SMO

### Nivitha (LKK Auto)

From: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Sent: Friday, 28 February 2020 1:54 PM

To: Darren; assignments; sur@lkkauto.com

Cc: Henry, Irene James; Hwang, Shiang Yi

Subject: RE: Ref : CMTD2000919/SYH RE: OUR REF : 2002-50 // YOUR REF : YN4123H

ACCIDENT INVOLVING YN4123H AND GBF224R

Without Prejudice

Dear Darren,

We will appoint LKK Auto to conduct the survey on a without Prejudice Basis.

Dear LKK Auto,

Please make the arrangement to survey for GBF224R on a without Prejudice Basis and revert with your preliminary report upon completion of survey to my colleague, Shiang Yi.

Best Regards
Melvin Ye
Claims Division
D: 6322 4667 | T: 6461 6555



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From: Darren <claims@teamworkgarage.com>

Sent: Friday, 28 February, 2020 1:36 PM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: Henry, Irene James <irene.henry@sompo.com.sg>; Hwang, Shiang Yi <shiangyi.hwang@sompo.com.sg>

Subject: RE: Ref: CMTD2000919/SYH RE: OUR REF: 2002-50 // YOUR REF: YN4123H ACCIDENT INVOLVING YN4123H AND GBF224R

Dear Melvin,

Kindly appoint LKK

Darren Teamwork Garage Pte Ltd 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934

Tel: 68442475 Fax: 68442474

From: Ye, Yong Kang Melvin

Sent: Friday, 28 February 2020 11:54 AM

To: TEAMWORK

Cc: Henry, Irene James; Hwang, Shiang Yi

Subject: Ref: CMTD2000919/SYH RE: OUR REF: 2002-50 // YOUR REF: YN4123H ACCIDENT INVOLVING YN4123H

AND GBF224R

Our Reference: CMTD200919/SYH

Without Prejudice

Date: 28/02/2020

Attention:

TEAMWORK GARAGE PTE LTD

Dear Shu Shan,

#### ACCIDENT INVOLVING YN4123H & GBF224R ON 27.02.2020

We refer to your Notice of Accident dated 28/02/2020.

Please be informed that Ms Hwang Shiang Yi is the handler of this case.

We regret to inform that we are unable to revert on liability for direct settlement as we have yet to receive our insured's accident report.

Kindly advise should you still require us to conduct survey on a "Without Prejudice" basis.

If you are agreeable to conduct survey on a "Without Prejudice" basis, we propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

#### **Pre-Repair Survey**

|   | Motor Surveyor   | Surveyor       | Selection (Indicate as tick) |  |  |
|---|------------------|----------------|------------------------------|--|--|
| 1 | Raleigh Services | Andrew Ow Yong |                              |  |  |
|   |                  | Vincent Ng     |                              |  |  |

| 2 | LKK Auto Consultants | Kenneth Kong (North area) |  |
|---|----------------------|---------------------------|--|
|   |                      | Marcus Chua (East area)   |  |
|   |                      | Mohd Rasul (West area)    |  |
|   |                      | Mohd Taufikh (West area)  |  |
| 3 | Priority Services    | Jimmy Lee                 |  |
|   |                      | Lawrence Ng               |  |
|   |                      | Jeffery Ong               |  |

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards Melvin Ye Claims Division

D: 6322 4667 | T: 6461 6555



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From: TEAMWORK <claims@teamworkgarage.com>

Sent: Friday, 28 February, 2020 11:00 AM

To: Claims - Motor Survey < Motor Survey@sompo.com.sg>

Cc: TEAMWORK <claims@teamworkgarage.com>

Subject: OUR REF: 2002-50 // YOUR REF: YN4123H ACCIDENT INVOLVING YN4123H AND GBF224R

WITHOUT PREJUDICE

OUR REF : 2002-50 YOUR REF : YN4123H \*Dear Sir / Madam, -PRE-REPAIR INSPECTION FOR GBF224R ACCIDENT INVOLVING YN4123H AND GBF224R ON 27.02.2020.

We refer to the above matter and enclosed herewith our client's GIA report and notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction-Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention.

Thank you and have a nice day.

Regards,

Shu Shan Teamwork Garage Pte Ltd Blk 53 Ubi Avenue 1 #01-24 Paya Ubi Industrial Park Singapore 408934 Tel: 6844 2475 Fax:6844 2474

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Gender

Mobile Number

Contact Number EMail Address

Fax Number

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as <u>truthful and accurate</u> as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

| <ol><li>By the lodgement of this report to the insurers, you hereby cons<br/>aforesaid.</li></ol> | ent to the archiving of this report at the centre and to copies of the report being made available |  |  |  |  |  |  |
|---|--|--|--|--|--|--|--|
|   | ACCIDENT STATEMENT   |  |  |  |  |  |  |
| Date Of Report  | 28/02/2020 10:02   |  |  |  |  |  |  |
| Date Of Accident  | 27/02/2020 16:15   |  |  |  |  |  |  |
| Exact Location Of Accident  | 51 PAYA UBI IND PARK LEVEL 3   |  |  |  |  |  |  |
| Country/State of Loss   | SINGAPORE  |  |  |  |  |  |  |
|   | ETAILS OF OWN VEHICLE  |  |  |  |  |  |  |
| Vehicle Registration Number   | GBF224R  |  |  |  |  |  |  |
| Insured/Policyholder  |  |  |  |  |  |  |  |
| Name Of Registered Owner  | TTS WINDOW FASHIONS PTE LTD  |  |  |  |  |  |  |
| Co Reg No   | 1XXXXX034R   |  |  |  |  |  |  |
| Email Address   | NOEMAIL  |  |  |  |  |  |  |
| Mobile Phone No   |  |  |  |  |  |  |  |
| Alternative Phone No  | OFFICE-89999999  |  |  |  |  |  |  |
| Vehicle Particulars   |  |  |  |  |  |  |  |
| Manufacturer  | NISSAN   |  |  |  |  |  |  |
| Model   | NV350 PANEL VAN 2.5 5MT 5DR EURO V   |  |  |  |  |  |  |
| Exact Purpose for which vehicle was being used at time of accident                                | COMMERCIAL USE   |  |  |  |  |  |  |
| Are you claiming under your own insurance policy for repair to your vehicle?                      | NO   |  |  |  |  |  |  |
| If No, Please state action to be taken  | THIRD PARTY  |  |  |  |  |  |  |
| Vehicle Category  | COMMERCIAL VEHICLE   |  |  |  |  |  |  |
| Insurance Company   |  |  |  |  |  |  |  |
| Name of Insurance Company   | EQ INSURANCE COMPANY LTD   |  |  |  |  |  |  |
| Type Of Coverage  | COMPREHENSIVE  |  |  |  |  |  |  |
| Fleet Policy  | NO   |  |  |  |  |  |  |
| Policy Number   | DMCPHQ19-002282  |  |  |  |  |  |  |
| Cover Note Number   |  |  |  |  |  |  |  |
| Driver  |  |  |  |  |  |  |  |
| Name of Driver  | LIM CHAO YANG  |  |  |  |  |  |  |
| NRIC No   | SXXXX392H  |  |  |  |  |  |  |
| Date Of Birth   | 05/10/1960   |  |  |  |  |  |  |
| Occupation  | OUTDOOR  |  |  |  |  |  |  |
| Date Of Driving Pass  | 09/05/1980   |  |  |  |  |  |  |
| Driving Experience  | 39 YEARS AND 9 MONTHS  |  |  |  |  |  |  |
| Gender  | MALE   |  |  |  |  |  |  |

MALE

NOEMAIL

(LOCAL) +65-91460283

OFFICE-91460283

Address

BLK 739 JURONG WEST STREET 73

#06-58

Postcode

640739

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle)

NO

involved in the accident

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

ambulance?

YES

Was any other material or property damaged? I have been approached by unknown person(s) soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

#### **DETAILS OF OTHER VEHICLE PROPERTY 1**

Vehicle Registration Number

YN4123H

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

#### Accident Sketch Plan

#### SKETCH PLAN

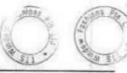
#### IMPORTANT NOTICE

- 1) Please report correctly on the details of the accident to speed up the claims process.
- 2) This form must be completed by the policy holder and/or the authorised driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- The issue and acceptance of this form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5) Any false reporting may be referred to the police for investigation.
- 6) The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- 7) By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8) Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My Insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in the [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "insurers"), the insurers' lawyers/law firm, the Monetary Authority of Singapore and any relevant government agency/authority (such as police), for the purpose(s) of:
  - Processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (II) Investigations the accident and/or my claims;
  - (III) Carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (IV) Administering my claims (including the mailing of correspondence, statement, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelops/mail packages); and/or
  - (V) Complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "purposes")
- (b) All insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyer/law firms, may/are permitted to collect, use, disclose and/or process my personal information for one or more of the above purposes; and
- (c) My personal information may/can be disclosed by any of the insurer and/or GIA to their third party service providers or agents (including their lawyer/law firms), which may be sited outside of Singapore, for one or more of the above purposes.
- (d) My personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) The Information so collected under (d) above may be shared / disclosed:
  - To all insurers and/or any other third parties that assist in evaluating, investigation, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposed stated, or

(II) For complying with requirements under my regulations, laws or court orders.



Policy holder's signature Date / time: Driver's signature (if driver is not policy holder) Date / time:

reporting centre personnel's Signature Date / time:

#### Accident Sketch Plan

SKETCH PLAN Shop

|       | DESC | RIBE CIRC | UMST | ANCES O | THE AC | CIDENT  |      |       |      |       |          |         |
|-------|------|-----------|------|---------|--------|---------|------|-------|------|-------|----------|---------|
| ŧ!    | My   | revicle   | was  | Sation  | ary    | parted  | alov | 19 51 | paya | ubi i | ndustric | al pro  |
| level | 3 .  | vehicle   | В    | Which   | was    | travell | mg,  | Indde | envy | came  | and      | collide |
| 01    | 1to  | my '      | yen; | cle.    |        |         |      |       |      |       |          |         |
|       |      |           |      |         |        |         |      |       |      |       |          |         |
| Ŧ     |      |           | 7    |         |        |         |      |       |      |       |          |         |
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| İ     |      |           |      |         |        |         |      |       |      |       |          |         |
|       |      |           |      |         |        |         |      |       |      |       |          |         |
|       |      |           |      |         |        |         |      |       |      |       |          |         |
|       |      |           |      |         |        |         |      |       |      |       |          |         |

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policy holder's signature Date & time:

Driver's signature (if driver is not policy holder) Date & time:

reporting centre personnel's Signature NRIC/FIN No.:

Page 6

## > Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

| Owner ID Type:                | Company                            |  |  |  |  |  |  |
|-------------------------------|------------------------------------|--|--|--|--|--|--|
| Owner ID:                     | 034R                               |  |  |  |  |  |  |
| Vehicle No.:                  |                                    |  |  |  |  |  |  |
|                               | GBF224R                            |  |  |  |  |  |  |
| Vehicle to be Exported:       | No                                 |  |  |  |  |  |  |
| Intended Deregistration Date: | 01 Mar 2020                        |  |  |  |  |  |  |
| Vehicle Make:                 | NISSAN                             |  |  |  |  |  |  |
| Vehicle Model:                | NV350 PANEL VAN 2.5 5MT 5DR EURO V |  |  |  |  |  |  |
| Primary Colour:               | Brown                              |  |  |  |  |  |  |
| Manufacturing Year:           | 2015                               |  |  |  |  |  |  |
| Engine No.:                   | YD25390475A                        |  |  |  |  |  |  |
| Chassis No.:                  | JN1MC2E26Z0006120                  |  |  |  |  |  |  |
| Maximum Power Output:         | •                                  |  |  |  |  |  |  |
| Open Market Value:            | \$22,153.00                        |  |  |  |  |  |  |
| Original Registration Date:   | 28 May 2016                        |  |  |  |  |  |  |
| First Registration Date:      | 28 May 2016                        |  |  |  |  |  |  |
| Transfer Count:               | 0                                  |  |  |  |  |  |  |
| Actual ARF Paid:              | \$1,108.00                         |  |  |  |  |  |  |
| PARF Eligibility:             | No.                                |  |  |  |  |  |  |
| PARF Eligibility Expiry Date: |                                    |  |  |  |  |  |  |
| PARF Rebate Amount:           | \$0.00                             |  |  |  |  |  |  |
| COE Expiry Date:              | 27 May 2026                        |  |  |  |  |  |  |
| COE Category:                 | C - Goods Vehicle & Bus            |  |  |  |  |  |  |
| COE Period(Years):            | 10                                 |  |  |  |  |  |  |
| QP Paid:                      | \$42,302.00                        |  |  |  |  |  |  |
| COE Rebate Amount:            | \$26,381.00                        |  |  |  |  |  |  |
| Total Rebate Amount:          | \$26,381.00                        |  |  |  |  |  |  |

The information contained herein is correct as at 01 Mar 2020



### Nissan NV350 Used Vehicle List (3 vehicles)

Car Model Price Depreciation Reg Date Eng Cap Mileage Company Availability

Nissan NV350 2.5A (Diesel) \$39,800 \$6,760 /yr 25-Jan-2016 2,488 cc 75,000 km BKW Automobile Pte Ltd Available

High Trade In/ Loan Available, Most Popular NV350 5 Doors Big Van In The Market, Very Maintained By Previous Owner, Excellent Condition, Price Negotiable, Pls Call/WhatsApp Now To Arrange A Viewing Appo...

Office No. - -

James - 84990999

Nissan NV350 2.5M (Diesel) \$39,800 \$6,430 /yr 16-May-2016 2,488 cc 79,967 km Motor-Way Credit Pte Available

Big And Affordable Commercial Vehicle For Sales. Rear Flooring Had Been Fix Up As Attached Photo. 2 Mini Fan Had Been Installed In Rear As Well. Kindly Contact The Following Number For More Details, P...

Office No. - 64682200

Rick Hong - 84674440 | J Tang - 83741233 | Melvin Wong - 97787995 | Kenny - 82119313

Nissan NV350 2.5M (Diesel) \$40,800 \$6,420 /yr 14-Jul-2016 2,488 cc 66,000 km QiFei Auto Pte Ltd Available

1 Owner Only! Well Maintained, Wear And Tear Replaced, No Further Repair Required, We Provide High Loan And High Trade In. Zero Dollar Driveaway Available. Call Now!

Office No. - 69083777

Priscilla Lee - 98494116 | CJ Yeo - 83337446

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#### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

#### PRE-REPAIR INSPECTION REPORT CS3/SMO20003348/Gyf3e2 Ref: SOMPO INSURANCE SINGAPORE PL 50 RAFFLES PLACE #05-01/06 SINGAPORE LAND Date: 10-03-2020 **TOWER SINGAPORE 048623** Code: SMO Policy Particulars :- (THIRD PARTY CLAIM) **GBF 224R** Insured Veh. YN 4123H Veh. Inspected 0.00 Policy No. Coverage (\$) CMTD2000919/SYH 0.00 Claim No. Excess (\$) MELVIN YE YONG KANG 28/02/2020 Assign From Assign Date Vehicle Particulars & Condition NISSAN NV350 2488 Make & Model 2016 HIDDEN Year of Reg. Engine No. JN1MC2E26Z0006120 BLACK Chassis No. Colour Odometer 173553 KM Steering IN ORDER IN ORDER NIL Brakes Modification GOOD General **Conditions of Tyres** 3. Size Make Balance YOKOHAMA 5 mm 195 R15 R/H Front Tyre L/H Front Tyre 195 R15 YOKOHAMA 5 mm YOKOHAMA 5 mm 195 R15 R/H Rear Tyre L/H Rear Tyre 195 R15 YOKOHAMA 5 mm **Description of Damages** THE VEHICLE SUSTAINED DAMAGES AT THE REAR N/S PORTION. DAMAGES SEE DETAILS. **General Information** 5. 27/02/2020 Inspect Date / Time 28/02/2020 ( 04:40 PM ) **Accident Date** TEAMWORK GARAGE PTE LTD Survey held at 53 UBI AVENUE 1 #01-24 SINGAPORE 408934 5a. Remarks A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) THE REPAIR ESTIMATE WAS NOT PRESENTED AT THE TIME OF INSPECTION. THE REPAIRER WAS TOLD TO PREPARE THE ESTIMATE. C) ENCLOSED PLEASE FIND DAMAGED VEHICLE PHOTOGRAPHS. D) THE ESTIMATED REPAIR COST OF THE DAMAGED VEHICLE IS IN THE REGION OF \$5,000-\$6,000 5b. **Estimate Days of Repair** ESTIMATED NORMAL PERIOD FOR REPAIR: 6 Working Days

Report Ref No. CS3/SMO20003348/Gyf3e2

Inspected By

XING GUO QIANG

ADRIAN LING WAI PING

M.MATAI, AMSAE-A
Automotive Assessor

B.Eng, AMSOE, AMIRTE, AMSAE-A, M. MATAI

Licensed Appraiser

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