

**Re: SNM21D203695C02 - ACCIDENT INVOLVING FBS 3842T AND SMM 2275MALONGPIE TOWARDSCHANGI ON 7 MAY 2021 AT ABOUT 1600HRS (LSP/RSS? 15133/21/dk)**

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 29/3/2022 3:27 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; SUR <sur@lkkauto.com>

Cc: assignments <assignments@lkkauto.com>

Dear So Chow,

This case owner did not repair at AS phoon. He went to another workshop and paid cash job.

We have arranged with owner to conduct physical re-inspection to determine parts changed.

We will come back to you again on this.

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: [6256-3561](tel:6256-3561) | email: [denisetay@lkkauto.com](mailto:denisetay@lkkauto.com) | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Monday, 28 March 2022 10:03 am

**To:** 'Chee So Chow' <sochow.chee@sg.cntaiping.com>; Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>

**Cc:** assignments <assignments@lkkauto.com>

**Subject:** RE: SNM21D203695C02 - ACCIDENT INVOLVING FBS 3842T AND SMM 2275MALONGPIE TOWARDSCHANGI ON 7 MAY 2021 AT ABOUT 1600HRS (LSP/RSS?15133/21/dk)

Dear So Chow,

Thank you for the email.

Dear Denise,

Kindly assist. Our ref : CS/CTI21007285/Ttc

Thank youf.

**Note: With immediate effect 04/03/2022 Summer Lee(assignment Team) will no longer be in our company.  
Please contact the undersign for survey arrangement.**

Best Regards,

Yan | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chee So Chow <sochow.chee@sg.cntaiping.com>

**Sent:** Saturday, 26 March, 2022 10:53 PM

**To:** 'SUR' <sur@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Summer Lee (LKK Auto) <admin-d@lkkauto.com>

**Subject:** RE: SNM21D203695C02 - ACCIDENT INVOLVING FBS 3842T AND SMM 2275MALONGPIE TOWARDSCHANGI ON 7 MAY 2021 AT ABOUT 1600HRS (LSP/RSS?15133/21/dk)

Hi Team

Is the survey report ready? We need this to settle third party claim.

We receive chaser from the third party lawyer on the status of pre-repair survey as follows:

- a. Whether the pre-repair survey has been conducted ;
- b. The surveyor's findings in relation to cost of repair of vehicle;
- c. The surveyor's findings in relation to number of days for vehicle repair; and
- d. The survey report if any.

Also, please assist to advise the workshop to inform the lawyer of the repair cost.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Chee So Chow

**Sent:** Thursday, February 24, 2022 11:35 AM

**To:** 'SUR' <[sur@lkkauto.com](mailto:sur@lkkauto.com)>

**Subject:** FW: SNM21D203695C02 - ACCIDENT INVOLVING FBS 3842T AND SMM 2275MALONGPIE TOWARDSCHANGI ON 7 MAY 2021 AT ABOUT 1600HRS (LSP/RSS?15133/21/dk)

Hi Team

Please advise whether the survey report is ready for our action.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

**Chee So Chow**

Claims Department

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**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Desiree Koh <[desiree@leeshergill.com](mailto:desiree@leeshergill.com)>

**Sent:** Thursday, February 24, 2022 10:09 AM

**To:** Chee So Chow <[sochow.chee@sg.cntaiping.com](mailto:sochow.chee@sg.cntaiping.com)>

**Subject:** RE: SNM21D203695C02 - ACCIDENT INVOLVING FBS 3842T AND SMM 2275MALONGPIE TOWARDSCHANGI ON 7 MAY 2021 AT ABOUT 1600HRS (LSP/RSS?15133/21/dk)

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Dear So Chow

1. We refer to the above matter and our email dated 11 February 2022.
2. Kindly let us know the following:
  - a. Whether the pre-repair survey has been conducted ;
  - b. The surveyor's findings in relation to cost of repair of vehicle;
  - c. The surveyor's findings in relation to number of days for vehicle repair; and
  - d. The survey report if any.

3. Once we have these information, we will liaise with our client to discuss whether he is amenable to accepting the findings of the surveyor and the offer made by the insurer.

4. Do let me know on an expedited basis, thank you.

**Warmest Regards**

**Desiree Koh**

**Legal Associate**

LEE SHERGILL LLP

Advocates and Solicitors

111 North Bridge Road

#07-07 Peninsula Plaza

Singapore 179098

Tel: 65351376

Fax: 6535 5362

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**From:** [Desiree Koh](#)

**Sent:** Friday, 11 February 2022 3:14 PM

**To:** [Chee So Chow](#)

**Subject:** RE: SNM21D203695C02 - ACCIDENT INVOLVING FBS 3842T AND SMM 2275MALONGPIE TOWARDSCHANGI ON 7 MAY 2021 AT ABOUT 1600HRS (LSP/RSS?15133/21/dk)

Dear So Chow,

1. We agree to Marcus Chua as the surveyor for the matter, on the following conditions:
  - a. The disbursements incurred in respect of the appointment of the SJE be in the cause;
  - b. The survey report would not be subject to litigation privilege; and
  - c. Our client specifically reserves the right to cross-examine the SJE in the event the matter cannot be resolved amicably.
2. Kindly instruct the surveyor to liaise directly with the contact person detailed in our letter dated 8 February 2022 in relation to the conducting of the survey.

Thank you.

**Warmest Regards**

**Desiree Koh**

**Legal Associate**

LEE SHERGILL LLP

Advocates and Solicitors

111 North Bridge Road

#07-07 Peninsula Plaza

Singapore 179098

Tel: 65351376

Fax: 6535 5362

**From:**