

A.S. REC. BY: Tanpin

REF:

NSI/NC 0000 3471/11730V  
INC

## ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
OD/TP/WS/TP RES/OD RES/EVA/INV/MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s \_\_\_\_\_  
 of \_\_\_\_\_  
 Insured: SLB 7461D  
 Policy No: 5086332359-02 (10/04/2019 09/04/2020)  
 Claims No: MT/1085565-002  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its  
 repair at the time of inspection.

N/S	O/S

Bal. or Market Value: \_\_\_\_\_  
 IDAC Accident Rpt: \_\_\_\_\_ Consistent?: Yes or No  
 GIA / PR Seen: \_\_\_\_\_ Consistent?: Yes or No  
 Est. Repairs: \_\_\_\_\_ days Res.: Yes or No  
 Lum Sum: \_\_\_\_\_ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: SHC 4320P Yr Regn: 2013, Dec  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /  
 Truck / Trailer or \_\_\_\_\_  
 Make: Toyota Prius cc 1798  
 Colour: Maydon A/C: Insured / Std / NI / NA  
 Sp. Reading: 591028 T/Radio: Insured / Std / NI / NA  
 Eng/No: \_\_\_\_\_  
 C/No: 3TDKN364305712978  
 Gen. Cond: Good / Fair / Poor / Burnt  
 Steering: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Brake: Inorder / Jammed / Leaked / Burnt or \_\_\_\_\_  
 Modi: Nil / S/Rim / STD A/Rim or \_\_\_\_\_  
 Tyre Size: F: 195/65R15  
 R: ~ ~ ~  
 BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /  
 TOYO / YOKO or Newton  
 Front Rear  
 R/Bal. 6 mm R/Bal. 6 mm  
 L/Bal. 6 mm L/Bal. 6 mm  
 D.O.A. \_\_\_\_\_ D.O.I. 2/3/20  
 Survey held at SHKT  
 Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or  
Frt O/S  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	TAX 02/20/2023
	SHC 4320P-NA / NSI/09023536/12 DCA-11/10/2019
	SLB 7461D - NSI/NC/M004721/256/302 DM-13/04/2019 INC SLB 7461D
	Tump 8mm \$2450, 3 days (Red: 5383.35, 68%)
	RECEIVED 6 MAR 2020

17/3/20 CA 15 2400, 3 days, Tan Pin finalised with Poh Suan (Red 6822.40, 73%)

Date/Time, File Pass to?

☐ : Prel. Report  
☒ : Final Report

Days Of Repair: 3Resurvey No. of Trip: 1

Survey Fee:

Transportation:

S + RS: \$

Photos

Others

TOTAL

Add Fee:

☐ : Site Insp (\$)☐ : Interview (\$)☐ : Tech. Invs (\$)☐ : Weekend (\$)

Rep. Form:

Lump Sum / L.B.J: 2400

160

Hello, NAC\_PAYA\_UBI\_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

## Policy Query

Policy No.

Date of Accident

23/02/2020 12:00

Vehicle No. (For Motor)

SLB7461D

Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="checkbox"/>	5086332359-02		GPS LIMOUSINE SERVICES	S3320170E	GCV	Comprehensive	SLB7461D	SLB7461D	10/04/2019	09/04/2020

## Denise Tay (LKKAUTO)

**From:** MTCL@income.com.sg  
**Sent:** Thursday, 19 March 2020 4:06 PM  
**To:** Denise Tay (LKKAUTO)  
**Subject:** RE: REQUEST CLAIM NUMBER

Hi,

Please refer below for the claim number.

