

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SH 8109 B**
Your Ref : **GBE 3716 Z**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 13.02.2020 @ 08:45 hours along West Coast Way involving vehicles SH 8109 B and GBE 3716 Z

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum	\$ 8000.00
2. Loss of Income for 09 Days x \$80/- per day	\$ 720.00
3. Loss of Rental for 09.0 Days x \$117.20/- per day	\$ 1,054.77
4. LTA/GIA Search fee	\$ 7.00
Sub Total	\$ 9,781.77
Gst 7.0%	\$ 634.32
TOTAL	\$10,416.09

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Mileage Record, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostable.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is charged where applicable

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

LETTER OF AUTHORISATION

Accident on 13.02.2020 @ 08:45 hours along West Coast Way involving vehicles SH 8109 B and GBE 3716 Z

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SH 8109 B** at my request, I/We, **Foo Chee Teng** ("the claimant") of **Blk 512 Serangoon North Ave 4 # 10 - 416 Singapore 550512** (address) bearing NRIC No **S xxxx823F** the owner / hirer of motor vehicle no **SH 8109 B**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.


Dated this 21 day of 02 (month) 20 20 (year)



Signed by "the claimant"

Name: **Foo Chee Teng**

NRIC No: **S xxxx823F**



Signed by Bifrost Auto Pte Ltd
Name: Regina



my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3087482002

Claim No : SNM20D200838

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : **S\$ 10,146.05**

SINGAPORE DOLLARS TEN THOUSAND ONE HUNDRED FORTY SIX AND
FIVE CENTS Only

I/We agree to accept the above mentioned amount to be paid to me/us in full &
final settlement of all claims, costs & disbursements for injuries / damages
sustained by me/us through an accident involving

Claimant Vehicle No. : SH 8109B

Insured Vehicle No. : GBE 3716Z

Date of Loss : 13/02/2020

Place of Accident : WEST COAST WAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by
CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to
discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : MINISTRY OF ROJAK BY ABDHUS SALAM ROJAK

Driver Name : AGILARASAN SASIKARAN @AGILARASAN S/O SASIKARAN

from all claims, present or future in respect of all loss, injury or damage
sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the
part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	8,560.00
(3) Loss of Rental and Earning	S\$	1,578.60
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 10,146.05

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

Claimant Name : _____

NRIC No : _____

Signature :  _____

Date : _____

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2106003
Inv. Date : 01-06-2021
Ref : 13.02.2020
Terms : 30 Days
Veh. No. : SH 8109 B
Make & Model : Prius

#	Description	Qty	Rate	Total	Tax
1	LUMP SUM REPAIR AS RECOMMEDED BY SURVEYOR	1.0	\$8,000.00	\$8,000.00	\$560.00

Subtotal for invoice : S\$8,000.00
GST (7.0%) : S\$560.00
Total : S\$8,560.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



A handwritten signature in blue ink, appearing to be "X" or a stylized name, written over the stamp.

(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

Our Ref: CT20020245

Date: 13 February 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 13/02/2020 @ 08:45 hrs
ALONG WEST COAST WAY
INVOLVING GBE3716Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH8109B** (the "Taxi"). The Taxi was hired to **FOO CHEE TENG IC NO SXXXX823F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.40** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

248109B
305381198

[illegible]

DA

> Back to OneMotoring



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 13 Feb 2020 / 11:36:04

Receipt Date/Time : 13 Feb 2020 / 11:36:04

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200213-001102

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBE3716Z				
As at 13 Feb 2020/08:45:00				
Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBE3716Z			
	Enquiry Fee	7.00	0.49	7.49
	20200213113517982444			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx7094	Credit Card:		7.45
		Visa/MasterCard		
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Monday, 2 March 2020 6:11 PM
To: abnadira@yahoo.com.sg
Cc: Vic (LKKAuto)
Subject: ACCIDENT INVOLVING GBE 3716Z AND SH 8109B ON 13/02/2020

Our Ref: CC6/CTI20003244/Dha3

02 MARCH 2020

MINISTRY OF ROJAK BY ABDHUS SALAM ROJAK (BY EMAIL ONLY)

Dear Sir/Madam,

ACCIDENT INVOLVING GBE 3716Z AND SH 8109B ON 13/02/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SH 8109B against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jasper Chua (LKK Auto)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Wednesday, 3 March 2021 5:36 PM
To: Jasper Chua (LKK Auto)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: RE: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dbas2) on 13/02/2020

[Confidential]

Without Prejudice

Dear Jasper

Please proceed to resolve claim at \$10,146.09 (all-in)

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 10 February 2021 1:53 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dbas2) on 13/02/2020

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver encroached lane.

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 24,764.23	\$ 8,560.00
Loss of Rental (\$125.40 x 9 days)	\$ 1,128.60	\$ 1,128.60
Loss of Income (\$80.00 x 9 days)	\$ 720.00	\$ 450.00
GIA Search Fee	\$ 7.49	\$ 7.49
Proposed Total	\$ 26,620.32	\$ 10,146.09

($\$50.00 \times 9$ days)

Breakdown of days is as follows:

Recommended repair days	5
Weekends / Downtime	4
CLAIM DAYS	9

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Thursday, 5 March 2020 3:24 PM

To: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: RE: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dha3) on 13/02/2020

Dear Vic

As the video footage showed the liability not on our insured favor, we have seek mandate to agree with the direct settlement.

Thank you.

Adeline Chng