

RE: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Eric Woo <EricWoo@msfirstcapital.com.sg>

Thu 5/8/2021 4:43 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Hsiao Tong,

You have our mandate to settle as follow:

Cost of Repair : \$3,691.50
Loss of Use : \$400 (\$80 x 5days)
To offer : \$4,091.50

Thank you.

Eric Woo

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg | Company Regn. No. 195000106C

A Member of **MS&AD Insurance Group**

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From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Monday, 19 July 2021 1:09 pm

To: Eric Woo <EricWoo@msfirstcapital.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Dear Eric,

We refer to the above matter.

For LOU, third party rejected our offer at \$60/day and proposed \$100/day as third party vehicle is used for instruction usage. Please see attached.

In view of this, kindly advise if we may proceed to revise our offer as follows: -

1. Cost of Repair(w/GST)	\$ 3,691.50 (\$3,450.00 + 7%GST)
2. Loss of Use (5days x \$100.00)	\$ 500.00
Total	\$ 4,191.50

APPEAL - LOD- **SCK5599M** ;FC REF : D20001202MFSH (DOA: 26/02/2020) *** LKK REF: C...

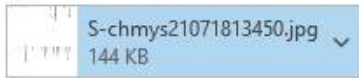


June Phua (Cheng Hoe Motor) <chmotor@singnet.cor
To Hsiao Tong (LKKAUTO)
Cc Admin A

[Reply](#)[Reply All](#)[Forward](#)

Sun 18/7/2021 1:45 PM

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Hi Hsiao Tong,

Sorry for late reply.

Our client's veh is used for **INSTRUCTION USAGE**. Pls refer LTA printing attached.

Our propose of S\$100/day (Loss of use +Loss of Income) is reasonable.
(FYI, we have been settled this rate, ie \$100/day for INSTRUCTION VEH with FC for the past years).

Pls reconsider to settle as proposed. (5days is agreed).
Thank you.

Rgds
June
Cheng Hoe Motor Pte Ltd
Tel : 67556142

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Eric Woo <EricWoo@msfirstcapital.com.sg>

Sent: Saturday, 22 May 2021 4:54 PM

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Dear Hsiao Tong,

You have our mandate to settle as follow:

Cost of Repair: \$3,691.50

Loss of Use: \$250- \$300 (\$50-\$60 x 5days)

To offer: \$3,941.50 - \$3,991.50

Thank you.

Eric Woo
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Email: EricWoo@msfirstcapital.com.sg
|Company Regn. No. 195000106C
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From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Sent: Monday, 3 May 2021 5:19 pm
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [SEEK MANDATE] - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Your ref : **D20001202MFSH/1**
Our ref : CC4/FCI20003349/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING SHD8626B(MS FCI) AND SCK5599M(TP) ON 26/02/2020

We refer to the above matter.

It is a head-to-rear collision. Liability is not in our driver's favour.

We seek your approval to offer repairer "**CHENG HOE MOTOR PTE LTD**" at **\$4,191.50(all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 5,349.06	\$ 3,691.50 (\$3,450.00 + 7%GST)
2. Loss of Use (5days x \$100.00)*	\$ 500.00	\$ 500.00 (5days x \$100.00)
Total	\$ 5,849.06	\$ 4,191.50

*The type of Third party vehicle is for instruction motor car.

Surveyor recommended 5 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Sent: Friday, 6 March 2020 9:29 AM
To: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

Dear Khanchna,

We are agreeable with your proposal on liability.

Thank you.

Best Regards,
Merina Chia (Ms)
Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax No. : 6507 3849 | Email: merinachia@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Khanchna (LKK Auto) <khanchna@lkkauto.com>
Sent: Wednesday, 4 March 2020 2:03 PM
To: Merina Chia <MerinaChia@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: PROPOSAL ON LIABILITY - [Express Settlement via LKK] - D20001202MFSH/1 // Accident between SCK 5599M & SHD 8626B (FCI) on 26/02/2020

YOUR REF: D20001202MFSH
LKK REF: CC4/FCI20003349/Kka3

Dear Sir/Madam,

We refer to the above matter.

Liability: 100% (BOLA 27)

Remarks: Head to rear collision

Kindly let us have your approval on liability.

Thank you.

Best Regards,
Khanchna | Case Handler
LKK Auto Consultants Pte Ltd
DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, 3 March 2020 7:47 PM

To: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Cc: Khanchna (LKK Auto) <khanchna@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20001202MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20001202MFSH
LKK REF: CC4/FCI20003349/Kka3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SCK 5599M on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Khanchna and she can be contacted at DID: 6841 2360.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Thursday, 27 February, 2020 2:40 PM
To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: 'Merina Chia' <MerinaChia@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20001202MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that vehicle currently not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Thursday, 27 February, 2020 2:37 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Merina Chia <MerinaChia@msfirstcapital.com.sg>
Subject: PRI: SURVEY ASSESSMENT - D20001202MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.