

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: April 24, 2020 12:04 PM
To: May Chua
Cc: Vic (LKKAuto)
Subject: RE: <SEEK MANDATE> FW: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8250G (OI : FCI - D20001519MFSH/MC/CTPL) and SMM6791M (TP : LKK REF - CC6/FCI20003257/Aha3) on 11/02/2020 OUR REF: D20/1519
Attachments: 1 LKK INSPECTION REPORT.PDF; 2 LKK ADJUSTMENT REPORT.PDF; 3 LKK INSPECTION PHOTOS.PDF; 4 LKK REINSPECTION PHOTOS 1.pdf; TP_LOD.PDF

Dear Gerald,

It was reported that both vehicle were changing lane.

We propose to offer to TP repairer "**MG SOLUTION PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 10,007.76	\$ 4,387.00
Loss of Use (\$200 x 9 days)	\$ 1,800.00	\$ 720.00 (\$80 x 9 days)
LTA Search Fee	\$ 7.45	\$ 7.45
TOTAL	\$ 11,815.21	\$ 5,114.45

Breakdown of days is as follows:

Our surveyor's recommended days to repair	6 days
Weekend / Downtime	3 days
CLAIM DAYS	9 days

The above is for your approval and/or further instructions please.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]
Sent: Tuesday, 14 April, 2020 2:47 PM
To: Vic (LKKAuto)
Cc: Admin A; Jasper Chua (LKK Auto)
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8250G (OI : FCI - D20001519MFSH/MC/CTPL) and SMM6791M (TP : LKK REF - CC6/FCI20003257/Aha3) on 11/02/2020
OUR REF: D20/1519

Dear VIC,

Please proceed.
Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Monday, 6 April 2020 2:08 pm
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8250G (OI : FCI - D20001519MFSH/MC/CTPL) and SMM6791M (TP : LKK REF - CC6/FCI20003257/Aha3) on 11/02/2020
OUR REF: D20/1519

Dear May,

We refer to the above matter.

Liability: 50-100% (BOLA NIL – BOTH CHANGED LANE – TP video in)

Remarks: Insured vehicle and TP vehicle were reports changing lane when the accident happened. To obtain Insured video footage to reconfirm liability.

We attached below for your reference:

- Marked TP estimate
- Preliminary Advice

Kindly let us have your approval on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

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From: Teo Swee Keong [<mailto:TeoSweeKeong@msfirstcapital.com.sg>]

Sent: Tuesday, 17 March, 2020 5:25 PM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Vic (LKKAuto); May Chua; Yeo Yi Ting

Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8250G (OI : FCI - TBA) and SMM6791M (TP : LKK REF - CC6/FCI20003257/Aha3) on 11/02/2020 OUR REF: D20/1519

Dear Mei Kwan

As requested attached herewith the ID SAS report.

Our Ref: D20001519MFSH/MC/CTPL. The OIC is May Chua.

Thanks and Regards,

SK Teo
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3848 | Fax No. : 6507 3849 |

A Member of **MS&AD INSURANCE GROUP**

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Tuesday, March 17, 2020 3:16 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8250G (OI : FCI - TBA) and SMM6791M (TP : LKK REF - CC6/FCI20003257/Aha3) on 11/02/2020

Dear Sir / Madam,

We refer to the above matter.

Kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 27 February, 2020 10:00 AM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: EXPRESS SETTLEMENT VIA LKK - Accident Involving SHC8250G (OI : FCI - TBA) and SMM6791M (TP : LKK REF - CC6/FCI20003257/Aha3) on 11/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SMM 6791M at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Please take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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