

Vic (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Thursday, 5 March, 2020 3:24 PM
To: Vic (LKKAUTO); Claims Dept of CTI
Cc: Admin A; Alfred Toh; Jasper Chua (LKK Auto)
Subject: RE: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dha3) on 13/02/2020
Attachments: GBE3716Z - SAS report.pdf; SH 8109 B.MP4; LOCATION 1 - GOOGLE MAP.JPG; LOCATION 2 - GOOGLE MAP.JPG

Dear Vic

As the video footage showed the liability not on our insured favor, we have seek mandate to agree with the direct settlement.

Thank you.

Adeline Chng
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Vic (LKKAUTO) [mailto:vicalpeh@lkkauto.com]
Sent: Thursday, 5 March 2020 2:40 PM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAUTO) <vicalpeh@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: RE: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dha3) on 13/02/2020

Dear Adeline,

We refer to your below email.

Please find attached TP video footage for your reference.

Based on the TP video footage, TP vehicle was on the leftmost lane which can make a left or right turn and while turning within its lane at the junction when Insured vehicle encroached lane and collision occurred.

As such, liability may not be on our Insured's favour.

For your further instruction / comments if any.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

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From: Adeline Chng [<mailto:adeline.chng@sg.cntaiping.com>]

Sent: Friday, 28 February, 2020 4:19 PM

To: Claims Dept of CTI; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dha3) on 13/02/2020

Without Prejudice

Dear Mei Kwan

Attached our insured SAS report for your perusal.

Please note that there are conflicting version of both party accident report.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Friday, 28 February 2020 2:41 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Meikwan@lkkauto.com; Vic (LKKAuto)

<vicalpeh@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF : SNM20D200838/GBE3716Z/ADELINE - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dha3) on 13/02/2020

Dear Adeline,

Please revert LKK.

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, February 28, 2020 2:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBE3716Z (OI : CTI - TBA) AND SH8109B (TP : LKK REF - CC6/CTI20003244/Dha3) on 13/02/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SH 8109B at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Wheel alignment report
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

