

## Denise Tay (LKKAuto)

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**From:** Koh, Victor-CK <Victor-CK.Koh@aig.com>  
**Sent:** Wednesday, 22 July 2020 12:43 PM  
**To:** Denise Tay (LKKAuto)  
**Cc:** Lim, Kok-Chong  
**Subject:** RE: mandate approval

Hi Denise,

Kindly upload email correspond to merimen for record.

Thanks & Regards

**Victor Koh**  
**AIG**

Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Denise Tay (LKKAuto) [mailto:denisetay@lkkauto.com]  
**Sent:** Monday, July 20, 2020 3:34 PM  
**To:** Koh, Victor-CK  
**Cc:** Lim, Kok-Chong  
**Subject:** [EXTERNAL] RE: mandate approval

**This message is from an external sender; be cautious with links and attachments.**

Dear Victor,

According to our surveyor, during the Initial survey of the steering gear damage was not visible after further dismantling it was found to be cracked. Refer to photo no. 41 to 43

The pricing for \$3,071 was wrongly quotes, the actual pricing for the steering rack is \$3,602.40.

Hope the above clarifies.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Denise Tay** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6271-0351 | email: [sur@lkkauto.com](mailto:sur@lkkauto.com) | fax: 6271-8802

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Koh, Victor-CK <[Victor-CK.Koh@aig.com](mailto:Victor-CK.Koh@aig.com)>  
**Sent:** Thursday, 9 July 2020 3:42 PM  
**To:** Denise Tay (LKKAUTO) <[denisetay@lkkauto.com](mailto:denisetay@lkkauto.com)>  
**Cc:** Lim, Kok-Chong <[Kok-Chong.Lim@aig.com](mailto:Kok-Chong.Lim@aig.com)>  
**Subject:** RE: mandate approval

Hi Denise,

SME3960D why is there 2 steering gear with different prices? All supplementary parts to be indicated in survey report.

Thanks & Regards

**Victor Koh**  
**AIG**

Claims Technical Controller  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120  
Tel +65 6419 1785 | Fax +65 68357416  
[Victor-ck.koh@aig.com](mailto:Victor-ck.koh@aig.com) | [www.aig.com](http://www.aig.com)

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**From:** Denise Tay (LKKAUTO) [<mailto:denisetay@lkkauto.com>]  
**Sent:** Thursday, July 09, 2020 10:47 AM  
**To:** Koh, Victor-CK  
**Cc:** Lim, Kok-Chong  
**Subject:** [EXTERNAL] RE: mandate approval

**This message is from an external sender; be cautious with links and attachments.**

Dear Sir,

Dear Sir,

Can assist on the mandate approval

OD / 2469808642SG  
SLW9160Z

OD / 0473560733SG  
SMF7650S

OD / 6208400656SG  
SME3960D

OD / 5293955049SG  
SLE6941B

OD / 6908709626SG  
SME130C

Thank you and sorry for the inconvenience cause