

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 8139 G**
Your Ref : **SJG 9404 D**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 13.02.2020 @ 12:50 hours along Jurong East Central TWDS Jurong Gateway involving vehicles SHA 8139 G and SJG 9404 D

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum	\$ 9,000.00
2. Loss of Income for 14 Days x \$80/- per day	\$ 1,120.00
3. Loss of Rental for 14 Days x \$117.01/- per day	\$ 1,638.14
4. LTA Search fee	\$ 7.00
Subtotal for invoice	\$11,765.14
GST (7.0%)	\$ 745.16
Total	\$12,510.30

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement, Mileage Record and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

LETTER OF AUTHORISATION

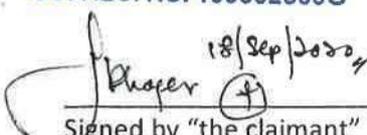
Accident on 13.02.2020 @ 12:50 hours along Jurong E Central 1 X J Gateway
Involving vehicles SHA 8139 G and SJG 9404 D

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 8139 G** at my request, I/We, **CITYCAB PTE LTD** ("the claimant") of **383 Sin Ming Drive Singapore 575717** (address) bearing UEN / NRIC No: **199502839G** the owner of motor vehicle no **SHA 8139 G**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 18 day of Sept (month) 2020 (year)

CITYCAB PTE LTD
CO. REG. NO. 199502839G


Signed by "the claimant"

Name: **Citycab Pte Ltd**

UEN No: 199502839G



Signed by Bifrost Auto Pte Ltd

Name: **JOSEPH KOH**



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCNA00002592004 Claim No : SNM20D200830
Claimant : CITYCAB PTE LTD
Amount : S\$11,900.00
DOLLARS ELEVEN THOUSANDS AND NINE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 8139G
Insured Vehicle No. : SJG 9404D

Date of Loss : 13/02/2020
Place of Accident : JURONG E CTRL 1 >> J GATEWAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

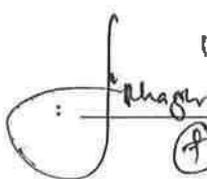
Insured Name : RONALD GOH CHIN SAN
Driver Name : THOMAS GOH AH HUAT

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 11,900.00
	=====
TOTAL	S\$ 11,900.00
	=====

Claimant Name : CITYCAB PTE LTD NRIC No : 1XXXXX839G

Signature :  18/Sep/2020  Date : 18. 09. 2020

CITYCAB PTE LTD
CO. REG. NO. 199502839G

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2009007
Inv. Date : 21-09-2020
Ref : 13.02.2020
Terms : 30 Days
Veh. No. : SHA 8139 G
Make & Model : Ioniq

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOUR	1.0000	\$8,429.63	\$8,429.63	\$590.07

Subtotal for invoice : S\$8,429.63
GST (7.0%) : S\$590.07
Total : S\$9,019.70

I agree to the price as listed above and affirm that the goods are received in good condition.

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1.**

Our Ref: CC20020267



Date: 19 February 2020

TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/02/2020 @ 12:50 hrs
ALONG JURONG E CTRL 1 >> J GATEWAY
INVOLVING SJG9404D

We refer to the above-mentioned accident and wish to inform that **CityCab Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA8139G** (the "Taxi"). The Taxi was hired to **TEO CHIN HEE IC NO SXXXX090E** a registered hirer-operator of **CityCab Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 81396

305381261

DATE	NAME OF DRIVER	MILEAGE READING	MILEAGE TRAVELLED (KM)	HOURS OPERATED (TIME)	
				FROM	TO
9/1/2020	Coli	162501	227	16.05	00.10
10-2	Tho 16	162768	268	18.00	9.00
10/2	20	162914	145	16.00	01.10
11-2	Tho 33	163276	352	5.00	9.00
11/2/2020	Coli	163492	215	16.10	23.55
12/2	ad	163720	227	03.00	16.00
12/2	wh	163899	179	16.10	22.45
13-2	Tho	164166	267	1.00	13.00
13.02.2020	TEO Chin Hee	ACCIDENT		13.50	
26.02.2020	TEO Chin Hee	REPAIR			11.00

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Feb 2020 / 14:51:12

Receipt Date/Time : 13 Feb 2020 / 14:51:06

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200213-001974

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SJG9404D As at 13 Feb 2020/12:50:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SJG9404D Enquiry Fee 20200213145024764486	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxx7094		Credit Card: Visa /MasterCard	7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)
Sent: Tuesday, 3 March 2020 2:19 PM
To: RONALDGOH.SG@GMAIL.COM; THOMASGOH_SG@YAHOO.COM.SG
Subject: ACCIDENT INVOLVING SJG 9404D AND SHA 8139G ON 13/02/2020

Our Ref: CC3/CTI20003245/Dea3

03 MAR 2020

RONALD GOH CHIN SAN / THOMAS GOH AH HUAT

Dear Sir/Madam,

ACCIDENT INVOLVING SJG 9404D AND SHA 8139G ON 13/02/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200830/SJG9404D/CECILIA - Accident Involving SJG9404D (OI : CTI - TBA) AND SHA8139G (TP : LKK REF - CC3/CTI20003245/Dea3) on 13/02/2020

Cecilia Low <cecilia.low@sg.cntaiping.com>

Fri 6/5/2020 12:58 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Dear Asher

Please proceed as proposed.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Cecilia Low (Ms)

Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 6 May 2020 10:36 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: [MANDATE REQUEST] Re: OUR REF: SNM20D200830/SJG9404D/CECILIA - Accident Involving SJG9404D (OI : CTI - TBA) AND SHA8139G (TP : LKK REF - CC3/CTI20003245/Dea3) on 13/02/2020

Your ref : SNM20D200830

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and hit third party vehicle.

We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **BIFROST AUTO PTE LTD**" at **\$11,914.92 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 23,703.67	\$ 9,630.00
2. Loss of Rental (14days x \$125.19)	\$ 1,752.66	\$ 1,627.47 (13days x \$125.19)
3. Loss of Income (14days x \$80)	\$ 1,120.00	\$ 650.00 (13days x \$50)

4. LTA Search Fee	\$	7.45	\$	7.45
		Total		\$ 11,914.92

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Cecilia Low <cecilia.low@sg.cntaiping.com>

Sent: Friday, February 28, 2020 5:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200830/SJG9404D/CECILIA - Accident Involving SJG9404D (OI : CTI - TBA) AND SHA8139G (TP : LKK REF - CC3/CTI20003245/Dea3) on 13/02/2020

Dear Sirs

We are agreeable to settle on Direct Settlement basis.

Please refer to attached statement.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

From: Claims Dept of CTI

Sent: Friday, 28 February 2020 2:47 PM

To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Meikwan@lkkauto.com; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200830/SJG9404D/CECILIA - Accident Involving SJG9404D (OI : CTI - TBA) AND SHA8139G (TP : LKK REF - CC3/CTI20003245/Dea3) on 13/02/2020

Dear Cecilia,

Please revert LKK

Note : officer in charge – Cecilia 63896530.

***** Kindly quote our reference number when replying.**

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, February 28, 2020 2:08 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SJG9404D (OI : CTI - TBA) AND SHA8139G (TP : LKK REF - CC3/CTI20003245/Dea3) on 13/02/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 8139G at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Wheel alignment report
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)