

LOD Re: Accident on 21/2/2020 involving SHB 5349G & GX 2005P (AIG's insured)
Our Ref: TAX/02/20/2067/lg

Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Mon 4/27/2020 11:34 AM

To: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

 1 attachments (2 MB)

img-424172404-0001.pdf;

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$10,493.44
Loss of Rental	\$1292.03 (11.5 days x \$112.35)
Loss of Income	\$120.00 (**2 days x \$60.00)
LTA Search Fee	\$7.00
Total	\$11,912.47

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) vehicle attachment history

Please let us have your offer soon. Thanks.

** our hirer has taken a replacement taxi (please refer to the attached vehicle attachment history).

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd





Date: 22/2/2020

Our Ref. No.:

Letter of Authorisation

I, CHEW TECK YONG (Name) (NRIC No.: [REDACTED])
registered hirer / relief driver / taxi share driver of SMRT taxi registration number
SAB53496 hereby authorise **SMRT Automotive Services Pte Ltd**
("AutoSvs") to deal with all matters arising out of the accident between my taxi
and GX2005P (Taxi no.) happened on 21/2/20 (Date & time) TIME 3.23 pm.
along Montmore Rd
(the "Accident") on my behalf, including but not limited to instituting and any claims or
proceedings against such party or parties (as AutoSvs deems fit in its absolute
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve
and settle any proceeding or claim arising out of the accidents, including but not limited
to doing any act or executing any document or signing the Discharge Voucher on my
behalf as may be required.

Name

CHEW TECK YONG

Signature:

NRIC No.

Tel No.

Address

AUTHORIZATION TO ACT

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHB 5349G**(vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHB 5349G**that was damaged pursuant to the accident which occurred on **21/02/2020** (date) along **MOULMEIN ROAD JUNCTION SINARAN DRIVE** (location) involving vehicle no/s **GX 2005P** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 17 (day) of Sept (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)



Signed by "the workshop"
(with chop)

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **SMRT AUTOMOTIVE SERVICES PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$10,493.44** (Repair Cost), **S\$886.45** (Loss of Use/Rental), **S\$7.00** (Disbursement) for vehicle no. **SHB 5349G** that was damaged pursuant to the accident which occurred on **21/02/2020** (date) along **MOULMEIN ROAD JUNCTION SINARAN DRIVE** (location) involving vehicle no/s **GX 2005P**.

This is pursuant to the inspection conducted on **24/02/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **SMRT TAXIS PTE LTD** (“the third party claimant”) of vehicle no. **SHB 5349G** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHB 5349G** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 1 (day) of Sept (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

*** This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3 Paya
Lebar Roadm, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

Tax Invoice

GST Reg No. : MR-8500001-7
CRN : 199004280Z
Invoice No. : IV200400103
Date : 14.04.2020
Vehicle No. : SHB5349G
Your Ref No. : TAX/02/20/2067
Our Ref No. : 24105831
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
FAN RADIATOR , LH	0.00	\$ 181.80	0.00	\$ 0.00	\$ 0.00
FAN RADIATOR , RH	0.00	\$ 233.00	0.00	\$ 0.00	\$ 0.00
FAN SHROUD RADIATOR	0.00	\$ 219.30	0.00	\$ 0.00	\$ 0.00
MOTOR, COOLING FAN , LH	0.00	\$ 543.50	0.00	\$ 0.00	\$ 0.00
MOTOR, COOLING FAN , RH	0.00	\$ 443.40	0.00	\$ 0.00	\$ 0.00
HOSE, RADIATOR , NO.1	0.00	\$ 42.60	0.00	\$ 0.00	\$ 0.00
HOSE, RADIATOR , NO.2	0.00	\$ 40.20	0.00	\$ 0.00	\$ 0.00
HOSE, WATER BYPASS , NO.1	0.00	\$ 37.40	0.00	\$ 0.00	\$ 0.00
HOSE, WATER BYPASS , NO.2	0.00	\$ 37.40	0.00	\$ 0.00	\$ 0.00
HOSE, WATER BYPASS , NO.3	0.00	\$ 20.10	0.00	\$ 0.00	\$ 0.00
HOSE, WATER BYPASS , NO.4	0.00	\$ 13.20	0.00	\$ 0.00	\$ 0.00
PIPE, WATER BYPASS , NO.1	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
PIPE, WATER BYPASS , NO.2	0.00	\$ 11.00	0.00	\$ 0.00	\$ 0.00
WIPER WASHER INLET	0.00	\$ 55.40	0.00	\$ 0.00	\$ 0.00
WIPER WASHER JAR	0.00	\$ 183.60	0.00	\$ 0.00	\$ 0.00
COVER, FR BUMPER	1.00	\$ 495.50	(25.00)	\$ 123.87	\$ 371.63
COVER, FR BUMPER LH	1.00	\$ 28.10	(25.00)	\$ 7.02	\$ 21.08
COVER, FR BUMPER RH	1.00	\$ 28.10	(25.00)	\$ 7.02	\$ 21.08
CLIPS PIECE, FRT & RR BUMPER	10.00	\$ 1.50	(25.00)	\$ 3.75	\$ 11.25
GRILLE SUB-ASSY	1.00	\$ 335.60	(25.00)	\$ 83.90	\$ 251.70
EMBLEM ASSY FRONT	1.00	\$ 87.10	(25.00)	\$ 21.77	\$ 65.33
GRILLE, RADIATOR	1.00	\$ 165.00	(25.00)	\$ 41.25	\$ 123.75
BRACKET, FR BUMPER	1.00	\$ 99.80	(25.00)	\$ 24.95	\$ 74.85
NUMBER PLATE	1.00	\$ 35.00	0.00	\$ 0.00	\$ 35.00
NUMBER PLATE FRAME	1.00	\$ 25.00	0.00	\$ 0.00	\$ 25.00
SEAL, HOOD TO FR END	0.00	\$ 24.40	0.00	\$ 0.00	\$ 0.00

Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name :
Bank Name :
Bank Account No :
Swift Code :

Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3 Paya
Lebar Roadm, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

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Our Ref No. : 24105831
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
SUPPORT, FR BUMPER LH	1.00	\$ 82.30	(25.00)	\$ 20.57	\$ 61.73
SUPPORT, FR BUMPER RH	1.00	\$ 76.90	(25.00)	\$ 19.22	\$ 57.68
ABSORBER, FR BUMPER	1.00	\$ 70.30	(25.00)	\$ 17.57	\$ 52.73
REINFORCEMENT FRONT UPPER	1.00	\$ 691.10	(25.00)	\$ 172.77	\$ 518.33
ABSORBER, FR BUMPER LOWER	0.00	\$ 117.00	0.00	\$ 0.00	\$ 0.00
REINFORCEMENT FRONT LOWER	0.00	\$ 238.50	0.00	\$ 0.00	\$ 0.00
EXTENSION SUBASSY, LH	0.00	\$ 116.30	0.00	\$ 0.00	\$ 0.00
EXTENSION SUBASSY, RH	0.00	\$ 116.30	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, LH	0.00	\$ 910.20	0.00	\$ 0.00	\$ 0.00
LAMP ASSY, FOG, RH	0.00	\$ 910.20	0.00	\$ 0.00	\$ 0.00
COVER ASSY, ENGINE	0.00	\$ 180.10	0.00	\$ 0.00	\$ 0.00
HOOD SUB-ASSY	1.00	\$ 938.40	(25.00)	\$ 234.60	\$ 703.80
INSULATOR, HOOD	0.00	\$ 393.90	0.00	\$ 0.00	\$ 0.00
HINGE ASSY, HOOD, LH	1.00	\$ 57.00	(25.00)	\$ 14.25	\$ 42.75
HINGE ASSY, HOOD, RH	1.00	\$ 57.00	(25.00)	\$ 14.25	\$ 42.75
LOCK ASSY, HOOD	0.00	\$ 131.10	0.00	\$ 0.00	\$ 0.00
CABLE ASSY, HOOD	0.00	\$ 53.20	0.00	\$ 0.00	\$ 0.00
THERMISTOR ASSY	0.00	\$ 68.00	0.00	\$ 0.00	\$ 0.00
COVER, RADIATOR	1.00	\$ 227.80	(25.00)	\$ 56.95	\$ 170.85
INVERTER WATER PUMP ASSY	0.00	\$ 432.00	0.00	\$ 0.00	\$ 0.00
HOSE, HV WATER PUMP INLET	0.00	\$ 37.90	0.00	\$ 0.00	\$ 0.00
HOSE, HV WATER PUMP OUTLET	0.00	\$ 29.60	0.00	\$ 0.00	\$ 0.00
TANK ASSY, INVERTER RESERVE	0.00	\$ 371.30	0.00	\$ 0.00	\$ 0.00
HOSE, INVERTER COOLING INLET	0.00	\$ 43.10	0.00	\$ 0.00	\$ 0.00
HOSE, INVERTER COOLING OUTLET	0.00	\$ 29.60	0.00	\$ 0.00	\$ 0.00
HOSE, INVERTER RADIATOR INLET	0.00	\$ 40.70	0.00	\$ 0.00	\$ 0.00

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- Account Name :

- Bank Name :

- Bank Account No :

- Swift Code :


Authorized Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3 Paya
Lebar Roadm, #08-01, Singapore 437161
Tel: 65 69083530 Fax: 65 69083592

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Date : 14.04.2020
Vehicle No. : SHB5349G
Your Ref No. : TAX/02/20/2067
Our Ref No. : 24105831
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
WIRE, ENGINE ROOM MAIN	0.00	\$6138.00	0.00	\$ 0.00	\$ 0.00
BATTERY	0.00	\$1584.90	0.00	\$ 0.00	\$ 0.00
CLAMP SUB-ASSY, BATTERY	0.00	\$ 41.40	0.00	\$ 0.00	\$ 0.00
CLAMP, BATTERY, NO.2	0.00	\$ 43.30	0.00	\$ 0.00	\$ 0.00
INLET, AIR CLEANER, NO 1	0.00	\$ 130.50	0.00	\$ 0.00	\$ 0.00
INLET, AIR CLEANER, NO 2	1.00	\$ 93.90	(25.00)	\$ 23.47	\$ 70.43
INLET, AIR CLEANER, NO 3	1.00	\$ 35.30	(25.00)	\$ 8.82	\$ 26.48
RESONATOR, INTAKE AIR	0.00	\$ 14.90	0.00	\$ 0.00	\$ 0.00
BRACKET, AIR CLEANER	0.00	\$ 26.90	0.00	\$ 0.00	\$ 0.00
AIR CLEANER ASSY	0.00	\$ 956.20	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , RH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	0.00	\$ 52.90	0.00	\$ 0.00	\$ 0.00
SEAL SUB-ASSY, RH	0.00	\$ 50.20	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, RH	0.00	\$ 198.40	0.00	\$ 0.00	\$ 0.00
PAD, FR WHEEL RH	0.00	\$ 57.70	0.00	\$ 0.00	\$ 0.00
FENDER SUB-ASSY, FR , LH	1.00	\$ 933.10	(100.00)	\$ 933.10	\$ 0.00
EMBLEM, SIDE PANEL (HYBRID)	1.00	\$ 52.90	(25.00)	\$ 13.22	\$ 39.68
PROTECTOR, FR FENDER LH	0.00	\$ 90.40	0.00	\$ 0.00	\$ 0.00
SEAL SUB-ASSY, LH	0.00	\$ 50.20	0.00	\$ 0.00	\$ 0.00
LINER, FR FENDER, LH	0.00	\$ 194.30	0.00	\$ 0.00	\$ 0.00
PAD, FR WHEEL LH	0.00	\$ 57.70	0.00	\$ 0.00	\$ 0.00
APRON SUB-ASSY, FRONT FENDER , LH	0.00	\$ 944.20	0.00	\$ 0.00	\$ 0.00
PANEL SUB-ASSY, FRONT DOOR LH	1.00	\$1249.60	(100.00)	\$1249.60	\$ 0.00
STICKER DECAL SMRT (DOOR)	1.00	\$ 60.00	0.00	\$ 0.00	\$ 60.00
SUPPORT S/A LH	1.00	\$ 237.00	(25.00)	\$ 59.25	\$ 177.75
SUPPORT S/A RH	1.00	\$ 237.00	(25.00)	\$ 59.25	\$ 177.75

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for SMRT Automotive Services Pte Ltd



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Our Ref No. : 24105831
Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
SEAL, HOOD TO FR END	1.00	\$ 24.40	(25.00)	\$ 6.10	\$ 18.30
ABSORBER, FR BUMPER LOWER	1.00	\$ 117.00	(25.00)	\$ 29.25	\$ 87.75
COVER ASSY, ENGINE	1.00	\$ 180.10	(25.00)	\$ 45.02	\$ 135.08
Sub-Total					\$ 8333.44

Labour

TO REPAIR FRONT PORTION	1.00	\$ 900.00	0.00	\$ 0.00	\$ 900.00
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Others

TO REPSRAY FRONT BUMPER	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO REPSRAY FRONT HOOD	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT SUPPORT PANEL	1.00	\$ 100.00	0.00	\$ 0.00	\$ 100.00
TO RESPRAY FRONT FENDER RH	0.00	\$ 378.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT FENDER LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY APRON PANEL LH	0.00	\$ 180.00	0.00	\$ 0.00	\$ 0.00
TO RESPRAY FRONT DOOR LH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO RESPRAY FRONT FENDER RH	1.00	\$ 200.00	0.00	\$ 0.00	\$ 200.00
TO CHECK WIRING AND SYSTEM FUNCTION	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO APPLY RUST-PROOFING ON AFFECTED AREA	1.00	\$ 30.00	0.00	\$ 0.00	\$ 30.00
TO TOP UP A/C GAS	1.00	\$ 70.00	0.00	\$ 0.00	\$ 70.00
TO REMOVE AND REFIT WIRE HARDESS	0.00	\$ 250.00	0.00	\$ 0.00	\$ 0.00
TO REPLACE SUNDRY PARTS	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00
TO WASH AND VACUUM	0.00	\$ 60.00	0.00	\$ 0.00	\$ 0.00
TO REMOVE & REFIX FAN ENGINE & RADIATOR ASSY & INNER COOLER & AIR CON CONDENSER	1.00	\$ 20.00	0.00	\$ 0.00	\$ 20.00

Payment Instructions

• By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

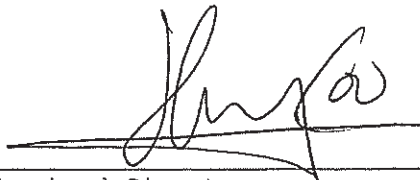
• By Bank Transfer:

• Account Name :

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Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Automotive Services Pte Ltd
2 Tanjong Katong Road, Tower 3 Paya
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Terms : 30 Days

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
TO CONDUCT RADIATOR PRESSURE CHECK	0.00	\$ 120.00	0.00	\$ 0.00	\$ 0.00
GRAND TOTAL					\$ 10,493.44

Remark :

Make/Model : PRIUS4
Accident Date : 21.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

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• By Bank Transfer:

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• Bank Name :

• Bank Account No :

• Swift Code :


Authorised Signature
for SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

MEMORANDUM

To: Claims Dept

Our Ref: TAX/02/20/2067

From: SMRT Taxis Pte Ltd

Date: 26/02/2020

**ACCIDENT INVOLVING SHB5349G AND GX2005P ON 21/2/2020
3:23 PM ALONG MOULMEIN ROAD JUNCTION SINARAN DRIVE.**

This is to confirm that the daily rental rate for SHB5349G is \$112.35 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely
SMRT TAXIS PTE LTD



for Manager



Laid Up Report

Accident Start Date : 13/02/2020
Accident End Date : 20/03/2020

Date Generated : 20/03/2020
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2067	SHB5349G	SMRT Taxis Pte Ltd	TOYOTA	PRIUS4	24105831	22/02/2020 11:48 AM	05/03/2020 8:32 AM

1 of 1 100% Find | Next

Select a format Export



20 March 2020

SMRT TAXIS PTI

Woodlands Industrial Park
Singapore
Tel : 65 647
Fax : 65 636
www.smrt.

Vehicle Attachment History of CHEW TECK YONG (SXXXX869Z)

Vehicle Num	Vehicle Make	Vehicle Model	Attachment Type	Attachment Start Date Time	Attachment End Date Time	Return Reason
SHB5636C	CHEVROLET	EPICA-2.0	MAIN	17/02/2015 03:30 PM	30/11/2017 08:30 AM	Vehicle Change
SHB5349G	TOYOTA	PRIUS4	MAIN	30/11/2017 04:30 PM	08/02/2019 04:10 PM	Temp Return
SHB5349G	TOYOTA	PRIUS4	MAIN	11/02/2019 04:35 PM		
SHF467K	TOYOTA	PRIUS	COURTESY	20/07/2016 02:01 PM	28/07/2016 02:20 PM	
SHC4728Y	TOYOTA	PRIUS	COURTESY	24/02/2020 12:00 PM	05/03/2020 01:30 PM	

Page

Enquire Transaction History

Transaction History Details

Log Date/Time:	24 Feb 2020 / 09:39:12	Transaction Amount:	\$7.49
Asset Type:	Vehicle		
Asset ID:	GX2005P		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ESASBAH0 - BALQISH BINTE ABDUL HALIL	Business Transaction Reference No.:	20200224093912418325

Search Date/Time: 21 Feb 2020 15:23:00
Insurance Company: AIG ASIA PACIFIC INSURANCE PTE. LTD.

Information displayed is correct as at the log date and time.

Enquire Related Logs

OK



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG20003218/Qes3

24 MAR 2020

KST LEASING & SERVICING

3021A UBI ROAD 1
#01-42
SINGAPORE 408715

Dear Sir/Madam,

ACCIDENT INVOLVING GX 2005P AND SHB 5349G ON 21/02/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Print Received Message

This mail is associated with :

***SHB5349G (6515804908SG)**

[GX2005P]

TP

SMRT TAXIS PTE LTD

Feb 21 2020 3:00PM

[KST LEASING & SERVICES]

SMRT Automotive Services Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 26/08/2020 16:01 PM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$11386.89) - SHB5349G - Claim Handler: Ler, Bernard-JQ

Approved:11386.89:Cost of Repair : \$10,493.44 As per surveyor finalization Loss of Income : \$100.00 2 days @ S\$ 50/day Loss of Use : \$786.45 7 days @ S\$ 112.35/day LTA/ GIA Search Fee : \$7.00 Total : \$11,386.89