

Aini Binte

From: May Chua
Sent: Tuesday, June 30, 2020 10:06 AM
To: Aini Binte
Subject: [NEW LOD] - D20001039MFSH (MS First Capital Ref: D20001039MFSH, C&C Ref: SKQ9443B, claim TP SHA3700T, DOA: 13.02.2020)
Attachments: [Untitled].pdf

Dear Aini,

New LOD.
(revise reserve and review – ok)

Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C

Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jim Soon <JimSoon@msfirstcapital.com.sg>
Sent: Tuesday, 30 June 2020 10:01 am
To: May Chua <maychua@msfirstcapital.com.sg>
Subject: [NEW LOD] - D20001039MFSH (MS First Capital Ref: D20001039MFSH, C&C Ref: SKQ9443B, claim TP SHA3700T, DOA: 13.02.2020)

Dear MC,

[NEW LOD] - D20001039MFSH, TPD LOD for reserves.

Thank You

Jim Soon
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848
| DID : 6507 3852 | Fax No. : 6507 3849 | Email: JimSoon@msfirstcapital.com.sg | Company Regn. No.
195000106C

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We appreciate your kind understanding. Stay safe.

From: ILPROCESSCENTRE //ICICILOMBARD/HYD <ilprocesscentre@icicilombard.com>

Sent: Monday, June 29, 2020 5:42 PM

To: Motor Claims <MotorClaims@msfirstcapital.com.sg>

Cc: May Chua <maychua@msfirstcapital.com.sg>

Subject: FW: MS First Capital Ref: D20001039MFSH, C&C Ref: SKQ9443B, claim TP SHA3700T, DOA: 13.02.2020

Dear Team,

LOD received to CWS EMAIL directly

Thanks & Regards

Manohar

From: Loi Ai Ting <aiting.loi@cyclecarriage.com.sg>

Sent: Monday, June 29, 2020 1:47 PM

To: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>

Cc: Jojo Cheng <jojo.cheng@cyclecarriage.com.sg>; Songcuan JR Lauro Araos

<lauro.songcuan@cyclecarriage.com.sg>; Andre Chow En De <andre.chow@cyclecarriage.com.sg>

Subject: MS First Capital Ref: D20001039MFSH, C&C Ref: SKQ9443B, claim TP SHA3700T, DOA: 13.02.2020

[External Email Warning: Do not click on any attachment or links/URL in this email unless sender is reliable]

Dear Sir/Madam,

Attached our LOD for your perusal.

Do let us know if you need the original copies to be mail to you.

Our client's claim is as stated below:

COR	\$ 7,296.33
LOR	\$ 1,540.80 (\$171.20/day x 9 days)

Total	\$ 8,837.13

Kindly offer for settlement.


Appreciate.

Best Regards,

Loi Ai Ting
Senior Officer - Admin



Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4556 • F: +65 6565 1240 • www.cyclecarriage.com.sg

 A member of the Jardine Cycle & Carriage Group

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CYCLE & CARRIAGE

CYCLE & CARRIAGE AUTOMOTIVE PTE LIMITED
PANDAN GARDENS CUSTOMER SERVICE CENTRE

209 Pandan Gardens Singapore 609339 Tel: 65684555 Fax: 65691056

**TAX INVOICE**

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

Invoice Name & Address	Owner Name & Vehicle Info
Lee Chong Heng	Cust No/Name /Lee Chong Heng
Blk 201 Bukit Batok Street 21	Reg No/Reg Date SKQ9443B / 07/01/2015
#16-168	Date In/Mileage 05/03/2020/ 82609
Singapore 650201	Chassis/Package JMYXTGF3WFZ000982 /DC17RP
Contact No Mobile: 94555341	Engine No 4B12NQ9485
05/03/2020	Make/Model MIT/OUTLANDER 2.4 CVT AWD (F27)
	Colour/Trim P02 / BK

Account No	Terms	Date/Time Printed	CSE	Operator	WIP No	Invoice/Credit Note No
CTP00040	Cash	26/06/2020/ 10:36	TLE	260 / AiTing	51045	41455540

Description of Goods / Services	Qty	Unit Price	Disc%	Amount
E PNT88000 REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, TAILGATE, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME				1100.00
E PNT98000 RESPRAY ON REAR BUMPER, TAILGATE, REAR END PANEL, AND ALL OTHER AFFECTED AREAS TO THE SAME				1260.00
E PNT88000 REMOVE & REINSTALL TAILGATE COMPONENTS TO FACILITATE REPAIR				275.00
E PNT88000 REMOVE & REINSTALL REAR FLOOR BOARD, TRIMS & CARPET TO FACILITATE REPAIR				275.00
A 54900099 CHECK WIRING & ELECTRICAL SYSTEM				50.00
A 10028901 CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE				200.00
E PNT88000 REMOVE & REINSTALL REAR WINDSCREEN GLASS TO FACILITATE REPAIR				240.00
M SUNDRY SUPPLY REAR WINDSCREEN GLASS SEALANT				80.00
E PNT88000 REMOVE & REINSTALL REVERSE SENSOR TO FACILITATE REPAIR				80.00
M SUNDRY SUPPLY C&C BADGE				40.00
M SUNDRY SUNDRIES				30.00
X FACE,RR BUMPER	1.00	1063.00	00.00	1063.00
X BRKT,R/BMPR FACE SIDE,LH	1.00	12.00	00.00	12.00
X BRKT,R/BMPR FACE SIDE,RH	1.00	12.00	00.00	12.00
X CLIP,ENG ROOM COVER	8.00	2.00	00.00	16.00
X EXTENSION,RR BUMPER	1.00	516.00	00.00	516.00
X REFLECTOR,TAIL LAMP,RH	1.00	171.00	00.00	171.00
X PANEL ASSY,TAILGATE	1.00	1130.00	00.00	1130.00

Payment should be made strictly by cash, NETS or credit cards. Thank you.

Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



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CTP00040	Cash	26/06/2020/ 10:36	TLE	260 / AiTing	51045	41455540	
Description of Goods / Services				Qty	Unit Price	Disc%	Amount
X	DAM, TAILGATE, UPR			1.00	13.00	00.00	13.00
X	FASTENER, WINDSHIELD			4.00	6.00	00.00	24.00
X	DAM, TAILGATE SIDE			2.00	27.00	00.00	54.00
X	STOPPER, WINDSHIELD GLASS			2.00	3.00	00.00	6.00
X	DAM, TAILGATE, LWR			1.00	41.00	00.00	41.00
X	MARK, OUTLANDER			1.00	95.00	00.00	95.00
X	DECAL, MIVEC			1.00	36.00	00.00	36.00
Z	TEXT						
	TP CLAIM INDIA SHA3700T						
	DOA : 13.02.20						
	SURVEYOR STEVE LKK 05.03.20						
	REPAIR 06 DAYS						

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CHAN'S & SONS ENTERPRISE

363 Sembawang Road
Singapore 758379
Tel 67532536 Fax:67567565
GST Reg No: 51-936900-M

chan's
www.chans.com.sg

TAX INVOICE**LEE CHONG HENG**

INVOICE : AR2003-0213
DATE : 16/03/2020
TERMS : C.O.D
STAFF ID : ELAINE
AGREEMENT NO. : HA202003-0030

ATTN : ACCOUNTS PAYABLE

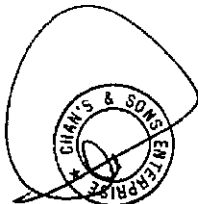
DESCRIPTION	AMOUNT (SGD)
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Vehicle Reg No : SMD8149C 1,440.00
Make / Model : SUBARU XV 2.0 AUTO
Rental Dates : Rental Billing From 04/03/2020 To 12/03/2020 (incl)
Period : 9 days
Rental Rate : S\$ 171.20 Per Day (Including GST)
Reference No : SKQ9443B

AMOUNT : S\$
ONE THOUSAND FIVE HUNDRED FORTY DOLLARS
AND CENT EIGHTY ONLY

NON-TAXABLE VALUE : 0.00
TAXABLE VALUE : 1,440.00
GST 7% : 100.80

TOTAL S\$: 1,540.80

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**

For Official Use Only

Payment Date :	F / Amt
CS / CC / CH :	
CS / CC / CH :	



RENTAL AGREEMENT

202003-0030

Hirer's Name LEE CHONG HENRY		Date of Birth 19 Feb 1964	Passport/ Nric No. [REDACTED] 1146	Nationality
Address 201 #16-168 BT Borneo		Occupation	Driving Licence No.	Date of Expiry
BT 21	Postal Code 650201	Contact No.	Mobile Phone No. 9455341	
Joint Hirer's / Guarantor's Name		Date of Birth	Passport/ Nric No.	Nationality
Address		Occupation	Driving Licence No.	Date of Expiry
Postal Code		Contact No.	Mobile Phone No.	

CHECK OUT

Date 4.3.21	Time 9.10am	Mileage 14 KM	E 1/4 1/2 3/4 F
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CHECK IN

Date 12.3.20	Time 5pm	Mileage 147 KM	Remarks 1st car
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IMPORTANT NOTES:-

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

	UNIT		RATE (\$)	TOTAL (\$)
RATE	9	@	160	1440.00
DISCOUNT				
GST @ 7%				100.80
TOTAL				1540.80
EXTENSION				
<i>down 1/2</i>				
8EQ 94433				
DEPOSIT (refundable) S\$				
CHANGED OVER FROM VEH. DATE				

We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.
 We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's/ Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

MODEL

FROM

RETURN

*Estimate Date. For actual return see CHECK IN



Exceptional Journeys

To:
Cycle & Carriage Automotive Pte Limited
209 Pandan Gardens,
Singapore 609339

Attention: [Motor Claims Department]

Date:

LETTER OF AUTHORIZATION TO ACT

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SKQ9443B (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 13.02.2020 (*date and time of accident*) on/along JUNCTION OF CLEMENTI AVE 6 & COMMONWEALTH AVE WEST (*location*) between the Vehicle and SHA3700T (*3rd party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
 - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
 - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
 - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

A handwritten signature in black ink, appearing to be "Lee Chong Heng", written above a horizontal line.

Name: LEE CHONG HENG SXXXX114B
NRIC / Passport No. / Company Registration No.: