

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 3 March 2020 3:15 PM
To: Edwin Abcede Caina; Mei Kwan (LKKAUTO); assignments
Cc: Andre Chow En De; Coco Lu Ting; Don Bong Kiong Hua; Admin A
Subject: RE: SKQ9443B / SHA3700T TP CLAIM DOA:13.02.2020 *** LKK REF: CC4/FCI20003346/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (**LKK**) to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 3 March 2020 3:15 PM
To: 'Edwin Abcede Caina' <edwin.caina@cyclecarriage.com.sg>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Admin A <admin-a@lkkauto.com>
Subject: RE: SKQ9443B / SHA3700T TP CLAIM DOA:13.02.2020 *** LKK REF: CC4/FCI20003346/ea3

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Edwin,

Thank you for your email below.

In future kindly email to our assignment team : assignments@lkkauto.com to arrange for survey.

Hi Assignment,

Kindly assist.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Tuesday, 3 March 2020 10:14 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKQ9443B / SHA3700T TP CLAIM DOA:13.02.2020 *** LKK REF: CC4/FCI20003346/ea3

Officer in Charge,

Please help us to arrange surveyor vehicle will be in tomorrow 04 March @ 10am

Vehicle will be grounded.

Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, February 28, 2020 4:38 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKQ9443B / SHA3700T TP CLAIM DOA:13.02.2020 *** LKK REF: CC4/FCI20003346/ea3

This email was sent from outside of your organisation

Dear Sir / Madam,

We refer to the above matter.

Please note that for liability, claim negotiation and settlement, please contact Asher at 6841 6051.

Our respective case handler will look into the matter and get back to you in due course.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Sent: Thursday, February 27, 2020 4:19 PM

To: Motor_Claims <Motor_Claims@msfirstcapital.com.sg>

Cc: Andre Chow En De <andre.chow@cyclecarriage.com.sg>; Coco Lu Ting <coco.lu@cyclecarriage.com.sg>; Don Bong Kiong Hua <kionghua.bong@cyclecarriage.com.sg>

Subject: SKQ9443B / SHA3700T TP CLAIM DOA:13.02.2020

Officer in Charge,

May we check for the liability of accident?

Vehicle not in , Thank you

Best Regards,

Edwin Caina
Advisor- Customer Service



Exceptional Journeys

Cycle & Carriage Singapore • 209 Pandan Gardens, Singapore 609339
T: +65 6568 4501 • F: +65 6565 1240 • H: +65 91819978 •



A member of the Jardine Cycle & Carriage Group

From: PGLJ06@cyclecarriage.com.sg <PGLJ06@cyclecarriage.com.sg>

Sent: Friday, February 14, 2020 1:06 PM

To: Edwin Abcede Caina <edwin.caina@cyclecarriage.com.sg>

Subject:

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