

22/03/2002

ASS. REC. BY:

REF: CS/MSG 20003279/Egf3⁵²

Special Instruction:

Survivor: SEVL

ASSIGNMENT (Office)

From (Person): Kathrine Wong of MSG Date/Time: 23.11.16.30p.m

Estimated Cost: _____ Bill to: _____

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SDF 86165 Insured: SLK 79835at Workshop m/s Volkswagen Tel: 63057176of 247 Alexandra RoadPolicy No: 29140602AT2 Claim No: 620303

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 4.2.2000
(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement: _____

Date/Time: 4.3.2020 2.00p.m Person Contacted: Chairman Vehicle IN/OUT

Date/Time	Action/Instruction (<input checked="" type="checkbox"/>) Estimate
04/03/2020 4.54pm	revised to Kathrine Wong via Merimer.

ASSIGNMENT

From: _____ Date: 26/2/2020

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: SDF 8616S

at Workshop m/s Volkswagen

of 247 Alexandra Road

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: 10:15am-10:30am (waiting)

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 6 days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS 1up

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SDF 8616S Yr Regn: 10/8/18

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Volkswagen Passat c.c. 1798

Colour: Red A/C: Insured / Std / NI / NA

Sp. Reading: 26394 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WVW2ZZ3CZJE931821

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 215/55R17

R: 11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Pirelli

Front	Rear
R/Bal. <u>6</u> mm	R/Bal. <u>6</u> mm
L/Bal. <u>6</u> mm	L/Bal. <u>6</u> mm
D.O.A. <u>21/2/20</u>	D.O.I. <u>26/2/20</u>

Survey held at Volkswagen, Alex Rd

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>MR-105K 17/3/20 Final Rpt \$11,706.67, 6 days (Pearlyn)</u>
	<u>Cred \$3350, 22/1/20</u>
	<u>* To cancel current Wbrg. Renewal.</u>
	<u>18/3/2020</u>
	<u>RECEIVED 19 MAR 2020</u>

Date/Time, File Pass to?

☐ : Preli. Report

☐ : Final Report

Days Of Repair: 6

Resurvey No. of Trip: 1

Survey Fee: 200

Transportation: _____

8 + RS. SI

Photos

Others

TOTAL

Date/Time, File Return to?

2)

Add Fee:

☐ : Site Insp (\$ _____)

☐ : Interview (\$ _____)

☐ : Tech. Invs (\$ _____)

☐ : Weekend (\$ _____)

Report Format: MR-9P

Lump Sum / I.B.R. (\$ _____)

11,706.67

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	21 Feb 2020		02 Mar 2020 16:30 Assign				New Assignment Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Gwee Teck Huat Herbert, ID: S1109966A, Tel: +6582223571, Email: herb@ie.sg		
Main Claimant:	CHOO CHEUK YEW @ CHOO CHOK YEW		
Vehicle Reg. No.:	SDF8616S	Date of Loss:	21/02/2020 11:00 - :59 [18 Months and 11 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 620303	Policy/Cover Note No.:	29140602AT2 (Comprehensive) Coverage: 20/01/2020 - 19/01/2021
Vehicle Reg. No. (Insured):	SLK7983S	Policy No. (Claimant):	
		Excess:	S\$500.00
Repairer:	Volkswagen Group Singapore Pte Ltd () 247 ALEXANDRA ROAD, 159934 Alexandra - Tel:		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Imm.Advice due 03/03/2020]		
Driver/Custodian (Insured):	Gwee Teck Huat Herbert (64 / Male) , NRIC: S1109966A, Tel: +6582223571 Email: herb@ie.sg		
Adj Asg. Remarks:	on WP. Vehicle surveyed by LKK on 26/02/2020. Liab: clear. Assign: IHS. Contact: Charmaine Kong @ 6305 7176 / 6305 7299.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Katherine Wong

Date: 04 Mar 2020

Preliminary Advice

Insured Vehicle No	: SLK7983S	Accident Date	: 21/02/2020
TP Vehicle No	: SDF8616S	Assignment Date	: 02/03/2020
Make	: VOLKSWAGEN PASSAT	Est. Duration of Repair	: 6.00
Date of Inspection	: 03/03/2020		
Inspection At	: VOLKSWAGEN GROUP SINGAPORE PTE LTD 247 ALEXANDRA ROAD SINGAPORE 159934		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	15,816.67
Revised Amount	:S\$	11,226.67
Check Items (Estimated)	:S\$	763.63
Total	:S\$	11,990.30
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

- () The vehicle is economical/not economical for repair.
- (x) The above survey was conducted on a 'without prejudice' basis.

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report 21/02/2020 16:23
Date Of Accident 21/02/2020 11:15
Exact Location Of Accident ALG HOLLAND RD FROM HOLLAND VILLAGE
Country/State of Loss SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number SDF8616S
Insured/Policyholder
Name Of Registered Owner CHOO CHEUK YEW @ CHOO CHOK YEW
NRIC No SXXXX128C
Email Address CYCHOO@ME.COM
Mobile Phone No (LOCAL) +65-97896100
Alternative Phone No OFFICE-97896100

Vehicle Particulars

Manufacturer VOLKSWAGEN
Model PASSAT
Exact Purpose for which vehicle was being used at time of accident PRIVATE
Are you claiming under your own insurance policy for repair to your vehicle? NO
If No, Please state action to be taken THIRD PARTY
Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company MSIG INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage COMPREHENSIVE
Fleet Policy NO
Policy Number A 29093521 AVW
Cover Note Number

Driver

Name of Driver CHOO CHEUK YEW @ CHOO CHOK YEW
NRIC No SXXXX128C
Date Of Birth 18/06/1937
Occupation INDOOR
Date Of Driving Pass 19/09/1984
Driving Experience 35 YEARS AND 5 MONTHS
Gender MALE
Mobile Number (LOCAL) +65-97896100
Fax Number
Contact Number OFFICE-97896100
Email Address CYCHOO@ME.COM

SKETCH PLAN

IMPORTANT NOTICE

1. Please report **correctly** the details of the accident to speed up the claims process.
2. This Form must be **completed by the Policyholder and/or the Authorised Driver**.
3. Information provided must be as **truthful and accurate as possible**. Any wilful misrepresentation or withholding of material facts may allow insurance companies to **repudiate policy liability**.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

21/2/20 3-54pm

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	128C
Vehicle Details	
Vehicle No.:	SDF86165
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Feb 2020
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	PASSAT B8 1.8 TFSI AT 3G24JZ
Primary Colour:	Red
Manufacturing Year:	2018
Engine No.:	CJS288156
Chassis No.:	WVWZZZ3CZJE231821
Maximum Power Output:	132.0 kW (177 bhp)
Open Market Value:	\$26,448.00
Original Registration Date:	10 Aug 2018
First Registration Date:	10 Aug 2018
Transfer Count:	0
Actual ARF Paid:	\$29,028.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	09 Aug 2028
PARF Rebate Amount:	\$21,771.00
Intended COE Rebate Details	
COE Expiry Date:	09 Aug 2028
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$33,900.00
COE Rebate Amount:	\$28,660.00
Total Rebate Amount:	\$50,431.00

The information contained herein is correct as at 26 Feb 2020

OK

10/8/2019 to 9/8/2020



MSIG Insurance (Singapore) Pte. Ltd.
 4 Shenton Way #21-01 SGX Centre 2 Singapore 068807.
 Tel: (65) 6827 7888 Fax: (65) 6827 7800
 Co. Reg. No. 200412212G GST Reg. No. 20-0412212G

Certificate of Insurance

ORIGINAL

ROAD TRANSPORT ACT 1987 (MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS) RULES, 1959 (FEDERATION OF MALAYSIA)
 THE MOTOR VEHICLES (THIRD-PARTY RISKS AND COMPENSATION) ACT (CAP. 189 OF THE REVISED EDITION)
 (REPUBLIC OF SINGAPORE)
 THE MOTOR VEHICLES (THIRD-PARTY RISK AND COMPENSATION) RULES, 1996 EDITION (REPUBLIC OF SINGAPORE)
 OR ANY AMENDMENT, ACT OR ACTS PASSED IN SUBSTITUTION THEREOF

Form M.X.I
 Individual Ownership

VW DRIVEEASY
 Comprehensive

Certificate No. A 29093521 AVW

Excess : SGD2,000
 Windscreen Excess : SGD100

1. Index Mark and Registration Number of Vehicle
 SDF8616S

2. Name of Policyholder
 Choo Cheuk Yew @Choo Chok Yew

3. Effective Date of the Commencement of Insurance for the purposes of the Act
 10/08/2019

4. Date of Expiry of Insurance
 09/08/2020

5. Persons or Classes of Persons entitled to drive*

Choo Cheuk Yew @Choo Chok Yew
 Choo Kin Yi
 Choo Mon Lun

Any other person provided he is driving on the Policyholder's order or with the Policyholder's permission.

* Provided that the person driving is permitted in accordance with the licensing or other laws or laws or regulations to drive the Motor Vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

6. Limitations as to use*

Use only for social domestic and pleasure purposes and for the Policyholder's business.
 The Policy does not cover use for hire or reward racing pace-making reliability trial speed-testing the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Section 95 of the Road Transport Act, 1987 (Malaysia), are not to be included under these headings.

PLEASE NOTE ALL CLAIMS RELATED REPAIR MUST BE CARRIED OUT AT VOLKSWAGEN CENTRE SINGAPORE.

This Certificate is not transferable to a new owner of the vehicle. If for any reason the Policy is terminated during its currency, the Certificate must be returned to the Insurer within 7 days of the termination or if the Certificate has been lost or destroyed, a Statutory Declaration to that effect must be made. Failure to comply with this obligation is an offence under the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189).

I/WE HEREBY CERTIFY that the Policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia) or any Amendment, Act or Acts passed in substitution thereof.



Counter-Signatory:

Winner Consultancy Pte. Ltd.

MSIG Insurance (Singapore) Pte. Ltd.
 Approved Insurers

Amy Lee
 Senior Vice President, Agencies

This certificate is not valid unless it is signed for & on behalf of the Company and Counter-Signed by a duly authorised representative of the Counter-Signatory.

XWCPLANCH2019071211544333

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Quotation

Non binding - Preview

Page 1/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
CHOO
CHEUK YEW
86 MING TECK PARK
Singapore 277453

Document no.
Document date 22-02-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000549/ 1
Job order date 22-02-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SDF8616S	3G24JZ	10-08-2018	WVWZZZ3CZJE231821	Passat Comforline 1.8 TSI 132kW DSG	3

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G5807417 GRU	Cover Primed	1	pcs.	1,517.27	#1	1,517.27	1,623.48
3G0807521B GRU	Spoiler Primed	1	pcs.	246.17	#1	246.17	263.40
3G0807305S	Bumper	1	pcs.	506.55	#1	506.55	542.01
	(bumper reinforcement)						
3G5807863	Attachment Strip	1	pcs.	57.47	#1	57.47	61.49
	(rear center strip)						
3G5807375	Guide Piece	1	pcs.	36.59	#1	36.59	39.15
	(bumper bracket LHS)						
3G5807376	Guide Piece	1	pcs.	36.59	#1	36.59	39.15
	(Bumper bracket RHS)						
3G0853841 2ZZ	Decorative Moulding Brigh	1	pcs.	162.35	#1	162.35	173.71
	(LHS)						
3G0853842 2ZZ	Decorative Moulding Brigh	1	pcs.	162.35	#1	162.35	173.71
	(RHS)						
3G0853835 2ZZ	Decorative Moulding Brigh	1	pcs.	211.12	#1	211.12	225.90
	(CENTER)						
3G0853675AF2ZZ	Inscription Bright Chrome	1	pcs.	66.37	#1	66.37	71.02
	TSI 280						
3G0853687 2ZZ	Inscription Bright Chrome	1	pcs.	64.62	#1	64.62	69.14
	(PASSAT)						
3G0945103A	Reflector	1	pcs.	64.27	#1	64.27	68.77
3G0945105A	Reflector	1	pcs.	64.27	#1	64.27	68.77
	(LEFT OUTER)						
3G0945104A	Reflector	1	pcs.	64.27	#1	64.27	68.77
	(RH INNER)						
3G0945106A	Reflector	1	pcs.	64.27	#1	64.27	68.77
	(RIGHT OUTER)						
3G0998491	1 Set Sensor Brackets	1	pcs.	42.59	#1	42.59	45.57
D 822150A1	Bonding Agent For Plastic	1	pcs.	59.40	#1	59.40	63.56
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	75.94	#1	75.94	81.26
3G5827025A	Rear Trunk Lid	1	pcs.	2,284.21	#1	2,284.21	2,444.10
	LABOUR	5	hrs	840.00	#1	4,200.00	4,494.00
	Spray Painting	5	hrs	800.00	#1	4,000.00	4,280.00
	TRANSFER BOOT LID PARTS	1	pcs.	840.00	#1	840.00	898.80
	CHECK WATER LEAKAGE	1	pcs.	150.00	#1	150.00	160.50
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60

Quotation valid till 29-02-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	15,056.67	7%	1,107.17	15,816.67	16,923.84
Total	760.00	15,056.67		1,107.17	15,816.67	16,923.84

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Quotation

Non binding - Preview

Page

2/2

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
CHOO
CHEUK YEW
86 MING TECK PARK
Singapore 277453

Document no.
Document date
Customer no.
Customer GST-ID
Dealer
Job order number
Job order date
Service Advisor

22-02-2020
5211043795
201009404M
39999
2020000549/ 1
22-02-2020
PEARLYN CHEONG

License plate
SDF8616S

Model code
3G24JZ

First registration
10-08-2018

VIN
WVWZZZ3CZJE231821

Model
Passat Comfortline 1.8 TSI 132kW DSG

Mileage
3

Customer

Service Advisor

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

[Signature]
4/3/2020

Steve (LKK)
8322 8813

will be
26/2/20, 10:30am

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed **and** is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

6 days

P/P

Ry BOL 14

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

Preview

Page 1/2

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
CHOO
CHEUK YEW
86 MING TECK PARK
Singapore 277453

Document no.
Document date 16-03-2020
Customer no. 5211001211
Customer GST-ID 200412212G
Dealer 39999
Job order number 2020000621/ 1
Job order date 02-03-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SDF8616S	3G24JZ	10-08-2018	WWWZZZ3CZJE231821	Passat Comfortline 1.8 TSI 132kW DSG	26,781

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G5807417 GRU	Cover Primed XR 2/3/2020	1	pcs.	1,517.27	#1	1,517.27	1,623.48
3G0807521B GRU	Spoiler Primed XR 2/3/2020	1	pcs.	246.17	#1	246.17	263.40
3G5807863	Attachment Strip (rear center strip) XR 2/3/2020	1	pcs.	57.47	#1	57.47	61.49
3G5807375	Guide Piece (bumper bracket LHS) XR 2/3/2020	1	pcs.	36.59	#1	36.59	39.15
3G5807376	Guide Piece (Bumper bracket RHS) XR 2/3/2020	1	pcs.	36.59	#1	36.59	39.15
3G0853841 ZZZ	Decorative Moulding Brigh (LHS) XR 2/3/2020	1	pcs.	162.35	#1	162.35	173.71
3G0853842 ZZZ	Decorative Moulding Brigh (RHS) XR 2/3/2020	1	pcs.	162.35	#1	162.35	173.71
3G0853835 ZZZ	Decorative Moulding Brigh (CENTER) XR 2/3/2020	1	pcs.	211.12	#1	211.12	225.90
3G0853687 ZZZ	Inscription Bright Chrome (PASSAT) XR 2/3/2020	1	pcs.	64.62	#1	64.62	69.14
3G0998491	1 Set Sensor Brackets XR 2/3/2020	1	pcs.	42.59	#1	42.59	45.57
D 822150A1	Bonding Agent For Plastic XR 2/3/2020	1	pcs.	59.40	#1	59.40	63.56
D 180KU2A1	2k-Plastic Adhesive XR 2/3/2020	1	pcs.	75.94	#1	75.94	81.26
3G5827025A	Rear Trunk Lid XR 2/3/2020	1	pcs.	2,284.21	#1	2,284.21	2,444.10
	LABOUR	3	pcs.	840.00	#1	2,520.00	2,696.40
	Spray Painting	3	pcs.	800.00	#1	2,400.00	2,568.00
	TRANSFER BOOT LID PARTS	1	pcs.	840.00	#1	840.00	898.80
	CHECK WATER LEAKAGE	1	pcs.	150.00	#1	150.00	160.50
	REAR NUMBER PLATE	1	pcs.	80.00	#1	80.00	85.60
	MSIG DIRECT SETTLEMENT SURVEYOR: STEVE DOA: 21.2.2020 TP VEH: SLK7983S						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	10,946.67	7%	819.47	11,706.67	12,526.14
Total	760.00	10,946.67		819.47	11,706.67	12,526.14

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen SKODA Commercial Vehicles

Tax invoice Preview

Page 2/2

Document no.	
Document date	16-03-2020
Customer no.	5211001211
Customer GST-ID	200412212G
Dealer	39999
Job order number	2020000621/ 1
Job order date	02-03-2020
Service Advisor	PEARLYN CHEONG

Company
MSIG INSURANCE PTE LTD
4 Shenton Way
#21-01 SGX Centre 2
Singapore 048581

Customer Details:
Mr
CHOO
CHEUK YEW
86 MING TECK PARK
Singapore 277453

License plate	Model code	First registration	VIN	Model	Mileage
SDF8616S	3G24JZ	10-08-2018	WWWZZZ3CZJE231821	Passat Comfortline 1.8 I TSI 132kW DSG	26,781

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

—VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).—

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING						
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd
Main	21 Feb 2020		02 Mar 2020 16:30 Edit Adj Rpt	S\$11,706.67 Edit Estimates	S\$11,706.67 View Rpt	
						Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured: Gwee Teck Huat Herbert , ID: S1109966A, Tel: +6582223571, Email: herb@ie.sg									
Main Claimant: CHOO CHEUK YEW @ CHOO CHOK YEW									
Vehicle Reg. No.:	SDF8616S	Date of Loss:	21/02/2020 11:00 - :59 [18 Months and 11 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 620303	Policy/Cover Note No.:	29140602AT2 (Comprehensive) Coverage: 20/01/2020 - 19/01/2021						
Vehicle Reg. No. (Insured):	SLK7983S	Policy No. (Claimant):							
		Excess:	S\$500.00						
Repairer:	Volkswagen Group Singapore Pte Ltd () 247 ALEXANDRA ROAD, 159934 Alexandra - Tel:								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Katherine Wong - 6594 2544]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by CHEN TSUE YEE] ... [Final Rpt due 01/04/2020]								
Driver/Custodian (Insured):	Gwee Teck Huat Herbert (64 / Male) , NRIC: S1109966A, Tel: +6582223571 Email: herb@ie.sg								
Adj Asg. Remarks:	on WP. Vehicle surveyed by LKK on 26/02/2020. Liab: clear. Assign: IHS. Contact: Charmaine Kong @ 6305 7176 / 6305 7299.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete 									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

*SDF8616S (620303)

[SLK7983S]


































TP


















CHOO CHEUK YEW @ CHOO CHOK YEW

Feb 21 2020 11:00AM

[Gwee Teck Huat Herbert]

Volkswagen Group Singapore Pte Ltd

Upload Documents Upload Photos Compose New Letter			View View in Browser	
Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	04/03/20 16:54	Adjuster Immediate Advice	 Load HTM	<input checked="" type="checkbox"/>
Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
2	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
3	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
4	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
5	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
6	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
7	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
8	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
9	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
10	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
11	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
12	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
13	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
14	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
15	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
16	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
17	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
18	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
19	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
20	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
21	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
22	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
23	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
24	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
25	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
26	17/03/20 08:49	General View	 Load JPG	<input checked="" type="checkbox"/>
27	17/03/20 08:49	Odometer Reading	 Load JPG	<input checked="" type="checkbox"/>
28	17/03/20 08:49	Chassis Number	 Load JPG	<input checked="" type="checkbox"/>
29	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
30	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
31	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
32	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
33	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
34	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
35	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
36	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
37	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
38	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
39	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
40	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
41	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
42	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
43	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
44	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
45	17/03/20 08:49	Photographs of Damaged Parts	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	28/02/20 15:40	SDF8616S - Accident Report From: OD - Reg. No: SLK7983S, Claimant: Gwee Teck Huat Herbert	 Load PDF	
2	28/02/20 15:40	Estimate	 Load PDF	
3	28/02/20 15:51	Arrange Survey	 Load PDF	
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (Internal Surveyor)	Thumbnail	Print
1	02/03/20 16:17	Email - Outsource Instruction	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST		Reset	Save	Print
There are no document checklists configured.				
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)				
Show Remarks To: <input type="checkbox"/> Handling Insurer Note: Remarks are private unless you show it to other parties.				

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20003279/EQF3S2
Date: 19/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 29140602AT2

Claimant Vehicle No: SDF8616S

Insured Vehicle No: SLK7983S

Date of Loss: 21/02/2020

Nature of Claim: TP Claim No: 620303

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: **SDF8616S**
Make & Model: VOLKSWAGEN PASSAT, 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A) Engine No: CJS288156
Reg. Date: 10/08/2018 (Man. Year: 2018) Chassis No: WVVZZZ3CZJE231821
Colour: Red Odometer: 26394 km
Engine Capacity: 1798 cc
Market Value/New Car Price: N/A
Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Good Steering (Serviceable): Yes Footbrake (Serviceable): Yes
Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/55 R17 Rear Tyre Size: 215/55 R17
Front Left Side: Pirelli 6 mm Rear Left Side: Pirelli 6 mm
Front Right Side: Pirelli 6 mm Rear Right Side: Pirelli 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,866.67	5,036.67	830.00	14.15
Miscellaneous Items	0.00	0.00	0.00	
Labour	9,950.00	6,670.00	3,280.00	32.96
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	15,816.67	11,706.67	4,110.00	25.99
+ GST 7.00/7.00% (S\$)	1,107.17	819.47	287.70	25.99
Nett Amount (S\$)	16,923.84	12,526.14	4,397.70	25.99

INSPECTION

Date of Assignment: 02/03/2020

Date Inspected: 26/02/2020 Inspected At:

Volkswagen Group Singapore Pte Ltd
247 ALEXANDRA ROAD
Singapore 159934

Estimated Period of Repair: 6.0 days

Adjuster: CHEN TSUE YEE

Manager: SHIAU CHAN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 19 Mar 2020)

Parts: 143 VOLKSWAGEN PASSAT 1.8 B8 TFSI AT SR 17W 3G24JZ HUD (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SDF8616S)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*COVER PRIMED	Dented	1,517.27 FS	*1,517.27 FS
2	1		*SPOILER PRIMED	Dented	246.17 FS	*246.17 FS
3	1		*BUMPER (BUMPER REINFORCEMENT)	Not Necessary	506.55 FS	*- FS
4	1		*ATTACHMENT STRIP (REAR CENTER STRIP)	Necessary	57.47 FS	*57.47 FS
5	1		*GUIDE PIECE (BUMPER BRACKET LHS)	Necessary	36.59 FS	*36.59 FS
6	1		*GUIDE PIECE (BUMPER BRACKET RHS)	Necessary	36.59 FS	*36.59 FS
7	1		*DECORATIVE MOULDING BRIGH (LHS)	Cut	162.35 FS	*162.35 FS
8	1		*DECORATIVE MOULDING BRIGH (RHS)	Cut	162.35 FS	*162.35 FS
9	1		*DECORATIVE MOULDING BRIGH (CENTER)	Cut	211.12 FS	*211.12 FS
10	1		*INSCRIPTION BRIGHT CHROME TSI 280	Not fitted	66.37 FS	*- FS
11	1		*INSCRIPTION BRIGHT CHROME (PASSAT)	Necessary	64.62 FS	*64.62 FS
12	1		*REFLECTOR	Not Necessary	64.27 FS	*- FS
13	1		*REFLECTOR (LEFT OUTER)	Not Necessary	64.27 FS	*- FS
14	1		*REFLECTOR (RH INNER)	Not Necessary	64.27 FS	*- FS
15	1		*REFLECTOR (RIGHT OUTER)	Not Necessary	64.27 FS	*- FS
16	1		*SET SENSOR BRACKETS	Necessary	42.59 FS	*42.59 FS
17	1		*BONDING AGENT FOR PLASTIC	Necessary	59.40 FS	*59.40 FS
18	1		*2K - PLASTIC ADHESIVE	Necessary	75.94 FS	*75.94 FS
19	1		*REAR TRUNK LID	Dented	2,284.21 FS	*2,284.21 FS
20	1		*REAR NUMBER PLATE	Bent	80.00 FS	*80.00 FS

F=Franchise part, S=SpcNelt.

Total Parts (\$\$) **5,866.67** **5,036.67**

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	DIAGNOSTIC AND PROGRAMMING.	New	480.00	480.00
2	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	280.00	280.00
3	LABOUR.	New	4,200.00	2,520.00
4	SPRAY PAINTING.	New	4,000.00	2,400.00
5	TRANSFER BOOT LID PARTS.	New	840.00	840.00
6	CHECK WATER LEAKAGE.	New	150.00	150.00
Gross Labour Cost (S\$)			9,950.00	6,670.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >