

ASS. REC. BY:

REF: CS/SMO 20003445/ EVF301

Special Instruction:

SURVIVOR: STAVA

ASSIGNMENT (Office)From (Person): Grau T10 of SMO Date/Time: 23.2020 407p.m

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CSTo Inspect Vehicle No: SLD 128C Insured: _____at Workshop m/s Bornio Motors Tel: 96996192of 2 Pandan CrescentPolicy No: _____ Claim No: CMTD 20009311 RUCSum Insured: _____ Excess: 800Make of Veh: _____ D.O.A. 28.2.2020(Client's Record) 3.3.2020CA / REV / REP. / REV 24 HRSDate/Time: 27/3/2020 427p.m Person Contacted: Carin H.O.D. Endorsement: _____Vehicle IN/OUT

Date/Time Action/Instruction (✓) Estimate

SLD 128C - CS/SMO 20003445/GVF3 D.O.A - 28/03/2020

4/3/20 Revert to Irene by email

4/3/20 Rare authorise repair from Bernard ex \$800 by email

4/3/20 Informal Carine c/A ex \$800 by email

19/3/20 Final fig \$15,468.30 confirmed by email (Recd 4709.40, 23/3)

Birajur Stone

REF:

ASSIGNMENT

From: _____ Date: _____
 Estimated Cost: _____
OD / TP / WS / TP-RES / OD-RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____

Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh. had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____

Consistent? : Yes or No

GIA / PP. Seen: _____

Consistent? : Yes or No

Est. Repairs: _____

days Res.: Yes or No

Lum Sum: _____

% 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____

Person Contacted: _____

Vehicle: IN / OUT

Veh No: SLD 128C

Yr Regn: 15/7/16

Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: LEXUS ES 300H

c.c. 2494

Colour Silver

AC: Insured / Std / NI / NA

Sp. Reading 56522

TRadio: Insured / Std / NI / NA

Eng/No: _____

CiNo: JTH1BW1G6X02127471

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Mod: Nil / S/Rlm / STD A/Rlm or

Tyre Size: F: 215/55R17

R: _____

BS / DUN / EXNOVA / GY / FS / LIZA / MIG / OHTSU / PIR / SUMI /
 TOYO / YOKO or

Front

Rear

R/Bal. 5 mm

R/Bal. 5 mm

L/Bal. 5 mm

L/Bal. 5 mm

D.O.A. 28/2/20

D.O.I. 3/3/20

Survey held at Bolnagar m/s

Des. of Damages: Frt / Rear / O/S / N/S / UIC / Rooftop or

Front RH

The UIC / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

RMV-110K

RECEIVED 13 MAR 2020

Date/Time, File Pass to?

☐

: Procl. Report

1)

☐

: Final Report

Date/Time, File Return to?

2) 19/3- typst

Days Of Repair: 5

Resurvey No. of Trip: 1

Survey Fee: 490

Transportation

: \$ + RS. - \$1

: None

: Others

: _____

TOTAL

490

Report Format: ed

Lump Sum / I.B.I.: \$ 15,468.30

Add Fee: ☐ : Site Insp (\$

☐ : Interview (\$

☐ : Tech Insp (\$

☐ : Weekend (\$

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 4 March 2020 11:59 AM
To: 'Carine Yeo TCBC'; SUR
Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Carine,

As instructed by our client , please proceed to repair the **insured vehicle SLD 128C, (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Monday, 2 March 2020 4:29 PM
To: 'Carine Yeo TCBC' <carine.yeo@borneomotors.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Carine,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Monday, 2 March, 2020 4:28 PM
To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang

Ruth' <ruth.chua@sompo.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Summer

As spoken, customer will send in his vehicle for survey at 2pm tomorrow 03.03.2020.

After the survey, he will driver off the vehicle

Please have your surveyor to reach on time.

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, March 2, 2020 4:19 PM

To: 'Teo, Grace'; Carine Yeo TCBC; 'Chua, Gek Tiang Ruth'; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

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Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 2 March, 2020 4:07 PM

To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; assignments@lkkauto.com <assignments@lkkauto.com>; sur@lkkauto.com

Subject: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Our Claim Reference : CMTD2000931/RUC

Hi Carine,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

Please be informed that we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please **revert** with your preliminary report upon completion of survey to my colleague, **Ms. Ruth** for authorisation.

Aside to Ruth,

Please advise on the Excess & Authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Monday, March 2, 2020 3:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: SLD 128 C - DATE OF ACCIDENT : 28.02.2020
Importance: High

Dear Sir or Madam,

We would appreciate if you could arrange the survey asap.

If there is no immediate approval after the repair, customer will driver off immediately after the survey

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247
EMAIL: carine.yeo@borneomotors.com.sg
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462
www.borneomotors.com.sg | www.lexus.com.sg

From: Carine Yeo TCBC
Sent: Saturday, February 29, 2020 10:18 AM
To: motorsurvey@sompo.com.sg; 'melvin.ye@sompo.com.sg'; Henry, Irene James (irene.henry@sompo.com.sg)
Subject: SLD 128 C - DATE OF ACCIDENT : 28.02.2020
Importance: High

Good morning Sir or Madam,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimation and relevant documents for your kind perusal.

We would appreciate if you could have your surveyor to contact us for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank you and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247
EMAIL: carine.yeo@borneomotors.com.sg
Inchcape – Borneo Motors | 2 Pandan Crescent Singapore 128462
www.borneomotors.com.sg | www.lexus.com.sg

Veron Chen (LKKAUTO)

From: Han, Bernard <Bernard.han@sompo.com.sg>
Sent: Wednesday, 4 March 2020 11:50 AM
To: Veron Chen (LKKAUTO)
Cc: Henry, Irene James; SUR; Chua, Gek Tiang Ruth
Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Ms Veron

Please proceed to authorise OD repairs with \$800 excess applicable.

