

ASS. REC. BY:

REF: CS/MSG/20003202/Uvd3

02

Special Instruction:

Assigner: Marcus

ASSIGNMENT (Office)

From (Person): Crystal Lee

of

M&G

Date/Time:

26/2/2020 @ 10:57am

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMN 2998E

Insured:

GBE 5822L

at Workshop m/s:

Focus Auto

Tel:

68869097

of

No. 1 Kelki Bukit Ave 6 #02-50 Autobay

Policy No:

B29121335mkf

Claim No:

620564

Sum Insured:

Excess:

Make of Veh:

(Client's Record)

D.O.A.

23/2/2020

CA / REV / REP. / REV 24 HRS

1up1

H.O.D. Enforcement:

Date/Time: 11:02am @ 26/2/2020

Person Contacted:

Aidah

Vehicle IN/OUT

Date/Time

Action/Instruction

Estimated ✓

SMN 2998E - X

GBE 5822L - X

26/2/20

Send preli revised via merimen

MS/G/
ASSIGNMENT

From:

Date:

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

Bal. or Market Value:

IDAC Accident Rpt:

GIA / PR Seen:

Est. Repairs:

Lum Sum:

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

N/S	O/S

Vehicle: IN / OUT

Veh No:

Yr Regn:

Type: M/Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

Colour:

Sp. Reading:

Eng/No:

C/No:

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

R/Bal.

L/Bal.

D.O.A.

Survey held at

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Rear

R/Bal.

L/Bal.

D.O.I.

Date / Time

Action / Instruction

27A36466 up 6900

headlamp 1198.80 door 1831.10, handle 966.80

4/3/20 1/5 @ 6200 confirmed with Mr Wong (Red 3346.76, 350)

RECEIVED 05 MAR 2020

Date/Time, File Pass to?

☐

: Prel. Report

1)

Date/Time, File Return to?

☐

: Final Report

2)

5/3 - typist

Report Format:

Lump Sum / I.B.I: (\$

Meimen

6200p

Days Of Repair:

Resurvey No. of Trip:

Add Fee:

☐

: Site Insp (\$

☐

: Interview (\$

☐

: Tech. Invs (\$

☐

: Weekend (\$

Survey Fee:

Transportation:

) S + RS. SI

) Photos

) Others

TOTAL

150

11

161

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Irene Tan Gek Ing

Date: 26 Feb 2020

Preliminary Advice

Insured Vehicle No : GBE5822L

TP Vehicle No : SMN2998E

Accident Date : 23/02/2020

Make : HYUNDAI AVANTE

Assignment Date : 26/02/2020

Date of Inspection : 26/02/2020

Est. Duration of Repair : 5.00

Inspection At : FOCUS AUTO PTE LTD (HQ)
1 KAKI BUKIT AVE 6, #02-48/50 AUTOBAY
SINGAPORE 417883

Point of Impact / General Description of Damages

The vehicle sustained impact / damages n/s front portion. The undercarriage affected due to collision and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	9,546.76
Revised Amount	:S\$	6,016.32
Check Items (Estimated)	:S\$	1,900.64
Total	:S\$	7,916.96

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$
Pre-Accident Value	:S\$
COE / PARF Rebate	:S\$
Salvage Value	:S\$
Margin for Repair	:S\$

Remarks

() The vehicle is economical/not economical for repair.

(X) The above survey was conducted on a 'without prejudice' basis.

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	26 Feb 2020		26 Feb 2020 14:40 Edit Adj Rpt		Last:IA 26 Feb 2020 16:03		Pending for Survey Report Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	ORANGE CLOVE CATERING PTE LTD, Co. Reg. No.: 200809650R		
Main Claimant:	METRO CAR LEASING PTE LTD, Co. Reg. No.: 201810490D		
Vehicle Reg. No.:	SMN2998E	Date of Loss:	23/02/2020 15:00 - :59 [1 Months and 22 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 620564	Policy/Cover Note No.:	B29121335MKF (Comprehensive) Coverage: 01/04/2019 - 31/03/2020
Vehicle Reg. No. (Insured):	GBE5822L	Policy No. (Claimant):	
		Excess:	
Repairer:	Focus Auto Pte Ltd (HQ) 1 Kaki Bukit Ave 6, #02-48/50 Autobay, 417883 Kaki Bukit - Tel: 68869097		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Irene Tan Gek Ing - 6594 2541]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by MARCUS CHUA] ... [Final Rpt due 27/03/2020]		
Driver/Custodian (Insured):	JAGJEET SINGH (), NRIC: G1752714U, Tel: +6588150306 Email:		
Adj Asg. Remarks:	on WP. Manual assigned to LKK via email on 26/02/2020. (Manual Assign). Liab: unclear. Agree on SJE. Assign: Marcus Chua from LKK Auto Consultants Pte Ltd. Contact: Aldah @ 6886 9097.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Nivitha (LKK Auto)

From: Crystal Lee <crystal_lee@sg.msig-asia.com>
Sent: Wednesday, 26 February 2020 10:57 AM
To: Admin-D (LKKAuto); assignments
Cc: Ong Zi Hui
Subject: Survey Request - Manual Assigned

PRE REPAIR SURVEY - SMN2998E & GBE5822L (MSIG) ACCIDENT ON 23.02.20

Manual Assigned

Dear LKK,

Refer to the email below, please arrange survey the vehicle.

We'll assign via Merimen once we receive the assignment from Motor Team.

Please contact us ASAP if you cannot attend this assignment.

Thank you & Best regards,

Crystal Lee

Admin Officer, Claims Services (In-House Survey)

D: +65 6594 2535 | F: +65 6643 1349 | crystal_lee@sg.msig-asia.com



MSIG

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220

9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

From: Helene Phua <helene_phua@sg.msig-asia.com>
Sent: Wednesday, 26 February 2020 10:26 AM
To: Crystal Lee <crystal_lee@sg.msig-asia.com>; Ong Zi Hui <zihui_ong@sg.msig-asia.com>
Subject: FW: PRE REPAIR SURVEY - SMN2998E & GBE5822L (MSIG) ACCIDENT ON 23.02.20

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG



A Member of **MS&AD** INSURANCE GROUP

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

From: Helene Phua

Sent: Wednesday, 26 February 2020 10:25 AM

To: claims@focusauto.com.sg

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: RE: PRE REPAIR SURVEY - SMN2998E & GBE5822L (MSIG) ACCIDENT ON 23.02.20

Hi,

Thank you for your selection.

We will proceed to assign **Marcus Chua from LKK Auto Consultants Pte Ltd** via Merimen at our end and update you upon confirmation.

Please do not contact them directly to prevent confusion. Any arrangement or appointment of surveyor must come from MSIG.

Please be informed that our surveyor will also be conducting a post repair inspection within the stipulated timeline under the protocol.

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



A Member of **MS&AD** INSURANCE GROUP

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

From: claims@focusauto.com.sg <claims@focusauto.com.sg>

Sent: Wednesday, 26 February 2020 9:57 AM

To: Helene Phua <helene_phua@sg.msig-asia.com>

Cc: Winnie Chua <pingping_chua@sg.msig-asia.com>

Subject: Re: PRE REPAIR SURVEY - SMN2998E & GBE5822L (MSIG) ACCIDENT ON 23.02.20

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Helena,

Thank you for your email. We are pleased to select LKK Auto Consultants Pte Ltd - Mr Marcus Chua for the surveyor. Do let us know early notice for the arrival of the surveyor.

Thank You

Best Regards

Aidah

On 2020-02-25 17:20, Helene Phua wrote:

Hi,

We refer to your email dated 25/02/2020.

Please choose one surveyor from the list that you wish for us to appoint to conduct the pre-repair inspection:

- 1) LKK Auto Consultants Pte Ltd
- 2) Formteam Consultancy Pte Ltd
- 3) A-Pac Adjusters & Surveyors Pte Ltd
- 4) STA Inspection Pte Ltd
- 5) Appraisal VP Pte Ltd
- 6) AutoProbe Consultants
- 7) **MSIG In-House Surveyors**

This Fast-Lane settlement option is for clear-cut liability which MSIG will expedite offer @ 100% with express payment. Priority will be given to those opted for our in-house surveyor

To facilitate an expeditious claim settlement, we hope you are agreeable for the above surveyor to be the SJE (Single Joint Expert).

If not, you may wish to nominate any of the 10 surveyors listed below as the SJE, depending on their availability:

1. Xing Guo Qiang	6) Chow Bo Xiong
1. Kenneth Kong	7) Siew Meng Hui
1. Marcus Chua	8) Daniel Chan
1. Ng You Han	9) Victor Png
1. Gary Soon	10) Samuel Phun

In your response, please also provide us a list of 10 surveyors as your nominated SJE, regardless of whether you agree or disagree to our above nominated SJE. We may consider appointing one of your nominated SJE in case of any of our nominated SJE is not available.

NB:

- a. ***Fast lane settlement is not applicable for cases that liability is in dispute***
- b. If both of us could not agree with each other's list of nominated SJE, we may still proceed to appoint a motor surveyor to conduct a pre repair survey & post repair inspection within the timeline stipulated under the NIMA protocol.

We have created a dedicated motor survey mailbox for your motor survey request and pre-repair inspection. Please contact us (MSIG) by clicking this link: motorsurvey@sg.msig-asia.com

Have a great week ahead!

Helene Phua

Admin Assistant, Claims Services

D: +65 6594 2493 | F: +65 6225 7402 | helene_phua@sg.msig-asia.com



MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65 6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | msig.com.sg



A Member of **MS&AD** INSURANCE GROUP

In view of the current Covid-19 situation, we have started to implement business contingency plans to ensure the continuity of our services and operations.

Please bear with us should there be some service delay during this period.

From: claims@focusauto.com.sg <claims@focusauto.com.sg>
Sent: Tuesday, 25 February 2020 4:11 PM
To: Claims <claims@sg.msig-asia.com>
Subject: PRE REPAIR SURVEY - SMN2998E & GBE5822L ACCIDENT ON 23.02.20

EXTERNAL EMAIL: Be careful when you click any links or open any attachment(s).

Dear Officer In-Charge,

Good Day,

Please sent surveyor to arrange the surveyor down to our workshop as below.

We are instructed by our client to notify you of a road traffic accident on 23/02/2020 at about 1520 hours at Hougang Street 51 involving our client's SMN2998E and GBE5822L driven by your insurer or your insured's authorized driver at the material time.

As a result of the accident, our client's vehicle has been damaged. Before our client / we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of

this notice whether you or your insurer would like to conduct a pre-repair survey of the vehicle without further reference to you.

Please be informed that the said vehicle can be inspected at :

Name of workshop : FOCUS AUTO PTE LTD

Address : No. 1 Kaki Bukit Avenue 6

Autobay #02-50

Singapore 417883

Telephone No.: 6886 9097

Fax : 6844 4625

Best Regards

Aidah

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6844 4625

Office Hours : Mon ~ Sat, 0900 ~ 1800

CONFIDENTIALITY NOTICE

This e-mail (including any attachments) may contain information that is privileged or confidential. The sending of this e-mail to any person other than the intended recipient is not a waiver of the privilege or confidentiality that attaches to it. If you are not the intended recipient, please notify the sender immediately, delete the email and do not copy, distribute or disclose its contents.

—

Focus Auto Pte Ltd

No. 1 Kaki Bukit Avenue 6

#02-50 AutoBay Singapore 417883

Tel: 6886 9097 Fax: 6844 4625

Office Hours : Mon ~ Sat, 0900 ~ 1800

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Mechatronic Changed, Tyre
Change, Alternator Change.
Direct Owner Stand


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9 vehicles

[Advanced Search](#)

	Make	Model	Price	Depreciation	Reg Date	Eng Cap	Mileage	Veh Type
Search Selection	hyundai avante		Any	Any	2019	Any	Any	Any
	Hyundai Avante	1.6A GLS	\$72,999	\$6,860 /yr	15-Nov-2019	1,591 cc	40 km	Sedan
Special Scheme For \$0 Down Payment! Newly Registered Car Plus New Facelift Model, Own This Car Now, Very Attractive Package For Private Hired Driver Or Individual, 3 Years Warranty And 1 Free Servicing From Komoco, In House Loan Available, A Company Accredite...								
Dickson Automobile								
Posted: 26-Feb-2020 Tags: 2019 Hyundai Avante, 2019 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
	Hyundai Avante	1.6A GLS S	\$73,800	\$7,280 /yr	15-Apr-2019	1,591 cc	7,100 km	Sedan
100% Loan Available, 1 Owner! Super Low Mileage! Still Under Agent Warranty! Come And View Now!								
1axis								
Posted: 24-Feb-2020 Tags: 2019 Hyundai Avante, 2019 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
	Hyundai Avante	1.6A GLS	\$72,800	\$7,040 /yr	06-Aug-2019	1,591 cc	720 km	Sedan
Huge Saving! Value For Your \$\$\$, Low Bank Interest Rate & Very Easy In House Loan Available! Super Low Mileage, New Facelift Model, Smell & Feel Like A Brand New Car With On Going Warranty From Komoco, We Provide Immediate Transfer For A Peace Mind, Accident...								
Dickson Automobile								
Posted: 21-Feb-2020 Tags: 2019 Hyundai Avante, 2019 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								
	Hyundai Avante	1.6A GLS	\$67,800	\$6,960 /yr	05-Jan-2019	1,591 cc	11,302 km	Sedan
100% Loan Available, 1 Owner! Super Low Mileage! Still Under Agent Warranty! Come And View Now!								
1axis								
Posted: 19-Feb-2020 Tags: 2019 Hyundai Avante, 2019 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai								



SCT Auto Services Pte Ltd - Repair & Servicing

SCT Auto Services is a one-stop repair centre with expertise in vehicle servicing, repairs, and spray painting.

More info about this shop



Hyundai Avante 1.6A GLS S \$70,800 \$7,100 /yr 12-Feb-2019 1,591 cc 16,000 km Sedan

1 Owner, Low Mileage, Fuel Efficient, Pristine Condition! Great Savings! The Only 2019 GLS S With 5 Years/100k Km Free Servicing At 2 cing Per Year! Balance 9 More Servicing Remaining! Definitely The Lowest Depredation And Most Value For Money Car In Tow...

Compare

ed: 13-Feb-2020

Tags: 2019 Hyundai Avante, 2019 hyundai avante, Hyundai Avante, hyundai avante, Hyundai, Avante, avante, Used Hyundai

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	490D
Vehicle Details	
Vehicle No.:	SMN2998E
Vehicle to be Exported:	No
Intended Deregistration Date:	26 Feb 2020
Vehicle Make:	HYUNDAI
Vehicle Model:	AD AVANTE 1.6 GLS (A)
Primary Colour:	Grey
Manufacturing Year:	2019
Engine No.:	G4FGKU154881
Chassis No.:	KMHD841CMKU917767
Maximum Power Output:	93.8 kW (125 bhp)
Open Market Value:	\$12,686.00
Original Registration Date:	31 Jul 2019
First Registration Date:	31 Jul 2019
Transfer Count:	0
Actual ARF Paid:	\$12,686.00 6343
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	30 Jul 2029
PARF Rebate Amount:	\$9,514.00
Intended COE Rebate Details	
COE Expiry Date:	30 Jul 2029
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$28,589.00
COE Rebate Amount:	\$26,952.00
Total Rebate Amount:	\$36,466.00

The information contained herein is correct as at 26 Feb 2020

OK

Email: sm@idac.com.sg

Tel no: 6555 6888 Fax no: 6454 3279

Personal Particulars of Owner & Driver (Vehicle A)

Date of Accident: 23/02/20 (dd/mm/yy) Time of Accident: 15:30 (24-HR-FORMAT)

Vehicle No.: SMW2998E Vehicle Make & Model: HYUNDAI AVANTE

Exact location of Accident: HAWKINS ST 51

Policyholder's Name / IC No.: MEIRO CAR LEASING PTE LTD

Driver's Name / IC No.: WANG CHAOXIAN (As Above) ☐

Driver's Contact No.: 9729 6440 Company Contact No.: NA

Driver's Address: BLK 217B Compassvale Drive #10-610 S(54217)

Email address (if any): Shaoxian 1996@gmail.com Insurance Company: NTUC

Relationship between Owner & Driver: (Please **CIRCLE** one only)

Owner / Spouse / Children / Friend / Parents / Sibling / Relative / Employee ☒ Hire or Others specify: _____

What do you wish to claim? (Please **TICK** one only)

☐ Own Insurance / ☒ Other Vehicle (The one you want to claim against) / ☐ Reporting (For Record Purpose)

Exact purpose for which the vehicle
Was being used at time of accident?

Occupation (nature of job) ☐ Indoor / ☒ Outdoor

☐ Private use / ☒ Work purpose

No. of Passengers (Including Driver): NA

Weather condition & Road conditions? (On the day of accident)

☒ Clear & Dry / ☐ Raining & Wet / ☐ After-Rain & Wet / ☐ Drizzling & Wet / Others: _____

Was there any video captured by your Car Camera? ☒ Yes / ☐ No

Any Injuries: ☒ Yes / ☐ No (If YES) Injured Person's Name: WANG CHAOXIAN

Injuries Sustain: YES Injured Person in Which Vehicle: SMW 2998E

Police Report filed: ☒ Yes / ☐ No (If YES) Which Police Station: F/20200223/2019

The Other Party(s) Details:

1. Driver's Name / IC No.: JAGJEET SINGH Vehicle No.: GBG 5822L

Driver's Contact No.: 88150306 Insurance Company (if any): NA

2. Driver's Name / IC No.: NA Vehicle No.: NA

Driver's Contact No.: NA Insurance Company (if any): NA

*Independent Witness (if Any): NA Contact No.: _____

Preferred Workshop Name: Focus Auto Pte Ltd Contact No.: _____

*If no proper documents are produced, IDAC should not file the report. Information will be discarded after one week.

