PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6367S/VC You Ref: SHD4900K

WITHOUT PREJUDICE

16 March 2020

(AR Registered)

Attn: The Motor Claims Department
MS First Capital Insurance Limited
36 Robinson Road
#16-01
City House
Singapore 068877

Dear Sir/Madam

ACCIDENT INVOLVING SHC6367S AND SHD4900K ALONG CHANGI SOUTH AVENUE 4 – CHANGI SOUTH AVENUE 3 ON 26.02.2020

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHC6367S**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SHD4900K** at the material time of the accident with the driver of our client's vehicle, **Mr. KOH LEE WHY**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SHD4900K**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of repairs	\$ 2,033.00 (Incl. GST)
(2) Loss of Rental – 9 Days @ \$103.60 per day	\$ 932.40
(3) Towing Fee	<u>\$ 50.00</u>
	<u>\$ 3015.40</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report, Police Report & sketch plan of SHC6367S
- (2) Driver's I/C and Driving License
- (3) Final repair bill
- (4) Vehicle Registration card, Certificate of Insurance, Certification Letter
- (5) Check In/Out Voucher
- (6) Scene video (when require)

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02 SINGAPORE 486443 TEL:65446671 FAX:62141511 CO. REG:200707743D GST REG:200707743D

Our Ref: SHC6367S/VC

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,



This is a computer generated letter and no signature is required.

Claims Department - Vincent Chua

Email: vincent.chua@premierauto.com.sg

DID: 65446689

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client - Premier Taxis Pte Ltd

WITHOUT PREJUDICE

MS First Capital Insurance Limited 36 Robinson Road #16-01 City House Singapore 068877

Attn: The Motor Claims Department

Dear Sir/Madam,

ACCIDENT INVOLVING SHC6367S AND SHD4900K ALONG CHANGI SOUTH AVENUE 4 TOWARDS CHANGI SOUTH AVENUE 3 ON 26.02.2020

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: SHC6367S. We hereby authorize you to release all compensation monies pertaining to the above-mentioned accident directly to our workshop, M/s Premier Automotive Services Pte Ltd. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.

Premier Taxis Pte Ltd Authorized Signatory Date 21/04/2020



MS First Capital Insurance Limited Co.Reg. No. 195000106C GST Reg. No. M2-0001676-9 6 Raffles Quay #21-00 Singapore 048580 Tel: (65) 6222 2311 Fax: (65) 6222 3547

Claims & Motor Underwriting Dept: 36 Robinson Road #16-01 City House Singapore 068877 Tel: (65) 6507 3848 Fax: (65) 6507 3849 www.msfirstcapital.com.sg

DISCHARGE RECEIPT

CLAIM REFERENCE

D20001242MFSH/1

ACCIDENT DATE

26/02/2020

ACCIDENT LOCATION

: ALONG CHANGI SOUTH AVE 4 TWDS CHANGI SOUTH AVE 3

INSURED

COMFORT TRANSPORTATION PTE LTD

INSURED DRIVER

LIM WEE CHONG

INSURED VEHICLE

SHD 4900K

INVOLVED PARTY

SHC 6367S

SETTLEMENT SUM

\$ 2,750.00

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

- 1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,
- 2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT: PREMIER TAXIS PTE LTD

Signature and Date:

21/04/2020

WITNESS : VINCENT CHUA

Signature and Date:

21/04/2020



PREMIER AUTOMOTIVE SERVICES PTE LTD

OFFICE: 23 Changi South Avenue 2 #01-02 S(486443) TEL: 65436676 / 65436689 FAX: 62141511 CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

TAX INVOICE

DATE

16-Mar-2020

PAGE

1 OF 1

PREMIER TAXIS PTE LTD
23 CHANGI SOUTH AVENUE 2 #03-02
SINGAPORE 486443

ITEM	Description	QTY	U.PRICE		AMOUNT				
	FINAL REPAIR BILL FOR KIA OPTIMA								
	REGN NO: SHC 6367 S								
	\$	1,900.00							
			GST @ 7%	12.5	133.00				
			GRAND TOTAL		2,033.00				



for Premier Automotive Services Pte Ltd

This is a computer generated invoice. No signature is required.

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



04 March 2020

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Koh Lee Why of NRIC Number S0107760J is a registered driver of SHC6367S. Koh Lee Why is paying daily rental rate of \$103.60 (Inclusive of GST).

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared By: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

PREMIER

	1207110
VEH NO	
	JOB NO.

CHECK IN / OUT VOUCHEF	C	Н	E	C	K	1	Ν	1	0	П.	T١	V	O	U	C	F	łΕ	F	2
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		5.0						
DRIVER'S NAME	KON LEE WH			INDICATE AREA OF DAMAGE HERE:				
NRIC S 0 (0	7760J	HANDPHONE 97	1347503	REAR				
TAXI REGN NO. S H	1C6367S	MAKE / MODEL	02					
DATE IN 260 2203	TIME IN 2330	DATE OUT	TIMEOUT					
KILOMETRES IN	FUEL IN	KILOMETRES OUT	FUEL OUT					
	E 1/4 1/2 3/4 F		E 1/4 1/2 3/4 F					
TAXI METER DOWNLO	DADED							
YES	NO	DDMMYY	H H M M RIVER FOR VEHICLE COLLECTION H H M M					
THAT THE SAME IS IN TOGETHER WITH THI	I GOOD CONDITION AND	O TO MY SATISFACTI IS LIST ABOVE, THIS	OVE SAID VEHICLE AND ON IN EVERY RESPECT VOUCHER IS USED IN					
CHE	ECK IN	CHE	CK OUT					
DRIVER'S NAME	maul	DRIVER'S NAME	und _					
DRIVER'S SIGNATURE	E/DATE/TIME	DRIVER'S SIGNATI	HE/DATE/TIME	FRONT				
CHECKED IN BY	<u>// </u>	CHECKED OUT BY	\bigwedge	BODY MARKINGS 1 – Light Dent 5 – Damaged 2 – Serious Dent 6 – Chip				
(PREMIER'S AUTHORI	ISED WORKSHOP)	(PREMIER'S AUTH	ORISED WORKSHOP)	3 – Light Scratch 7 – Crack 4 – Serious Scratch 8 – Peeling				
SERVICE / REPAIRS I	DONE		DRIVER'S REMARKS					
SERVICING T/BELT AIRCON SYSTEM TURBO BRAKE SYSTEM CLUTCH SYSTEM BULB UNDER CARRIAGE CPF BATTERY	OTHERS: ACCIDENT: DATE / 1 260226 TP/		ramera ok					

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)

Sent: Tuesday, 21 April 2020 3:19 PM

To: May Chua
Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] -

D20001242MFSH/1 // Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING

SHD4900K AND SHC6367S ON 20/12/2019]

Dear May,

Kindly note that we have settled at global sum of \$2,750.00 with third party.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [mailto:maychua@msfirstcapital.com.sg]

Sent: Monday, 20 April 2020 4:43 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 // Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON 20/12/2019]

Dear Jia le,

Please offer till 7days, if cannot then 8 days (Max: \$2,861.80)

Thank you

Best Regards May Chua

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Monday, 20 April 2020 4:40 pm

To: May Chua < maychua@msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 //

Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON

20/12/2019]

Dear May,

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,180.11	\$ 2,033.00
2. Loss of Rental (9days x \$103.60)	\$ 932.40	\$ 828.80 (8days x
		\$103.60)
Total	\$ 7,162.51	\$ 2,861.80
Global sum		\$ 2,850.00

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: $\underline{Jiale@lkkauto.com}$ | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [mailto:maychua@msfirstcapital.com.sg]

Sent: Monday, 20 April 2020 4:36 PM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 // Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON 20/12/2019]

Dear Jia Le,

May I request that you let us have the amount that they request, please? Thank you

Best Regards

May Chua

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

 $36\ Robinson\ Road,\ City\ House,\#16-01\ |\ Singapore\ 068877\ |\ Tel:\ 6507\ 3848\ |\ Fax:\ 6507\ 3849\ |Reg.\ No.\ 195000106C$

Motor Claims: motor claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Monday, 20 April 2020 4:33 pm

To: May Chua < maychua@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 //

Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON

20/12/2019]

Dear May,

We have offer global sum of \$2,400.00 to TP. However, they counter propose 8 days for LOR due to PRI arrangement, grounding over the weekends.

Kindly let us have your instruction.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [mailto:maychua@msfirstcapital.com.sg]

Sent: Thursday, 16 April 2020 8:54 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 //

Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON

20/12/2019]

Dear Jia Le,

LOR: please try with \$100 first.

Please proceed to negotiate. (MAX: 2497.40)

Thank you

Best Regards May Chua

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) < JiaLe@lkkauto.com>

Sent: Thursday, 16 April 2020 8:50 am

To: May Chua < maychua@msfirstcapital.com.sg >

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 //

Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON

20/12/2019]

Dear May,

The below table is our proposal of lowest & highest request for mandate.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [mailto:maychua@msfirstcapital.com.sg]

Sent: Thursday, 16 April 2020 8:16 AM

To: Jia Le (LKK Auto)

Cc: Admin A

Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 // Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON 20/12/2019]

Dear Jia Le,

I don't understand the below table?

Is it your proposal on the low side and high side or you are seeking for higher mandate to offer?

	Claimed Amount	Propose Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,180.11	\$ 2,033.00	\$ 2,033.00
2. Loss of Rental (9days x \$103.60)	\$ 932.40	\$ 310.80 (3days x	\$ 414.40 (4days x
		\$103.60)	\$103.60)
Total	\$ 7,162.51	\$ 2,393.80	\$ 2,497.40

Kindly advice

Thank you

Best Regards May Chua

MS First Capital Insurance Limited

A Member of MS&AD Insurance Group

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) < <u>JiaLe@lkkauto.com</u>>

Sent: Wednesday, 15 April 2020 5:52 pm

To: May Chua <maychua@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20001242MFSH/1 //

Our ref: CC4/FCI20003423/Fda3 [ACCIDENT INVOLVING SHD4900K AND SHC6367S ON

20/12/2019]

Claim No: D20001242MFSH/1 LKK Ref: CC4/FCI20003423/Fda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SHD 4900K AND SHC 6367S ON 26/02/2020

We refer to the above matter.

Insured driver rear ended third party.

We seek your approval to offer Third Party repairer "PREMIER AUTOMOTIVE SERVICES PTE LTD" at \$2,497.40(all-in).

The summary is as follows:-

	Claimed Amount	Propose Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 6,180.11	\$ 2,033.00	\$ 2,033.00
2. Loss of Rental (9days x \$103.60)	\$ 932.40	\$ 310.80 (3days x \$103.60)	\$ 414.40 (4days x \$103.60)
Total	\$ 7,162.51	\$ 2,393.80	\$ 2,497.40

Surveyor recommended 03 days for repair + 1PRS = 4days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Best Regards,

Chan Jia Le | Case Handler LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: <u>Jiale@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)

Sent: Tuesday, 3 March 2020 7:37 PM

To: 'May Chua'

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20001242MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001242MFSH LKK REF: CC4/FCI20003423/Fda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SHC 6367S on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Monday, 2 March, 2020 9:21 AM

To: 'CWS Motor Claims' < cwsmotorclaims@msfirstcapital.com.sg; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'May Chua' < maychua@msfirstcapital.com.sg>

Subject: RE: SURVEY ASSESSMENT - D20001242MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,

Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg

Sent: Monday, 2 March, 2020 8:11 AM **To:** ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims < cwsmotorclaims@msfirstcapital.com.sg; May Chua

<maychua@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20001242MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.