Thank you.

Best Regards

Bernard Han

Claims Division

D: 6322 4659 | T: 6461 6555



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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Wednesday, March 4, 2020 10:12 AM

To: Henry, Irene James <irene.henry@sompo.com.sg>; SUR <sur@lkkauto.com>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Irene,

Enclosed preliminary revised of vehicle SLD 128C

Date of survey: 3/3/2020

Number of days (estimated) : 5 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Henry, Irene James <irene.henry@sompo.com.sg>

Sent: Wednesday, 4 March 2020 9:01 AM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear LKK AUTO,

Kindly revert with your preliminary advice for this matter.

Best Regards

Irene Henry

Claims Division

D: 6322 4618 | T: 6461 6555 | F: 6221 3147



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From: Teo, Grace

Sent: Monday, 2 March, 2020 4:07 PM

To: 'Carine Yeo TCBC' <carine.yeo@borneomotors.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>;

sur@lkkauto.com

Subject: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Our Claim Reference : CMTD2000931/RUC

Hi Carine,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

Please be informed that we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please **revert** with your preliminary report upon completion of survey to my colleague, **Ms. Ruth** for authorisation.

Aside to Ruth,

Please advise on the Excess & Authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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disclosure is permitted/required by laws, our third party service providers and agents (acting on our behalf). Please click [here](#) for our Privacy Policy

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Monday, March 2, 2020 3:15 PM
To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>
Subject: RE: SLD 128 C - DATE OF ACCIDENT : 28.02.2020
Importance: High

Dear Sir or Madam,

We would appreciate if you could arrange the survey asap.

If there is no immediate approval after the repair, customer will driver off immediately after the survey

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247
EMAIL: carine.yeo@borneomotors.com.sg
Inchcape – Borneo Motors | 2 Pandan Crescent, S128462
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Sent: Saturday, February 29, 2020 10:18 AM
To: motorsurvey@sompo.com.sg; 'melvin.ye@sompo.com.sg'; Henry, Irene James (irene.henry@sompo.com.sg)
Subject: SLD 128 C - DATE OF ACCIDENT : 28.02.2020
Importance: High

Good morning Sir or Madam,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimation and relevant documents for your kind perusal.

We would appreciate if you could have your surveyor to contact us for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank you and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

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Inchcape – Borneo Motors | 2 Pandan Crescent Singapore 128462

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Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Wednesday, 4 March 2020 10:12 AM
To: Henry, Irene James; SUR; Chua, Gek Tiang Ruth
Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020
Attachments: MARK EST.pdf; PRELI ADVISED.pdf

Dear Irene,

Enclosed preliminary revised of vehicle SLD 128C
Date of survey: 3/3/2020
Number of days (estimated) : 5 days

We have Not authorise repair.

Kindly let us have your approval please.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Claims Division

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To: 'Carine Yeo TCBC' <carine.yeo@borneomotors.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Subject: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Our Claim Reference : CMTD2000931/RUC

Hi Carine,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ruth.chua@sompo.com.sg.

Please be informed that we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO,

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Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

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Subject: RE: SLD 128 C - DATE OF ACCIDENT : 28.02.2020

Importance: High

Dear Sir or Madam,

We would appreciate if you could arrange the survey asap.

If there is no immediate approval after the repair, customer will driver off immediately after the survey

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

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Importance: High

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Reference to the above-mentioned.

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We would appreciate if you could have your surveyor to contact us for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank you and Best Regards

Carine Yeo

Motor Claims Assessor

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EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent Singapore 128462

www.borneomotors.com.sg | www.lexus.com.sg



Auto
Consultants
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD2000931/RUC

Our ref: CS/SMO20003445/Evf3

Date: 4/3/2020

The Motor Claims Department
M/s SOMPO INSURANCE SINGAPORE PTE LTD

Dear Sir/Madam,

PRELIMINARY ADVICE OF VEHICLE NO. SLD 128C

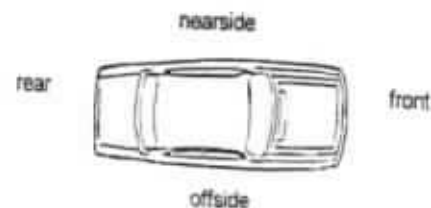
We thank you for your instruction on 2/3/2020

Please be informed that we had conducted the inspection of the above mentioned vehicle on 3/3/2020 at the premises of M/S BORNEO MOTORS (S) PTE LTD and have the following to report:-

Workshop Estimate Amount	: S\$20,177.70
Revised Estimate Amount	: S\$15,040.50
"Check" Items Amount	: S\$3,479.20
Total	: S\$18,519.70
Market Value	: S\$110,000.00
LTA Reimbursement Value	: S\$73,848.00
Nett Value	: S\$36,152.00

Description of Damage:

The vehicle sustained damages at the front o/s portion.



Comments/Present Status:

Damages Consistent
Repair Cost Economical

Yours faithfully,

CHEN TSUE YEE
Automotive Assessor

Summer Lee (LKK Auto)

From: Teo, Grace <grace.teo@sompo.com.sg>
Sent: Monday, 2 March, 2020 4:07 PM
To: Carine Yeo TCBC; Chua, Gek Tiang Ruth; 'admin-d@lkkauto.com'; 'assignments@lkkauto.com'; sur@lkkauto.com
Subject: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020
Attachments: SLD128C_ESTIMATE.pdf; SLD128C_WHOLE SET.pdf

Our Claim Reference : CMTD2000931/RUC

Hi Carine,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/
ruth.chua@sompo.com.sg.

Please be informed that we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please **revert** with your preliminary report upon completion of survey to my colleague, **Ms. Ruth** for authorisation.

