

ASS. REC. BY:

Ram

REF:

NS/INC20003198/Fqd302

2019

ASSIGNMENT

From:

Date:

Estimated Cost:

QD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

at Workshop m/s

of

Insured:

GY7954L

Policy No.

5015050731-13

(10/8/19-9/8/2020)

Claims No.

MT/1085574-02

Sum Insured:

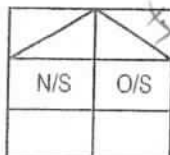
Excess:

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.



Bal. or Market Value:

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

2

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date:

Person Contacted:

Vehicle: IN / OUT

Veh No:

SHC 2402A

Yr Regn:

05/07/2018

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

1580

Make:

Hyundai i30 (G2)

c.c 1580

Colour

blue

A/C:

Insured / Std / NI / NA

Sp. Reading

172943

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

KMT1C851CCKU141226

Gen. Cond: Good / Fair / Poor / Burnt

Steering: Inorder / Jammed / Leaked / Burnt or

Brake: Inorder / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

195/65 R15

R:

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

DAVANT

Front

Rear

R/Bal.

7

mm

R/Bal.

8

mm

L/Bal.

7

mm

L/Bal.

8

mm

D.O.A.

24/02/2020

D.O.I.

25/02/2020

Survey held at

comfortable (Layang)

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time

Action / Instruction

SHC2402A-CC3/TMI11002857/FB1

GY7954L-X

DOA: 14/2/2021

NTUC

P/R

RECEIVED 09 MAR 2020

PIP: \$1325.92/- with 2 repair days (Red \$2381.12, 64%)

Confirm On 2/3/2020 with client.

Date/Time, File Pass to?



: Preli. Report

1) 09/13/2020



: Final Report

Date/Time, File Return to?

2)

Days Of Repair:

2

Resurvey No. of Trip:

1

Add Fee:



: Site Insp (\$)



: Interview (\$)



: Tech. Insp (\$)



: Weekend (\$)

Survey Fee:

160

Transportation:

S + RS, SI

Photos

Others

TOTAL

160

Report Format:

7P

Lump Sum / L&L:

1325.92

TP Claims against NTUC Income: Follow-Through Survey

Date : 2/3/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate
1	MT/1076772-002	COMFORT TRANSPORTATON PTE LTD	SHD 3240M	SJU 5914B	22/12/2019	14:25	\$ 1,538.88
2	MT/1086520-001	COMFORT TRANSPORTATON PTE LTD	SHC 3240T	SLR 2849T	21/2/2020	14:35	\$ 2,269.27
3	MT/1085476-002	COMFORT TRANSPORTATON PTE LTD	SHD 3590C	SJT 626X	22/2/2020	18:20	\$ 3,621.07
4	MT/1085995-002	COMFORT TRANSPORTATON PTE LTD	SHC 8642J	SJH 4591Z	25/2/2020	7:30	\$ 1,494.53
5	MT/1085604-002	COMFORT TRANSPORTATON PTE LTD	SHB 6692H	SJS 1058J	22/2/2020	16:35	\$ 4,702.45
6	MT/1085574-002	COMFORT TRANSPORTATON PTE LTD	SHC 2402A	GY 7954L	24/2/2020	11:30	\$ 3,707.04

Hello, NAC_PAYA_UBI_800601

[Change Language](#)[Change Password](#)[Log Out](#)[My Desktop](#)[Notice of Loss](#)

Policy Query

Policy No.

Date of Accident

Vehicle No.(For Motor)

Certificate Number

Select	Policy No.	Certificate Number	Policyholder Name	Policyholder NRIC	Product	Cover Type	Vehicle No.	Insured Object	Commence Date	Expiry Date
<input type="radio"/>	5015050731-13		LIAN HONG CANVAS & HARDWARE TRADING	52920940C	GCV	Third Party, Fire & Theft	GY7954L	GY7954L	10/08/2019	09/08/2020

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	24/02/2020 13:50
Date Of Accident	24/02/2020 11:30
Exact Location Of Accident	TUAS AVE 3 TUAS VILLAGE EATING HOUSE OPEN SPACE C
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SHC2402A
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXX821R
Email Address	FLEETSAFETY@CDGETAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768

Vehicle Particulars

Manufacturer	HYUNDAI
Model	IONIQ
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	TAXI

Insurance Company

Name of Insurance Company	INDIA INTERNATIONAL INSURANCE PTE LTD
Type Of Coverage	THIRD PARTY FIRE AND/OR THEFT
Fleet Policy	YES
Policy Number	MCOM0015
Cover Note Number	

Driver

Name of Driver	SING HUEY ONG
NRIC No	SXXXX547B
Date Of Birth	01/10/1975
Occupation	OUTDOOR
Date Of Driving Pass	15/12/1997
Driving Experience	22 YEARS AND 2 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-83839706
Fax Number	
Contact Number	
EEmail Address	KELVIN0649@YAHOO.COM.SG

Address	BLK 141 SERANGOON NORTH AVENUE 2 #08-02
Postcode	550141
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OTHER - TAXI DRIVER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	SIDE SWIPE
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	2
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

REFER ATTACHED

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	GY7954L
Vehicle Make/Model/Colour	TOYOTA
Details Of Properties	
Vehicle Category	COMMERCIAL VEHICLE
Name of Driver	WEE KAI LIM
NRIC/Passport Number	
Contact Number	97482106
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	RH FRONT
No. Of Passenger (Including Driver)	

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7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

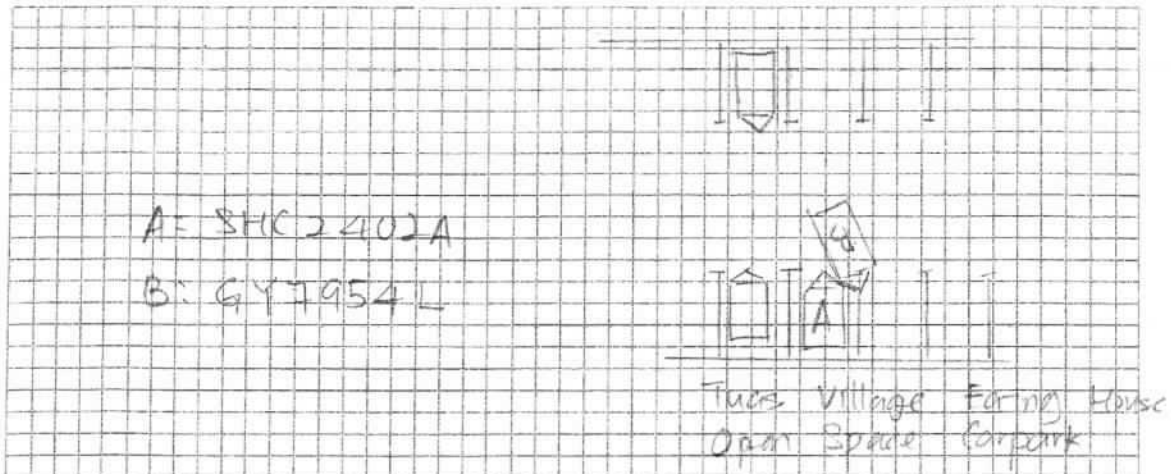
Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: **Loke Wei Yeng**
NRIC/FIN No.:

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

On 24/2/2020 at about 11:30 hrs, I parked my comfort Taxi SHC 2402A at above said carpark. While I have my meal in coffeshop, a man approached me said that his lorry GY 7954L collided onto my parked taxi. I go back to scene to take some photo. No passenger in my taxi. No injury reported.

DECLARATION

I/We declare the foregoing particulars are true in every respect.
COMFORT TRANSPORTATION PTE LTD
CO. REG NO: 100303821R

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: Loke Wei Yiang
NRIC/FIN No.:

GLA/ACC SketchPlanForm_V3



JOB CARD

JC NO.:

TOMER

Date/Time: 24.02.2020 15:18

MILEAGE: Page : 1

Team: ARC Repair TP(CLSO)

TOMER NO.

RESS

COMFORT TRANSPORTATION PTE LTD

(R) 7010045 (O)

(P) 383 SIN MING DRIVE

Singapore SINGAPORE 575717

OUNT CARP 89908755

SALES Order:

FUEL 305383486

E.....1/2.....F

MODEL SHC2402A

DATE/TIME IN

YR OF MANU. HYUNDAI

TARGET DATE

CHASSIS CODE LONIQ(G2)

24.02.2020 13:00

01.03.2019

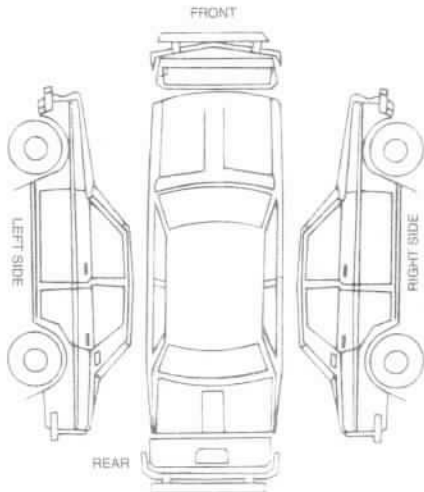
JOB DESCRIPTION

KMHC851CVKU141226

Accident Date: 24.02.2020

NATURE: 3P 24.02.2020

S/NO LABOR CODE DESCRIPTION



CKED & PASSED OUT BY:

SERVICE ADVISOR

CUSTOMER'S SIGNATURE

/edgement Slip

Exit Pass

No.:

Vehicle No.:

SHC2402A

CHIANG

SHC2402A

if Service Advisor

Signature/Date

Name of Service Advisor

Date

eturned to Service Reception upon collection

To be kept by Security Guard

REPAIR ESTIMATE*

VEHICLE NO SHC2402A

24/02/20

MAKE :

MODEL IONIQ C2

CHIANG/ NTUC

Qty	Parts Description/ Labour	Type	Unit Price	Amount
1	FRONT FENDER RETAINER RH <i>Xun</i>			\$41.40
1	FRONT FENDR RH <i>Xun</i>			\$490.70
1	FRONT FENDER LINING RH <i>Cut</i>			\$114.70
1	FRONT BUMPER <i>Cut</i>			\$418.30
1	FRONT BUMPER BRACKET RH <i>in ec</i>			\$28.00
1	FRONT BUMPER GRILLE RH <i>Xun</i>			\$186.90
1	FRONT HEADLAMP ASSY RH <i>Xun</i>			\$1,198.80
1	FRONT WHEELCOVER <i>Scr</i>			\$346.40
1	DAY LIGHT RH <i>Xun</i>			\$642.50
	SUB TOTAL			\$3,467.70
	20.00%			\$693.54
	DISCOUNTED TOTAL			\$2,774.16
	Labour Charge			
	Panel Beating			\$640.00 <i>\$320</i>
	Spray Painting Charge			\$450.00 <i>\$200</i>
	Check Wiring			\$60.00 <i>\$50</i>
	Tuff kote			\$60.00 <i>\$30</i>
	TOTAL LABOUR			\$1,210.00
	ESTIMATE TOTAL			\$3,707.04

This is an initial estimate based on a visual inspection of the above vehicle. The final repair quantum will be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

- LKK Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged part(s) during resurvey
 - Parts prices are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modification(s) is allowed
 - Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

88622728
 P/P Ref paint photo
 2 repair days

COMFORTDELGRO ENGINEERING PTE LTD

REPAIR ESTIMATE

Date: 27.02.2020

Time: 18:23:38

Page: 1

COMPANY : THIRD PARTY'S CLAIMS (CAS)
CUSTOMER: 7010045
ADDRESS : COMFORT TRANSPORTATION PTE LTD
383 SIN MING DRIVE
SINGAPORE SINGAPORE 575717
65508755

JOB NO : 305383486
REGN NO : SHC2402A
MILEAGE : 0000000000
MAKE : HYUNDAI
MODEL : IONIQ(G2)
DATE OF REGN : 01.03.2019
DATE/TIME IN : 24.02.2020 13:00
ACCIDENT DATE : 24.02.2020

JOB / PARTS DESCRIPTION

QTY IND UNIT-PRICE DISC% AMOUNT

PART REQUISITION

0001 04-01-0104-2534-G	IONIQV2&3 COVER-FR BUMPER	1	418.30	20.00	334.64	Gr
0002 04-01-0104-2934-G	IONIQ GUARD ASSY-FRONT WH	1	114.70	20.00	91.76	Gr
0003 04-01-0104-3918-G	IONIQ BRACKET-FR BUMPER S	1	28.00	20.00	22.40	nee
0004 03-01-0104-2061-G	IONIQV1&3 CAP ASSY-WHEEL	1	346.40	20.00	277.12	Gr

SUB-TOTAL : 725.92

JOB NATURE

0000 PB	PANEL BEATING	320.00	
0001 SP	SPRAYPAINT CHARGE	200.00	
0002 17-01	CHECK ALL LIGHTING	50.00	
0003 20-00	TUFF COAT ON AFFECTED PARTS.	30.00	

SUB-TOTAL : 600.00

Our Job Ref No : 305383486
Date : 28/02/20

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969
Fax: 6546 8156

FINALIZATION FORM

To : LKK
Attn : RAM
: SHC2402A

Fax :

24/02/2020

The survey and estimates of the repairs of the above-mentioned vehicle are as follows:-

2. The repair job shall bill to: NTUC GY7954L
2. The finalized amount shall be:
- | | |
|---|-------------------|
| (a) Spare Parts after List discount | \$725.92 |
| (b) Labour Charges | \$600.00 |
| Total for Part-By-Part Repair Cost | \$1,325.92 |
| (c.) Lumpsum Repair (if applicable) | |
| Total for Lumpsum repair cost after Less: | |
| Final Lumpsum Repair cost | |

3. Estimated normal period for repairs: 2 working days.

4. We shall treat the above amount as Correct and Confirmed if there is no reply from you within 7 working days

5. Thank you for your assistance.

We confirm the estimates and
finalized amount

Signature : 

Name : CHIANG

Tel : 62148314

Fax : 65468156

Signature : 

Name : Ram

Date : 2/3/2020

For Official Use Only

Item	Amount	Document Attached Yes or No	Confirm By (Signature)	Remarks
1. Rental Rate P/Day		YES		
2. Loss of Income Paid		N		
3. Survey Fees				
4. LTA Search Fee	7.49			
5. Medical Fees (on behalf of driver, if applicable)				
6. Overrun				

Remarks:



National Assessment Centre Services

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



NTUC INCOME INSURANCE CO-OPERATIVE LTD Ref: NS/INC20003198/Fqd3e2

73 BRAS BASAH ROAD

#05-01 NTUC TRADE UNION HOUSESINGAPORE Date: 11-03-2020

189556



Code: INC4

1. Policy Particulars :- THIRD PARTY CLAIM

Insured Veh.	GY 7954L	Veh. Inspected	SHC 2402A
Policy No.	5015050731-13	Coverage (\$)	0.00
Claim No.	MT/1085574-002	Excess (\$)	0.00
Assign From		Assign Date	25/02/2020

2. Vehicle Particulars & Condition

Make & Model	HYUNDAI IONIQ	c.c	1580
Engine No.	HIDDEN	Year of Reg.	2019
Chassis No.	KMHC851CVKU141226	Colour	BLUE
Odometer	172943	Steering	IN ORDER
Brakes	IN ORDER	Modification	SPORTS RIM
General	GOOD		

3. Conditions of Tyres

	Size	Make	Balance
R/H Front Tyre	195/65 R15	DAVANTI	7 mm
L/H Front Tyre	195/65 R15	DAVANTI	7 mm
R/H Rear Tyre	195/65 R15	DAVANTI	8 mm
L/H Rear Tyre	195/65 R15	DAVANTI	8 mm

4. Description of Damages

THE VEHICLE SUSTAINED DAMAGES AT THE FRONT PORTION. DAMAGES SEE DETAILS.

5. General Information

Accident Date	24/02/2020	Inspection Date	25/02/2020
Survey held at	COMFORTDELGRO ENGINEERING PTE LTD 59 LOYANG DRIVE SINGAPORE 508969		

5a. Remarks

A)THE INSPECTION WAS CONDUCTED ON A"WITHOUT PREJUDICE" BASIS. B)IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.
--

5b. Estimate Days of Repair

ESTIMATED NORMAL PERIOD FOR REPAIR:	2 Working Days
-------------------------------------	----------------

**National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315

Reg. No: 52983356E GST Reg. No. 20-0405911-H



Page No.:1 of 1

ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SHC 2402A

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	<u>REPLACEMENT OF PARTS</u>			
1	FRONT FENDER RETAINER RH	NOT NECESSARY	41.40	-
1	FRONT FENDER RH	NOT NECESSARY	490.70	-
1	FRONT FENDER LINING RH	CUT	114.70	114.70
1	FRONT BUMPER	CRACKED	418.30	418.30
1	FRONT BUMPER BRACKET RH	NECESSARY	28.00	28.00
1	FRONT BUMPER GRILLE RH	NOT NECESSARY	186.90	-
1	FRONT HEADLAMP ASSY RH	NOT NECESSARY	1,198.80	-
1	FRONT WHEELCOVER	SCRATCHED	346.40	346.40
1	DAY LIGHT RH	NOT NECESSARY	642.50	-
	LESS 20% DISCOUNT		-693.54	-181.48
			2,774.16	725.92
	<u>LABOUR</u>			
	PANEL BEATING.		640.00	320.00
	SPRAY PAINTING CHARGE.		450.00	200.00
	CHECK WIRING.		60.00	50.00
	TUFF KOTE.		60.00	30.00
			1,210.00	600.00
	GRAND TOTAL		3,984.16	1,325.92
	RECOMMENDED COST OF REPAIRS (CONFIRMED)			1,325.92

Report Ref No. NS/INC20003198/Fqd3e2

PARASURAM S/O SHANMUGAM

Asst. Automotive Assessor

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE,
MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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No liability of responsibility whatsoever, in contract or tort, is accepted to any third party who may rely on the Report wholly or in part. Any third party acting or relying on this Report, in whole or in part, does so at his or her own risk.