## Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)

**Sent:** Monday, 16 March, 2020 11:02 AM

To: 'Joel Goh'

Cc: Hsiao Tong (LKKAuto); Admin A

**Subject:** RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020

(DM20HO00460-JG)

Attachments: TP ESTIMATE - MARKED.pdf; Preliminary Advice.pdf

Categories: HMK

EQI REF: DM20H000460-JG

LKK REF: CC4/EQI20003418/Upa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJQ 1527H on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

#### LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

**Sent:** Monday, 2 March, 2020 10:56 AM

To: assignments (assignments@lkkauto.com); Admin A (admin-a@lkkauto.com); 'Joel Goh'

<joe1. goh@eqinsurance. com. sg>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020 (DM20H000460-JG)

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi

Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh joel.goh@eqinsurance.com.sg>

Sent: Monday, 2 March, 2020 10:22 AM

To: Admin A <admin-a@lkkauto.com>

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020 (DM20H000460-JG)

Dear LKK

Attached both accident reports for your attention.

Best Regards,

Joel Goh

Executive | Claims



#### **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg



<u>\_\_\_</u>

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Joel Goh

Sent: Monday, March 2, 2020 10:21 AM

To: 'Ong Shiying'

Cc: Jason; Lina Pang; 'Admin A'

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020 (DM20HO00460-JG)

Without Prejudice Save As To Cost

Dear Shiying

Thank you for your confirmation.

We will arrange accordingly.

Dear LKK

Please assist on this PRS.

Best Regards,

Joel Goh

Executive | Claims



**EQ Insurance Company Limited** 

# 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





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**From:** Ong Shiying [mailto:shiying.ong@fastechauto.com.sg]

**Sent:** Monday, March 2, 2020 10:02 AM

To: Joel Goh

Cc: Jason; Lina Pang

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020 (DM20HO00460-JG)

#### Without Prejudice

Dear Joel,

Please arrange (LKK Auto Consultants Pte Ltd) to conduct the pre- repair survey.

Thank you.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520

From: Joel Goh [mailto:joel.goh@eqinsurance.com.sg]

**Sent:** Monday, March 2, 2020 9:13 AM

**To:** Ong Shiying \( \shiying. \ong@fastechauto. \com. \sg \)

Cc: Jason \( Jason@fastechauto.com.sg \); Lina Pang \( Lina.pang@fastechauto.com.sg \)

Subject: RE: REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020 (DM20H000460-JG)

# Without Prejudice Save As To Costs

Dear Shiying

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please <u>revert within 2 working days</u> if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd	2) Automobile Inspection Services Pte Ltd
Tel: 6255 0808	Tel: 6286 0155

Fax: 6849 9155	Fax: 6284 1539
	Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd	4) Priority Services
Tel: 6281 6690 / 62832866	Tel: 6293 4822
Fax: 6281 8748	Fax: 6296 3283
Contact Person: Amy/ Grace	Contact Person: Sharon
5) RT Appraisal Pte Ltd	6) LKK Auto Consultants Pte Ltd
Tel: 6748 6076	Tel: 6256 3561
Fax: 6748 0361	Fax: 6741 4108
Contact Person: Elson/Elgene	
7) Kelvin Automotive Appraising Services	8) Automotive Appraiser & Surveying Services
Tel: 8182 5263	Tel: 9662 3655
Fax: 6746 1148	Fax: 6765 5662
Contact Person: Kelvin	Contact Person: Mr Chee
9) JP Knights Pte Ltd	10) Appraisals Associates Pte Ltd
Tel: 6345 0068	Tel : 6747 2822
Fax: 6344 5328	Fax: 6747 0070
11) Infiniti Appraisal Service	12) Formteam Adjusters Pte Ltd
Tel : 9668 4818/9009 9001	Tel: 6509 1788
Fax: 6458 7432	Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days.

Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

#### Best Regards,

#### Joel Goh

Executive | Claims



## **EQ Insurance Company Limited**

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110 did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190 www.eqinsurance.com.sg





Privileged/Confidential information may be contained in this message. If you are not the intended recipient, please notify the

From: Ong Shiying [mailto:shiying.ong@fastechauto.com.sg]

Sent: Saturday, February 29, 2020 10:20 AM

To: EQI PRS

Cc: Jason; Lina Pang

**Subject:** REQUEST FOR PRE-REPAIR INSPECTION FOR SJQ 1527H DOA: 28.02.2020

## Without Prejudice

Dear Sir/Madam

Your insured's vehicle: GBE 3845J.

Date of accident: 28/02/2020

Please arrange Pre-repair Inspection for my client's vehicle no: SJQ 1527H.

In accordance to APPENDIX C Pre-action Protocol for Non-Injury Motor Accident Cases of PRACTICE DIRECTIONS

AMENDMENT NO. 1 OF 2016 paragraph 2.3, please provide a list of at least  $\underline{10 \text{ motor surveyors}}$  within  $\underline{2 \text{ days}}$  of the notice.

Thank you.

Best Regards, Shiying Fastech Auto Pte Ltd 1 Kaki Bukit Avenue 6 #01-46/48/50 Autobay Singapore 417883

Tel: 6746 5405 Fax: 6745 8520