Aside to Ruth,

Please advise on the Excess & Authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



SOMPO
INSURANCE

A Century of Trust

Sompo Insurance Singapore Pte. Ltd.

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Monday, March 2, 2020 3:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: SLD 128 C - DATE OF ACCIDENT : 28.02.2020

Importance: High

Dear Sir or Madam,

We would appreciate if you could arrange the survey asap.

If there is no immediate approval after the repair, customer will driver off immediately after the survey

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

From: Carine Yeo TCBC

Sent: Saturday, February 29, 2020 10:18 AM

To: motorsurvey@sompo.com.sg; 'melvin.ye@sompo.com.sg'; Henry, Irene James (irene.henry@sompo.com.sg)

Subject: SLD 128 C - DATE OF ACCIDENT : 28.02.2020

Importance: High

Good morning Sir or Madam.

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimation and relevant documents for your kind perusal.

We would appreciate if you could have your surveyor to contact us for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank you and Best Regards

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	391H
Vehicle Details	
Vehicle No.:	SLD128C
Vehicle to be Exported:	No
Intended Deregistration Date:	03 Mar 2020
Vehicle Make:	TOYOTA
Vehicle Model:	LEXUS ES300H LUXURY CVT S/R
Primary Colour:	Silver
Manufacturing Year:	2016
Engine No.:	2AR1512308
Chassis No.:	JTHBW1GGX02127471
Maximum Power Output:	151.0 kW (202 bhp)
Open Market Value:	\$45,629.00
Original Registration Date:	15 Jul 2016
First Registration Date:	15 Jul 2016
Transfer Count:	0
Actual ARF Paid:	\$50,881.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	14 Jul 2026
PARF Rebate Amount:	\$38,160.00
Intended COE Rebate Details	
COE Expiry Date:	14 Jul 2026
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,089.00
COE Rebate Amount:	\$35,688.00
Total Rebate Amount:	\$73,848.00

The information contained herein is correct as at 03 Mar 2020

OK

TYPE OF CLAIM: ☒ OD ☐ OD/UL ☐ DSMCA: Carine Yeo

MOTOR ACCIDENT REPORT

Date Of Report: 29/02/2020 Time: Date Of Accident: 28/02/2020 Time: 1830Exact Location Of Accident: 159 SpringSide ViewCountry/State of Loss: Singapore ☒ / Wilayah Persekutuan ☐ / Selangor Darul Ehsan ☐ / Negeri Sembilan ☐ / Melaka ☐ / Pahang ☐ /

OWN VEHICLE DETAILS (INSURED/POLICY HOLDER)

Vehicle Registration Number: SLD 128C Co. Reg. No(for Co. Vehicle)/NRIC/PP/FIN No: 8XXXX391HName Of Registered Owner: Lim Kim ChoyMobile Number: Alternative No: Email Address:

Vehicle Particulars

Manufacturer: Toyota ☐ Lexus ☒ Suzuki ☐ Hino ☐ Model: E8 300 HybridExact Purpose for which vehicle was being used at time of accident: Normal Usage ☒ Other ☐ (please specify): Are you claiming under your own insurance policy for repair to your vehicle? Yes ☒ Reporting Only ☐ Third Party ☐Vehicle Category: Private Car ☒ Commercial Vehicle ☐ Others ☐

Insurance Company

Name of Insurance Company: Sompo Ins.Type Of Coverage: Comprehensive ☒ Third Party ☐ Third Party Fire and/or Theft ☐Fleet Policy: Yes ☐ No ☒ Policy / Cover Note No: D19MTPV01010460

DRIVER DETAILS AT POINT OF ACCIDENT

Name of Driver: Lim Y. P. NRIC/ Passport / FIN No: 54217837PDate Of Birth: 21/05/1992 Occupation: Indoor ☒ Outdoor ☐Date Of Driving Pass: 08/10/2013 Gender: Male ☒ Female ☐Mobile Number: 9297 6264 Fax No: Alternative No: Address: 159 SpringSide View Postal Code: 786109Email Address: artaimyides@gmail.comWas driver an employee of the Insured's Company? Yes ☐ No ☒ State relationship of the driver with the insured: SonVehicle Registration Number of Driver's Own Vehicle (if applicable): Insurance Company of Driver's Own Vehicle (if applicable):

GENERAL INFORMATION OF THE ACCIDENT

Type Of Accident: front portion - RHSNumber of Passengers in the above vehicle (Including Driver): 2 / If more than 2 Pax Please fill ANNEX B

PASSENGER 1

Name: Lim Giv Ling Gender: Male ☐ Female ☒Weather Conditions: Clear ☒ Raining ☐ Others ☐ (if others, please state condition): Road Surface: Wet ☐ Dry ☒ Others ☐ (if others, please state condition): Was any body injured in the Accident? No ☒ Yes ☐Was any injured conveyed to hospital by ambulance? No ☒ Yes ☐Was any foreign vehicle involved in this accident? No ☐ Yes ☐ Vehicle No: Vehicle type: Number of vehicles involved in the accident: 2Was there any witness? No ☒ Yes ☐ If yes, please furnish witness details column belowWitness Name: Contact No: Email: Was there any other vehicle or property damaged? No ☒ Yes ☐Was there any video captured by Car Camera? No ☒ Yes ☐ Are accident scene photos available for attachment? No ☐ Yes ☒Was the accident reported to the police? No ☒ Yes ☐ (If yes, please state which Police Station): Was notice of intended Prosecution given? No ☒ Yes ☐ (If yes, please state against whom): I have been approached by unknown person(s) soliciting/offering accident claims assistance. No ☒ Yes ☐

DETAILS OF OTHER VEHICLE PROPERTY 1 (Please fill Annex A if more vehicles involved)

