

22/03/2002

ASS. REC. BY:

REF:

CS FC1 20003753/Nest 2

Special Instruction:

Tne

Surveyor

## ASSIGNMENT (Office)

From (Person):

Sithara

of

FC1

Date/Time:

21/7/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SHC 313L

Insured:

at Workshop m/s

CDGE

Tel:

of

Policy No:

Claim No:

D20001136 MFSH

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

20/7/2020

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time:

Person Contacted:

Vehicle IN / OUT

Date/Time	Action/Instruction
	( ✓ ) Estimate
	SHC313L-X.
04/03/20	@ 16:11 pm revised PA & revert to me via email.

NAZ

REF:

FCT

ASSIGNMENT

From: \_\_\_\_\_ Date: \_\_\_\_\_  
 Estimated Cost: \_\_\_\_\_  
 OD / TP / WS / TP RES / OD RES / EVA / INV / MV  
 To Inspect Vehicle No: \_\_\_\_\_  
 at Workshop m/s: \_\_\_\_\_  
 of: \_\_\_\_\_  
 Insured: \_\_\_\_\_  
 Policy No: \_\_\_\_\_  
 Claims No: \_\_\_\_\_  
 Sum Insured: \_\_\_\_\_ Excess: \_\_\_\_\_  
 (Client's Record)  
 Make of Veh: \_\_\_\_\_

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value: **BOOK VALUE \$46,901.82**  
 IDAC Accident Report: Consistent? : Yes or No  
 GIA / PR Seen: Consistent? : Yes or No  
 Est. Repairs: days Res.: Yes or No  
 Lump Sum: % 3 Val: Yes or No  
 CA / REV / REP. / 24 HRS

Date: \_\_\_\_\_ Person Contacted: \_\_\_\_\_

Vehicle: IN / OUT

Veh No: **SHC 313 L** Yr Regn: **13 JUN 2013**  
 Type: M.Car / M.Cycle / Bus / Van / Lorry / **Taxi** / Prime Mover /  
 Truck / Trailer or

Make: **MERCEDES BENZ VIANO** C.C. **2/143**  
 Colour: **WHITE** A/C: **Insured / Std / NI / NA**  
 Sp. Reading: **T/Radio: Insured / Std / NI / NA**

Eng/No: \_\_\_\_\_  
 C/No: **WDF63 9813 2379 5586**

Gen. Cond: Good / Fair / Poor **(Burnt)**  
 Steering: Inorder / Jammed / Loaked / **Burnt** or  
 Brake: Inorder / Jammed / Loaked / **Burnt** or  
 Modi: Nil / S/Rim / **STD A/Rim** or

Tyre Size: F: **225 / 60 R16**  
 R: **11**

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / **PIR / SUMI** /  
 TOYO / YOKO or

Front: \_\_\_\_\_ Rear: \_\_\_\_\_  
 R/Bal. **6** mm R/Bal. **5** mm  
 L/Bal. **6** mm L/Bal. **5** mm  
 D.O.A. **20/02/2020** D.O.I. **26/02/2020**  
 Survey held at **CD4R WYANK**

Des. of Damages: **Front** / Rear / O/S / N/S / U/C / Rooftop or  
**engine & interior burnt**  
 The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

un economical to repair. Recommend total loss. Request book value.  
 COE Rebate **\$42,228.00**  
 Repair Limit: **\$4,673.82**

RECEIVED 12 MAR 2020

Date/Time, File Pass to?

1) **12/03/20**  
 Date/Time, File Return to?

2)

☐ : Preli. Report  
☒ : Final Report

Days Of Repair:

Resurvey No. of Trip:

Add Fee: ☐ : Site Insp (\$ **500**)  
☐ : Interview (\$ **500**)  
☐ : Tech Insp (\$ **500**)  
☐ : Weekend (\$ **500**)

Report Format: **Total Loss**

Lump Sum / I.B.I: (\$

Survey Fee:

Transportation

S + RS: \$

Photos

Office: **SCDF**

**580**

**170**

**+ 500**

**1175**  
**50**  
**68**  
**\$170.00 + \$0500/20**  
**1293 + 170 + 500**

**13/3/20**

## Nivitha (LKK Auto)

---

**From:** Sithara <Sithara@msfirstcapital.com.sg>  
**Sent:** Friday, 21 February 2020 3:36 PM  
**To:** Bryan Ang (LKKAuto); 'assignments@lkkauto.com'; 'LKK SUR'  
**Cc:** Merina Chia  
**Subject:** Our ref: TBA - OD Fire case - SHC0313L DOA: 20/02/2020  
**Attachments:** 3567\_001.pdf; ID report.PDF

Dear Bryan,

We refer to the above matter.

Please find attached the accident report & our estimates.

We would like to appoint you for the survey as well as investigation into the cause of fire for this matter. Please revert for instructions.

Please do the necessary investigation on the repairs, service, maintenance and replaced parts as per the maintenance record. Please also comment if the vehicle is deemed as roadworthy and can be released to driver etc.

Please acknowledge receipt.

Thanks and regards,

Sithara G S  
Motor Claims



**Change of email address**  
[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)

MS First Capital Insurance Ltd | 36 Robinson Rd #16-01 City House Singapore 068877 | TEL : 6507 3848 | Fax No. : 6507 3849 |  
Company Regn. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP

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Team: ARC Repair OD(CFSO)

JOB CARD

Sales Order: 3993525

JC NO.: 305382941

OWNER

IS 7010070  
OWNER NO. 383 SIN MING DRIVE  
RESS Singapore SINGAPORE 575717  
65551188

(R) (O)  
(P)

OUNT CARD NO.

REGN NO.: SHC 313L

MILEAGE

MAKE: MERCEDES BENZ

FUEL

E.....1/2.....F

MODEL VIANO CDI 2.2L

DATE/TIME IN 20.02.2020 21:35

YR OF MANU. 13.06.2013

TARGET DATE

CHASSIS CODE WDF63981323795586

COMPLETION DATE/TIME:

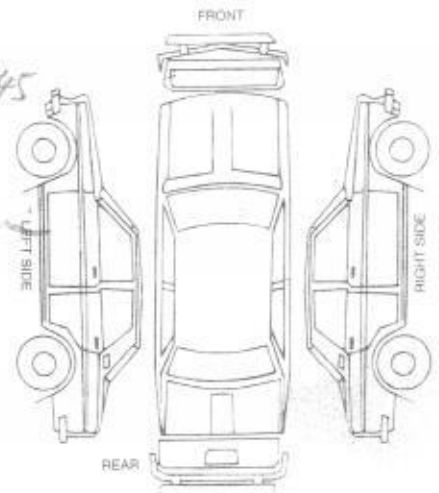
### JOB DESCRIPTION

NATURE: OD 20.02.2020 - ~~WIRE CASE~~

S/NO LABOR CODE

DESCRIPTION

→ Hver call to check status 25/2@0845  
Noted him Viano fire case still  
waiting for investigation, taxi company  
T/L & to clear his belonging.



CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

edgement Slip

Exit Pass

No.: SHC 313L

LKE

Vehicle No.: SHC 313L

if Service Advisor

Signature/Date

Name of Service Advisor

Date

returned to Service Reception upon collection

To be kept by Security Guard

## Enquire if Your Vehicle is Under Recall

### Vehicle Recall Details

\* ONLY INFORMATION ON VEHICLE RECALLS SUBMITTED FROM 9 APRIL 2007 IS AVAILABLE

Owner ID Type  
**Company**

Owner ID  
**839G**

Vehicle No.  
**SHC313L**

Make/Model  
**MERCEDES BENZ/ VIANO 2.2 CDI TREND LONG**

Engine No.:  
**65194031490606**

Chassis No.:  
**WDF63981323795586**

Recall Details:  
**No Recall Detail records**

Save as PDF

OK →

Print

Co. Code	: CMB
Licence Pl. No	: SHC0333L
Old Asset No	:
Veh. Model	: Mercedes Viano 7 seater Maxi cab
Reg. Date	: 13.06.2013
Cap. Date	: 13.06.2013
Accident. Date	: 20.02.2020
Veh. Age	: 061

Asset No	SA No	Bal. Dep. Mths	Per Mth. Dep	Bal. Dep. Value	Asset Description 1	Cost	Op. Acc. Dep	Cur. Year Dep	Accum. Dep	Net Book Value	Scrap value/Estimated Part Retaind
			\$	\$		\$	\$	\$	\$	\$	\$
10009259	0	009	564.55	5,980.95	SHC0313L MN 13.06.2013 BASIC UNIT	55,810.17	52,499.15-	664.55-	53,163.71-	6,646.46	1.00
10009259	1	009	95.22	856.98	SHC0313L MN 13.06.2013 IMPORT DUTY	8,570.20	7,522.73-	95.22-	7,617.95-	952.25	0.00
10009259	2	009	231.08	2,079.72	SHC0313L MN 13.06.2013 REP M&M'S42851	51,992.00	18,255.14-	231.08-	18,486.22-	33,505.78	31,195.00
10009259	3	009	578.18	5,203.62	SHC0313L MN 13.06.2013 CDE 80%	52,035.00	45,676.04-	578.18-	46,254.22-	5,781.78	0.00
10009259	4	000	0.00	0.00	SHC0313L MN 13.06.2013 CDE TOP UP	0.00	0.00		0.00	0.00	0.00
10009259	5	009	0.00	0.00	SHC0313L MN 13.06.2013 AIR CONDITIONER	0.00	0.00	0.00	0.00	0.00	0.00
10009259	6	009	0.00	0.00	SHC0313L MN 13.06.2013 PRINTER DIGITAL THERMAL	0.00	0.00	0.00	0.00	0.00	0.00
10009259	7	009	0.00	0.00	SHC0313L MN 13.06.2013 TAXIMETER DIGITAL F1	0.00	0.00	0.00	0.00	0.00	0.00
10009259	8	009	1.56	14.04	SHC0313L MN 13.06.2013 VEH REG FEE	140.00	122.89-	1.56-	124.45-	15.55	0.00
			1,570.59	14,135.31		172,548.37	124,075.96-	1,570.59-	125,646.55-	46,901.82	- Book value
CDE			578.18	5,203.62	Vehicle : Without T/M & CDE	120,512.37	78,398.92-	992.41-	79,392.33-	41,120.04	
Vehicle			992.41	8,931.69	Vehicle : Without T/M, With CDE	172,548.37	124,075.96-	1,570.59-	125,646.55-	46,901.82	
					Taximeter	0.00	0.00	0.00	0.00	0.00	
			1,570.59	14,135.31							

## Shirley Hiew (LKK Auto)

---

**From:** Shirley Hiew (LKK Auto)  
**Sent:** Wednesday, 4 March 2020 4:11 pm  
**To:** Merina Chia  
**Cc:** Sithara; assignments; SUR; Bryan Ang (LKKAuto); Naz (LKKAuto)  
**Subject:** RE: Our ref: D20001136MFSH - OD Fire case - SHC0313L DOA: 20/02/2020  
**Attachments:** PRELI ADVISE (OD) - SHC 313L.pdf

RE-SEND

Dear Merina,

Enclosed preliminary revised of vehicle SHC 313L  
Date of survey: 26/2/2020

**Vehicle recommended Total Loss and Pending for investigation**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Shirley Hiew (LKK Auto) <[ShirleyHiew@lkkauto.com](mailto:ShirleyHiew@lkkauto.com)>  
**Sent:** Wednesday, 4 March 2020 3:58 pm  
**To:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>; Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>  
**Cc:** Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>;  
Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>  
**Subject:** RE: Our ref: D20001136MFSH - OD Fire case - SHC0313L DOA: 20/02/2020

Dear Merina,

Enclosed preliminary revised of vehicle SHC 3136  
Date of survey: 26/2/2020

**Vehicle recommended Total Loss and Pending for investigation**

Thank you.

Best Regards,

Shirley Hiew | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Sur@lkkauto.com](mailto:Sur@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** Merina Chia <[MerinaChia@msfirstcapital.com.sg](mailto:MerinaChia@msfirstcapital.com.sg)>

**Sent:** Wednesday, 4 March 2020 12:05 pm

**To:** Naz (LKKAuto) <[Naz@lkkauto.com](mailto:Naz@lkkauto.com)>

**Cc:** Sithara <[Sithara@msfirstcapital.com.sg](mailto:Sithara@msfirstcapital.com.sg)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>; SUR <[sur@lkkauto.com](mailto:sur@lkkauto.com)>;  
Bryan Ang (LKKAuto) <[bryanang@lkkauto.com](mailto:bryanang@lkkauto.com)>

**Subject:** RE: Our ref: D20001136MFSH - OD Fire case - SHC0313L DOA: 20/02/2020

**Importance:** High

Dear Naz,

Our insured has informed us that they will put up insured vehicle for total loss since you recommended total Loss due to insured vehicle being uneconomical to repair.

Please let us have your preliminary report urgently.

Thank you.

Best Regards,

Merina Chia (Ms)

Motor Claims Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3856 | Fax  
No. : 6507 3849 | Email: [merinachia@msfirstcapital.com.sg](mailto:merinachia@msfirstcapital.com.sg) | Company Regn. No. 195000106C

**A Member of **MS&AD** Insurance Group**

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Auto  
Consultants  
Pte Ltd

Company Registration No. 199607198R

51 UBI AVE 1, #02-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Your Ref: D20001136MFSH

Date: 04 March 2020

Our Ref: CS/FCI20003253/Nsf3

The Motor Claims Department  
MS FIRST CAPITAL INSURANCE LTD

Dear Sir/Madam,

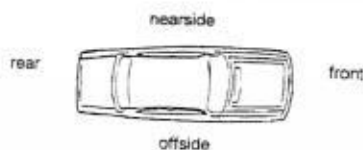
**PRELIMINARY ADVISE REPORT OF VEHICLE NO. SHC 313L**

Please be informed that we had conducted the inspection of the abovementioned vehicle on 26/02/2020 at the premises of M/s ComfortDelGro Engineering Pte Ltd and have the following to report:-

Workshop Estimate Amount	: S\$ 77,627.98
Revised Estimate Amount	: S\$ 75,347.98
"Check" Items Amount	: S\$
Total	: S\$ 75,347.98
Book Value	: S\$ 46,901.82
LTA Reimbursement Value	: S\$ 42,228.00
Nett Value	: S\$ 4,673.82

**Description of Damage:**

The vehicle sustained damages at the front portion, including engine & interior burnt.



**Comments/ Present Status:**

Damages Consistent.

Repair cost uneconomical. Vehicle recommended total loss.

Pending investigation

Yours faithfully

Muhammad Nazril Bin Abdullah  
Automotive Assessor

## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT	
Date Of Report	21/02/2020 10:58
Date Of Accident	20/02/2020 21:35
Exact Location Of Accident	EAST COAST PARK - C1 C/PARK EXIT
Country/State of Loss	SINGAPORE
DETAILS OF OWN VEHICLE	
Vehicle Registration Number	SHC313L
Insured/Policyholder	
Name Of Registered Owner	CITYCAB PTE LTD
Co Reg No	199502839G
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	MERCEDES-BENZ
Model	VIANO
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	TAXI
Insurance Company	
Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	D-18088937MFSH
Cover Note Number	
Driver	
Name of Driver	TAN HAN SING
NRIC No	<del>XXXXXXXX</del>
Date Of Birth	21/07/1971
Occupation	OUTDOOR
Date Of Driving Pass	26/04/2003
Driving Experience	16 YEARS AND 9 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-97912776
Fax Number	
Contact Number	
Email Address	HAN_SING@HOTMAIL.COM

6pm - 5:30pm. Monday with driver.

East Coast Park Serv. Road

Alipha got job. No job. On 1st

Pick up to car park safety  
to be paying parking fees.  
car park.

Driving out, near garage. Smoke  
on left on top. White smoke.  
stop @ garage. Car hit.  
of him. off engine & told  
passenger to get out.

Took out fire extinguisher  
- Flames at wheel.  
- He called SCDF.

- 10 min - 15 min  
- Pyro gas bottle.  
- Left put out fire.  
- Police arrive 1st. Then  
SCDF.

- Police took statement  
- Helped SCDF with things.  
- 11pm SCDF released car.  
- Called comfort

Address 44 09-110 CHAI CHEE STREET  
 Postcode 461044  
 Was driver an employee of the Insured's Company NO  
 If No, Relationship of the Driver with the Insured OTHER - TAXI DRIVER  
 Vehicle Registration Number of Driver's Own Vehicle -  
 Insurance Company of Driver's Own Vehicle -

1130 tow truck came  
 - He went to COGE sur.  
 - 4 yrs hire (used).  
 - Dashboard show nothing  
 - Kef monitoring temperat  
 - Lasting hot temp issue.

#### General Information of the Accident

Type Of Accident FIRE, EXPLOSION OR LIGHTNING  
 Weather Conditions CLEAR  
 Road Surface DRY

- Last 31/1/2020.  
 - Only complaint about brake  
 - took pictures after the.

#### Other Information

Was any foreign vehicle involved in this accident? NO  
 Number of vehicles (including own vehicle) involved in the accident 1  
 Was any body injured in the Accident? NO  
 Was any injured conveyed to hospital by ambulance? NO  
 Was any other material or property damaged? YES  
 I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO  
 Number of Passengers (Including Driver) 2  
 Passenger 1 NAME: : -  
 GENDER: : FEMALE

#### Details of Police Action

Was the accident reported to the police? NO  
 If Yes, Please state which Police Station  
 Was notice of intended Prosecution given? NO  
 If Yes, against whom?

#### Circumstances of Accident

SEE ATTACH.

#### Attachment(s)

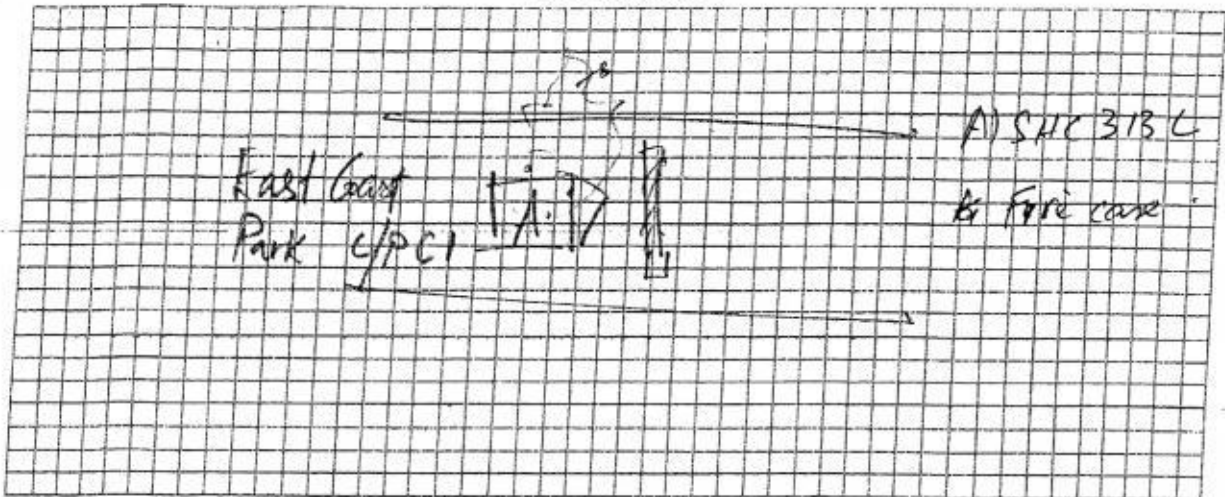
Are accident photos available for attachment? YES  
 Was there any video captured by Car Camera? YES  
 Remarks/ Reasons: -  
 Was there any audio recorded? NO

#### DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number  
 Vehicle Make/Model/Colour  
 Details Of Properties FIRE  
 Vehicle Category NA/UNKNOWN  
 Name of Driver  
 NRIC/Passport Number  
 Contact Number  
 Address  
 Postcode  
 Insurance Company Name  
 Nature Of Damage

No. Of Passenger (Including Driver)

# Sketch Plan Pg. 1



## DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 20/2/20 at about 2125hrs when I Veh A was about to exit the carpark, noticed smoke from the bonnet. I stopped the engine and attempted to stop the fire with the fire extinguisher but could not control the fire. I then activated 995 for assistance. (CD).

## DECLARATION

We declare the foregoing particulars are true in every respect.

