

Jasper Chua (LKK Auto)

From: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Sent: Thursday, 22 October 2020 10:08 AM
To: Jasper Chua (LKK Auto)
Cc: Karen Tan
Subject: FW: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT / LKK ref : CC4/FCI20003357/Aba3s2 / SLW 4061J

Dear Jasper,

Pls offer as per below :

COR - \$4,280
LOR - \$527.70 to \$615.65 (\$87.95 x 6 to 7 days)
LOU- \$50 to \$120 (\$50 to \$60 x 1 to 2 days)
LTA Fee - \$7.45
TOTAL - \$4,865.15 to \$5,023.10

Regards

Chris Lim
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 19 October 2020 10:06 am
To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>
Cc: Karen Tan <karentan@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT / LKK ref : CC4/FCI20003357/Aba3s2 / SLW 4061J

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver lost control.

Summary to offer to repairer **N-51 AUTOMOTIVE PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 6,833.36	\$ 4,280.00

Loss of Rental (\$87.95 x 10 days)	\$ 879.50	\$ 791.55	(\$87.95 x 9 days)
LTA	\$ 7.45	\$ 7.45	
Proposed Total	\$ 7,720.31	\$ 5,079.00	

Breakdown of days is as follows:

Recommended repair days	6
Weekends / Downtime	3
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Sent: Wednesday, 23 September 2020 8:58 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: FW: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT

Dear Jasper,

Liability is clear. Pls proceed with express settlement.

Regards

Chris Lim

Motor Claims Dept.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Tuesday, 22 September 2020 2:37 pm

To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>

Cc: Motor Claims <MotorClaims@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT

Dear Chris,

We refer to the matter above.

Liability: 100% (BOLA NIL)

Remarks: Insured driver lost control.

Kindly let us have your approval on liability and whether we should proceed with express settlement.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jim Soon [<mailto:JimSoon@msfirstcapital.com.sg>]

Sent: Tuesday, 5 May, 2020 2:13 PM

To: Mei Kwan (LKKAuto); Vic (LKKAuto); Admin A

Cc: Karen Tan; Teo Swee Keong; Aini Binte

Subject: FW: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT

Dear Mei Kwan,

The above attached is a copy of insured's accident report for your necessary action.

Thank You

Jim Soon

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848
| DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No.
195000106C

A Member of  Insurance Group

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As a response to the COVID 19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and business partners. We have access to emails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, May 5, 2020 12:05 PM
To: Karen Tan <karentan@msfirstcapital.com.sg>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto)
Sent: Tuesday, 14 April 2020 12:58 PM
To: 'Karen Tan'
Cc: Vic (LKKAuto); Admin A
Subject: RE: SURVEY ASSESSMENT - D20001211MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001211MFSH
LKK REF: CC4/FCI20003357/Aha3

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLW 4061J on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- Estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

To check availability of the case handler, you may contact the undersigned.

"Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted."

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Friday, 28 February 2020 9:44 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Karen Tan'
Subject: RE: SURVEY ASSESSMENT - D20001211MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 27 February, 2020 5:51 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Karen Tan
<karentan@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20001211MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.