Vehicle Registration Number: SMR 9119J Vehicle Make/Model/Colour: Details Of Properties Damage in Accident: Vehicle Category: Name of Driver: Tan Yongjun JasonNRIC/Passport/FIN Number: 8XXXX895B Contact Number: Address: Postal Code: Insurance Company Name: Nature Of Damage: LHS front portion No. Of Passenger (Including Driver):

SKETCH PLAN

IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:



Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

Certificate of Insurance**MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CHAPTER 189)****MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) RULES, 1960****ROAD TRANSPORT ACT, 1987 (MALAYSIA)****MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (MALAYSIA)**

Cert No./Policy No.	: D19MTPV01010460
Insured	: LIM KIM CHOY
Motor Car (Registration No.)	: SLD128C
Cover	: Comprehensive - ExcelDrive PRESTIGE
Policy Commencement Date	: 15 JULY 2019 00:00
Policy Expiry Date	: 14 JULY 2020 23:59
Maximum Liability (Section I)	: Market value at time of loss
Excess*	: \$800 - Section I (Waived up to S\$1,000 if accident repair is done at ExcelDrive Workshops for the first claim per policy year)
Voluntary Excess*	: N.A
Windscreen Excess*	: S\$100.00 - Waived if Repair at ExcelDrive Workshop
Loss of Use	: Per Policy Schedule

* Subject to GST wherever applicable

Persons or Classes of Persons entitled to drive*

1. The Insured.
2. Any other person who is driving on the insured's order or with his permission.
3. In the event of the death of the insured,
 - a. any member of the insured's family, or a paid driver who has been driving the Motor Car during the life of the insured and permission to drive had not been withdrawn prior to the death of the insured; and
 - b. any other person who has been given permission to drive the Motor Car prior to the death and such permission had not been withdrawn by the insured

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor Car or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Car. And provided further that the Motor Car is registered under the Road Traffic Act (Chapter 276) and its registration under the Road Traffic Act (Chapter 276) has not been cancelled at the time of the accident, loss or damage.

Limitations As To Use

Use only for social, domestic and pleasure purpose and for the insured's business. The Policy does not cover use for hire or reward, racing, pace-making, speed testing, reliability trial, the carriage of goods other than samples in connection with any trade or business or use for any purposes in connection with the Motor Trade.

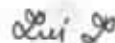
ExcelDrive Workshops and Accident Reporting

It is a condition precedent to liability that the Insured shall call at the Company's Accident Reporting Center with the Motor Car within 24 hours of the accident or by the next working day thereof.

All accident repairs to the Motor Car must be carried out at ExcelDrive Workshops, otherwise the claim is not payable under the Policy. For ExcelDrive Prestige Plan, accident repairs to the Motor Car can be carried out at any workshop other than ExcelDrive Workshops.

For the list of Accident Reporting Centres and ExcelDrive Workshops, please visit our website at www.sompo.com.sg or call our Emergency Hotline: (65) 6226 3323.

I/We HEREBY CERTIFY that the policy to which this Certificate relates is issued in accordance with (1) the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia); and (2) the Policy terms, conditions and exceptions of the Private Car Policy ref MTP 27.

Sompo Insurance Singapore Pte. Ltd.**Authorised Signatory**

Date/Time of Issue : 05 JULY 2019 17:49

IMPORTANT NOTICE

- o Keep the Certificate in your Motor Car.
- o Under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189), it shall be unlawful for any person to use or cause to permit any other person to use a motor vehicle without a valid policy of insurance under the Act.
- o On the sale of the Motor Car or if for any reason the insurance is terminated during its currency, the insured must surrender the Certificate of Insurance and the Policy to the insurance company. If the Certificate of Insurance has been lost or destroyed, a statutory declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189).
- o This Policy will cease to be valid once the Motor Car has been sold to another person. The Policy is not transferable to the new owner of the Motor Car.



TAX INVOICE

Borneo Motors (Singapore) Pte Ltd

Co Reg No : 196700086Z
GST Reg No : MR 8500000-9

www.lexus.com.sg
Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

ESTIMATE

Account Detail	Account No	Customer Detail
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept	S1000013 / ICPI1	Mr Lim Kim Choy 503 Sembawang Road #01-20 Singapore 757707
	Document No 0	Mobile: 96755785
	Document Date 29/02/2020	<i>LKK</i> <i>Tue 3/3 - 2pm</i>

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BEXGB	L3	AVV60R	15/07/2016	SLD0128C	0	18347 10D/SLD0128C/280221
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBW1GGK02127471	2AR1512308	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.:D19MTPV01010460 ACC DATE:28.02.2020 TOW/DRIVE IN: DRIVE IN EXCESS: DATE-IN: DATE SURVEY: NO OF REPAIR DAYS: BY: AUTHORIZED ON:			✓	50 100.00
2	Z	BP-MISC2 A DAILY STORAGE CHARGE AT THE RATE OF S\$25/- PER DAY WILL COMMENCE 7 DAYS AFTER ESTIMATE DATE. THESE CHGS WILL NOT APPLY IF REPAIRS ARE UNDERTAKEN BY BORNEO MOTORS.				
3	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON FRONT BUMPER, RHS FRONT FENDER AND FIX NEW PARTS	866		✓	1732 2598.00
4	B	BP-RES3 TO SPRAY PAINT ON FRONT BUMPER AND RHS FRONT FENDER	792		✓	1484 2226.00
5	B	BP-LAB3 TO REMOVE AND REPLACE HEADLAMPS. CHECK AND FOCUS HEADLIGHTS (NETT)			✓	216.50
Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
<i>Steve CLKK</i> <i>8322 8813</i>	Please acknowledge receipt of vehicle OD - NH Auth MK (Rmt) EXCISE - ? <i>3/3/22, 2:00pm</i> <i>P/P</i>	Parts Labour Materials Lubrication/Fluid Others	<i>LKK Auto Consultants</i> hence notify the Repairer of the following: • To resurvey before/after spray painting • To display damaged part(s) during resurvey • Parts prices are subject to confirmation • Third party survey is on a "without prejudice" basis • No illegal modification(s) is allowed • Supplementary item(s) must be resurveyed and is subject to final approval from insurance Company Amount Due

TO SECURITY GUARD	DATE 29/02/2020
PLEASE ALLOW THE UNDERMENTIONED VEHICLE TO LEAVE THE COMPANY PREMISES.	TIME 10:05
	Acknowledged by Repairer Signature: Date:

VEHICLE NO SLD0128C

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD



Borneo Motors

inchcape

**TAX INVOICE****Borneo Motors (Singapore) Pte Ltd**Co Reg No : 196700086Z
GST Reg No : MR-8500000-9

www.lexus.com.sg

Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388**ESTIMATE**

Account Detail	Account No	Customer Detail
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept	S1000013 / ICPI1	Mr Lim Kim Choy 503 Sembawang Road #01-20 Singapore 757707
	Document No 0	Mobile: 96755785
	Document Date 29/02/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BEUGB	L3	AVV60R	15/07/2016	SLD0128C	0	18347 10D/SLD0128C/280221
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBW1GGX02127471	2AR1512308	60	Carine Yeo C L	--/--/----	0.00	--/--/----	0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
6	B	BP-LAB3 TO REMOVE AND TRANSFER FRONT PARKING SENSOR TO NEW BUMPER, REPLACE IF DAMAGE (NETT)				✓ 216.50
7	B	BP-ECU3 TO RESET ECU & REPROGRAMME (NETT)				✓ 216.50
8	1	L52119-3T910 COVER, FR BUMPER / OR	1.00	960.30		✓ 960.30
9	2	L53102-33080 GRILLE SUB-ASSY, / CUT	1.00	879.60		✓ 879.60
10	3	L53155-33060 SEAL, RADIATOR / MC	1.00	100.70		✓ 100.70
11	4	L52611-33280 ABSORBER, FR BUMPER / MC	1.00	154.30		✓ 154.30
12	5	L52021-33210 REINFORCEMENT / X AN	1.00	498.80		X 498.80
13	6	L81481-33060 COVER, FOG LAMP, RH / OR	1.00	141.60		✓ 141.60
14	7	L52125-33120 BRACKET, FOG LAMP / X AN	1.00	168.50		✓ 168.50
15	8	L53879-30040 RETAINER, FR FENDER / MC	2.00	12.30		✓ 24.60
16	9	L47749-50090 CLIP / MC	4.00	1.80		✓ 7.20
17	0	L52197-30040 BUMPER BRACKET, / MC	2.00	7.70		✓ 15.40
18	1	L52145-33070 STAY, FR BUMPER / OR	1.00	57.40		✓ 57.40
19	2	L52128-33210 COVER, FR BUMPER / X AN	1.00	86.60		X 86.60
20	3	L53127-33020 GRILLE, RADIATOR, / X AN	1.00	43.00		X 43.00
21	4	L53811-33230 FENDER, FR RH / DO	1.00	1339.60		✓ 1339.60

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 29/02/2020
TIME 10:05

VEHICLE NO SLD0128C

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**TAX INVOICE****Borneo Motors (Singapore) Pte Ltd**Co Reg No : 196700086Z
GST Reg No : MR-8500000-9www.lexus.com.sg
Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388**ESTIMATE**

Account Detail	Account No	Customer Detail
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept	S1000013 / ICPI1	Mr Lim Kim Choy 503 Sembawang Road #01-20 Singapore 757707 Mobile: 96755785
	Document No 0	
	Document Date 29/02/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BEXGB	L3	AVV60R	15/07/2016	SLD0128C	0	18347 :10D/SLD0128C/280221

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBW1GGX02127471	2AR1512308	60	Carine Yeo C L	--/--/----	0.00 --/--/---- 0.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
22	5	L53875-33220 LINER, FR FENDER RH <i>X MN</i>	1.00	278.20		<i>X</i> 278.20
23	6	T90467-07214 CLIP <i>MC</i>	12.00	2.60		<i>✓</i> 31.20
24	7	L81106-33B80 HOUSING SUB-ASSY, <i>MC</i>	1.00	6185.20		<i>✓</i> 6185.20
25	8	L81210-48051 LAMP ASSY, FOG RH <i>X MN</i>	1.00	516.00		<i>X</i> 516.00
26	9	L90975-02126 EMBLEM, SYMBOL <i>MC</i>	1.00	477.90		<i>✓</i> 477.90
27	0	L89348-78020 RETAINER, ULTRASONIC <i>MC</i>	2.00	16.40		<i>✓</i> 32.80
28	1	L89348-35030 CLIP, ULTRASONIC <i>MC</i>	2.00	4.30		<i>✓</i> 8.60
29	2	L89341-78010 B2 SENSOR, ULTRASONIC <i>MC</i>	1.00	490.80		<i>✓</i> 490.80
30	3	L85315-33461 JAR, WASHER, A <i>CRU</i>	1.00	273.50		<i>✓</i> 273.50
31	4	L85330-47010 MOTOR & PUMP ASSY <i>X MN</i>	1.00	291.60		<i>X</i> 291.60
32	5	L53121-33080 MOULDING, RADIATOR <i>X MN</i>	1.00	372.10		<i>✓</i> 372.10
33	6	L53111-33450 GRILLE, RADIATOR <i>X EUT MN</i>	1.00	1168.70		<i>X</i> 1168.70

BP-MISC1 SHOULD THE ABOVE VEHICLE BE SUBJECT TO TOTAL LOSS OR TOW OUT BY INSURANCE COMPANY OR BY THE OWNER PRIOR TO THE REPAIR A 6% OF THE QUOTATION PRICE WILL BE IMPOSED AS ADMIN CHARGES TO A MAX OF \$1000 + TOWING CHARGES IF APPLICABLE.

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts 14,604.20	20,177.70
		Labour 5,573.50	GST 7.00% 1,412.44
		Materials 0.00	Less 0.00
		Lubrication/Fluid 0.00	
		Others 0.00	Amount Due 21,590.14

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

DATE 29/02/2020
TIME 10:05PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.

VEHICLE NO SLD0128C

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**TAX INVOICE**Co Reg No : 196700086Z
GST Reg No : MR-8500000-9**ESTIMATE****Borneo Motors (Singapore) Pte Ltd**

www.lexus.com.sg

Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail		Account No	Customer Detail	
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept		S1000013 / ICPI1	Mr Lim Kim Choy 503 Sembawang Road #01-20 Singapore 757707 Mobile: 96755785	
		Document No		
		Document Date		
		0		
		13/03/2020		

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BEXGB	L3	AVV60R	15/07/2016	SLD0128C	0	18347 :10D/SLD0128C/280221

Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On
JTHBW1GGX02127471	2AR1512308	60	Carine Yeo C L	09/03/2020 8.00	13/03/2020 18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
1	Z	BP-SUNDRY SUNDRIES POLICY NO.:D19NTPV01010460 ACC DATE: 28.02.2020 TOW/DRIVE IN: DRIVE IN EXCESS: \$800.00 DATE-IN: 09.03.2020 DATE SURVEY: 03.03.2020 NO OF REPAIR DAYS: 05 BY: STEVE (LKK) AUTHORISED ON: 04.03.2020				50.00 ✓
2	B	BP-LAB3 TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON FRONT BUMPER, RHS FRONT FENDER AND FIX NEW PARTS	*			1732.00 ✓
3	B	BP-RES3 TO SPRAY PAINT ON FRONT BUMPER AND RHS FRONT FENDER	*			1484.00 ✓
4	B	BP-LAB3 TO REMOVE AND REPLACE HEADLAMPS. CHECK AND FOCUS HEADLIGHTS (NETT)	*			216.50
5	B	BP-LAB3 TO REMOVE AND TRANSFER FRONT PARKING SENSOR TO NEW BUMPER, REPLACE IF DAMAGE (NETT)	*			216.50 ✓
Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.						
For & on behalf of Borneo Motors		Customer's Signature	Change Summary		Total	
		Please acknowledge receipt of vehicle	Parts		Less	
			Labour			
			Materials			
			Lubrication/Fluid			
			Others		Amount Due	

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 13/03/2020
TIME 15:43

VEHICLE NO SLD0128C

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

**TAX INVOICE**Co Reg No : 196700086Z
GST Reg No : MR-R500000-9**ESTIMATE****Borneo Motors (Singapore) Pte Ltd**www.lexus.com.sg
Lexus Bodycare Centre
No.2 Pandan Crescent
Singapore 128462
Tel no.: 6631 1388

Account Detail	Account No	Customer Detail
Sompo Insurance Singapore Pte Ltd 50 Raffles Place #05-01/06 Singapore Land Tower Singapore 048623 Attn: Motor Claims Dept	S1000013/ICPI1	Mr Lim Kim Choy 503 Sembawang Road #01-20 Singapore 757707 Mobile: 96755785
	Document No 0	
	Document Date 13/03/2020	

Year	Make	Model	Reg Date	Veh Reg No	Kilometers	WIP No	Order No/Remarks
16	BEXGB	L3	AVV60R	15/07/2016	SLD0128C	0	18347 10D/SLD0128C/280221
Chassis No	Engine No	Terms	Lexus Consultant	Vehicle In	Collected On		
JTHBW1GGX02127471	2AR1512308	60	Carine Yeo C L	09/03/2020	8.00	13/03/2020	18.00

L	Cd	Job/Parts Description	Qty	Unit Price	Disc %	Amount
6	B	BP-ECU3 TO RESET ECU & REPROGRAMME (NETT)	18			216.50
7	V	EXC Excess element of insurance repair to be paid by the insured party	88			-800.00
8	1	L81481-33060 COVER, FOG LAMP, RH	1.00	141.60		141.60
9	2	L52119-3T910 COVER, FR BUMPER	1.00	960.30		960.30
10	3	L53102-33080 GRILLE SUB-ASSY,	1.00	879.60		879.60
11	4	L53155-33060 SEAL, RADIATOR	1.00	100.70		100.70
12	5	L53879-30040 RETAINER, FR FENDER	2.00	12.30		24.60
13	6	L47749-50090 CLIP, PIN HOLD	4.00	1.80		7.20
14	7	L52197-30040 BRACKET, BUMPER	2.00	7.70		15.40
15	8	L53811-33230 PANEL, FR FENDER RH	1.00	1339.60		1339.60
16	9	T90467-07214 CLIP	12.00	2.60		31.20
17	0	L90975-02126 EMBLEM, SYMBOL	1.00	477.90		477.90
18	1	L89348-78020 RETAINER, ULTRASONIC	2.00	16.40		32.80
19	2	L89348-35030 CLIP, ULTRASONIC	2.00	4.30		8.60
20	3	L89341-78010 B2 SENSOR, ULTRASONIC,	1.00	490.80		490.80
21	4	L53121-33080 MOULDING, RADIATOR	1.00	372.10		372.10
22	5	L52145-33070 STAY, FR BUMPER	1.00	57.40		57.40
23	6	L81105-33D10 HOUSING SUB-ASSY, HEADLAMP, RH	1.00	6185.20		6185.20

Borneo Motors is the only authorized workshop to maintain your Lexus. Service your Lexus every 6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.

