

## Jasper Chua (LKK Auto)

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**From:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Sent:** Monday, 28 September 2020 3:57 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Claims Dept of CTI; Admin A  
**Subject:** RE: OUR REF: SNM20D200349/SJT5064J/TKL - Accident Involving SJT5064J (OI : CTI - SNM20D200349/C02/TKL) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

### Without Prejudice

Dear Jasper,

We refer to your email below.

Please proceed to offer at \$6,396.49(all-in).

Please keep us posted on the status for us to act accordingly.

Thank you.

### **NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards

**Tan Kah Leong**  
Assistant Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6193 | F: (65) 6222 7175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/)

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Wednesday, September 16, 2020 11:58 AM  
**To:** Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** RE: OUR REF: SNM20D200349/SJT5064J/TKL - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver rear-ended TP.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **WEI LEE MOTOR WORKS** is as follows:

TP CLAIMED		REVISED -TO OFFER	Cash in lieu : \$4500
Cost of Repair(w/gst)	\$ 9,673.82	\$ 4,815.00	
Loss of Use (\$80.00 x 14 days)	\$ 1,120.00	\$ 1,120.00	
LTA Search Fee	\$ 7.45	\$ 7.45	
Medical receipt	\$ 454.04	\$ 454.04	
<b>Proposed Total</b>	<b>\$ 11,255.31</b>	<b>\$ 6,396.49</b>	

**Breakdown of days is as follows:**

Recommended days	14 Days
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For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]

**Sent:** Thursday, 12 March, 2020 10:41 AM

**To:** Vic (LKKAuto)

**Cc:** Admin A; Claims Dept of CTI; Alfred Toh

**Subject:** Re: OUR REF: SNM20D200349/SJT5064J /TKL - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

**Without Prejudice**

Dear Vic,

We refer to your email below.

There is no breach on the policy terms and conditions.

Please proceed with the direct settlement and keep us posted on the claim.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Sent:** Thursday, March 12, 2020 9:39 AM

**To:** Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Subject:** RE: OUR REF: SNM20D200349/SJT5064J /TKL - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

Dear Kah Leong,

We refer further to our below email.

Kindly advise if any issue with the policy as TP repairer is chasing for liability clearance and owner is claiming for the loss of use.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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**From:** Vic (LKKAUTO)  
**Sent:** Monday, 2 March, 2020 11:38 AM  
**To:** Tan Kah Leong  
**Cc:** Admin A; Vic (LKKAUTO); Claims Dept of CTI; Alfred Toh  
**Subject:** RE: OUR REF: SNM20D200349/SJT5064J /TKL - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

Dear Kah Leong,

We refer further to the below email.

It was initially reported that Insured vehicle accidentally collided to TP vehicle and Insured Driver was suspected to be "drink driving".

TP repairer now provided to us a copy of the PIR that shows Traffic Police will **not be taking** any further action against Insured for Drink Driving, however, action was taken for Careless Driving causing hurt (see attached PIR).

Kindly advise if no issue to the policy and if we can do Direct Settlement as TP repairer is chasing for liability clearance.

Thank you.

Best Regards,

**Vic Alpeh** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2096 | email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com) | fax: 6741-4108

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**From:** Tan Kah Leong [<mailto:KahLeong.Tan@sg.cntaiping.com>]  
**Sent:** Friday, 28 February, 2020 11:58 AM  
**To:** Mei Kwan (LKKAUTO); Vic (LKKAUTO)  
**Subject:** Re: OUR REF: SNM20D200349/SJT5064J /TKL - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

**Without Prejudice**

Dear Mei Kwan,

We refer to your email below.

Attached is our insured's GIA report for your necessary action.

Please keep us posted on the status of the claim.

Thank you.

Regards

**Tan Kah Leong**

Assistant Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Thursday, February 27, 2020 5:34 PM

**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Tan Kah Leong <[KahLeong.Tan@sg.cntaiping.com](mailto:KahLeong.Tan@sg.cntaiping.com)>; Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** OUR REF: SNM20D200349/SJT5064J /TKL - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

Dear Kah Leong,

Please revert LKK

Note : officer in charge – Kah Leong 63896193.

\*\*\* Kindly quote our reference number when replying.

Thank you

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Thursday, February 27, 2020 3:58 PM

**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Cc:** Vic (LKKAuto) <[vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** Direct Settlement - Accident Involving SJT5064J (OI : CTI - TBA) AND GW9031Y (TP : LKK REF - CC6/CTI20003288/Kha3) on 09/01/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle GW 9031Y at M/s Wei Lee Motor Works - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report + PIR

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

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