

## Hsiao Tong (LKKAuto)

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**From:** Hsiao Tong (LKKAuto)  
**Sent:** Tuesday, 8 September 2020 2:54 PM  
**To:** Terrence Lim  
**Subject:** RE: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]  
**Attachments:** DV\_SJY3534G.pdf

### Without Prejudice

Dear Sirs/Mdm,

Thank you for your acceptance.

Please duly sign the **DV** enclosed and return together with the following docs to us (LKK) for our necessary action:-

- **Authorisation to act signed by your client, CHUAHS CAR**

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Terrence Lim <tar6985@hotmail.com>  
**Sent:** Saturday, 5 September 2020 6:40 PM  
**To:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>  
**Subject:** RE: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]

Ok.

Regard  
Terrence Lim

----- Original message -----

From: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Date: 01/09/2020 15:52 (GMT+08:00)

To: Terrence Lim <[tar6985@hotmail.com](mailto:tar6985@hotmail.com)>

Subject: RE: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]

Without Prejudice

Dear Sirs/Mdm,

We refer to our below email.

Please confirm acceptance.

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

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S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Thursday, 13 August 2020 10:26 AM

**To:** Terrence Lim <[tar6985@hotmail.com](mailto:tar6985@hotmail.com)>

**Subject:** Re: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]

Without Prejudice

Dear Sirs/mdm,

We refer to the above matter.

We propose settlement at a global sum of **\$920.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>  
**Sent:** Monday, 3 August 2020 11:18 AM  
**To:** Terrence Lim <[tar6985@hotmail.com](mailto:tar6985@hotmail.com)>  
**Subject:** Re: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]

Without Prejudice

Dear Sirs/Mdm,

Apologised for late response.

We have reviewed the matter and we are prepared to offer 50% towards your client's claim.

Kindly forward your LOD with all the relevant documents(ie: final repair bill, authorisation to act, rental receipt) to us (LKK) for our necessary action.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Terrence Lim <[tar6985@hotmail.com](mailto:tar6985@hotmail.com)>  
**Sent:** Monday, 1 June 2020 11:26 AM  
**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]

Hi

How is this case can help to reply me asap.

Regards  
Terrence Lim

----- Original message -----

From: "Hsiao Tong (LKKAuto)" <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

Date: 03/04/2020 09:05 (GMT+08:00)

To: Terrence Lim <[tar6985@hotmail.com](mailto:tar6985@hotmail.com)>

Cc: Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

Subject: Your Ref: SJY3534G \*Our Ref: CC4/III20003453/Dpa3 [ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020]

Your Ref: **SJY3534G**

Without Prejudice

Our Ref: CC4/III20003453/Dpa3

Dear Sirs/Mdm,

**ACCIDENT INVOLVING SHD 3384G(III) AND SJY 3534G ON 28/02/2020**

We refer to the above matter.

Attached is a copy of our insured video footage and report for your easy reference. From the video, it shows that your client cut into our insured's lane and caused the collision. Therefore, we are of the view that our insured driver is not liable for your client's claim.

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter.

Thank you.

*Note: This video footage is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party.*

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 / 6271 0196 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax:

6271-8802

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

Branch: Blk 1007 Bukit Merah Lane 3, #01-11 | S(159721)