For & on behalf of Borneo Motors	Customer's Signature	Change Summary	Total
	Please acknowledge receipt of vehicle	Parts Labour Materials Lubrication/Fluid Others	Less
			Amount Due

PLEASE TEAR ALONG PERFORATED LINE

TO SECURITY GUARD

PLEASE ALLOW THE UNDERMENTIONED
VEHICLE TO LEAVE THE COMPANY PREMISES.DATE 13/03/2020
TIME 15:43

VEHICLE NO SLD0128C

CUSTOMER

SIGNATURE
FOR BORNEO MOTORS (SINGAPORE) PTE LTD**Borneo Motors**

Borneo Motors

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Thursday, 19 March 2020 8:59 AM
To: 'Carine Yeo TCBC'; SUR
Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Carine,

Confirmed Repair Amount \$15,468.30 before excess \$800 and GST

Days of Repair : 05 working days

Kindly send Final invoice and all supporting documents directly to SOMPO INSURANCE

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)


From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>
Sent: Wednesday, 18 March 2020 6:44 PM
To: SUR <sur@lkkauto.com>
Subject: FW: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020
Importance: High

Good evening Steve

With reference to the above-mentioned.

I have attached a copy of the Final Bill for your immediate attention.

Repair Amount : \$14668.30 + GST \$1026.78 = \$15695.08
Days of Repair : 05 working days

6 months or 10,000 km (whichever comes first) to enjoy warranty benefits. Conditions apply.			
 For & on behalf of Borneo Motors	Customer's Signature	Change Summary	
	Please acknowledge receipt of vehicle	Parts	11,552.80
		Labour	3,915.50
		Materials	0.00
		Lubrication/Fluid	0.00
		Others	0.00
Total			14,668.30
GST 7.00%			1,026.78
Less			0.00
Amount Due			15,695.08

Thank You and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

From: Carine Yeo TCBC

Sent: Wednesday, March 4, 2020 12:47 PM

To: Veron Chen (LKKAUTO); SUR

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Thanks Veron

From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]

Sent: Wednesday, March 4, 2020 11:59 AM

To: Carine Yeo TCBC; SUR

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Carine,

As instructed by our client , please proceed to repair the **insured vehicle SLD 128C, (Excess S800/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

- All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk S1, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 2 March 2020 4:29 PM

To: 'Carine Yeo TCBC' <carine.yeo@borneomotors.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Carine,

Noted with thanks.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Monday, 2 March, 2020 4:28 PM

To: Summer Lee (LKK Auto) <admin-d@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Chua, Gek Tiang Ruth' <ruth.chua@sompo.com.sg>; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Dear Summer

As spoken, customer will send in his vehicle for survey at 2pm tomorrow 03.03.2020.

After the survey, he will driver off the vehicle

Please have your surveyor to reach on time.

Thank You

Carine Yeo
Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

www.borneomotors.com.sg | www.lexus.com.sg

From: Summer Lee (LKK Auto) [<mailto:admin-d@lkkauto.com>]

Sent: Monday, March 2, 2020 4:19 PM

To: 'Teo, Grace'; Carine Yeo TCBC; 'Chua, Gek Tiang Ruth'; assignments@lkkauto.com; sur@lkkauto.com

Subject: RE: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

CAUTION: This email originated from outside of the organization (Inchcape). Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Teo, Grace <grace.teo@sompo.com.sg>

Sent: Monday, 2 March, 2020 4:07 PM

To: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>; Chua, Gek Tiang Ruth <ruth.chua@sompo.com.sg>; 'admin-d@lkkauto.com' <admin-d@lkkauto.com>; assignments@lkkauto.com <assignments@lkkauto.com>; sur@lkkauto.com

Subject: CMTD2000931/RUC - OD(LKK) SLD128C - DATE OF ACCIDENT : 28.02.2020

Our Claim Reference : CMTD2000931/RUC

Hi Carine,

We acknowledged receipt of your claim documents.

Please be informed that **Ms. Ruth Chua** is the handler of this case who can be contacted at 63295 153/ ruth.chua@sompo.com.sg.

Please be informed that we will appoint **LKK AUTO** to conduct the survey.

Hi LKK AUTO,

Please assist to conduct motor survey on **Own Damage** basis.

Please revert with your preliminary report upon completion of survey to my colleague, Ms. Ruth for authorisation.

Aside to Ruth,

Please advise on the Excess & Authorisation.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Carine Yeo TCBC <carine.yeo@borneomotors.com.sg>

Sent: Monday, March 2, 2020 3:15 PM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: SLD 128 C - DATE OF ACCIDENT : 28.02.2020

Importance: High

Dear Sir or Madam,

We would appreciate if you could arrange the survey asap.

If there is no immediate approval after the repair, customer will driver off immediately after the survey

Thank You

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent, S128462

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From: Carine Yeo TCBC

Sent: Saturday, February 29, 2020 10:18 AM

To: motorsurvey@sompo.com.sg; 'melvin.ye@sompo.com.sg'; Henry, Irene James (irene.henry@sompo.com.sg)

Subject: SLD 128 C - DATE OF ACCIDENT : 28.02.2020

Importance: High

Good morning Sir or Madam,

Reference to the above-mentioned.

Please find attached herein a copy of our client's Estimation and relevant documents for your kind perusal.

We would appreciate if you could have your surveyor to contact us for an appointment to have the vehicle surveyed.

Your kind attention into the above is greatly appreciated.

