Mei Kwan (LKKAuto)

From: C Meenachi - III < Meenachi@iii.com.sg > Sent: Wednesday, 26 February, 2020 4:54 PM

To: Admin-D (LKKAuto); assignments; lily.loi@ow.sg

Cc: Admin A

Subject: [India Ref : MFL2020D0000401/01/CM] Accdt on 08.02.20 invl GBK525X(III) &

SDJ2224H

Attachments: GBK525_20200226164336.pdf

Follow Up Flag: Follow up Flag Status: Completed

Dear Lily,

Please note that your insured vehicle is coming out from the minor road to the roundabout and hit our insured vehicle left rear, as such, we do not consider our driver is liable for the damages, unless proven. Copy of the sketch plan is enclosed contents of which are self explanatory.

In view of the above, we are denying all liability on behalf of our insured.

Meena

Motor & Work Injury Claim Department India International Insurance Pte Ltd 64 Cecil Street #04-02 IOB Building Singapore 049711

Tel: 6347 6073 Fax: 6224 4174



From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Wednesday, 26 February, 2020 2:52 PM

To: Motor Claim - III <motorclaim@iii.com.sg>; 'assignments' <assignments@lkkauto.com>

Cc: C Meenachi - III < Meenachi@iii.com.sg>; 'Admin A' < admin-a@lkkauto.com> Subject: RE: PRI - SDJ2224H CLAIMING AGAINST GBK525X DOA 08/02/2020 (INDIA)

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: <u>assignments@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933) From: Motor Claim - III [mailto:motorclaim@iii.com.sg]

Sent: Wednesday, 26 February 2020 1:47 PM

To: Lily Loi; 'sur@lkkauto.com'; 'Admin-D (LKKAuto)'

Cc: C Meenachi - III

Subject: RE: PRI - SDJ2224H CLAIMING AGAINST GBK525X DOA 08/02/2020 (INDIA)

Dear Sir / Mdm,

Please conduct a survey on TP vehicle SDJ2224H and let us have your report urgently.

This claim will be handled by Ms Meena.

*Kindly upload this survey request email to merimen.

*We started using audatex since 1st dec 2019. Please do adjustments throught Audatex and upload the report onto Merimen.

Thank You.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711

Tel: 6347 6100, Ext - 248

From: Lily Loi [mailto:lily.loi@ow.sg]
Sent: 26 February, 2020 1:15 PM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Sharon Ten <<u>sharon@ow.sg</u>>; Ling Ting An <<u>tingan.ling@ow.sg</u>>; Ong Hock Kong <<u>hockkong.ong@ow.sg</u>>

Subject: RE: PRI - SDJ2224H CLAIMING AGAINST GBK525X DOA 08/02/2020 (INDIA)

Dear Motor Claims Departments,

We choose LKK.

Thank you.

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

From: Motor Claim - III < motorclaim@iii.com.sg> Sent: Wednesday, 26 February 2020 11:50 AM

To: Lily Loi < lily.loi@ow.sg>

Cc: Sharon Ten <sharon@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Ong Hock Kong <hockkong.ong@ow.sg>

Subject: RE: PRI - SDJ2224H CLAIMING AGAINST GBK525X DOA 08/02/2020 (INDIA)

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using one of the following motor surveyors:

- Automobile Inspection Services Pte Ltd
- VP Appraisal
- Form Team Adjusters Pte Ltd
- Infiniti Appraisal Service
- JP Knights Adjusters
- LBS Auto Consultants Pte Ltd
- Priority Services
- RT Appraisal
- LKK Auto Consultants Pte Ltd
- Vicom Assessment Centre Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

We started using audatex since 1st dec 2019. Please submit your estimate/quotation throught Audatex so that our surveyors can make the adjustments according.

Best Regards, Gabriel Wee



64 Cecil Street; #05 - IOB Building Singapore 049711 Tel: 6347 6100, Ext – 248

From: Lily Loi [mailto:lily.loi@ow.sg]
Sent: 26 February, 2020 9:43 AM

To: Motor Claim - III < motorclaim@iii.com.sg>

Cc: Sharon Ten <<u>sharon@ow.sg</u>>; Ling Ting An <<u>tingan.ling@ow.sg</u>>; Ong Hock Kong <<u>hockkong.ong@ow.sg</u>> Subject: PRI - SDJ2224H CLAIMING AGAINST GBK525X DOA 08/02/2020 (INDIA)

Dear Motor Claim Department,

Kindly arrange for PRI at 9A Serangoon North Ave 5.

Thank you.

--

Best Regards,

Lily Loi (Ms.)

Senior Claims Executive, Motor Claims Department D: +65 6481 1522 | F: +65 6481 1011



Head office: 6 Kung Chong Road Singapore 159143 Branch: 9A Serangoon North Ave 5 Singapore 554500 Branch: 452 Tagore Industrial Ave Singapore 787823

Tel: (+65) 6472 1313 Fax: (+65) 6472 2112 Tel: (+65) 6484 9919 Fax: (+65) 6481 1011 Tel: (+65) 6452 6868 Fax: (+65) 6452 9223

www.ow.sg | www.facebook.com/OptimaWerkz

Privileged/Confidential information may be contained in this message. If you are not the intended recipient, you must not copy, distribute or use it for any purpose, nor disclose its contents to any other person.

Please notify the sender if you receive this email in error, and delete the email and its content immediately after which.

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K

Kindly note that by submitting this claim to us, you are deemed to have agreed to us collecting, using, disclosing and processing your personal data, sharing your personal data with our service providers (located both inside and outside Singapore) and/or with other insurers in the general insurance industry, including the General Insurance Association of Singapore. This enables us to ensure proper processing, handling and/or dealing with your claim, which includes investigating the said claim, and complying with applicable laws. If you do not agree to the same, kindly let us know immediately.

DISCLAIMER:

This email is intended solely for the person to whom it has been addressed.

It may contain confidential and/or legally privileged information.

If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses.

Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.

Print this email only if it is absolutely necessary and help in preservation of environment. India International Insurance Pte Ltd.

Registration No. 198703792-K



This email has been checked for viruses by AVG antivirus software. www.avg.com

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification.