

CHENG HOE MOTOR PTE LTD

Blk 1019, Yishun Industrial Park A, #01-374/382, Singapore 768761

Tel : 67556142 Fax : 67557719

Email: chmotor@singnet.com.sg

27 MAR 2021

Your Ref :

THE MOTOR CLAIMS DEPT
MS FIRST CAPITAL INSURANCE LTD
Singapore

WITHOUT PREJUDICE

Dear Sir / Madam

**T/ACCIDENT INVOLVING M/V SCK5599M & SHD8626B ON 26/02/2020
ALONG UBI AVE 3 TWDS EUNOS LINK.**

We are authorized by the owner of SCK5599M for his/her/their above claims.

As you are the insurer of SHD8626B, we therefore wish to seek your compensation.
Quantum of the claims as follow:-

COST OF REPAIR	: S\$	3691.50	(As recommended by your appointed surveyor)
^{INCOME} LOSS OF USE (5 x \$100/day)	: S\$	500.00	-Tuition Car
HIRE OF VEHICLE	: S\$	0.00	
SURVEY FEE	: S\$	0.00	
LTA SEARCH	: S\$	0.00	
GIA SEARCH	: S\$	0.00	
OTHERS	: S\$	0.00	
	S\$	4191.50	

Copies of all the relevant documents (including a set of survey report/ photographs) are enclosed.

Please advise settlement within ten (10) days.

Thank you.

Yours Faithfully,



LETTER OF AUTHORISATION
(FOR PROPERTY DAMAGE CLAIM ONLY)

Re: Motor Insurance Claim SCK5599M
in respect of the traffic accident on 26/02/2020
at/along UBI AVE 3 TWDS EUNOS LINK

I/We, TAN CHENG KIAT
NRIC S1134774F of 55 PARRY TERRACE S(547154)

owner of motor vehicle SCK5599M, insured by NTUC INCOME INSURANCE
CO-OPERATIVE LTD under policy no. 5083995229-03

hereby authorise **M/s CHENG HOE MOTOR PTE LTD** on Blk 1019 Yishun
Industrial Park A #01-374 Singapore 768761, to act as my/our representative in
my/our claim against the owner /driver of motor vehicle SHD8626B in respect
of the above-mentioned accident.

I/We further authorise that any payment due to me/us from the aforesaid claim is to be
directed to my/our abovenamed representative.

And I/We hereby indemnify my/our abovenamed representative against any claim
and/or damage which may arise from any action taken on my/our behalf.

I/We affirm all the above by my/our signature below.

Signed : 

Date : 26/02/2020

DISCHARGE RECEIPT

CLAIM REFERENCE : D20001202MFSH/1
ACCIDENT DATE : 26/02/2020 08:10
ACCIDENT LOCATION : UBI AVE 3 SLIP RD TO EUNOS LINK
INSURED : CITYCAB PTE LTD
INSURED DRIVER : ONG CHIN OON
INSURED VEHICLE : SHD8626B
INVOLVED PARTY : SCK5599M
SETTLEMENT SUM : \$ 4,091.50

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

*Payment to be made payable to "CHENG HOE MOTOR PTE LTD"

CLAIMANT : TAN CHENG KIAT

Signature and Date :

WITNESS : PHUA LIAN HUA

Signature and Date :

This Discharge Voucher applies strictly for Claimant's claim for property damages only does not constitute a full discharge for any other claims or further claims whatsoever present or future that may manifest arising directly or indirectly from this accident.

This settlement terms herein is without an admission of liability on the part of the claimant and the settlement terms should not be used as evidence in any related suits or claims arising from this accident.

Cheng Hoe Motor Pte Ltd

Blk 1019, Yishun Industrial Park A #01-374/382, Singapore 768761
TEL: 67556142 (YIS) FAX: 67557719 (YIS) Email: chmotor@singnet.com.sg
GST:201001158E RCB NO:201001158E

TAX INVOICE

M/S : MS FIRST CAPITAL INSURANCE LTD
36 ROBINSON ROAD
#16-01 CITY HOUSE
SINGAPORE 068877
TEL: 65073848 FAX: 65073849
ATTN: Motor Claim Department

NO: CL8200929
Date: 18 Nov 2020
Policy No: 5083995229-03 DC
Veh Reg No: SCK5599M
Make/Model: TOYOTA COROLLA
AXIO 1.5G CVT ABS
D/AIRBAG 2WD
Job No: JC1602421

WS Ref: TP/FC
Claim Type: Third Party
Accident Date: 26/02/2020
TP Veh Reg No: SHD8626B

Description

To Supply all replaced parts, all necessary and agreed labour &
miscellaneous charges.
(As recommended by your appointed surveyor)

Quantity	List Price	PAGE:1 Amount
1 PC	S\$ 3,450.00	S\$ 3,450.00

Total	S\$ 3,450.00
Add GST @ 7%	241.50
Total Amount payable	S\$ 3,691.50

For Cheng Hoe Motor Pte Ltd



E. & O. E.

AUTHORISED SIGNATURE

Enquire Vehicle Transfer Fee

Vehicle Details

Vehicle No:
SCK5599M

Make / Model:
TOYOTA / COROLLA AXIO 1.5G CVT ABS D/AIRBAG 2WD

Vehicle Type:

L10 - For Instruction Motor Car



Vehicle Attachment 1:

No Attachment

Vehicle Scheme:

Normal

Chassis No.:

NRE1610020244

Propellant:

Petrol

Engine No.:

2NR8654616

Motor No.:

-

Engine Capacity:

1496 cc

Power Rating:

-

Maximum Power Output:

80.0 kW (107 bhp)

Maximum Laden Weight:

1365 kg

Unladen Weight:

1090 kg

Year Of Manufacture:

2016

Original Registration Date:

15 Sep 2016

Lifespan Expiry Date:

COE Category:

A - Car up to 1600cc & 97kW (130bhp)

Quota Premium:

\$53,334.00

COE Expiry Date:

14 Sep 2026

Road Tax Expiry Date:

14 Sep 2020

PART Eligibility Expiry Date:

14 Sep 2026

Inspection Due Date:

14 Sep 2020

Intended Transfer Date:

26 Feb 2020

CO2 Emission:

111.00 (g/km)

CEV/VES Rebate Utilised Amount:

\$10,000.00

CO Emission:

-

H/C Emission:

-

NOx Emission:

-

PM Emission:

-

Fees To Be Paid For Transfer

Transfer Fees

\$25.00

Print

Save as PDF

Copy as Text

OK →

RE: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Eric Woo <EricWoo@msfirstcapital.com.sg>

Thu 5/8/2021 4:43 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong,

You have our mandate to settle as follow:

Cost of Repair : \$3,691.50
Loss of Use : \$400 (\$80 x 5days)
To offer : \$4,091.50

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 19 July 2021 1:09 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Dear Eric,

We refer to the above matter.

For LOU, third party rejected our offer at \$60/day and proposed \$100/day as third party vehicle is used for instruction usage. Please see attached.

In view of this, kindly advise if we may proceed to revise our offer as follows: -

1. Cost of Repair(w/GST)	\$ 3,691.50 (\$3,450.00 + 7%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00
Total	\$ 4,191.50

APPEAL - LOD- SCK5599M ;FC REF : D20001202MFSH (DOA: 26/02/2020) *** LKK REF: C...



June Phua (Cheng Hoe Motor) <chmotor@singnet.cor

To Hsiao Tong (LKKAUTO)

Cc Admin A

Reply

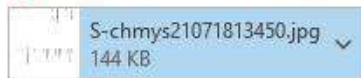
Reply All

Forward



Sun 18/7/2021 1:45 PM

If there are problems with how this message is displayed, click here to view it in a web browser.



Hi Hsiao Tong,

Sorry for late reply.

Our client's veh is used for **INSTRUCTION USAGE**. Pls refer LTA printing attached.

Our propose of S\$100/day (Loss of use +Loss of Income) is reasonable.
(FYI, we have been settled this rate, ie \$100/day for INSTRUCTION VEH with FC for the past years).

Pls reconsider to settle as proposed. (5days is agreed).

Thank you.

Rgds

June

Cheng Hoe Motor Pte Ltd

Tel : 67556142

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Saturday, 22 May 2021 4:54 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Dear Hsiao Tong,

You have our mandate to settle as follow:

Cost of Repair: \$3,691.50

Loss of Use: \$250- \$300 (\$50-\$60 x 5days)

To offer: \$3,941.50 - \$3,991.50

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C
A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 3 May 2021 5:19 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Your ref : **D20001202MFSH/1**
Our ref : CC4/FCI20003349/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD8626B(MS FCI) AND SCK5599M(TP) ON 26/02/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**CHENG HOE MOTOR PTE LTD**" at **\$4,191.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 5,349.06	\$ 3,691.50 (\$3,450.00 + 7%GST)
2. Loss of Use (5days x \$100.00)*	\$ 500.00	\$ 500.00 (5days x \$100.00)
Total	\$ 5,849.06	\$ 4,191.50

*The type of Third party vehicle is for instruction motor car.

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Friday, 6 March 2020 9:29 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Dear Khanchna,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of **MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 4 March 2020 2:03 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

YOUR REF: D20001202MFSH
LKK REF: CC4/FCI20003349/Kka3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 March 2020 7:47 PM

To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001202MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001202MFSH
LKK REF: CC4/FCI20003349/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SCK 5599M on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 27 February, 2020 2:40 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001202MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 27 February, 2020 2:37 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20001202MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.