

Vic (LKKAUTO)

From: Vic (LKKAUTO)
Sent: Thursday, 5 March, 2020 3:29 PM
To: Claims Dept
Cc: Admin A; Jasper Chua (LKK Auto); Assessment; Claims Dept; Accident Claims Dept; Vic (LKKAUTO)
Subject: RE: Your Ref: SH 8109B - ACCIDENT INVOLVING VEHICLES GBE 3716Z AND SH 8109B ON 13/02/2020 - LKK REF CC6/CTI20003244/Dha3
Attachments: SH 8109 B.MP4

WITHOUT PREJUDICE

Dear Ms Lim,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both party, the liability is clear subject to the BOLA guideline settlement.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle and admission of any liability to our Insured's part. The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will be based on the number of days of repair as recommended by our surveyor and approved by our principal.

Kindly forward the LOD and all supporting documents to us if available to proceed with the settlement.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Claims Dept [mailto:claims_ltm@bifrostauto.com]
Sent: Wednesday, 4 March, 2020 12:33 PM
To: Vic (LKKAUTO)
Cc: Admin A; Jasper Chua (LKK Auto); Assessment; Claims Dept; Accident Claims Dept
Subject: Re: Your Ref: SH 8109B - ACCIDENT INVOLVING VEHICLES GBE 3716Z AND SH 8109B ON 13/02/2020 - LKK REF CC6/CTI20003244/Dha3

WITHOUT PREJUDICE

Hi Vic,

Your email refers.

Video footage attached herewith.

Pls revert on the liability.

Ms Lim

Thanks & Regards,
Bifrost Auto Pte Ltd
Accident Claims Dept

On Mon, 2 Mar 2020 at 15:12, Vic (LKKAuto) <vicalpeh@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES GBE 3716Z AND SH 8109B ON 13/02/2020

We refer to the above matter.

We are of the opinion that this is a case of **conflicting versions**. There is no conclusive evidence yet to substantiate either party's version. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, kindly forward to us a **copy of your client's video footage** to support your client's claim.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

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