

## Jia Le (LKK Auto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Wednesday, 15 April 2020 11:00 AM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 22/2/2020 involving SHB 808G & SMR 4300J (AIG's insured)  
Our Ref: TAX/02/20/2063/lg  
**Attachments:** img-414100306-0001.pdf

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$800.00
Loss of Rental	\$508.25 ( 5 days x \$101.65 )
Loss of Income	\$328.75 ( 5 day x \$65.75 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1644.00</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's Notice of Assessment

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



**AUTHORIZATION TO ACT**  
**(AIG Asia Pacific - Express Third Party Claim)**

I, SMRT TAXIS PTE LTD (the third party claimant") of BLK 60 WOODLANDS INDUSTRIAL PARK E4 (S) 757705 (address), owner of SHB 808G (vehicle no.) hereby authorize SMRT AUTOMOTIVE SERVICES PTE LTD ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no SHB 808G that was damaged pursuant to the accident which occurred on 22/02/2020 (date) along STEVENS ROAD (location) involving vehicle no/s SMR 4300J ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of SMRT TAXIS PTE LTD.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 21 (day) of April (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,260.00** (Global Sum) for vehicle no. **SHB 808G** that was damaged pursuant to the accident which occurred on **22/02/2020** (date) along **STEVENS ROAD** involving vehicle no/s **SMR 4300J**.

This is pursuant to the inspection conducted on **24/02/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHB 808G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 808G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 31 (day) of August (month) 2020 (year)



OSP

Signed by appointed surveyor



Signed by “the workshop” (with chop)

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3 Paya  
Lebar Roadm, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV200400037  
Date : 06.04.2020  
Vehicle No. : SHB808G  
Your Ref No. : TAX/02/20/2063  
Our Ref No. : 24105827  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00				\$ 800.00
GRAND TOTAL					\$ 800.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 22.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

### Payment Instructions

By Cheque: Crossed and made payable to #SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name :

Bank Name :

Bank Account No :

  
Authorized Signature  
for SMRT Automotive Services Pte Ltd



## Laid Up Report

Accident Start Date : 01/02/2020

Accident End Date : 28/02/2020

Date Generated : 28/02/2020

User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2063	SHB808G	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24105827	22/02/2020 8:27 AM	27/02/2020 8:59 AM

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**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/20/2063

From: SMRT Taxis Pte Ltd

Date: 26/02/2020

**ACCIDENT INVOLVING SHB808G AND SMR4300J ON 22/2/2020  
2:05 AM ALONG STEVENS ROAD.**

This is to confirm that the daily rental rate for SHB808G is \$101.65 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager

## Enquire Transaction History

### Transaction History Detail

Log Date/Time:	22 Feb 2020 / 11:33:26	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	SMR4300J		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200222113326914504

Search Date / Time: 22 Feb 2020 02:05:00  
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.  
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)



## **Jasper Chua (LKK Auto)**

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Monday, 16 March 2020 2:05 PM  
**To:** 'elsonsng@gmail.com'  
**Cc:** Jia Le (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SMR 4300J AND SHB 808G ON 22/02/2020

**Our Ref: CC3/AIG20003243/Qda3**

**SNG WEI QIANG, ELSON ( BY EMAIL ONLY )**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SMR 4300J AND SHB 808G ON 22/02/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)