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims, (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

24/02/2020

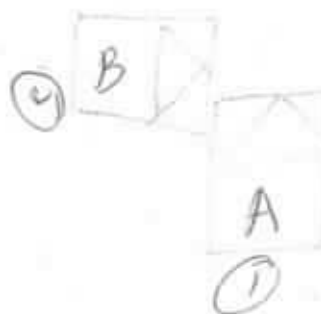
Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

SKETCH PLAN

How many of 51 (2)



A - SMN 2998E
B - GBE 5822L



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

As per police report - f/20200223/70

DECLARATION

I/We declare the foregoing particulars are true in every respect.



Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

24/02/2020

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:



**SINGAPORE
POLICE FORCE**



F/20200223/7019

1 of 2

POLICE REPORT (NP299)

Report No. F/20200223/7019

Police Station Of Origin
Ang Mo Kio Division HQ
51 Ang Mo Kio Avenue 9 SINGAPORE
569784
Tel No:1800-2180000

Date/Time Report Made 23/02/2020 19:08	Vide Report No.	Station Diary No.
Name Of Informant WANG SHAOXIANG	Address APT BLK 217B COMPASSVALE DRIVE #10-610 SINGAPORE 542217	
ID Type / ID No. NRIC NO / S9627606J	Contact No. Home/Office: Mobile: 97296440	
Nationality SINGAPORE CITIZEN	Email Address shaoxiang1996@gmail.com	
Occupation Private Hire Driver	Sex Male	Age 23
Institution/School Name	Date of Birth 02/08/1996	Race Chinese
Date/Time Of Incident 23/02/2020 15:20	Language English	
	Location Of Incident HOUGANG STREET 51	

Brief details.

On the above mentioned date and time, I was driving my vehicle SMN 2998E along Hougang street 51 towards Buangkok Green when GBE 5822L dashed out from the minor road beside BLK 567A and crashed onto the front left portion of my vehicle.

The impact was so great that I was flung to my right and my right arm and right knee knocked against the inside of my car's driver door.

Signature Of Officer Recording The Report: Not applicable	Signature Of Informant: The identity of the person making this report has been authenticated by SingPass. No signature is required.
Signature Of Interpreter: Not applicable	Date/Time: 23/02/2020 19:08
Officer In-Charge Of Case:	Classification Of Case:

Authentication Stamp



**SINGAPORE
POLICE FORCE**



F/20200223/7019

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. F/20200223/7019

I alighted to exchange particulars and left the scene after tow truck came as my vehicle was badly damaged and could not be driven after the accident.

After a couple of hours, my neck, shoulders and lower back areas started to feel sore as well. As such I proceeded to my family doctor at Intemedical Clinic Kovan for medical treatment. I was given 5 days MC.

Signature Of Officer Recording The Report:

Not applicable

Signature Of Interpreter:
Not applicable

Officer In-Charge Of Case:

Authentication Stamp

Signature Of Informant:
The identity of the person making this
report has been authenticated by
SingPass. No signature is required.

Date/Time:
23/02/2020 19:08

Classification Of Case:

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50
 AUTOBAY @ KAKI BUKIT SINGAPORE 417883
 TEL: 6886 9097 FAX: 6844 4625 Email: claims@focusauto.com.sg
 GST:201004495R RCB NO:201004495R

M/S : MSIG INSURANCE

Estimate No: M001020

Date: 26-Feb-20

Veh Reg No: SMN2998E

Make/Model: HYUNDAI AVANTE

Chassis No: KMHD841CMKU917767

Engine No: G4FGKU154881

Reg. Date : 31/07/2019

ATTN: Motor Claim Department

Your Ref No: SMN2998E

Claim Type: Third Party

Accident Date: 23/02/2020

Estimate Repair Cost to Vehicle No : SMN2998E

PAGE:1/2

S/N	Description	Quantity	Unit	Price	Amount
	<u>LIST PRICE</u>			<u>SS</u>	<u>SS</u>
1	Front Fender - RT <i>LH</i>	<i>body 20</i> 1	PCS	966.80	966.80 ✓
2	Front Fender Dust Cover - LH	<i>Torn</i> 1	PCS	98.00	98.00 ✓
3	Front Fender Dust Cover Clip - LH	<i>all</i> 6	PCS	6.50	39.00 ✓
4	Front Fender Lamp - LH	<i>smashed</i> 1	PCS	34.00	34.00 ✓
5	Front HeadLamp - LH	<i>one</i> 1	PCS	1198.00	1198.00 ✓
6	Front Bumper	<i>deep cut</i> 1	PCS	474.00	474.00 ✓
7	Front Bumper Side Retainer - LH	<i>one</i> 1	PCS	34.00	34.00 ✓
8	Front Bumper Fog Lamp - LH	<i>one</i> 1	PCS	265.00	265.00 ✓
9	Front Bumper Fog Lamp Side Cover - LH	<i>cut</i> 1	PCS	149.00	149.00 ✓
10	Front Bumper Inner Side Air Duct - LH	<i>11</i> 1	PCS	98.00	98.00 ✓
11	Front Door - LH	<i>2/2nd</i> 1	PCS	1831.10	1831.10 ✓
12	Front Door Check <i>LH</i>	<i>11</i> 1	PCS	89.00	89.00 ✓
13	Front Door Hinge Top - LH	<i>11</i> 1	PCS	47.00	47.00 ✓
14	Front Door Lock - LH	<i>11</i> 1	PCS	247.00	247.00 ✓
15	Front Door Side Mirror - LH <i>281.20</i>	<i>grand/aya</i> 1	PCS	328.00	328.00 ✓
16	Front Shock Absorber - LH <i>355.80</i>	<i>bul</i> 1	PCS	372.50	372.50 ✓
17	Front Knuckle Arm - LH <i>363.60</i>	<i>bul</i> 1	PCS	389.00	389.00 ✓
18	Front Lower Arm - LH <i>341.20</i>	<i>bul</i> 1	PCS	359.00	359.00 ✓
19	Front Lower Ball Joint - LH	<i>11</i> 1	PCS	91.00	91.00 ✓
20	Front Hub Bearing - LH <i>5452.80</i>	<i>all</i> 1	PCS	452.80	452.80 ✓
21	Front Fender Top Garnish - LH <i>55.00</i>	<i>all</i> 1	PCS	65.00	65.00 ✓
TOTAL				7594.70	7627.20
LESS 20%				6075.76	6101.76

6938.20
20%
5550.80

FOCUS AUTO PTE LTD

NO. 1 KAKI BUKIT AVENUE 6 #02-48/50

AUTOBAY @ KAKI BUKIT SINGAPORE 417883

TEL: 6886 9097 FAX: 6844 4625 Email: claims@focusauto.com.sg

GST:201004495R RCB NO:201004495R

M/S : MSIG INSURANCE**Estimate No: M001020**

Date: 26-Feb-20

Veh Reg No: SMN2998E

Make/Model: HYUNDAI AVANTE

Chassis No: KMHD841CMKU917767

Engine No: G4FGKU154881

Reg. Date : 31/07/2019

ATTN: Motor Claim Department

Your Ref No: **SMN2998E**

Claim Type: Third Party

Accident Date: 23/02/2020

Estimate Repair Cost to Vehicle No : SMN2998E

PAGE:2/2

S/N	Description	Quantity	Unit	Price	Amount
	<u>SPECIAL NETT</u>			<u>SS</u>	<u>SS</u>
22	Front Tyre - LH	2	PCS	280.00	280.00 X
23	Front Sport Rim - LH	1	PCS	750.00	750.00 520
24	Front Sport Rim Cap - LH	1	PCS	30.00	30.00 ✓
25	To Remove & Replace Bumper Sensor	1	PCS	65.00	65.00 X
	TOTAL			1125.00	1125.00
	<u>LABOUR CHARGES</u>			<u>SS</u>	<u>SS</u>
26	Towing				50.00 ✓
27	Panel Beating			500	920.00
28	Check Wiring			20	60.00
29	Rust Proofing				60.00 ✓
30	Alignment				50.00 ✓
31	To Remove & Replace Front Under Carriage			120	280.00 20
32	To Remove & refit Door Accessories			60	80.00
33	To Spray Paint			800	820.00
	TOTAL				2320.00
	OVERALL TOTAL			1660	9546.76

SINGAPORE DOLLAR NINE THOUSAND FIVE HUNDRED FORTY SIX SEVENTY SIX CENTS ONLY

LKK Auto Consultants hence notify

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

FOR FOCUS AUTO PTE LTD

AUTHORISE SIGNATURE

P- 5380.80
S.N- 5380.00
L- 1660.00
7760.80
202
62081



ISLAND RECOVERY SERVICES

Unit 2020, Uthi Road 1, 994-155 Singapore 100713
Telephone: 8743 7490 Email: islandrecovery@quest.com
Facsimile: 6844 7233 Web: www.islandrecovery.com.sg
CST Reg No: M901704399 Co. Reg: S11000158

Quote / Invoice / Price Order

NO: 1232904

DATE: 27/5/2014

24

HUTLAND: 8152 3411

M/S FOCUS AUTO

Vehicle No: SMV 29785 Model: HYUNDAI

From: 554 HARBANG STREET 51 Time Start: 16:25

To: 1 NAKI BIK/B AVE 02-50 Time End: 16:58

Remarks:

☐ Change Tyres / Jump Start

☒ Accident

☐ Use Car Cakes

☐ Basement / Multi Carpark

☐ Crane Up / Winch Out

☐ Open Door

☐ Using King Dolly

☐ Demander Shift / Brake

☐ Locked

AMOUNT S\$ 50/-

GST S\$ 3.50/-

TOTAL S\$ 53.50/-

bizSAFE

Important Note

27 May 2014

Island Recovery Services

Received By

Vehicle is transported at owner's risk. The company accepts no responsibility for damaged or other misadventure to your vehicle whilst being transported.

COMPUTERISED 4 WHEEL ALIGNMENT HUNTER DSP700

Company: FOCUS AUTO PTE LTD
N: SMN 2998 E
ite 27.2.20 2:33



SMN 2998 E

HYUNDAI AVANTE 2019-

Front : Left

Actual	Before	Specified Range
-1°03'	-1°03'	-0°53' 0°07'
4°03'	4°03'	4°00' 5°00'
0°14'	0°14'	-0°03' 0°09'
8°21'	8°21'	13°30' 14°30'
7°19'	7°19'	12°37' 14°37'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°02'	-0°02'	-0°53' 0°07'
4°28'	4°28'	4°00' 5°00'
0°10'	0°10'	-0°03' 0°09'
8°30'	8°30'	13°30' 14°30'
8°28'	8°28'	12°37' 14°37'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
-1°00'	-1°00'	
-0°25'	-0°25'	
-0°09'	-0°08'	
0°24'	0°24'	-0°06' 0°18'

Rear : Left

Actual	Before	Specified Range
-0°52'	-0°52'	-1°42' -0°42'
0°15'	0°14'	-0°02' 0°16'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-0°51'	-0°51'	-1°42' -0°42'
0°06'	0°06'	-0°02' 0°16'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
-0°01'	-0°01'	
0°20'	0°20'	-0°04' 0°32'
0°05'	0°04'	

COMPUTERISED 4 WHEEL ALIGNMENT HUNTER DSP700

Company: FOCUS AUTO PTE LTD
VIN: SMN 2998 E
Date: 2.3.20 23:44

HYUNDAI AVANTE 2019-

Front : Left

Actual	Before	Specified Range
-0°17'	-0°17'	-0°53' 0°07'
4°00'	4°00'	4°00' 5°00'
0°03'	0°02'	-0°03' 0°09'
2°14'	2°14'	13°30' 14°30'
1°57'	1°57'	12°37' 14°37'

Camber
Caster
Toe
SAI
Included Angle
Turning Angle Diff.

Front : Right

Actual	Before	Specified Range
-0°07'	-0°07'	-0°53' 0°07'
4°29'	4°29'	4°00' 5°00'
-0°01'	-0°02'	-0°03' 0°09'
4°54'	4°54'	13°30' 14°30'
4°47'	4°47'	12°37' 14°37'

Front

Cross Camber
Cross Caster
Cross SAI
Total Toe
Cross Turn Diff.

Actual	Before	Specified Range
-0°11'	-0°11'	
-0°29'	-0°29'	
-2°39'	-2°39'	
0°01'	0°01'	-0°06' 0°18'

Rear : Left

Actual	Before	Specified Range
-0°58'	-0°58'	-1°42' -0°42'
0°10'	0°09'	-0°02' 0°16'

Camber
Toe

Rear : Right

Actual	Before	Specified Range
-0°52'	-0°52'	-1°42' -0°42'
0°06'	0°06'	-0°02' 0°16'

Rear

Cross Camber
Total Toe
Thrust Angle

Actual	Before	Specified Range
-0°06'	-0°06'	
0°16'	0°16'	-0°04' 0°32'
0°02'	0°02'	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/MSG20003202/UVD3N2
Date: 05/03/2020

REFERENCE

Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd.	Policy No:	B29121335MKF
Claimant Vehicle No :	SMN2998E	Insured Vehicle No :	GBE5822L
Date of Loss:	23/02/2020	Nature of Claim:	TP
		Claim No:	620564

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:	SMN2998E	Engine No:	G4FGKU154881
Make & Model:	HYUNDAI AVANTE, 1.6 (A)	Chassis No:	KMHD841CMKU917767
Reg. Date:	31/07/2019 (Man. Year: 2019)	Odometer:	52059 km
Colour:	Grey		
Engine Capacity:	1591 cc		
Market Value/New Car Price:	N/A		
Sum Insured (S\$):	Market Value/New Car Price		

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:	Steering (Serviceable):	Yes	Footbrake (Serviceable):	Yes
Handbrake (Serviceable):	Yes	Engine Modification:	No	Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:	195/65R15	Rear Tyre Size:	195/65R15
Front Left Side:	Nexen 7 mm	Rear Left Side:	Nexen 7 mm
Front Right Side:	Nexen 7 mm	Rear Right Side:	Nexen 7 mm

The above values represent the remaining tyre treads depth.

