

ASS. REC. BY:

REF: PS/SMO20003323/Egd3

Special Instruction:

Assigner: Steve

## ASSIGNMENT (Office)

From (Person): Ye Yong Kang Melvin of SMO

Date/Time: 28/02/2020 @ 12:20pm

Estimated Cost: Bill to:

OD ~~TP~~ WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SKV 722D

Insured: PC 4843C

at Workshop m/s: MORA Automotive

Tel: 6272 3892

of Blk 1008 Bukit Merah lane 3

Policy No:

Claim No: CMTD 2000897 / APL

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A. 26/02/2020

CA / REV / REP. / REV 24 HRS "up"

H.O.D. Endorsement:

Date/Time: 12:34pm @ 28/2/2020

Person Contacted:

Nitha

Vehicle: IN/OUT

Date/Time	Action/Instruction	Estimate
	SKV 722D - CC3/A14/6013310/H126392	DOA: 16/7/2016
	PC4843C - X	
11/3/20 @ 2:27pm	Revised to Groh Pan Loon by email.	

ASS. REC. BY:

Steve

REF:

8MO

## ASSIGNMENT

From:

Date:

10/3/2020

Estimated Cost:

Veh No:

SKV 7220

Yr Regn:

17/8/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

Truck / Trailer or

To Inspect Vehicle No:

SKV 7220

Make:

Toyota Camry

C.C.

2494

at Workshop m/s

Mova Automotive

Colour

Silk

A/C:

Insured / Std / NI / NA

of Blk 1008 Bkt meruh lane 3 #01-04

Sp. Reading

10/203

T/Radio:

Insured / Std / NI / NA

Insured:

Eng/No:

Policy No.

C/No:

MR 053AK500409397

Claims No.

Gen. Cond: Good / Fair / Poor / Burnt

Sum Insured:

Excess:

Steering: Inorder / Jammed / Leaked / Burnt or

(Client's Record)

Brake: Inorder / Jammed / Leaked / Burnt or

Make of Veh:

After 1pm

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/55R17

R:

4

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

Front

Rear

IDAC Accident Rpt:

Consistent? : Yes or No

R/Bal.

5

mm

R/Bal.

5

mm

GIA / PR Seen:

Consistent? : Yes or No

L/Bal.

5

mm

L/Bal.

5

mm

Est. Repairs:

4

days

Res.:

Yes or No

D.O.A.

26/2/20

D.O.I.

10/3/20

Lum Sum:

%

3 Val.:

Yes or No

Survey held at

Mova, for long Road

CA / REV / REP. / 24 HRS

1up

Vehicle: IN / OUT

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

Rear RH

Date:

Person Contacted:

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

MR-70K

27/3/20

Finalt \$1900.4 dys (Ah wei) Used \$1067.96, 36%.

RECEIVED 31 MAR 2020

Date/Time, File Pass to?

☐

Preli. Report

1) 3/3 hrms

☐

Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

2

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

250

Add Fee:

☐

Site Insp (\$

☐

Interview (\$

☐

Tech. Invs (\$

☐

Weekend (\$

Report Format:

TP

Lump Sum / I.B. (\$

1900



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: CMTD2000897/GPL

Date: 11<sup>th</sup> March 2020

Our Ref: CS/SMO20003323/Eqd3

Without Prejudice

The Motor Claims Department  
Sompo Insurance

Attn: Grace

Dear Sirs/Mdm

**PRELIMINARY ADVICE OF VEHICLE NO. SKV 722D**

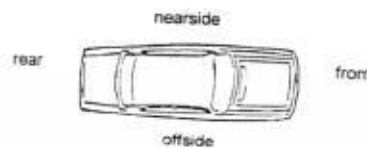
We thank you for the instruction on 28/02/2020.

Please be informed that we had conducted the inspection of the abovementioned vehicle on 10/03/2020 at the premises of M/s MOVA AUTOMOTIVE and have the following to report:-

Workshop Estimate Amount	: S\$ <u>2,967.96</u>
Revised Estimate Amount	: S\$ <u>2,101.86</u>
"Check" Items Amount	: S\$ <u>372.60</u>
Market Value	: S\$ <u>-</u>
LTA Reimbursement Value	: S\$ <u>-</u>
Nett Value	: S\$ <u>-</u>

Description of Damage:

The vehicle sustained damages at the rear o/s portion.



Comments/ Present Status:

Damages consistent.

Days of repair: 4 days.

We have not authorized repair.

Yours faithfully

Steve  
Automobile Assessor

## Nivitha (LKK Auto)

---

**From:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>  
**Sent:** Friday, 28 February 2020 12:20 PM  
**To:** Nitha; assignments; sur@lkkauto.com  
**Cc:** Henry, Irene James; Gnoh, Pau Loong  
**Subject:** FW: CMTD2000897/GPL RE: TP CLAIMS - SKV722D AGAINST PC4843C DOA 26/02/20  
**Attachments:** WinZip Compressed Attachments.zip

Without Prejudice

Dear Nitha,

We will appoint LKK Auto to conduct the survey on a without Prejudice Basis.

Dear LKK Auto,

Please make the arrangement to survey for SKV722D on a without Prejudice Basis and revert with your preliminary report upon completion of survey to my colleague, Pau Loong.

Best Regards  
Melvin Ye  
Claims Division  
D: 6322 4667 | T: 6461 6555



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---

**From:** Nitha <nitha@mova.com.sg>  
**Sent:** Friday, 28 February, 2020 11:43 AM

To: Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Cc: tanyw@mova.com.sg; 'AVRIL HO' <avril@mova.com.sg>; Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>;

Henry, Irene James <irene.henry@sompo.com.sg>

Subject: RE: CMTD2000897/GPL RE: TP CLAIMS - SKV722D AGAINST PC4843C DOA 26/02/20

Dear Melvin ,

Kindly assign LKK.

Thank you,

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



---

**From:** Ye, Yong Kang Melvin [mailto:melvin.ye@sompo.com.sg]

**Sent:** Friday, 28 February 2020 11:17 AM

**To:** Nitha

**Cc:** tanyw@mova.com.sg; 'AVRIL HO'; Gnoh, Pau Loong; Henry, Irene James

**Subject:** Ref: CMTD2000897/GPL RE: TP CLAIMS - SKV722D AGAINST PC4843C DOA 26/02/20

Our Reference: CMTD2000897/GPL

Your Reference: SKV722D

**Without Prejudice**

Date: 28.02.2020

**Attention:**

**MOVA AUTOMOTIVE PTE LTD**

Dear Nitha,

**ACCIDENT INVOLVING SKV722D & PC4843C ON 26.02.2020**

We refer to your Notice of Accident dated 27/02/2020.

Please be informed that Mr Gnoh Pau Loong is the handler of this case.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert.

**Pre-Repair Survey**

	Motor Surveyor	Surveyor	Selection (Indicate as tick)
--	----------------	----------	------------------------------

1	Raleigh Services	Andrew Ow Yong	
		Vincent Ng	
2	LKK Auto Consultants	Kenneth Kong (North area)	
		Marcus Chua (East area)	
		Mohd Rasul (West area)	
		Mohd Taufikh (West area)	
3	Priority Services	Jimmy Lee	
		Lawrence Ng	
		Jeffery Ong	

Please let us know within **two (2) working days** whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select up to two of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Best Regards

Melvin Ye

Claims Division

D: 6322 4667 | T: 6461 6555



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From: Nitha <[nitha@nova.com.sg](mailto:nitha@nova.com.sg)>

Sent: Friday, 28 February, 2020 11:14 AM

To: Claims - Motor Survey <MotorSurvey@sompo.com.sg>  
Cc: tanyw@moval.com.sg; 'AVRIL HO' <avril@moval.com.sg>  
Subject: TP CLAIMS - SKV722D AGAINST PC4843C DOA 26/02/20

Dear All,

Kindly advise officer in charge and assign surveyor for the above mention case,

Thank you

Best Regards,

*Nitha*

Claims Officer

Mova Automotive Pte Ltd

Tel: 6272 3892 Fax: 6270 8314



## Shiau Chan (LKKAUTO)

---

**From:** Shiau Chan (LKKAUTO)  
**Sent:** Wednesday, 11 March 2020 2:27 PM  
**To:** Gnoh, Pau Loong  
**Cc:** Ye, Yong Kang Melvin; assignments; SUR  
**Subject:** RE: Direct Settle ; RE: CMTD2000897/GPL RE: TP CLAIMS - SKV722D AGAINST PC4843C DOA 26/02/20  
**Attachments:** CSSMO20003323Eqd3.pdf

Dear Mr Gnoh,

Enclosed herewith preliminary advice of SKV 722D.

Best Regards,

**Shiau Chan (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [siewsc@lkkauto.com](mailto:siewsc@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Gnoh, Pau Loong <PauLoong.Gnoh@sompo.com.sg>  
**Sent:** Friday, 28 February 2020 2:38 PM  
**To:** 'AVRIL HO' <avril@nova.com.sg>  
**Cc:** Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Subject:** Direct Settle ; RE: CMTD2000897/GPL RE: TP CLAIMS - SKV722D AGAINST PC4843C DOA 26/02/20

Dear Avril,

With reference above, we would like to Direct Settle and please arrange / liaise with agreed SJE, M/s LKK AUTO for survey / finalization.

By copy to M/s LKK AUTO,

Please assist above, thank you.

Best Regards

**Gnoh Pau Loong**

Claims Division

D: 6329 5217 | T: 6461 6555



**Sompo Insurance Singapore Pte. Ltd.**

50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type:	Company
Owner ID:	167N

### Vehicle Details

Vehicle No.:	SKV722D
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Mar 2020
Vehicle Make:	TOYOTA
Vehicle Model:	CAMRY 2.5 AUTO
Primary Colour:	Silver
Manufacturing Year:	2015
Engine No.:	2ARU229389
Chassis No.:	MR053AK5004009397
Maximum Power Output:	133.0 kW (178 bhp)
Open Market Value:	\$29,170.00
Original Registration Date:	17 Aug 2015
First Registration Date:	17 Aug 2015
Transfer Count:	0
Actual ARF Paid:	\$32,838.00

### Intended PARF Rebate Details

PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	16 Aug 2025
PARF Rebate Amount:	\$24,628.00

### Intended COE Rebate Details

COE Expiry Date:	16 Aug 2025
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$65,501.00
COE Rebate Amount:	\$35,585.00
<b>Total Rebate Amount:</b>	<b>\$60,213.00</b>

The information contained herein is correct as at 10 Mar 2020

OK

**Main Office:**  
Mova Building  
No. 22, Jalan Kilang,  
Singapore 159419  
Tel: (65) 6476 3333  
Fax: (65) 6271 5891  
www.mova.com.sg

**Workshop Dept:**  
Block 100B,  
Bukit Merah Lane 3,  
#01-04/06/08/94  
Singapore 159722  
Tel: (65) 6272 3892  
Fax: (65) 6270 8314  
Co. Reg. 198904033G  
GST Reg. M2-0088864-2

# Estimate

28/02/2020

**SOMPO INSURANCE SINGAPORE PTE LTD**  
**50 RAFFLES PLACE**  
**#05-01/06 SINGAPORE LAND TOWER**  
**SINGAPORE 048623.**

Attention :- XA018

Page # :- 1  
Veh # :- SKV722D  
Veh Model :- TOYOTA CAMRY  
Estimate# :- CK420453  
Claim # :-  
ACC. Date :- 26/02/20  
Terms :- C.O.D Days  
Remarks :-

No.	Description	Qty	U.Price	Amounts S\$
<b>LIST ITEMS :</b>				
1.	REAR BOOT - REPAIR <i>x R</i>	1	PC	
2.	REAR BOOT LOGO (CAMRY) <i>- M</i>	1	PC	68.60 68.60 ✓
3.	REAR BOOT LOGO (2.5) <i>- M</i>	1	PC	55.70 55.70 ✓
4.	REAR BUMPER <i>- M</i>	1	PC	736.71 691.76 ✓
5.	BUMPER CLIPS <i>- M</i>	1	PC	4.80 30 ✓
6.	REAR BUMPER BRACKET RH <i>- BR</i>	10	PC	124.80 124.80 ✓
7.	REAR END PANEL - REPAIR <i>x R</i>	1	PC	
8.	END PANEL TOP GARNISH - CHECK <i>x R</i>	1	PC	
9.	REAR REINFORCEMENT <i>? - M</i>	1	PC	496.80 395 ✓
	LIST TOTAL S\$			1,530.61
	25% DISCOUNT S\$			-382.65
				1,147.96
<b>SPECIAL NET ITEMS :</b>				
1.	REAR PARKING SENSOR <i>- M</i>	1	PC 250.00	250.00
	SPECIAL NET TOTAL S\$			250.00
<b>LABOUR :</b>				
	TO REPAIR REAR END PANEL, REAR BOOT, TO REMOVE & REPLACE ALL ACCIDENT DAMAGED AREAS TO STRAIGHTEN ON ACCIDENT DAMAGED PARTS			
	TO SPRAY PAINT ON ACCIDENT DAMAGED AREAS (PEARL WHITE)			
	TO REMOVE REAR SIDE TRIM BOARD L+R, SPARE TYRE & OTHER ATTACHMENT PARTS			
	TO RUST PROOF ON ACCIDENT DAMAGED PARTS			
	TO REMOVE & REFIX REAR PARKING SENSOR			
	TO INSPECT REAR TAILLAMP WATER LEAKAGE TEST			
	LABOUR TOTAL S\$			1,570.00

1365.86  
- 252  
1024.39

P- 1024.39

M- 290

L- 1140

2364.39

L/S- 1891.51

= 1900

500 600.00

500 700.00

50 150.00

30 40.00

30 40.00

30 40.00

1140

# Estimate

28/02/2020

**SOMPO INSURANCE SINGAPORE PTE LTD**  
**50 RAFFLES PLACE**  
**#05-01/06 SINGAPORE LAND TOWER**  
**SINGAPORE 048623.**

Attention :- **XA018**

Page # :- 1 137710  
 Veh # :- SKV722D  
 Veh Model :- TOYOTA CAMRY  
 Estimate# :- CK420453  
 Claim # :-  
 ACC. Date :- 26/02/20  
 Terms :- C.O.D Days  
 Remarks :-

**Main Office:**  
 Mova Building  
 No. 22, Jalan Kilang,  
 Singapore 159419  
 Tel : **(65) 6476 3333**  
 Fax : (65) 6271 5891  
 www.mova.com.sg

**Workshop Dept:**  
 Block 1008,  
 Bukit Merah Lane 3,  
 #01-04/06/08/94  
 Singapore 159722  
 Tel : **(65) 6272 3892**  
 Fax : (65) 6270 8314  
 Co. Reg. 198904033G  
 GST Reg. M2-0088864-2

No.	Description	Qty	U.Price	Amounts S\$
-----	-------------	-----	---------	-------------

E. & O.E

NON-TAX AMOUNT S	
AMOUNT S\$	2,967.96
GST @ 7 %	207.76
AMOUNT DUE S\$	3,175.72

Customer's Signature/Co. Stamp **MOVA AUTOMOTIVE PTE LTD**

LKK Auto Consultants hence notify  
 the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and  
 is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



# LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile

SOMPO INSURANCE SINGAPORE PL

Ref : CS/SMO20003323/Eqd3n2

50 RAFFLES PLACE

#05-01/06

SINGAPORE LAND TOWERS SINGAPORE 048623

Date : 01-04-2020



Code : SMO

## 1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	PC 4843C	Veh. Inspected	SKV 722D
Policy No.		Coverage (\$)	0.00
Claim No.	CMTD2000897/GPL	Excess (\$)	0.00
Assign From	YE YONG KANG MELVIN	Assign Date	28/02/2020

## 2. Vehicle Particulars & Condition

Make & Model	TOYOTA CAMRY	c.c	2494
Engine No.	HIDDEN	Year of Reg.	2015
Chassis No.	MR053AK5004009397	Colour	SILVER
Odometer	101203	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

## 3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	215/55 R17	YOKOHAMA	5 mm
L/H Front Tyre	215/55 R17	YOKOHAMA	5 mm
R/H Rear Tyre	215/55 R17	YOKOHAMA	5 mm
L/H Rear Tyre	215/55 R17	YOKOHAMA	5 mm

## 4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE REAR O/S PORTION. DAMAGES SEE DETAILS.
--

## 5. General Information

Accident Date	26/02/2020	Inspection Date	10/03/2020
Survey held at	MOVA AUTOMOTIVE PTE LTD BLK 1008 BUKIT MERAH LANE 3 #01-04/06/08 SINGAPORE 159722		

## 5a. Remarks

A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS. B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
---

## 5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	4 Working Days
-------------------------------------	----------------



## LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 2

### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SKV 722D

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
<b>REPLACEMENT OF PARTS</b>				
1	REAR BOOT (NPA)	TO REPAIR SEE LABOUR	-	-
1	REAR BOOT LOGO (CAMRY)	NECESSARY	68.60	68.60
1	REAR BOOT LOGO (2.5)	NECESSARY	55.70	55.70
1	REAR BUMPER	DENTED	736.71	691.76
10	BUMPER CLIPS @\$4.80	NECESSARY	48.00	30.00
1	REAR BUMPER BRACKET RH	BROKEN	124.80	124.80
1	REAR END PANEL (NPA)	TO REPAIR SEE LABOUR	-	-
1	END PANEL TOP GARNISH (NPA)	NOT NECESSARY	-	-
1	REAR REINFORCEMENT	DENTED	496.80	395.00
	LESS 25% DISCOUNT		-382.65	-341.47
			1,147.96	1,024.39
<b>SPECIAL NETT ITEMS</b>				
1	REAR PARKING SENSOR (SN)	SHORTED	250.00	200.00
			250.00	200.00
<b>LABOUR</b>				
	TO REPAIR REAR END PANEL.REAR BOOT,TO REMOVE & REPLACE ALL ACCIDENT DAMAGED AREAS.TO STRAIGHTEN ON ACCIDENT DAMAGED PARTS.INCLUSIVE OF THE REPAIR OF REAR BOOT AND REAR END PANEL.		600.00	500.00
	TO SPRAY PAINT ON ACCIDENT DAMAGED AREAS (PEARL WHITE).		700.00	500.00
	TO REMOVE REAR SIDE TRIM BOARD L+R,SPARE TYRE & OTHER ATTACHMENT PARTS.		150.00	50.00
	TO RUST PROOF ON ACCIDENT DAMAGED PARTS.		40.00	30.00
	TO REMOVE & REFIX REAR PARKING SENSOR.		40.00	30.00
	TO INSPECT REAR TAILLAMP WATER LEAKAGE TEST.		40.00	30.00
			1,570.00	1,140.00
<b>GRAND TOTAL</b>			<b>2,967.96</b>	<b>2,364.39</b>



RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			1,900.00
---	--	--	----------

Report Ref No. CS/SMO20003323/Eqd3n2

CHEN TSUE YEE

Automotive Assessor

ADRIAN LING WAI PING

B.Eng,AMSOE,AMIRTE,AMSAE-A,M.MATAI

Licensed Appraiser

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