

22/03/2002

REF: CS/CT 20003307/R19f3

Special Instruction:

ASS. REC. BY:

Surveyor: Rosul

ASSIGNMENT (Office)

From (Person): Irmu Tay Hui Ping of CT1 Date/Time: 28.2.2020 9.46a.m

Estimated Cost: Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SFZ 2796R

Insured: GBG 6104J

at Workshop m/s Premium

Tel: 67689911 / 63882623 / 67689828

of 24 Rendi Sector

Policy No: bmcvsN30692619000

Claim No: SNM200201013102

Sum Insured:

Excess:

Make of Veh:

D.O.A. 22.2.2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 28.2.2020 10.00a.m

Person Contacted:

Raymond

Vehicle: IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	SFZ 2796R - X
	GBG 6104J - X



ASS. REC. BY:

REF:

CTI

8673

EXP. DATE: 2024/AUG

## ASSIGNMENT

From:

Date:

27/2/2020

Estimated Cost:

OD (TP) WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SFZ 2796R

at Workshop m/s

Premium

of

24 Benoi Seefor

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

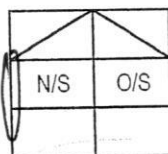
(Client's Record)

Make of Veh:

10am-12pm

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value:

61K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

4

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

1up)

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SFZ 2796R

Yr Regn:

2014 / AUG

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

B.M.W 316 1.6 AT

c.c

1598

Colour

Brown

A/C:

Insured / Std / NI / NA

Sp. Reading

52028

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

WBA3A 16080N53 7663

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

205/60R16

R:

2

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

6

mm

R/Bal.

6

mm

L/Bal.

6

mm

L/Bal.

6

mm

D.O.A.

22/02/2020

D.O.I.

27/02/2020

Survey held at

PREMIUM

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

17/09/20@9am Rasul finalised with Carrine final fig \$6002, 4 days (Red \$6525, 52%)

Date/Time, File Pass to?



Preli. Report

1) 17/09 Typist



Final Report

Date/Time, File Return to?

2)

Days Of Repair:

4

Resurvey No. of Trip:

2

Add Fee:



Site Insp (\$



Interview (\$



Tech. Invs (\$



Weekend (\$

Survey Fee:

Transportation:

S + RS, SI

Photos

Others

TOTAL

Report Format:

MER-TP

Temp. Sum / I.B.I. (\$

6002



## ...CLAIM SUBFOLDER...(New Assignment)

### CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Feb 2020		28 Feb 2020 09:46 <a href="#">Assign</a>				<b>New Assignment</b> <a href="#">Cancel Case</a>

Main

Reference

Claim Details

Documents

[Show All](#)

### CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:			
Main Claimant:	TAN SONG GUAN(CHEN SONGYUAN), ID: S7135807J		
Vehicle Reg. No.:	SFZ2796R	Date of Loss:	22/02/2020 17:00 - :59
Claim Type:	TP / SNM20D201013C02	Policy/Cover Note No.:	DMCVSN30682619000
Vehicle Reg. No. (Insured):	GBG6104J	Policy No. (Claimant):	
		Excess:	S\$350.00
Repairer:	Premium Automobiles Pte Ltd (Benoi) 24 Benoi Sector, 629857 Pioneer - Tel: 67689911 / 63882323		
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Irene Tay Hui Ping - 638986192]		
Claimant's Insurer:	Liberty Insurance Pte Ltd (HQ) - Tel: (65) 6221 8611		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 10/03/2020]		

### ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

### ALL ASSOCIATED TASKS ☐

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									



## Nivitha (LKK Auto)

---

**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Friday, 28 February 2020 9:44 AM  
**To:** PAL Claim; 'assignments'  
**Cc:** Irene Tay  
**Subject:** Re: OUR REF: SNM20D201013/GBG6104J/IRENE - FW: ACCIDENT INVOLVING SFZ 2796 R AND YOUR INSURED GBG 2796 R DATED 22/2/2020

### WITHOUT PREJUDICE

Dear Raymond,

We refer to your email below.

We will be assigning M/s LKK Auto Consultants to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please refer to the email below & proceed to survey the third party vehicle.

Thank you.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** PAL Claim <claims@premiumauto.com.sg>  
**Sent:** Wednesday, February 26, 2020 7:05 PM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Claims <claims@premiumauto.com.sg>  
**Subject:** RE: OUR REF: SNM20D201013/GBG6104J/IRENE - FW: ACCIDENT INVOLVING SFZ 2796 R AND YOUR INSURED GBG 2796 R DATED 22/2/2020

Dear Kah Leong,

We would like to choose Adrian Ling to conduct the survey for this vehicle on 27/2/2020 10-12PM, Owner waiting.