CITYCAB PTE LTD  
Policyholder Signature  
Date & Time:

*[Signature]*  
Driver's Signature  
(if driver is not the policyholder)  
Date & Time:

*[Signature]*  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

## Sketch Plan Pg. 2

### IMPORTANT NOTICE


1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by Insurance companies is not an admission of policy liability on the part of the Insurer companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. Consent under the Personal Data Protection Act (PDPA)

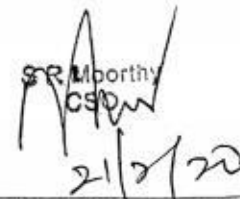
I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes;
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

CITYCAB PTE LTD  
CO. REG. NO. 199502839C

Policyholder's Signature  
Date & Time:

  
Driver's Signature  
(If driver is not the policyholder)  
Date & Time:

  
Reporting Centre Personnel's Signature  
Name:  
NRIC/FIN No.:

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

<b>Vehicle Owner Particulars</b>	
Owner ID Type:	Company
Owner ID:	839G
<b>Vehicle Details</b>	
Vehicle No.:	SHC313L
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Feb 2020
Vehicle Make:	MERCEDES BENZ
Vehicle Model:	VIANO 2.2 CDI TREND LONG
Primary Colour:	White
Manufacturing Year:	2013
Engine No.:	65194031490606
Chassis No.:	WDF63981323795586
Maximum Power Output:	120.0 kW (160 bhp)
Open Market Value:	\$42,851.00
Original Registration Date:	13 Jun 2013
First Registration Date:	13 Jun 2013
Transfer Count:	0
Actual ARF Paid:	\$51,992.00
<b>Intended PARF Rebate Details</b>	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	12 Jun 2021
PARF Rebate Amount:	\$33,794.00
<b>Intended COE Rebate Details</b>	
COE Expiry Date:	12 Jun 2021
COE Category:	A - Car (1600cc & below)
COE Period(Years):	8
PQP Paid:	\$52,036.00
COE Rebate Amount:	\$8,434.00
<b>Total Rebate Amount:</b>	<b>\$42,228.00</b>
<b>Message</b>	
Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.	

The information contained herein is correct as at 26 Feb 2020

OK



**COMFORTDELGRO ENGINEERING PTE LTD**  
**REPAIR ESTIMATE**

Vehicle No.: SHC 313L  
Make : Mercedes Benz  
Model : Viano  
DOA :

Date : 21/2/2020  
Insurance: FCAP \*FIRE CASE\*  
MVA : LKE  
Admin : AI TUAN

→ *Attu: Darts Lwin*

*P1*

Part No.	Parts Description / Labour	Qty	Unit Price	Amount
	Bumper, FRT			\$ 1,920.00
	Bumper Reinforcement, FRT			\$ 1,480.00
	Bumper Top Ornamental Cover, FRT			\$ 370.00
	Bumper Bracket, FRT/LH			\$ 66.00
	Bumper Bracket, FRT/RH			\$ 66.00
	Number Plate Trim Cover			\$ 193.50
	Head Lamp Assy, LH			\$ 3,620.00
	Head Lamp Assy, RH			\$ 3,620.00
	Head Lamp Panel Assy			\$ 1,900.00
	Frt Bumper Grille			\$ 440.00
	Frt Bumper Centre Grille			\$ 540.00
	Bonnet Assy			\$ 2,760.00
	Bonnet Insulator			\$ 190.00
	Bonnet Hinge, LH			\$ 126.00
	Bonnet Hinge, RH			\$ 126.00
	Bonnet Emblem			\$ 68.50
	Bonnet Lock Lower			\$ 48.00
	Bonnet Lock Top			\$ 122.00
	Bonnet Cable			\$ 87.22
	Radiator Grille Star Logo			\$ 116.73
	Radiator Grille			\$ 1,960.00
	Radiator Assy			\$ 1,250.00
	Radiator Shroud			\$ 190.00
	Radiator Fan Cowling			\$ 450.00
	Radiator Fan Blower			\$ 580.00
	Radiator Fan Protector Grill			\$ 184.00
	Radiator Fan Coupling Assy			\$ 1,360.00
	Radiator Fan Top Cover			\$ 256.00
	Radiator Side Bracket, LH			\$ 316.00
	Radiator Side Bracket, RH			\$ 316.00
	Radiator Hose Top			\$ 79.64
	Radiator Top Panel			
	Turbo Charger Air Cooler			\$ 1,350.00
	Fan Belt			\$ 223.20
	Fan Belt Tension Pully			\$ 360.00
	Windscreen Glass, FRT			\$ 1,326.56
	Windscreen Glass Moulding, FRT			\$ 131.68
	Air Cleaner Assy			\$ 558.00
	Fender, FRT/LH			\$ 1,320.00

*BURN*



P2

Part No.	Parts Description / Labour	Qty	Unit Price	Amount
	Fender, FRT/RH			\$ 1,320.00
	Fender Top Support, FRT/LH			\$ 196.74
	Fender Top Support, FRT/RH			\$ 196.74
	Fender Splash Shield, FRT/LH			\$ 205.02
	Fender Splash Shield, FRT/RH			\$ 205.02
	Fender 1/4 Glass, FRT/LH			\$ 302.06
	A/C Condenser			\$ 1,150.00
	Front Wheel Rim(RH/LH)			\$ 1,512.00
	Front Wheel Tyre(RH/LH)			\$ 620.00
	Frt Wheel Hub & ABS Hub			\$ 1,965.00
	Front Stabilizer Bar (LH)			\$ 330.00
	Front Stabilizer Bar Link (LH)			\$ 86.00
	Front Stabilizer Bar Bush x 2		\$ 50.00	\$ 100.00
	Front Stabilizer Bar Bracket x 2		\$ 70.00	\$ 140.00
	Front Absorber Mounting			\$ 165.00
	S/Absorber Front			\$ 1,237.60
	Lower Arm Assy,Frt,LH/RH			\$ 1,816.58
	Steering Knuckle Arm ,Frt,LH/RH			\$ 3,106.58
	Steering Cover Plate Frt			\$ 92.98
	TIE Rod End (RH/LH)			\$ 304.00
	Brake Disc Rotor, Front			\$ 215.00
	Front Disc Rotor Pedal, LH			\$ 32.00
	Front Disc Caliper (LH)			\$ 1,080.00
	Front Brake Hose (LH)			\$ 1,050.00
	Front Brake Pad (LH)			\$ 225.00
	Front Brake Pad Sensor (LH)			\$ 20.00
	Front Brake Hose Nut (LH)			\$ 60.00
	Front Brake ABS Sensor (LH)			\$ 305.00
	Front Brake Pad Sensor Extension Wire			\$ 490.00
	Front Disc Caliper Bracket (LH)			\$ 395.00
	Front Lower Arm Nut & Screw			\$ 229.00
	P/Steering Gear Assy			\$ 7,167.00
	P/Steering Pump Pulley			\$ 1,372.00
	Power Steering Gear Assy			\$ 5,557.05
	Power Steering Cooling Pipe			\$ 279.51
	Wiper Motor			\$ 828.00
	Wiper Garnish			\$ 314.00
	Wiper Spare Tank			\$ 240.00
	Wiper Spare Tank Seal			\$ 1.80
	Spare Tank Mounting			\$ 84.00
	Wiper Link Assy			\$ 1,306.00
	Gearbox Assy			\$ 18,814.11
	Starter Motor			\$ 1,448.35
	Alternator			\$ 2,859.44

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P3

BENT

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Part No.	Parts Description / Labour	Qty	Unit Price	Amount
	Engine Mounting (LH/RH)		\$ 145.18	\$ 290.36
	<b>SUB TOTAL</b>			\$ 89,784.97
	<b>LESS 20%</b>			\$ 17,956.99
	<b>DISCOUNTED TOTAL</b>			\$ 71,827.98
	Number Plate FRT MERC (TAXI)			\$ 50.00
	Windscreen Sealant			\$ 80.00
				\$ 130.00
	<u>Labour Charge</u>			
	Panel Beating			\$ 2,000.00
	Spray Painting Charge			\$ 1,000.00
	Towing Charges			\$ 120.00
	Rear/Front Chassis Alignment Charges			\$ 400.00
	Remove/Refix Undercarriage (RR)			\$ 400.00
	FRT/Four Wheel Alignment			\$ 120.00
	Remove/Refix Radiator			\$ 90.00
	Remove/Refix Aircon & Refill Gas			\$ 130.00
	Remove/Refix Engine			\$ 500.00
	Remove/Refix Fuse Box			\$ 180.00
	Remove/Refix Front Windscreen Glass			\$ 120.00
	Remove/Refix Steering Rack/Wheel/Dr Shaft			\$ 150.00
	Remove/Refix Power Steering Pump			\$ 120.00
	Remove/Refix Brake Master Booster Pump			\$ 120.00
	Remove/Refix A/C Pump			\$ 100.00
	Remove/Refix Fuel Pump			\$ 120.00
	<b>TOTAL LABOUR</b>			\$ 5,670.00
	<b>ESTIMATE TOTAL</b>			\$ 77,627.98

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

26/02/2020 1130  
LIS

- uneconomical to repair. Vehicle bent.
- Recommend total loss.
- request book value.
- request latest 3 servicing records

LKK Auto Consultant's hence notify the Reparer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No legal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Reparer  
Signature:  
Date:



## Fire Report Application

Your request for the Fire Report has been confirmed and the amount of SGD170.00 will be deducted from your account. You will receive the report within 8 working days upon completion of investigations. Please quote the following transaction number when making enquiries.

Download Tax Invoice/Receipt

Transaction Number: FR2020030504696

Date/Time: 05/03/2020 15:58

### INCIDENT DETAILS

Date and Time	20/02/2020 21:35
Location of Fire	EAST COAST PARK - C1 C/PARK EXIT
Fire Involved	SHC 313L

### REQUESTOR DETAILS

Requestor Type	Insurance Companies		
Requestor ID Type	Foreign International	Requestor ID	G2706880X
Name of Applicant	SHIRLEY HIEW		
Company Name	LKK Auto Consultants Pte Ltd		
Company UEN			
Company Reference Number			

### CONTACT DETAILS

Mode of Collection	Email			
Main Contact No.	62563561	Office No.		
Handphone No.		Fax No.		
Email Address	sur@lkkauto.com			
Address	Block No.	51	Floor No.	02
	Street Name	Ubi Avenue 1		
	Building Name	Paya Ubi Industrial Park	Postal Code	408933
			Unit No.	#02-2

### PAYMENT DETAILS

Payment Mode	Credit/Debit Card
EP Reference No.	5833953112326753403240
PSi Reference No.	3d7773a7-fc22-48cd-8fc2-082eae133ba1
Total Fees	SGD170.00

## Shirley Hiew (LKK Auto)

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**From:** SCDF Payment Acknowledgement <donotreply@scdf.gov.sg>  
**Sent:** Thursday, 5 March 2020 4:02 pm  
**To:** SUR  
**Subject:** Order Confirmation

**CyberSource**  
the power of payment

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## Receipt

**Date:** 03-05-2020  
**Order Number:**  
FR2020030504696

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### Billing Information

LKK Auto Consultants Pte Ltd  
SHIRLEY HIEW  
Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1,  
SINGAPORE  
SG  
408933

sur@lkkauto.com  
62563561

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### Payment Details

Visa  
xxxxxxxxxxxx9189

### Order Total

Total amount SGD 170.00

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Please keep a copy of this receipt for your records

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SINGAPORE CIVIL DEFENCE FORCE  
91 UBI AVENUE 4  
SINGAPORE 408827  
TELEPHONE: 6280 0000  
GST REG NO: MG-8400000-5

## TAX INVOICE/RECEIPT

Name : SHIRLEY HIEW  
Address : 51 Ubi Avenue 1  
#02-#02-2 Paya Ubi Industrial Park  
Singapore 408933

Receipt No : 5833953112326753403240  
Date/Time : 05/03/2020 15:58  
eService ID : FR2020030504696

S/No	Payment Mode	Description	Reference No	Net Amount	GST (7% GST)	Gross Amount
1	Credit Card	Fire Report	FR2020030504696	170.00	0.00	170.00
					<b>Total Amount (SGD)</b>	<b>170.00</b>

**REMARKS:**

Date and Time [20/02/2020 21:35] - Location of Fire [EAST COAST PARK - C1 C/PARK EXIT]

Note: This is a computer generated receipt. No signature is required. Receipt is void if payment is dishonoured.