Regards,

**Ignatius Koh**  
Operations, Motor & Personal  
Lines  
[www.income.com.sg](http://www.income.com.sg)



At Income, we are 'In with You' on Performance, Growth, Innovation and Impact. These attributes reflect what we promise as an employer and what we want our people to exemplify.  
**Find out more at [income.com.sg/careers](http://income.com.sg/careers)**

**in** wit  
yo

**From:** Denise Tay (LKKAUTO) [mailto:[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)]  
**Sent:** Thursday, 19 March 2020 12:10 PM  
**To:** MTCL@income.com.sg  
**Subject:** REQUEST CLAIM NUMBER

Dear Sir/Mdm,

Request claim number

S/No		Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
1	MT/1085565-002	Comfort Transportation PTE LTD	SHC 4320P	SLB 7461D	23/02/2020	20:55	7833.35	2450

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

## Shiau Chan (LKKAUTO)

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**From:** Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) <YeoPohsuan@smrt.com.sg>  
**Sent:** Tuesday, 17 March 2020 1:25 PM  
**To:** Taufikh (LKKAUTO)  
**Cc:** SUR; CS A Team; Denise Tay (LKKAUTO)  
**Subject:** RE: SHC4320P

Hi,

Amount confirmed as per your recommendation, thanks.

Regards  
Poh Suan

-----Original Message-----

From: Taufikh (LKK Auto) [mailto:taufikh@lkkauto.com]  
Sent: Tuesday, 17 March 2020 12:15 PM  
To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)  
Cc: sur@lkkauto.com; cs-a@lkkauto.com; 'Denise Tay (LKKAUTO)'  
Subject: RE: SHC4320P

Hi Poh Suan,

Sticker Decal SMRT (door) \$60 not given as door not sprayed.

Revised COR I/s\$2400 , 3 days.

Regards  
Taufikh  
Lkk Auto

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis) [mailto:YeoPohsuan@smrt.com.sg]  
  
Sent: Monday, 16 March 2020 3:13 PM  
To: Taufikh@lkkauto.com  
Cc: sur@lkkauto.com; cs-a@lkkauto.com  
Subject: SHC4320P

Hi Taufikh,

Attached herewith the repair estimate of SHC 4320P having Case No:  
TAX/02/20/2073.

There is no change to the approved amount of \$2,450 @ 3 working days under lump sum repair.

Cost of Repair invoice will be generated as approved.

Please finalize with me within 7 working day, thanks.

Thanks & Regards  
Poh Suan

-----Original Message-----

From: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Sent: Monday, 16 March 2020 3:14 PM

To: Yeo Poh Suan (Auto Svcs/ARC/ARC/Taxis)

Subject: Scan Data from FX-D421D6

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This email has been checked for viruses by AVG.

<https://www.avg.com>



Disclaimer

This e-mail contains privileged or confidential information which is intended only for the use of the recipient(s) named above. If you have received this message in error, please notify the sender immediately and delete all copies of it. Thank you.

## Section A - Accident Details

Registration Number	SHC4320P
Case Reference Number	TAX/02/20/2073
Registration Date	6/12/2013
Company Type	SMRT Taxis Pte Ltd
Make	TOYOTA
Model	PRIUS
Name of Driver	YUE SIEW WAH
Type of Accident	Side Swipe
Accident Date and Time	23/2/2020 8:55 PM
Accident Reported Date and Time	24/2/2020 11:34 AM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24105972
Special Instruction to ARC, if any	TOS
Prepared Date and Time	2/3/2020 11:35 AM
Chassis Number	
Mileage	
Work Shop	
Repair Completion Date and Time	

## Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$676.00	\$400.00
Total Spray Cost	\$1,314.00	\$500.00
Total Spare Part Cost	\$5,138.35	\$2,051.62
Total Other Cost	\$705.00	(\$501.62)
<b>TOTAL COST</b>	<b>\$7,833.35</b>	<b>\$2,450.00 (L/S)</b>
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	5.0	3.0
Prepared / Adjusted By	Kim Ming Chin	Taufik (LKK) / NTUC
ARC / Surveyor Sign Off Date	04/03/2020 10:16 AM	02/03/2020 3:34 PM
Signature		
Remarks		Resurvey after repair

## Section C - Quotation and Accident Invoice Details

Quotation Number	QN-2003-0215	Invoice Number	
Quotation Date	13.03.2020	Invoice Date	
Invoice Amount		Prepared Date	

## Section D - Details of Repair Estimates

## Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REPAIR RH FRONT PORTION	\$676.00	\$400.00
Total Labour	\$676.00	\$400.00

## Part 2 - Spray Painting &amp; Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO REPSRAY FRONT BUMPER	\$378.00	\$200.00
TO RESPRAY FRONT FENDER RH	\$378.00	\$200.00
TO RESPRAY RIM	\$180.00	\$100.00
TO RESPRAY FRONT DOOR RH	\$378.00	\$0.00
Total Spray Painting & Panel Beating	\$1,314.00	\$500.00

## Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO CHECK WIRING AND SYSTEM FUNCTION	\$80.00	\$30.00
TO DO WHEEL ALIGNMENT / TYRE BALANCING	\$120.00	\$60.00
TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	\$125.00	\$0.00
TO REMOVE & REFIT REAR QUARTER GLASS RH	\$120.00	\$0.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	\$100.00	\$30.00
TO REPLACE SUNDRY PARTS	\$100.00	\$20.00
TO WASH AND VACUUM	\$60.00	\$0.00
Lump Sum Adjustment by Surveyor	\$0.00	(\$641.82)
Total Other Costs	\$705.00	(\$501.82)

## Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
		52161-16010	BUMPER CLIPS	10.00	\$1.61	25.00	\$12.08	Replace	Replace
		81519-47080	BRACKET, FR TURN UPPER RH	0.00	\$24.40	0.00	\$0.00	Replace	Check
		81519-47080	BRACKET, FR TURN	0.00	\$58.20	0.00	\$0.00	Replace	Check
		81519-47050	BRACKET, FR TURN LOWER RH	0.00	\$26.00	0.00	\$0.00	Replace	Check
			SEALANT W/SCREEN	0.00	\$37.00	0.00	\$0.00	Replace	Not Given
		43550-47011	WHEEL HUB FRT	0.00	\$549.70	0.00	\$0.00	Replace	Not Given
			STICKER DECAL SMRT (DOOR)	1.00	\$60.00	0.00	\$60.00	Replace	Replace
		52119-47930	BUMPER FRT	1.00	\$482.00	25.00	\$361.50	Replace	Replace
		52115-47040	BUMPER SUPPORT F/RH	1.00	\$76.40	25.00	\$57.30	Replace	Replace
		81511-47050	LENS & BODY, FR TURN RH	0.00	\$511.80	0.00	\$0.00	Replace	Check



81130-47500	HEAD LAMP RH	1.00	\$945.20	10.00	\$850.68	Replace	Replace	✓	Aut
84852-42141	WIPER WASHER JAR	0.00	\$180.10	0.00	\$0.00	Replace	Check	X	un
53801-47050	FENDER FRT/RH	1.00	\$723.40	25.00	\$542.55	Replace	Replace	✓	Aut
75374-47051	NAME PLATE (HYBRID)	1.00	\$51.90	25.00	\$38.93	Replace	Replace	✓	un
53875-47030	FENDER LINER FRT/RH	1.00	\$171.70	25.00	\$128.78	Replace	Replace	✓	de
42611-47140 (Frt)	WHEEL DISC. FRONT	1.00	\$1,484.20	100.00	\$0.00	Replace	Repair	✓	un
62110-47021	QUARTER GLASS FRT/RH	0.00	\$234.90	0.00	\$0.00	Replace	Not Given	X	un
67001-47070	DOOR FRT/RH	0.00	\$894.40	0.00	\$0.00	Replace	Not Given	X	un
Total			\$6,512.81		\$2,051.82				

## Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

9222 40

+ 2051.82  
 + 400.00  
 + 640.00

3091.82

- 202

2473.45

45 \$2450/-

\$2400  
3day #

## Case Details

Case Reference Number : TAX/02/20/2073  
 Type of Repair : Accident Repair  
 Vehicle Registration Number : SHC4320P

Company Type : SMRT Taxis Pte Ltd  
 Estimation ID : EST-10082-ID  
 Assigned By : Taxi Claims Manager Team

Insurance Company Name : NTUC Income Insurance Co-operative Ltd  
 Accident Date and Time : 23/02/2020 12:55 PM  
 Vehicle Age(In Months) : 74

## Documents / Photographs

[View Documents / Photographs](#)

Total Documents: 1

## Estimation Details

### Spare Part's Cost Detail

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
One Time Key In	Main			BUMPER CLIPS	10	1.61	16.10	25.00	12.08	Replace	10	12.08	Replace *	new
One Time Key In	Main			BRACKET, FR TURN UPPER RH	1	24.40	24.40	25.00	18.30	Replace	0	0	Check *	?
One Time Key In	Main			BRACKET, FR TURN	1	58.20	58.20	25.00	43.65	Replace	0	0	Check *	?
One Time Key In	Main			BRACKET, FR TURN LOWER RH	1	26.00	26.00	25.00	19.50	Replace	0	0	Check *	?
One Time Key In	Main			SEALANT W/SCREEN	1	37.00	37.00	0.00	37.00	Replace	0	0	Not Give *	X
One Time Key In	Main			WHEEL HUB FRT	1	548.70	548.70	25.00	412.38	Replace	0	0	Not Give *	X
One Time Key In	Main			STICKER DECAL SMRT (DOOR)	1	60.00	60.00	0.00	60.00	Replace	1	60.00	Replace *	X
Standard	Main		6505517	BUMPER FRT	1	482.00	482.00	25.00	361.50	Replace	1	361.50	Replace *	new
Standard	Main		6505515	BUMPER SUPPORT F/RH	1	76.40	76.40	25.00	57.30	Replace	1	57.30	Replace *	new
Standard	Main		6505459	LENS & BODY, FR TURN RH	1	511.80	511.80	10.00	460.62	Replace	0	0	Check *	?
Standard	Main		6505437	HEAD LAMP RH	1	945.20	945.20	10.00	850.68	Replace	1	850.68	Replace *	new
Standard	Main		6505596	WIPER WASHER JAR	1	180.10	180.10	25.00	135.07	Replace	0	0	Check *	?
Standard	Main		6505557	FENDER FRT/RH	1	723.40	723.40	25.00	542.55	Replace	1	542.55	Replace *	new
Standard	Main		6505640	NAME PLATE (HYBRID)	1	51.90	51.90	25.00	38.92	Replace	1	38.92	Replace *	new
Total Spare Part Cost									5,138.35	Surveyor Total		2,051.80		
Lump Sum Discount (%)									20.00	Lump Sum Dis (%)		20		
Final Spare Part Cost									4,110.68	Final Sur Total		1,841.44		

SMRT Recommendation											Surveyor Approval			
BOM Type	Costing Type	Portion	Material Number	Part Name	Qty	List Price Per Unit(\$)	List Price(\$)	Dis(%)	Final Price(\$)	Repair/ Replace	Surveyor Quantity	Surveyor Final Price(\$)	Repair/Replace	Remarks
Standard	Main		6505553	FENDER LINER FRT/RH	1	171.78	171.78	25.00	128.77	Replace	1	128.77	Replace	de ✓
Standard	Main		6505558	WHEEL DISC. FRONT	1	1,484.20	1,484.20	25.00	1,113.15	Replace	1	0	Repair	Rx
Standard	Main		6505524	QUARTER GLASS FRT/RH	1	334.90	334.90	25.00	176.18	Replace	0	0	Not Give	X
Standard	Main		6505528	DOOR FRT/RH	1	894.40	894.40	25.00	670.80	Replace	0	0	Not Give	X
Total Spare Part Cost									5,138.35		Surveyor Total		2,051.80	
Lump Sum Discount (%)									20.00		Lump Sum Dis (%)		20	
Final Spare Part Cost									4,110.68		Final Sur Total		1,641.44	

#### Labour's Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPAIR RH FRONT PORTION	675.00	400	
Total:			675.00	400.00	

#### Spray Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO REPSRAY FRONT BUMPER	378.00	200	
2	Main	TO RESPRAY FRONT FENDER RH	378.00	200	
3	Main	TO RESPRAY RIM	180.00	100	
4	Main	TO RESPRAY FRONT DOOR RH	378.00	0	
Total:			1,314.00	500.00	

#### Other Cost Detail

S.No.	Costing Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
1	Main	TO CHECK WIRING AND SYSTEM FUNCTION	50.00	30	
2	Main	TO DO WHEEL ALIGNMENT / TYRE BALANCING	120.00	60	
3	Main	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM (NET)	125.00	0	
4	Main	TO REMOVE & REFIT REAR QUARTER GLASS RH	120.00	0	
5	Main	TO APPLY RUST-PROOFING ON AFFECTED AREA	100.00	30	
Total:			705.00	140.00	

S.No	Coating Type	Job Scope	SMRT Recommendation(\$)	Surveyor Adjustment(\$)	Remarks
6	Main	TO REPLACE SUNDRY PARTS	102.00	00	
7	Main	TO WASH AND VACUUM	60.00	0	
Total:			705.00	140.00	

## Summary

	Estimator Assessment(\$)	Surveyor Assessment(\$)
Total Spare Part Detail	4,110.68	1,641.44
Total Labour Cost	676.00	400.00
Total Spray Priming	1,314.00	500.00
Other	705.00	140.00
Overall Total	6,805.68	2,681.44
Lump Sum Repair Option		
Lump Sum Total	6,800.00	2,700.00
Surveyor Approved Amount		2,700.00
No of Repair Days*	5	3
Remarks		Resurvey after repair
Surveyor Name		Taufik
Signature		

*Taufik*

Save Clear

Survey Date 02/03/2020

*Taufik*  
3/3/2020

Taufik 99493749  
2/3/20 WP  
Resurvey after repair  
3 days  
for sure maintenance

KK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/02/2020 11:28
Date Of Accident	23/02/2020 20:55
Exact Location Of Accident	JEWEL LEVEL 2 DROP OFF/PICK UP DRIVE WAY
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC4320P
<b>Insured/Policyholder</b>	
Name Of Registered Owner	SMRT TAXIS PTE LTD
Co Reg No	1XXXXX369K
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-800000000

### Vehicle Particulars

Manufacturer	TOYOTA
Model	PRIUS TAXI-1.8 (A)
Exact Purpose for which vehicle was being used at time of accident	HIRE AND REWARD
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

### Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-19093197MFSH
Cover Note Number	

### Driver

Name of Driver	YUE SIEW WAH
NRIC No	SXXXXX892A
Date Of Birth	24/04/1951
Occupation	OUTDOOR
Date Of Driving Pass	14/10/1971
Driving Experience	48 YEARS AND 4 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-800000000
Fax Number	
Contact Number	
Email Address	NOEMAIL

Address	137
Postcode	
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - HIRER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING STRAIGHT ALONG THE DRIVE WAY OF JEWEL DROP OFF/PICK UP POINT AT THE SECOND RIGHT LANE WHEN THE VEHICLE SLB7461D ON THE EXTREME RIGHT LANE SUDDENLY CUT INTO MY LANE AND HIT ONTO THE RIGHT FRONT PORTION OF MY TAXI.

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	SLB7461D
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE HIRE
Name of Driver	KANG HAN YONG
NRIC/Passport Number	SXXXX909J
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

### SKETCH PLAN

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

I/We declare the foregoing particulars are true in every respect.



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

ch 20/21/22

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [Form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:



Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

Ch 28/1/2020





## National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52963356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20003477/T1f3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE  
189556

Date: 23-03-2020



Code: INC4

### 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	SLB 7461D	Veh. Inspected	SHC 4320P
Policy No.	5086332359-02	Coverage (\$)	0.00
Claim No.	MT/1085565-002	Excess (\$)	0.00
Assign From		Assign Date	02/03/2020

### 2. Vehicle Particulars & Condition

Make & Model	TOYOTA PRIUS	c.c	1798
Engine No.	HIDDEN	Year of Reg.	2013
Chassis No.	JTDKN36U305712978	Colour	MAROON
Odometer	591028	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

### 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	NEUTON	6 mm
L/H Front Tyre	195/65 R15	NEUTON	6 mm
R/H Rear Tyre	195/65 R15	NEUTON	6 mm
L/H Rear Tyre	195/65 R15	NEUTON	6 mm

### 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.
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### 5. General Information

Accident Date	23/02/2020	Inspection Date	02/03/2020
Survey held at	SMRT AUTOMOTIVE SERVICES PTE LTD 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705		

### 5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
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### 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	3 Working Days
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**ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 4320P**

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
10	BUMPER CLIPS @\$1.61 (DISC 25%)	NECESSARY	16.10	12.08
1	BUMPER FRT (DISC 25%)	DEFORMED	482.00	361.50
1	BUMPER SUPPORT F/RH (DISC 25%)	NECESSARY	76.40	57.30
1	FENDER FRT/RH (DISC 25%)	BENT	723.40	542.55
1	NAME PLATE (HYBRID) (DISC 25%)	NECESSARY	51.90	38.93
1	FENDER LINER FRT/RH (DISC 25%)	DEFORMED	171.70	128.78
1	HEAD LAMP RH (DISC 10%)	CUT	945.20	850.68
1	BRACKET, FR TURN UPPER RH	NOT NECESSARY	24.40	-
1	BRACKET, FR TURN	NOT NECESSARY	58.20	-
1	BRACKET, FR TURN LOWER RH	NOT NECESSARY	26.00	-
1	SEALANT W/SCREEN	NOT NECESSARY	37.00	-
1	WHEEL HUB FRT	NOT NECESSARY	549.70	-
1	STICKER DECAL SMRT (DOOR)	NOT NECESSARY	60.00	-
1	LENS & BODY, FR TURN RH	NOT NECESSARY	511.80	-
1	WIPER WASHER JAR	NOT NECESSARY	180.10	-
1	QUARTER GLASS FRT/RH	NOT NECESSARY	234.90	-
1	DOOR FRT/RH	NOT NECESSARY	894.40	-
1	WHEEL DISC.FRONT	TO REPAIR SEE LABOUR	1,484.20	-
			6,527.40	1,991.82
<b>LABOUR</b>				
	PANEL BEATING & BODY WORK. INCLUSIVE OF THE REPAIR OF WHEEL DISC.FRONT.		676.00	400.00
	SPRAY PAINT.		1,314.00	500.00
	TO CHECK WIRING AND SYSTEM FUNCTION.		80.00	30.00
	TO DO WHEEL ALIGNMENT / TYRE BALANCING.		120.00	60.00
	TO PROVIDE LABOUR & MATERIAL FOR SOLAR FILM.	NOT NECESSARY	125.00	-
	TO REMOVE & REFIT REAR QUARTER GLASS RH.	NOT NECESSARY	120.00	-
	TO APPLY RUST-PROOFING ON AFFECTED AREA.		100.00	30.00
	TO REPLACE SUNDRY PARTS.		100.00	20.00

Report Ref No. NS/INC20003477/T1tf3e2



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Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	TO WASH AND VACUUM.	NOT NECESSARY	60.00	-
			2,695.00	1,040.00
GRAND TOTAL			9,222.40	3,031.82
RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION) (CONFIRMED)				2,400.00

Report Ref No. NS/INC20003477/T1tf3e2

MOHAMAD TAUFIKH

M.MATAI, AMSAE-A

Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,  
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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