Ordering	SMRT Store / Contractor Supply / Form 22 / WOC	Form22 / PO / WOC/ Reservation / Number
Photo Submitted		Date of submission

For SMRT Staff





# SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd  
60 Woodlands Industrial Park E4, Singapore  
Jalan: 63685992  
Fax Number: 63685992  
Estimator Telephone Number: 63685992  
Accident Reporting Number: 63685992

Date Generated: 19/03/2020  
User ID: PchSuan

## Section A - Accident Details

Registration Number	SHB50222
Case Reference Number	TAX/02/20/2096
Registration Date	19/12/2017
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS4
Name of Driver	LEE HOCK JIN
Type of Accident	Side Swipe
Accident Date and Time	28/2/2020 4:37 PM
Accident Reported Date and Time	29/2/2020 10:11 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24105973
Special Instruction to ARC, if any	TP/ LEFT FRONT PORTION
Prepared Date and Time	2/3/2020 1:10 PM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

### Summary of Repair Estimates

	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$507.00	\$300.00
Total Spray Cost	\$936.00	\$400.00
Total Spare Part Cost	\$7,775.62	\$2,787.30
Total Other Cost	\$460.00	\$80.00
TOTAL COST	\$9,678.62	\$3,567.30 (P/P)
Temp Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Tuck Foo Kok	Taufikh (LKK) / NTUC
ARC / Surveyor Sign Off Date	04/03/2020 4:35 PM	05/03/2020 8:31 AM
Signature		
Remarks	Total number of repair days = 3 days. SUP = 0 day.	Resurvey before paint

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-2003-0238	Invoice Number	
Quotation Date	14.03.2020	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

### Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR LH FRONT PORTION	\$507.00	\$300.00
<b>Total Labour</b>	<b>\$507.00</b>	<b>\$300.00</b>

### Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO REPSRAY FRONT FENDER LH	\$378.00	\$200.00
TO REPSRAY RIM	\$180.00	\$0.00
<b>Total Spray Painting &amp; Panel Beating</b>	<b>\$936.00</b>	<b>\$400.00</b>

### Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$0.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
<b>Total Other Costs</b>	<b>\$460.00</b>	<b>\$80.00</b>

2787.30  
 + 300.00  
 + 480.00  
 3567.30

### Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52119479	COVER, FR BUMPER	1.00	\$495.50	25.00	\$371.63	Replace	Replace
		52116470	SUPPORT, FR BUMPER LH	1.00	\$82.30	25.00	\$61.73	Replace	Replace
		52161160	CLIPS PIECE, FRT & RR BUMPER	10.00	\$1.50	25.00	\$11.25	Replace	Replace
		81220470	LAMP ASSY, FOG, LH	0.00	\$910.20	0.00	\$0.00	Replace	Not Given
		53802471	FENDER SUB-ASSY, FR, LH	1.00	\$933.10	100.00	\$0.00	Replace	Repair
		75374471	EMBLEM, SIDE PANEL (HYBRID)	1.00	\$52.90	25.00	\$39.68	Replace	Replace
		42611-47450	WHEEL, DISC FRONT	0.00	\$1,555.10	0.00	\$0.00	Replace	Not Given
		81185476	UNIT, HEADLAMP, LH	0.00	\$2,558.90	0.00	\$0.00	Replace	Check
<b>Total</b>					<b>\$6,589.50</b>		<b>\$484.29</b>		

### Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
		81185476	UNIT, HEADLAMP, LH	1.00	\$2,558.90	10.00	\$2,303.01	Replace	Replace
<b>Total</b>					<b>2,558.90</b>		<b>2,303.01</b>		



## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20003478/T1qf3s2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 25-03-2020



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	ES 57C	Veh. Inspected	SHB 5022Z
Policy No.	5053491147-07	Coverage (\$)	0.00
Claim No.	MT/1086332-002	Excess (\$)	0.00
Assign From		Assign Date	02/03/2020

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS HYBRID	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2017
Chassis No.	JTDKB3FU403576946	Colour	MAROON
Odometer	173038	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	WEST LAKE	6 mm
L/H Front Tyre	195/65 R15	WEST LAKE	6 mm
R/H Rear Tyre	195/65 R15	WEST LAKE	6 mm
L/H Rear Tyre	195/65 R15	WEST LAKE	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT N/S PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	28/02/2020	Inspection Date	02/03/2020
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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## ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHB 5022Z

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	COVER, FR BUMPER (DISC 25%)	DEFORMED	495.50	371.63
1	SUPPORT, FR BUMPER LH (DISC 25%)	NECESSARY	82.30	61.73
10	CLIPS PIECE, FRT & RR BUMPER (DISC 25%) @ \$1.50	NECESSARY	15.00	11.25
1	EMBLEM, SIDE PANEL (HYBRID) (DISC 25%)	NECESSARY	52.90	39.68
1	UNIT, HEADLAMP, LH (DISC 10%)	CRACKED	2,558.90	2,303.01
1	LAMP ASSY, FOG LH	NOT NECESSARY	910.20	-
1	WHEEL, DISC FRONT	NOT NECESSARY	1,555.10	-
1	FENDER SUB-ASSY, FR, LH	TO REPAIR SEE LABOUR	933.10	-
			6,603.00	2,787.30
<b>LABOUR</b>				
	PANEL BEATING & BODYWORK. INCLUSIVE OF THE REPAIR OF FENDER SUB-ASSY, FR, LH.		507.00	300.00
	SPRAY PAINT.		936.00	400.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	30.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.	NOT NECESSARY	120.00	-
	TO REPLACE SUNDRY PARTS.		100.00	20.00
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			1,903.00	780.00
<b>GRAND TOTAL</b>			<b>8,506.00</b>	<b>3,567.30</b>
<b>RECOMMENDED COST OF REPAIRS (CONFIRMED)</b>				<b>3,567.30</b>

Report Ref No. NS/INC20003478/T1qf3s2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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