Thank You.

Best Regards,



**Raymond Ting**  
Estimator

**Premium Automobiles Pte Ltd** (Reg No 199902271W)

24 Benoi Sector, Singapore 629857

p. +65 6474 3323 f. +65 6841 1183

e. [claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg) w. [www.audi.com.sg](http://www.audi.com.sg)

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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---

**From:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Sent:** Wednesday, 26 February 2020 3:59 PM

**To:** Claims <[claims@premiumauto.com.sg](mailto:claims@premiumauto.com.sg)>

**Cc:** Irene Tay <[irene.tay@sg.cntaiping.com](mailto:irene.tay@sg.cntaiping.com)>

**Subject:** Re: OUR REF: SNM20D201013/GBG6104J/IRENE - FW: ACCIDENT INVOLVING SFZ 2796 R AND YOUR INSURED GBG 2796 R DATED 22/2/2020

**Without Prejudice**

Dear Raymond,

We refer to your email below.

Please see attached and let us know if you agree with SJE.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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---

**From:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Sent:** Wednesday, February 26, 2020 3:37 PM

**To:** Irene Tay <irene.tay@sg.cntaiping.com>; Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Subject:** OUR REF: SNM20D201013/GBG6104J/IRENE - FW: ACCIDENT INVOLVING SFZ 2796 R AND YOUR INSURED GBG 2796 R DATED 22/2/2020

Dear Kah Leong,

Please assist to conduct PRS for SFZ2796R.

Kindly note that our insured vehicle number should be GBG6104J.

Note : officer in charge – Irene Tay 63896192.

**\*\*\* Kindly quote our reference number when replying.**

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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---

**From:** PAL Claim <claims@premiumauto.com.sg>

**Sent:** Wednesday, February 26, 2020 10:14 AM

**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>

**Cc:** Claims <claims@premiumauto.com.sg>

**Subject:** ACCIDENT INVOLVING SFZ 2796 R AND YOUR INSURED GBG 2796 R DATED 22/2/2020

Dear all,

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report and estimate for your reference, we will send you the estimate once it is ready.

Kindly arrange survey on 27/02/2020, 10-12PM

Please let us have a list of 10 surveyors.

Thank You.

Best Regards,

**Raymond Ting**  
Estimator



> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	807J
Vehicle Details	
Vehicle No.:	SFZ2796R
Vehicle to be Exported:	No
Intended Deregistration Date:	28 Feb 2020
Vehicle Make:	B.M.W.
Vehicle Model:	316i 1.6 AT D/AB 4DR ABS HID
Primary Colour:	Brown
Manufacturing Year:	2014
Engine No.:	A009J734N13B16A
Chassis No.:	WBA3A16080NS37603
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$31,234.00
Original Registration Date:	04 Aug 2014
First Registration Date:	04 Aug 2014
Transfer Count:	1
Actual ARF Paid:	\$25,728.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	03 Aug 2024
PARF Rebate Amount:	\$18,009.00
Intended COE Rebate Details	
COE Expiry Date:	03 Aug 2024
COE Category:	E - Open Category
COE Period(Years):	10
QP Paid:	\$65,002.00
COE Rebate Amount:	\$28,813.00
<b>Total Rebate Amount:</b>	<b>\$46,822.00</b>

The information contained herein is correct as at 28 Feb 2020

OK



## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report	24/02/2020 09:59
Date Of Accident	22/02/2020 17:10
Exact Location Of Accident	BANGKIT RD BLK 257 CARPARK
Country/State of Loss	SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number	SFZ2796R
<b>Insured/Policyholder</b>	
Name Of Registered Owner	TAN SONG GUAN(CHEN SONGYUAN)
NRIC No	SXXXX807J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-96216078
Alternative Phone No	OTHERS-96216078

### Vehicle Particulars

Manufacturer	BMW
Model	316I-1.6 AT D/AB 4DR ABS HID (A)
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USED
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE CAR

### Insurance Company

Name of Insurance Company	LIBERTY INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	
Cover Note Number	

### Driver

Name of Driver	TAN SONG GUAN(CHEN SONGYUAN)
NRIC No	SXXXX807J
Date Of Birth	09/10/1971
Occupation	INDOOR
Date Of Driving Pass	21/07/1992
Driving Experience	27 YEARS AND 7 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-96216078
Fax Number	
Contact Number	OTHERS-96216078
Email Address	NOEMAIL



Address	BLK 225 PENDING ROAD #09-173
Postcode	670225
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

#### General Information of the Accident

Type Of Accident	COLLIDED INTO PARKED VEHICLE
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

#### Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

I WAS DRIVING ALONG THE CORNER AND SUDDENLY WHEN I PASSED THROUGH THE CORNER, VEHICLE B DRIVE OUT FROM LOADING/UNLOADING SPACE THEN HIT INTO MY CAR

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GBG6104J
Vehicle Make/Model/Colour	NISSAN
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	



## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purposes of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud; regulators, law enforcement and government agencies as reasonably required for the purposes stated; or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Raymond Tng Sing Wei  
NRIC/FIN No: G 8863100





## Sketch Plan #2

### SKETCH PLAN



A = SF2279612

B = GBL61005

### DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving along the corner and suddenly when I passed through the corner, vehicle B drive out from loading/unloading space then hit into my car.

### DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature  
Date & Time:

Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

Reporting Centre Personnel's Signature  
Name: Raymond Ting Hing Wei  
NRIC/PIN No: 62887402





# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

## Telefax

Estimate : Accident Repairs  
Workshop : Ubi Road 1  
Contact No : 6366 2323  
Fax No : 6841 1183  
Reference : PA/TP/0202/2020/RT  
Date : 30-Jan-20

Vehicle not IN workshop. Kindly arrange for survey.

Your insured vehicle no : **GBG 6104 J**

## China Taiping Insurance (SG) Pte Ltd

105 Cecil Street

#19-00 The Octagon

Singapore 069534

Attn: Motor Claims Dept

Tel: 6221 6111 - Fax: 6221 2101

Owner's Name : Mr. Tan Song Guan  
Address : Blk 225 Pending Road  
#09-173  
Singapore 670225  
Telephone : (HP)+65 96216078  
Type of Claim : Third Party Claims  
Policy No. : SD20V01461/VPE/R00  
Vehicle No : **SFZ 2796 R**  
Model Code : BMW 316I 1.6 AT D/AB 4DR ABS HID  
Model / Year : Aug-14  
Engine No : A009J734N13B16A  
Chassis No : WBA3A16080NS37603  
Mileage : -  
Excess Cost : -  
Estimated By : Johnny Boo / Allan Wu  
Accident Date : 22-Feb-20  
Place of Accident : Bangkit Rd Blk 257 Carpark



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Estimated Labour Charges for Accident Vehicle. SFZ 2796 R

S/N	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove and transfer lhs rear door's multi-lock system and power window devices. Inspect for damages.	S/N \$ 280.00 /	
2	To dismantle lhs rear door and lhs sill panel trim. To renew lhs rear door. Re-organise rear crash management components. Reinstall all parts removed.	\$ <del>2,100.00</del> 500	
3	To respray lhs rear door, lhs front door, door handles and lhs sill panel trim.	\$ <del>3,000.00</del> 1500	
4	To carry out diagnostic check.	S/N \$ 192.00 /	
<b>TOTAL LABOUR CHARGES</b>		<b>: <u>\$ 5,572.00</u></b>	



# Premium Automobiles

55 Ubi Road 1, Singapore 408699  
Tel : 6366 2323 Fax : 6841 1183

Telefax

## Material List for Accident Vehicle Regn No. SFZ 2796 R

S/N	Parts Description	Damage Parts & Prices		Remarks
		S/	Nett	
1	REAR DOOR LH 54/	1	\$ 2,125.00	
2	REAR DOOR WIRING SET LH ?	1	\$ 275.00	
3	REAR DOOR INNER TRIM LH ?	1	\$ 3,000.00	
4	REAR DOOR STRIP OUTER LH ?	1	\$ 350.00	
5	REAR DOOR OUTER SEAL LH ?	1	\$ 150.00	
TOTAL SPARE PARTS		:	\$ 5,900.00	
TOTAL LABOUR CHARGES		:	\$ 5,572.00	
GRAND TOTAL		:	\$ 11,472.00	

All charges are not inclusive of GST.

Legend : Remarks (OK) = Approved, Remarks (X) = Not approved  
Spare parts are Special Nett.



# Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

## Telefax



Name : *RASUL - HP 90010068*  
Surveyed Date : *27/02/2020 @ 1100*  
Authorised Date :  
Excess Cost : *4 days*  
Liability :  
Remarks : *Ready before paint*

## Please Note

- : This estimate is based on visual inspection of the affected vehicle.  
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.  
For inspection of vehicle, please refer to Ms Norah Khai at  
Tel:6768 9828 for appointment.

Yours faithfully,  
Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer  
Signature:  
Date:

Johnny Boo  
Body Repair Manager

Allan Wu  
Claims Consultant