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,161.76	6,100.80	1,060.96	14.81
Miscellaneous Items	0.00	0.00	0.00	
Labour	2,385.00	1,660.00	725.00	30.40
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,546.76	7,760.80	1,785.96	18.71
Approved Total (Overridden) (S\$)		6,200.00		
(S\$)	9,546.76	6,200.00	3,346.76	35.06
+ GST 7.00/7.00% (S\$)	668.27	434.00	234.27	35.06
Nett Amount (S\$)	10,215.03	6,634.00	3,581.03	35.06

INSPECTION

Date of Assignment:	26/02/2020		
Date Inspected:	26/02/2020	Inspected At:	Focus Auto Pte Ltd (HQ) 1 Kaki Bukit Ave 6, #02-48/50 Autobay Singapore 417883
Estimated Period of Repair:	5.0 days		

Adjuster: MARCUS CHUA

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 05 Mar 2020)
Parts:	143	HYUNDAI AVANTE 1.6 (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMN2998E)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT FENDER-N/S	Badly Dented	966.80 FL	*966.80 FL
2	1		*FRONT FENDER DUST COVER-LH	Torn	98.00 FL	*98.00 FL
3	6		*FRONT FENDER DUST COVER CLIPS-LH	Necessary	39.00 FL	*39.00 FL
4	1		*FRONT FENDER LAMP-LH	Smashed	34.00 FL	*34.00 FL
5	1		*FRONT HEADLAMP-LH	Cracked	1,198.00 FL	*1,198.00 FL
6	1		*FRONT BUMPER	Deep Cut	474.00 FL	*474.00 FL
7	1		*FRONT BUMPER SIDE RETAINER-LH	Cracked	34.00 FL	*34.00 FL
8	1		*FRONT BUMPER FOG LAMP-LH	Cracked	265.00 FL	*265.00 FL
9	1		*FRONT BUMPER FOG LAMP SIDE COVER-LH	Cut	149.00 FL	*149.00 FL
10	1		*FRONT BUMPER INNER SIDE AIR DUCT-LH	Not Necessary	98.00 FL	*- FL
11	1		*FRONT DOOR-LH	Dented/Bent	1,831.10 FL	*1,831.10 FL
12	1		*FRONT DOOR CHECKER-LH	Not Necessary	89.00 FL	*- FL
13	1		*FRONT DOOR HINGE TOP-LH	Not Necessary	47.00 FL	*- FL
14	1		*FRONT DOOR LOCK-LH	Not Necessary	247.00 FL	*- FL
15	1		*FRONT DOOR SIDE MIRROR-LH	Grazed/Damaged	328.00 FL	*281.20 FL
16	1		*FRONT SHOCK ABSORBER-LH	Bent	372.50 FL	*355.80 FL
17	1		*FRONT KNUCKLE ARM-LH	Bent	389.00 FL	*363.60 FL
18	1		*FRONT LOWER ARM-LH	Buckled	359.00 FL	*341.20 FL
19	1		*FRONT LOWER BALL JOINT-LH	Not Necessary	91.00 FL	*- FL
20	1		*FRONT HUB BEARING-LH	Necessary	452.80 FL	*452.80 FL
21	1		*FRONT FENDER TOP GARNISH-LH	Missing	65.00 FL	*55.00 FL
22	1		*FRONT TYRE-LH	Serviceable	280.00 FS	*- FS
23	1		*FRONT SPORT RIM-LH	Dented/Bent	750.00 FS	*520.00 FS
24	1		*FRONT SPORT RIM CAP-LH	Cut	30.00 FS	*30.00 FS

F=Franchise part, S=SpcNett, L=ListItemDisc.

Sub Total (S\$)	8,687.20	7,488.50
- List Item Discount on L Items 20.00/20.00% (S\$)	1,525.44	1,387.70
Total Parts (S\$)	7,161.76	6,100.80

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TOWING	New	50.00	50.00
2	TO REMOVE & REPLACE BUMPER SENSOR	New	65.00	0.00
3	PANEL BEATING	New	920.00	500.00
4	CHECK WIRING	New	60.00	20.00
5	RUST PROOFING	New	60.00	60.00
6	ALIGNMENT	New	50.00	50.00
7	TO REMOVE & REPLACE FRONT UNDER CARRIAGE	New	280.00	120.00
8	TO REMOVE & REFIT DOOR ACCESSORIES	New	80.00	60.00
9	TO SPRAY PAINT	New	820.00	800.00
Gross Labour Cost (S\$)			2,385.00	1,660.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >