Hsiao Tong (LKKAuto)

From: Wai Yin Ng <waiyin.ng@transcab.com.sg>

Sent: Friday, 26 March 2021 9:44 AM

To: Hsiao Tong (LKKAuto)

Cc: Admin A; Kenneth Kong (LKKAuto); Claims

Subject: RE: [Independent Survey Report] - Accident involving SHD596G & SHB8899R on

24/02/2020 *** CC3/TP20003241/Kpa3 -- AAD2002-162

Without prejudice

Dear Hsiao Tong

Amount confirmed \$6,971.24 ((before GST).

Thank You Best Regards, *Ng Wai Yin*

Finance Department TEL: 6603 1265 Ext.308

- * Please be reminded that all claims correspondence to be send to claims@transcab.com.sg
- * Kindly let us have the discharge voucher within the next 30 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Thursday, 25 March, 2021 5:37 PM **To:** Wai Yin Ng <waiyin.ng@transcab.com.sg>

Cc: Admin A <admin-a@lkkauto.com>; Claims <claims@transcab.com.sg>; Kenneth Kong (LKKAuto)

<KennethKong@lkkauto.com>

Subject: [Independent Survey Report] - Accident involving SHD596G & SHB8899R on 24/02/2020 ***

CC3/TP20003241/Kpa3 -- AAD2002-162

Hi Wai Yin,

COR: **P/P \$6,971.24** Repair days: **7 days**

Please confirm in order for us to prepare survey report & invoice.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Wednesday, 2 September 2020 8:34 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3 -- AAD2002-162

Hi Wai Yin,

We will check and get back to you.

Thanks.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Sent: Monday, 31 August 2020 9:48 AM

To: Hsiao Tong (LKKAuto) < chewht@lkkauto.com; Mei Kwan (LKKAuto) < Meikwan@lkkauto.com;

Cc: Admin A <<u>admin-a@lkkauto.com</u>>; 'claims' <<u>claims@transcab.com.sg</u>>

Subject: RE: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3 -- AAD2002-162

Without prejudice

Dear Hsiao Tong

I didn't see any finalize email for this case, or can we re-finalize for this case?

Enclose is estimate marking for your easy reference.

Thank You Best Regards,

Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Friday, 28 August, 2020 5:54 PM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: RE: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3 -- AAD2002-162

Hi Wai Yin,

Pls advise if our surveyor Kenneth had finalised the amount with you good office? What is the final COR & repair days? Thanks.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ng Wai Yin < waiyin.ng@transcab.com.sg>

Sent: Friday, 28 August 2020 5:18 PM

To: Hsiao Tong (LKKAuto) <<u>chewht@lkkauto.com</u>>; Mei Kwan (LKKAuto) <<u>Meikwan@lkkauto.com</u>>

Cc: Admin A <admin-a@lkkauto.com>; 'claims' <claims@transcab.com.sg>

Subject: FW: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3 -- AAD2002-162

Without prejudice

Dear Hsiao Tong

Kindly send us the survey invoice.

Thank You Best Regards, *Ng Wai Yin* Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63

Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Ng Wai Yin [mailto:waiyin.ng@transcab.com.sg]

Sent: Wednesday, 8 July, 2020 5:00 PM

To: 'Hsiao Tong (LKKAuto)' <chewht@lkkauto.com>; 'Mei Kwan (LKKAuto)' <Meikwan@lkkauto.com>

Cc: 'Admin A' <admin-a@lkkauto.com'>; 'claims' <claims@transcab.com.sg>

Subject: RE: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3 -- AAD2002-162

Without prejudice

Dear Hsiao Tong/ Mei Kwan

We agreed to purchase survey report, kindly send us the survey invoice for us to prepare the payment.

Thank You Best Regards, Ng Wai Yin

Finance Department TEL: 6603 1265 Ext.308

*** Please be reminded that all claims correspondence to be send to claims@transcab.com.sg

TRANS-CAB SERVICES PTE LTD No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666 Fax: 6287 7764

From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]

Sent: Wednesday, 8 July, 2020 10:12 AM **To:** Ng Wai Yin <<u>waiyin.ng@transcab.com.sg</u>>

Cc: 'claims' <claims@transcab.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3

Hi Wai Yin,

Further to our below email.

Kindly confirm if you are agreeable to purchase our independent survey report for this matter.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108 HQ: Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) < Meikwan@lkkauto.com>

Sent: Wednesday, 8 July 2020 9:51 AM

To: Ng Wai Yin <waiyin.ng@transcab.com.sg>

Cc: 'claims' <claims@transcab.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-

a@lkkauto.com>

Subject: Accident involving SHD596G & SHB8899R on 24/02/2020 *** CC3/TP20003241/Kpa3

Dear Wai Yin,

We refer to the above matter.

Please note that SHB 8899R is Premier taxis and insured with NTUC.

We unable to proceed with direct settlement / direct survey for this case.

In the view of the above, we will submit independent report to your good office.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: $\underline{\text{MeiKwan@lkkauto.com}}$ | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted