

Premium Automobiles Pte Ltd

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way
#07-16 AIG Building
Singapore 079120

Attn: Motor Claims Dept**Yr Ref: SLA 4695 X**

Norah Khai

6768 9911

6841 1183

Nora.khai@premiumauto.com.sg

Body & Paint Dept

PA/TP/0219/2020/NH

From

Telephone +65 -

Telefax +65 -

Mobile +65 -

Our Dept

Email

18-Jun-2020

Date

1

Total Pages

Dear Sir,

RE: INSURANCE CLAIM FOR SKW 6568 M, Audi Q7 3.0 TFSI QU.

With reference to the above-mentioned vehicle, no. **SKW 6568 M**, claimant, **Hitachi Capital Asia Pacific Pte Ltd**, please find the related document per attached.

1. A copy of the Original invoice no. 85015218 – S\$ 9,779.46.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. A copy of the Rental Bill – S\$ 750.00 (S\$ 150.00 x 5 Working days)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,

Showroom

9 Leng Kee Road

Singapore 159090

Telephone (65) 6566 1111

Telefax (65) 6471 3733

Service & Parts Centres

55 Ubi Rd 1

Singapore 408699

Telephone (65) 6336 2323

Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai
Claims Dept

Encl

AIG Insurance – SKW 6568 M

AUTHORISATION TO ACT
(AIG Express Third Party Claim)

I, Hitachi Capital Asia Pacific Pte Ltd (the third party claimant) of 7 Bright Hill Drive
#11-03 Singapore 579599 (address), owner of SKW 6568 M (vehicle no.)
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle
no. SKW 6568 M that was damaged pursuant to the accident which occurred on 27/2/20
(date) along Moulmein Road U-turn (location) involving vehicle no/s
SLA 4695X ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of March (month) 2020 (year)


SIGNED BY "THE THIRD PARTY CLAIMANT"
(with chop if applicable)

HITACHI CAPITAL ASIA PACIFIC PTE. LTD.
KELVIN CHANG (MR)
Manager
Vehicle Solutions
Total Vehicle Solutions Department


SIGNED BY "THE WORKSHOP"
(with chop)



RELEASE VOUCHER
(AIG Express Third Party Claim)

"We/I, Premium Automobiles Pte Ltd ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 9779.46 (Repair Cost), S\$ 750.00 (Loss of rental/use), S\$ 7.45 (Disbursement), for vehicle no. SKW 6568 M that was damaged pursuant to the accident which occurred on 27/2/20 (date) along Moulmein Road U-turn (location) involving vehicle no/s SLA 4695X. This is pursuant to the inspection conducted on 03/03/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner Hitachi Capital Asia Pacific Pte Ltd ("the third party claimant") of vehicle no. SKW 6568 M make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SKW 6568M (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of Oct (month) 2020 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

Premium Automobiles Pte Ltd



Audi Centre Singapore
281 Alexandra Road
Singapore 159938
Main Telephone 6836 2223
Main Telefax 6471 3733

Alexandra Service Centre
281 Alexandra Road
Singapore 159938
Main Telephone 6388 2223
Main Telefax 6475 1023

Ubi Service Centre
55 Ubi Road 1
Singapore 408699
Main Telephone 6388 2323
Main Telefax 6841 1183

Customer Service
Service Appointment 6366 2323
24-hour Breakdown Service 9828 1233
Email customer.care@premiumauto.com.sg

INS TAX INVOICE

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Company Reg. No. 199902271W
GST Reg. No. 199902271W

| | | |
|---|--|--|
| AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120 | Invoice No: 85015218 Date : 04/06/2020 Order : SKW6568M Term : 30 | Account: A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 |
|---|--|--|

Regn No: SKW6568M (V 27432) Regn Date: 30/09/2015 Mileage: 91300 WIP No.: 31037
Model: Q7 3.0 TFSI QU (333 bhp) 4MBOA Chassis: WAUZZZ4M8GD008099 Engine: CRE 047618 Dept: U
You have been assisted by :- UB-Tony Foong (33)

| | | Details | Qty | Unit Price | Amount |
|---|-----------------|--|-----------|------------|----------|
| S | BODYWORK | M: TO REMOVE AND TRANSFER FRONT WIRE HARNESS FOR HEADLIGHTS, HORNS, FOG LAMPS, OUTSIDE TEMPERATURE SENSOR, HEADLIGHT WASHER ASSY AND FRONT PARKING AID | 480.00 | 1.00 | 480.00 |
| S | BODYWORK | M: TO DISMANTLE AND RENEW FRONT BUMPER AND LHS FRONT FENDER. REORGANISE CRASH MANAGEMENT COMPONENTS. REINSTALL ALL PARTS REMOVED | 1200.00 | 1.00 | 1,200.00 |
| S | BODYWORK | M: TO RESPRAY FRONT BUMPER, LHS FRONT FENDER AND WHEEL ARCH TRIM | 1500.00 | 1.00 | 1,500.00 |
| S | BODYWORK | M: TO RENEW LHS FRONT RIM. TO CARRY OUT WHEEL ALIGNMENT | 280.00 | 1.00 | 280.00 |
| S | BODYWORK | M: TO CARRY OUT DIAGNOSTIC CHECK | 192.00 | 1.00 | 192.00 |
| X | A4M0807065C GRU | COVER (LAST) | Less 020% | 1.00 | 2449.00 |
| X | A4M0821105D | FENDER (LAST) | Less 020% | 1.00 | 1525.00 |
| X | A8N0853601A | INSCRIPTION "S-LINE" | Less 020% | 2.00 | 116.50 |
| X | A4M0853717A GRU | COVER (LAST) | Less 020% | 1.00 | 539.50 |
| X | A4M0853718A GRU | COVER (LAST) | Less 020% | 1.00 | 539.50 |
| X | A4M0601025H | WHEEL | Less 020% | 1.00 | 1542.00 |
| X | A311601361 | RUBBER VAL | Less 020% | 1.00 | 3.20 |
| X | A4M0805163A | CLIP - A/P | Less 020% | 4.00 | 4.50 |
| X | AWHT004750 | RIVET - A/P | Less 020% | 4.00 | 2.60 |

Parts 5,487.68
Labour 0.00
Sublet 3,652.00
Menus 0.00
Lubricant 0.00

Sub-Total 9,139.68

7% GST 639.78

Grand Total 9,779.46



Received by

For & on behalf of
Premium Automobiles Pte Ltd

RENTAL AGREEMENT

202003-0174

| | | | | |
|---------------------------------------|------------------------------|-------------------------------------|---|-------------------------------|
| Hirer's Name Wong Siew Kai | | Date of Birth 5/2/65 | Passport/ Nric No. S2590356/5 | Nationality |
| Address 7 Bright Hill Drive | | Occupation | Driving Licence No. As Above | Date of Expiry Life |
| Postal Code #11-03 | Contact No. 579599 | Mobile Phone No. 96302524 | | |
| Joint Hirer's / Guarantor's Name | | Date of Birth | Passport/ Nric No. | Nationality |
| Address | | Occupation | Driving Licence No. | Date of Expiry |
| Postal Code | Contact No. | Mobile Phone No. | | |

CHECK OUT

| | | | |
|--------------------------|------------------------|---------------|------------------------|
| Date 23.3.2020 | Time 12.05pm | Mileage KM | E 1/4 1/2 3/4 F |
| Date 27.3.2020 | Time 7pm | Mileage KM | Remarks |

CHECK IN

IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

| | UNIT | RATE (\$) | TOTAL (\$) |
|--------------------------|------|-----------|-------------|
| RATE | S @ | 150 | |
| DISCOUNT | | | |
| GST @ 7% | | | |
| TOTAL | | | 750.00 |
| EXTENSION | | | V 103141 |
| | | | 202003-0232 |
| Audio / KE | | | |
| SKW 6568M | | | |
| DEPOSIT (refundable) S\$ | | | |
| CHANGED OVER FROM VEH. | | | DATE |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

SKG 5549J

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN

CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE

WONG SIEW KAI

NO. 7 #11-03
BRIGHT HILL DRIVE
SINGAPORE 579599

ATTN : WONG SIEW KAI

INVOICE : AR2003-0421
DATE : 28/03/2020
TERMS : C.O.D
STAFF ID : AMIRA
AGREEMENT NO. : HA202003-0174

| DESCRIPTION | AMOUNT (SGD) |
|-------------|--------------|
|-------------|--------------|

Vehicle Reg No : SKG5549J 700.93
Make / Model :
Rental Dates : Rental Billing From 23/03/2020 To 27/03/2020 (inclusive)
Period : 5 days
Rental Rate : S\$ 150.00 Per Day (Including GST)
Reference No : SKW6568M

AMOUNT : S\$

SEVEN HUNDRED FIFTY DOLLARS ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 700.93
GST 7% : 49.07

TOTAL S\$: 750.00

Please make your cheques payable to : CHAN'S & SONS ENTERPRISE



For Official Use Only

| | |
|----------------|---------|
| Payment Date : | F / Amt |
| CS / CC / CH : | |
| CS / CC / CH : | |

CHAN'S AND SONS ENTERPRISE
363 SEMBawang ROAD
SINGAPORE 758379

CHANS & SONS ENTERPRISE

363 Sembawang Road, Goodlink Park,
Singapore 758379
Tel: 67532536 Fax: 67567565
GST Reg No: 51-936900-M

DATE: 28/03/20 TIME: 11:04:23
BTH NUM: 000526 INV NUM: 003141
MID : 000702053084422 TID : 72205400

SALE

Card Num: **** * 8209 Manual

REF NUM: 110423005225 Card TYPE: VISA
APPR CODE: 005401 TRC NUM: 005225
EXP DATE: **/**

TOTAL: SGD 750.00

NO SIGNATURE REQUIRED

Hirer:

WONG SIEW KAI

OFFICIAL RECEIPT

DESCRIPTION

Official Receipt No : 202003-0232
Account of : WONG SIEW KAI
Date Issued : 28/03/2020
Vehicle Reg No. : SKG5549J
Rental Dates : 23/03/2020
Amount Received : S\$ 750.00
Payment Type: : VISA
Payment for Invoice : AR2003-0421
Comments :

I AGREE TO PAY THE ABOVE TOTAL AMOUNT
ACCORDING TO THE CARD ISSUER AGREEMENT
--- CUSTOMER COPY ---
REGIONAL_FDM 1.5.5.AG

V103141

S\$ 750.00

TOTAL AMOUNT RECEIVED

S\$ 750.00

* This is a computer generated document. No signature is required.

> [Back to OneMotoring](#)



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 28 Feb 2020 / 08:38:01

Receipt Date/Time : 28 Feb 2020 / 08:38:01

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200228-000266

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (\$) | GST Amount (\$) | Amount After GST (\$) |
|--|---|---------------------------------|-----------------------|-----------------------------|
| Result of Insurance Enquiry - SLA4695X As at 27 Feb 2020/17:10:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD. | | | | |
| 1 | Insurance Enquiry - SLA4695X Enquiry Fee 20200228083610613594 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 7.00 | 0.49 | 7.49 |
| Rounding Difference | | | | 0.04 |
| Total Amount Payable | | | | 7.45 |
| Paid By | | | | |
| | xxxxxxxxxxxx0806 | Credit Card: Visa/MasterCard | | 7.45 |
| Total | | | | 7.45 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 7.45 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Save as PDF

OK →

Print Receipt



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC3/AIG20003364/Gda3

05 MARCH 2020

TWINCAR LEASING PTE LTD

2 KAKI BUKIT AVENUE 2

#01-17 KAKI BUKIT AUTOHUB

SINGAPORE 417921

Dear Sir/Madam,

**ACCIDENT INVOLVING SLA 4695X & SKW 6568M ALONG/AT CTE TWDS SLE SLIP
RD TO MOULMEIN RD ON 27/02/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SKW 6568M against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle coming out from minor road. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

CHAN JIA LE

Case Handler

DID: 6749 5792

FAX: 6741 4108

Email: JiaLe@lkkauto.com

c.c. *AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)*