Thank you and Best Regards

Carine Yeo

Motor Claims Assessor

DIRECT LINE +65 6631 1505 | MOBILE +65 9699 6192 | FAX +65 6476 6247

EMAIL: carine.yeo@borneomotors.com.sg

Inchcape – Borneo Motors | 2 Pandan Crescent Singapore 128462

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LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
SOMPO INSURANCE SINGAPORE PL		Ref : CS/SMO20003445/Evf3e2		
50 RAFFLES PLACE #05-01/06 SINGAPORE LAND TOWERSINGAPORE 048623		Date : 23-03-2020		
		Code : SMO		
1. Policy Particulars :- OWN DAMAGE				
Insured Veh.	Veh. Inspected		SLD 128C	
Policy No.	D19MTPV01010460	Coverage (\$)	0.00	
Claim No.	CMTD2000931/RUC	Excess (\$)	800.00	
Assign From	GRACE TEO	Assign Date	02/03/2020	
2. Vehicle Particulars & Condition				
Make & Model	TOYOTA LEXUS ES300H	c.c	2494	
Engine No.	HIDDEN	Year of Reg.	2016	
Chassis No.	JTHBW1GGX02127471	Colour	SILVER	
Odometer	56522	Steering	IN ORDER	
Brakes	IN ORDER	Modification	SPORTS RIM	
General	GOOD			
3. Conditions of Tyres				
	Size	Make	Balance	
R/H Front Tyre	215/55 R17	MICHELIN	5 mm	
L/H Front Tyre	215/55 R17	MICHELIN	5 mm	
R/H Rear Tyre	215/55 R17	MICHELIN	5 mm	
L/H Rear Tyre	215/55 R17	MICHELIN	5 mm	
4. Description of Damages				
THE VEHICLE SUSTAINED DAMAGES AT THE FRONT O/S PORTION. DAMAGES SEE DETAILS.				
5. General Information				
Accident Date	28/02/2020	Inspection Date	03/03/2020	
Survey held at	BORNEO MOTORS (S) PTE LTD 2 PANDAN CRESCENT SINGAPORE 128462			
5a. Remarks				
A)THE MARKET VALUE IS S\$110,000.00(EST. AVERAGE) B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE AUTHORISED REPAIRS.				
5b. Estimate Days of Repair				
ESTIMATED NORMAL PERIOD FOR REPAIR:		5 Working Days		



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SLD 128C

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
REPLACEMENT OF PARTS				
1	SUNDRIES (SN)	NECESSARY	100.00	50.00
1	COVER, FR BUMPER (SN)	BROKEN	960.30	960.30
1	GRILLE SUB-ASSY (SN)	CUT	879.60	879.60
1	SEAL, RADIATOR (SN)	NECESSARY	100.70	100.70
1	ABSORBER, FR BUMPER (SN)	BROKEN	154.30	154.30
1	REINFORCEMENT (SN)	NOT NECESSARY	498.80	-
1	COVER, FOG LAMP, RH (SN)	BROKEN	141.60	141.60
1	BRACKET, FOG LAMP (SN)	NOT NECESSARY	168.50	-
2	RETAINER, FR FENDER (SN)	NECESSARY	24.60	24.60
4	CLIP (SN)	NECESSARY	7.20	7.20
2	BUMPER BRACKET (SN)	NECESSARY	15.40	15.40
1	STAY, FR BUMPER (SN)	BROKEN	57.40	57.40
1	COVER, FR BUMPER (SN)	NOT NECESSARY	86.60	-
1	GRILLE, RADIATOR (SN)	NOT NECESSARY	43.00	-
1	FENDER, FR RH (SN)	DENTED	1,339.60	1,339.60
1	LINER, FR FENDER RH (SN)	NOT NECESSARY	278.20	-
12	CLIP (SN)	NECESSARY	31.20	31.20
1	HOUSING SUB-ASSY (SN)	CUT	6,185.20	6,185.20
1	LAMP ASSY, FOG RH (SN)	NOT NECESSARY	516.00	-
1	EMBLEM, SYMBOL (SN)	NECESSARY	477.90	477.90
2	RETAINER, ULTRASONIC (SN)	NECESSARY	32.80	32.80
2	CLIP, ULTRASONIC (SN)	NECESSARY	8.60	8.60
1	SENSOR, ULTRASONIC (SN)	SHORTED	490.80	490.80
1	JAR, WASHER, A (SN)	CRUSHED	273.50	273.50
1	MOTOR & PUMP ASSY (SN)	NOT NECESSARY	291.60	-
1	MOULDING, RADIATOR (SN)	CUT	372.10	372.10
1	GRILLE, RADIATOR (SN)	NOT NECESSARY	1,168.70	-
			14,704.20	11,602.80

**LKK Auto Consultants Pte Ltd**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607196R GST Reg. No. 19-9607198-R

Page No.:2 of 2

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	LABOUR			
	TO REMOVE ALL NECESSARY PARTS TO ENABLE REPAIRING AND STRAIGHTEN ON FRONT BUMPER, RHS FRONT FENDER AND FIX NEW PARTS.		2,598.00	1,732.00
	TO SPRAY PAINT ON FRONT BUMPER AND RHS FRONT FENDER.		2,226.00	1,484.00
	TO REMOVE AND REPLACE HEADLAMPS, CHECK AND FOCUS HEADLIGHTS,		216.50	216.50
	TO REMOVE AND TRANSFER FRONT PARKING SENSOR TO NEW BUMPER, REPLACE IF DAMAGE.		216.50	216.50
	TO RESET ECU & REPROGRAMME.		216.50	216.50
			5,473.50	3,865.50
	GRAND TOTAL		20,177.70	15,468.30

RECOMMENDED COST OF REPAIRS			15,468.30
LESS EXCESS			-800.00
NETT LIABILITY			14,668.30

Report Ref No. CS/SMO20003445/Evf3e2

CHEN TSUE YEE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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