

15/5/2010

INS. CASE OWNER: KHOR Saw Theng
6568804754

CS/AXA15019573/K1pa3-1

LKK:

IDAC:

Surveyor: KALVIN

DOI: 17/11/2015

Date / Time: 25/02/2020

Registered in Merimen: 16/11/2015 BY AXA

Pre-assign / CCU / FTE



Insured Vehicle No.: SJX 474X

Name of Insured: LEE HSIAO YONG KELVIN

Insured Tel No.: HP:

Excess Sec II :S\$

Is driver the owner? (YES / NO)

If NO, Driver Name / Age:

Driver Tel No.:

D.O.A.: 12/11/2015 21:25

Nature of Accident:

(V/L: YES / NO)

Claim No.: C0363290

Policy No.: P1488500

Make / Model: FORD FOCUS-1.6 (A)

Place of Accident: PIE EXIT TO TAMPINES AVENUE 7

OI GIA REPORT: YES / NO ; TP GIA REPORT: YES / NO

Insured Liability:

Final ? Yes / No

SHC 5745R

INSRS:
WSP: TRANS-CAB
Tel: AUTO
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:INSRS:
WSP:
Tel:
Liability:
RMKS:

Date/ Time		STAGE	DATE / PIC
	SHC 5745R - CS/TP15019573/K1gbd1; DOA : 12.11.15	Non-Reporting ltr (1st):	
	SJX 474X - X	Non-Reporting ltr (2nd):	
	To cancel LKK invoice AC1600491.	Non-Reporting ltr (Final):	
		Notification ltr (if non-pickup):	
		Call OI:	
		After call ltr to OI:	
		Documentation Check List:	Handler Typist
		Notification ltr (if non-pickup)	☐
		After call ltr to OI:	☐
		Authorisation To Act:	☒
		Release Voucher:	☒
		Final Repair Bill:	☒
		Car Rental Invoice:	☐
		Towing Invoice	☐
		LTA / GIA :	☒
		Medical Bill:	☐
		PIR:	☐
		Mandate/Reject Instruction:	☐
		LOD	☒
		Payment Breakdown Form:	☐

25/2/2020 - AXA assign case to user to handle
26/2/2020 - File - type mandate.
13/3/2020 - File - Su Litu send P form
13/3/2020 - File pass to MK to close.

PRELIMINARY ADVICE		Date/Time:	Sent By:
FINALIZATION		Date/Time:	Confirm with:
Repair Cost:	S\$	(days) Reduction:	%
FINAL SETTLEMENT		Date/Time:	Confirm with:
Final Liability:	%	(Agreed / Assessed) BOLA S/N No.:	27
Repair Cost:	S\$ 13475.55		
Loss of Rental (LOR):	S\$ 92.25	(7 days)	X \$133.75
Loss of Use (LOU):	S\$ -	(\$ - x - days)	
Loss of Income (LOI):	S\$ 350.00	(\$50 x 7 days)	
LOR only ☐ LOU only ☐	LOR + LOU ☐ LOR + LOI ☐	[Tick only one]	
GIA/LTA Search	S\$ 5.35		
Medical:	S\$ -		
Disbursement:	S\$ -	(e.g. Tow/ Independent)	
Legal Cost	S\$ -		
Total:	S\$ 14767.10	Global Sum S\$:	14500.00
FINAL PAYMENT		Date/Time:	Confirm with:
Payee 1:	S\$ 14500.00	Name 1:	Trans-cab Auto Services Pte Ltd.
Payee 2: (Strike if N.A.)	S\$	Name 2:	
Payee 3: (Strike if N.A.)	S\$	Name 3:	

08/11/17

REF:

CS/TP15019573/K19b dn

Surveyor:

ASSIGNMENT

From: _____ Date: 17/1/18

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: SHC 5745R

at Workshop n/s Transcat

of _____

Insured: _____

Policy No. _____

Claims No. _____

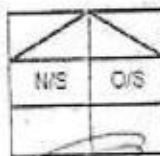
Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bel. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: 5 days Res.: Yes or No

Lum Sum: 1.5 % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SHC 5745R Yr Regn: 5 July 12/15

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Renault Latitude cc 1995

Colour: Red A/C: Insured / Std / Nil / NA

Sp. Reading: 22310 T/Radio: Insured / Std / Nil / NA

Eng. No: _____

C/No: VF1ADL15AUC281652

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modi: Nil / S/Rim / STD/Rim or

Tyre Size: F: 215/60R16

R: _____

BS / DUN / EXNOVA / FS / LIZA / MIC / OHTSU / PIR / SUNII /

TOYO / YOKO or

Front: _____ Rear: _____

R/Bal. 3 mm R/Bal. 3 mm

L/Bal. 2 mm L/Bal. 2 mm

D.O.A. _____ D.O.I. 17/1/18 1430hrs

Survey held at: Transcat

Des. of Damages: Fnt / Rear / O/S / N/S / U/G / Rooftop or

Rear

The U/G / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>27 Indepat Report</u>
	<u>SHC 5745R - 1</u>
<u>17/1/18</u>	<u>Finalised 11/18 \$12594 / 5 Days</u>
	<u>(Red: 33594.38, 73%)</u>

Date/Time, File Pass to?

☐ : Prel. Report

1)

☐ : Final Report

Date/Time, File Return to?

2)

Report Format: TP

Lump Sum / (S): \$ 12594

Days Of Repair: 5

Resurvey No. of Trip: _____

Add Fee:

☐ : Site Insp (\$)

☐ : Interview (\$)

☐ : Tech. Inve (\$)

☐ : Weekend (\$)

Survey Fee

Transportation

3 - RS (\$)

Photo

Others

TOTAL

36 x 15 = 540

540 + 170
50
50
50
80
940



LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3551 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Affiliated to Federation Internationale Des Experts En Automobile				
TRANS-CAB AUTO SERVICES PTE LTD			Ref : CS/TP15019573/K1gb	
NO.58 DEFU LANE 1 SINGAPORE 539498			Date : 18-11-2015	
			Code : TP378	
1. Policy Particulars :- THIRD PARTY CLAIM				
Insured Veh.		Veh. Inspected		SHC 5745R
Policy No.		Coverage (\$)		0.00
Claim No.		Excess (\$)		0.00
Assign From		TRANS-CAB AUTO SERVICES PTE LTD	Assign Date	
			17/11/2015	
2. Vehicle Particulars & Condition				
Make & Model		c.c 0		
Engine No. HIDDEN		Year of Reg.		
Chassis No.		Colour		
Odometer -		Steering		
Brakes		Modification		
General				
3. Conditions of Tyres				
		Size	Make	Balance
	R/H Front Tyre			mm
	L/H Front Tyre			mm
	R/H Rear Tyre			mm
	L/H Rear Tyre			mm
4. Description of Damages				
5. General Information				
Accident Date		12/11/2015	Inspection Date	
			17/11/2015	
Survey held at		TRANS-CAB AUTO SERVICES PTE LTD		
		NO. 42 SUNGEI KADUT ST 1		
		SINGAPORE 729346		
5a. Remarks				
A) THE INSPECTION WAS CONDUCTED ON A "WITHOUT PREJUDICE" BASIS.				
B) IN ACCORDANCE TO YOUR INSTRUCTIONS, WE HAVE NOT AUTHORISED REPAIRS.				

Survey Department Check List (Case Handler)

Reference No. : CS/TP/15019573/K196

Policy Type: OD / TP / TP RES / TL / EVA

Case Handler

Typist

Admin (): Case handler to make sure all information created by the assignment team are ACCURA

(1) Office Assign Form		Y-Date	N-Date	Y-Date	N-Date
C	Reference No.				
C	Customer Code				
N	Assign From				
C	Assign Date				
C	Veh No (Inspected)				
C	Veh No (Insured)				
C	D.O.A				
C	Policy No				
C	Claim No				
C	Insurance Authorisation (CA /REV/REP)				
C	Report Type				
C	Weekend Charges				
N	Survey held at/Repairer				
C	Excess				

Surveyor (): Case handler to make sure the surveyor completed all required information.

(1) Assignment Form					
C	Vehicle No	/			
C	Regn Month/Year	/			
N	Vehicle Type	/			
N	Make & Model	/			
C	Engine Capacity. (C.C)	/			
N	Colour	/			
C	Odometer. (Sp.Reading)	/			
C	Chassis No	/			
N	General Condition	/			
N	Steering	/			
N	Brake	/			
N	Modification (Modi)	/			
C	Tyre Size	/			
N	Tyre Make	/			
C	Tyre Balance	/			
C	Date of Inspection	/			
N	Survey held	/			
N	Des.of Damages	/			

(2) System - (Views/Merimen)

C	Damaged Vehicle Photographs Uploaded	/			
---	--------------------------------------	---	--	--	--

(3) Workshop Estimate/Assignment Form

N	ALL Parts condition	/			
C	Market Value for OD cases				
C	Estimate Repair Cost for PRI (RSI, TMI, MSIG)				
C	Days of repair	/			
C	Finalised Amount	/			
C	Re-inspection Cases to Finalize within 5 Days				

(4) System - (Views/Merimen)

C	Resurvey photo Uploaded	/			
---	-------------------------	---	--	--	--

Check By: 0 | 13/1/16

Case Handler

Date

*C: Critical *N: Non-Critical

21/05/2014

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO 201019626G
SHC 5745R - AXA

ROEL

\$12,594.00

5 Days

Vehicle No.:
 Chassis No.:
 Vehicle Make:
 Vehicle Model:
 Date of Accident :
 Third Party Insurer :

SHC 5745R - ROEL
 VF1ABL15AUC281652
 RENAULT
 LATITUDE
 12.11.15
AXA

		PART	LIST	
1	1	BUMPER COVER REAR <i>petal</i>	\$	852.66
2	1	BUMPER LOWER REAR <i>cl</i>	\$	591.41
3	1	BUMPER BRACKET CTR REAR <i>cr</i>	\$	87.29
4	1	BUMEP R BRACKET SIDE RH REAR <i>cr</i>	\$	104.59
5	1	BUMEP R RETAINER RH REAR <i>cr</i>	\$	34.61
6	1	BUMPER REFLECTOR RH <i>x su</i>	\$	33.55
7	1	BUMEP R BRACKET SIDE LH REAR <i>cr</i>	\$	104.59
8	1	BUMEP R RETAINER LH REAR <i>cr</i>	\$	34.61
9	1	BUMPER REFLECTOR LH <i>x su</i>	\$	33.55
10	1	BUMPER BEAM REAR <i>bed</i>	\$	598.09
11	1	BUMPER BEAM BRACKET LH REAR <i>bed</i>	\$	173.81
12	1	BUMPER BEAM BRACKET RH REAR <i>bed</i>	\$	173.81
13	1	BOOT REAR <i>bed</i>	\$	2,209.75
14	1	BOOT FINISHER (Moulding) <i>x su</i>	\$	429.90
15	1	BOOT WHEATERSTRIP <i>x su</i>	\$	248.50
16	1	BOOT REFLECTOR LAMP RH <i>cr</i>	\$	379.50
17	1	BOOT REFLECTOR LAMP LH <i>cr</i>	\$	379.50
18	1	BOOT BADGE 'RENAULT' <i>cr</i>	\$	173.35
19	1	BOOT BADGE <i>cr</i>	\$	173.35
20	1	BOOT STRUT (SPRING) <i>x su</i>	\$	212.36
21	1	BOOT HINGE LH <i>x su</i>	\$	282.96
22	1	BOOT HINGE RH <i>x su</i>	\$	282.96
23	1	BOOT INNER TRIM <i>x su</i>	\$	586.45
24	1	BOOT SWITCH <i>x su</i>	\$	107.78
25	1	BOOT LOCK <i>x su</i>	\$	155.90
26	1	BOOT LOCK CATCH <i>x su</i>	\$	72.00
27	2	LICENCE PLATE LAMP <i>x su</i>	\$	84.00
28	2	BOOT RUBBER PLUG <i>x su</i>	\$	170.63
29	1	FENDER PANEL REAR LH <i>x su</i>	\$	2,537.80
30	1	FENDER WHEELARCH REAR LH (Linner) <i>x su</i>	\$	418.06
31	1	FENDER INNER TRIM LH <i>x su</i>	\$	430.42
32	1	FENDER PANEL REAR RH <i>x su</i>	\$	2,537.80

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC 5745R - AXA

ROEL

33	1	FENDER WHEELARCH REAR RH (Linner) X 500	\$	418.06
34	1	FENDER INNER TRIM RH X 500	\$	430.42
35	1	TAILLAMP RH / 500	\$	425.04
36	1	TAILLAMP PANEL RH X 500	\$	759.00
37	1	TAILLAMP LH / 500	\$	425.04
38	1	TAILLAMP PANEL LH X 500	\$	759.00
39	1	SPARE WHEEL PANEL (Luggage Floor Panel) X 500	\$	1,684.52
40	1	SPARE WHEEL PANEL TRIM / 500	\$	470.93
41	1	OUTER PANEL REAR (End Panel) / 500	\$	1,132.13
42	1	OUTER PANEL REAR (End Panel) TRIM / 500	\$	311.20
43	1	EXHAUST REAR X 500	\$	5,760.00
44	1	EXHAUST CAP REAR X 500	\$	177.30

TOTAL	\$	27,448.17
10%	\$	2,744.82
	\$	24,703.35 9467.80

Specical Nett

1	1SET	PARKING AID / should	\$	600.00
2	1SET	REAR BUMPER CLIP / ne	\$	66.00
3	1SET	BUMPER BRACKET CTR CLIP / ne	\$	33.00
4	1SET	BUMEP R BRACKET SIDE CLIP RH RR / ne	\$	10.00
5	1SET	BUMEP R RETAINER RH CLIP RR / ne	\$	20.00
6	1SET	BUMEP R BRACKET SIDE CLIP LH RR / ne	\$	10.00
7	1SET	BUMEP R RETAINER CLIP LH RR / ne	\$	20.00
8	1SET	BUMPER LOWER REAR RIVET / ne	\$	22.00
9	1SET	BUMPER LOWER REAR CLIP / ne	\$	66.00
10	1	EXHAUST MOUNTING REAR X 500	\$	17.82
11	1SET	BOOT FINISHER CLIP / ne	\$	24.20
12	1	BOOT STICKER "Trans-cab" / ne	\$	30.00
13	1	BOOT STICKER "6555-3333" / ne	\$	30.00
14	1	BOOT INNER TRIM CLIP / ne	\$	45.00
15	1SET	FENDER WHEELARCH REAR RH CLIP X 500	\$	35.00
16	1SET	FENDER WHEELARCH REAR LH CLIP X 500	\$	35.00
17	1	FENDER INNER TRIM CLIP LH X 500	\$	28.00
18	1	FENDER INNER TRIM CLIP LH X 500	\$	28.00
19	1	TAILLAMP CLIP RH / ne	\$	5.00
20	1	TAILLAMP CLIP LH / ne	\$	5.00
21	2	REAR WINDSCREEN SELANT X 500	\$	80.00
22	1	WINDSCREEN MOULDING X 500	\$	100.00

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGAI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC 5745R - AXA

ROEL

23	1	REAR WINDSCREEN INNER SPONGE SEAL ✓ ₁₇	\$	100.00
24	1	SPARE TYRE RIM (ROUE 7J 16H 2547) ✓ ₅₄	\$	385.00
25	1	SPARE TYRE ✓ ₅₄	\$	330.00

TOTAL	\$	2,125.02	78 630
TOTAL PARTS	\$	26,828.37	

Putty And Spray Painting Of The Affected Portion.	\$	8,400.00 ⁶⁶⁰
---	----	------------------------------------

Panel Beating, Knocking And Straightening The Necessary Portion, Remove And Renewal Of Parts, Adjust And Realign The Same	\$	8,500.00 ¹⁰⁰⁰
---	----	-------------------------------------

To Rust-Proofing Of The Affected Areas.	\$	170.00 ⁶⁰
---	----	---------------------------------

To reinstall rear bumper parking sensor.	\$	170.00 ⁶⁰
--	----	---------------------------------

To transfer of bootlid fittings, attachments and perform water seepage test.	\$	170.00 ⁶⁰
--	----	---------------------------------

To repair and realign rear exhaust pipe.	\$	170.00 × ^{an}
--	----	-----------------------------------

To drop rear exhaust box, renew the same, to repair and realign centre exhaust pipe.	\$	170.00 × ^{an}
--	----	-----------------------------------

To transfer of rear end panel fittings, attachment and perform water seepage test.	\$	170.00 ⁶⁰
--	----	---------------------------------

To transfer of rear luggage floor panel fittings, attachment and perform water seepage test.	\$	170.00 ⁶⁰
--	----	---------------------------------

To supply and re-do rear luggage floor panel insulation padding.	\$	380.00 ¹⁰⁰
--	----	----------------------------------

To transfer of rear fender fittings, attachment and perform water seepage test.	\$	380.00 × ^{an}
---	----	-----------------------------------

TRANS-CAB AUTO SERVICES PTE LTD
 NO.42 SUNGEI KADUT ST 1 SINGAPORE 729346
 TEL NO.6287 6666 FAX NO.6366 8862
 CO/GST REG NO.201019626G
SHC 5745R - AXA

ROEL

Towing Fees	\$	120.00 80
To transfer of rear windscreen fittings and conduct water seepage test.	\$	170.00 X _{nn}
To check steering geometry and computer wheel alignment	\$	220.00 X _{nn}
TOTAL	\$	19,360.00 2140
Over All Total	\$	46,188.37

(PARTS BY PARTS)
Repair Days

30Days

- LK - Auto Consultants hence notify the Repairer of the following:
- To resurvey before/after spray painting
 - To display damaged parts during resurvey
 - Parts costs are subject to confirmation
 - Third party survey is on a "Without Prejudice" basis
 - No illegal modifications is allowed
 - Supplementary items must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Kalvin (LK)

M 17/4/15

5 Repair Days
 Before Paint pht

Text size + -

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: **Company**

Owner ID: **3878K**

Vehicle Details

Vehicle No.: **SHC5745R**

Vehicle to be Exported: **Yes**

Intended De-registration Date: **13 Nov 2015**

Vehicle Make: **RENAULT**

Vehicle Model: **LATITUDE 2.0L DCI AUTO D/AB 4DR**

Primary Colour: **Red**

Manufacturing Year: **2015**

Engine No.: **M9R8839C002580**

Chassis No.: **VF1ABL15AUC281652**

Maximum Power Output: **127.0 kW (170 bhp)**

Open Market Value: **\$19,998.00**

Original Registration Date: **03 Jul 2015**

First Registration Date: **03 Jul 2015**

Transfer Count: **0**

Actual ARF Paid: **\$19,998.00**

Intended PARF Rebate Details

PARF Eligibility: **Yes**

PARF Eligibility Expiry Date: **02 Jul 2023**

PARF Rebate Amount: **\$14,998.00**

Intended COE Rebate Details

COE Expiry Date: **02 Jul 2023**

COE Category: **A - Car (up to 1600cc & 97kW (130bhp))**

COE Period(Years): **8**

PQP Paid: **\$53,004.00**

COE Rebate Amount: **\$42,403.00**

Total Rebate Amount: \$57,401.00

Message

Please note that the 8-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 13 Nov 2015

Print Sent Message

This mail is associated with :

***SHC5745R (C0363290.)**

[SJX474X]

TP

TRANS-CAB SERVICES PTE LTD

Nov 12 2015 9:00PM

[LEE HSIAO YONG KELVIN]

Trans-cab Auto Services Pte Ltd

From LKK Auto Consultants Pte Ltd (LKK_HQ), sent on 29/02/2020 12:12 PM.
To sawtheng.khor@axa.com.sg
CC AXA_SG; chewht@lkkauto.com; admin-a@lkkauto.com
Subject <Seek Mandate> C0363290

Dear Sirs/Mdm,

Liability: 100%. Insured rear-ended third party.

We seek your mandate at \$14,767.18(all-in).

Kindly let us have your approval/instruction.

Hsiao Tong

Print Received Message

This mail is associated with :

***SHC5745R (C0363290.)**
[SJX474X]

TP

TRANS-CAB SERVICES PTE LTD

Nov 12 2015 9:00PM

[LEE HSIAO YONG KELVIN]

Trans-cab Auto Services Pte Ltd

From AXA Insurance Pte Ltd (HQ) (AXA_SG), sent on 02/03/2020 09:24 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$14767.18) - SHC5745R - Claim Handler: Khor Saw Theng

Approved:14767.18.

Hsiao Tong (LKKAUTO)

From: Jasmine Tan <jasminetan@transcab.com.sg>
Sent: Wednesday, 4 March 2020 7:45 PM
To: Hsiao Tong (LKKAUTO); 'Ng Wai Yin'; claims@transcab.com.sg
Cc: Admin A
Subject: RE: Your Ref: AAD1511-152 (SHC5745R) *LKK Ref: CS/AXA15019573/K1pa3-1 [ACCIDENT INVOLVING SJX 474X(AXA) AND SHC 5745R ON 12/11/2015]

Without Prejudice

Dear Hsiao Tong

Please proceed to send us the DV.

Thank you
Best Regards
Jasmine Tan



TRANS-CAB SERVICES PTE LTD

No. 2 Ang Mo Kio Street 63, Singapore 569111
Main Line : (65) 6287 6666 Fax Line: (65) 6257 1330
Direct Line : (65) 6603 1250
Website: www.transcab.com.sg

This message is confidential. It may also be privileged or otherwise protected by work product immunity or other legal rules. If you have received it by mistake, please let us know by e-mail reply and delete it from your system; you may not copy this message or disclose its contents to anyone. Please send us by fax any message containing deadlines as incoming e-mails are not screened for response deadlines. The integrity and security of this message cannot be guaranteed on the Internet

From: Hsiao Tong (LKKAUTO) [mailto:chewht@lkkauto.com]
Sent: Monday, 2 March 2020 11:39 AM
To: 'jasminetan@transcab.com.sg' <jasminetan@transcab.com.sg>; 'Ng Wai Yin' <waiyin.ng@transcab.com.sg>; claims@transcab.com.sg
Cc: Admin A <admin-a@lkkauto.com>
Subject: Your Ref: AAD1511-152 (SHC5745R) *LKK Ref: CS/AXA15019573/K1pa3-1 [ACCIDENT INVOLVING SJX 474X(AXA) AND SHC 5745R ON 12/11/2015]

Your Ref: AAD1511-152 (SHC5745R)
LKK Ref: CS/AXA15019573/K1pa3-1

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING SJX 474X(AXA) AND SHC 5745R ON 12/11/2015

We refer to the above matter.

We propose settlement at a global sum of \$14,500.00(all-in).

Please confirm acceptance.

"Please note that our proposal and correspondence with you is strictly on a without prejudice basis and should not be construed as an admission of liability on our part and/or that of our policyholder and/or the authorised driver. The terms of our without prejudice

engagement should not be disclosed in any other related matter(s) in respect of this accident nor should it be binding in any other related claims."

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD1511-152

Your Ref : SJX474X

Date : 02.November 2018

AXA INSURANCE S PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHC5745R AND SJX474X ON 12/11/15 09:14 PM ALONG TPE slip road towards Tampines Ave 7

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	13,475.58
2.	Loss of Rental for <u>13</u> days @ \$ <u>133.75</u> per day	\$	1,738.75
3.	Loss of Income for <u>13</u> days @ \$ <u>50.00</u> per day	\$	650.00
4.	LTA Search Fee	\$	6.00
5.	Survey Fee	\$	0.00
	Total	\$	15,870.33

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

TO: AXA INSURANCE (S) PTE LTD 8 SHENTON WAY, #27-01 AXA TOWER 068811 SINGAPORE ATTENTION:	INVOICE NO. : INV1512-193 DATE : 31. December 2015 REFERENCE NO : AAD1511-152 TERMS : DUE DATE : 31. December 2015 PAGE : 1
--	--

NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	REPAIR-SHC5745R;DOA 12.11.15(PART-BY-PART-15)	1	13,475.58	13,475.58

Total SGD Excl. GST : 12,594.00

7% GST : 881.58

Total SGD Incl. GST : 13,475.58

****** THIRTEEN THOUSAND FOUR HUNDRED SEVENTY FIVE AND FIFTY EIGHT
SGD ONLY ******

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

...CLAIM SUBFOLDER...(Pending for Survey Report)

Direct Settlement

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	15 Nov 2018		25 Feb 2020 18:46 Edit Adj Rpt	S\$12,594.00 Edit Estimates	S\$12,594.00 View Rpt		Pending for Survey Report Cancel Case

Main

Reference

Claim Details

Documents

[Show All](#)

CLAIM SUBFOLDER DETAILS

[\[Created by insurer\]](#)

Insured:	LEE HSIAO YONG KELVIN, ID: S7218172G, Tel: +6590459374		
Main Claimant:	TRANS-CAB SERVICES PTE LTD, Co. Reg. No.: 200303878K		
Vehicle Reg. No.:	SHC5745R	Date of Loss:	12/11/2015 21:00 - :59 [4 Months and 9 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / C0363290.	Policy/Cover Note No.:	P1488500 (Comprehensive)
Vehicle Reg. No. (Insured):	SJX474X	Policy No. (Claimant):	D-12047359MFSH/1586
		Excess:	S\$0.00
Repairer:	Trans-cab Auto Services Pte Ltd (HQ) No. 42 Sungei Kadut St 1, 729346 Sungei Kadut - Tel: 62876666		
Handling Insurer:	AXA Insurance Pte Ltd (HQ) - Tel: 6880 4888 ... [Handled by Khor Saw Theng - 6880 4754]		
Claimant's Insurer:	MS First Capital Insurance Ltd (HQ) - Tel: 62222311		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by KALVIN ANG WEI KUN] ... [Final Rpt due 05/03/2020]		
Driver/Custodian (Insured):	CN701918 (), Tel: +6590459374 Email:		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

- AXA_SG (02/03/2020): Alert - Adj Mandate Approved (S\$14767.18) - SHC5745R - Claim Handler: Khor Saw T...
- AXA_SG (25/02/2020): New TP Assignment - C0363290./P1488500

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents

***SHC5745R (C0363290.)**
[SJX474X]
TP
TRANS-CAB SERVICES PTE LTD
Nov 12 2015 9:00PM
[LEE HSIAO YONG KELVIN]
Trans-cab Auto Services Pte Ltd

Upload Documents Upload Photos Compose New Letter Upload Video Upload Audio					View	View In Browser ▼
Documentation					1 per page ▼	☒
No	Finalized On	AXA Insurance Pte Ltd (HQ)		Thumbnail	Print	
1	16/11/15 10:55	CO CLAIMANT TP EMAIL		Load PDF		
2	16/11/15 10:55	ESTIMATE & SHC5745R GIA REPORT		Load PDF		
3	16/11/15 10:55	SJX474X GIA REPORT (INSD)		Load PDF		
4	16/11/15 10:55	Email sent to DC		Load PDF		
5	16/11/15 10:55	Email to Co claimant tp		Load PDF		
6	16/11/15 10:55	cover note		Load PDF		
7	17/11/15 09:55	NEW EMAIL SAME ATTACHMENT		Load PDF		
8	15/11/18 13:04	LOD		Load PDF		
9	15/11/18 13:04	SHC5745R TP GIA		Load PDF		
10	15/11/18 13:04	SJX474X INS		Load PDF		
11	15/11/18 13:04	ACKNOWLEDGEMENT		Load PDF		
12	02/01/20 15:37	EMAIL		Load PDF		
13	24/02/20 20:32	EMAIL TO TRANSCAB		Load PDF		
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)		Thumbnail	Print	
1	26/02/20 09:16	LKK SURVEY PHOTO		Load PDF		
2	26/02/20 09:16	LKK RESURVEY PHOTO		Load PDF		
3	26/02/20 09:16	AFTER REPAIR		Load PDF		
4	26/02/20 09:34	TP ESTIMATE - MARKED		Load PDF		
5	26/02/20 09:34	TP - IA		Load PDF		
6	28/02/20 17:44	LTA SEARCH		Load PDF		
7	28/02/20 17:44	RENTAL MILEAGE		Load PDF		
8	28/02/20 17:44	RENTAL RECEIPT		Load PDF		
9	18/03/20 09:19	Authorisation to Act		Load PDF		
10	18/03/20 09:19	PAYMENT BREAKDOWN - EXPRESS SETTLEMENT FORM		Load PDF		

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)			
Show Remarks To: ☐ Handling Insurer Note: Remarks are private unless you show it to other parties.			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/AXA15019573/K1PA3S2-1
Date: 18/03/2020

REFERENCE

Handling Insurer: AXA Insurance Pte Ltd Policy No: P1488500
 Claimant Vehicle No: SHC5745R Insured Vehicle No: SJX474X
 Date of Loss: 12/11/2015 Nature of Claim: TP Claim No: C0363290.

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SHC5745R
 Make & Model: RENAULT LATITUDE, 2.0 D dCi (A) Engine No: M9R8839C002580
 Reg. Date: 03/07/2015 (Man. Year: 2015) Chassis No: VF1ABL15AUC281652
 Colour: Red Odometer: 22310 km
 Engine Capacity: 1995 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): **Market Value/New Car Price**

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Fair Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 215/60 R16 Rear Tyre Size: 215/60 R16
 Front Left Side: Goodyear 7 mm Rear Left Side: Goodyear 7 mm
 Front Right Side: Goodyear 7 mm Rear Right Side: Goodyear 7 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	26,828.38	10,454.00	16,374.38	61.03
Miscellaneous Items	0.00	0.00	0.00	
Labour	19,360.00	2,140.00	17,220.00	88.95
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Gross Total (S\$)	46,188.38	12,594.00	33,594.38	72.73
+ GST 7.00/7.00% (S\$)	3,233.19	881.58	2,351.61	72.73
Nett Amount (S\$)	49,421.57	13,475.58	35,945.99	72.73
+ Loss of Use (7.0 x S\$50.00/day) (S\$)		350.00		
+ Car Rental (7.0 x S\$133.75/day) (S\$)		936.25		
+ Doc/Search Fee (S\$)		5.35		
Nett Liability (S\$)		14,767.18		
Global Sum Settlement (S\$)		14,500.00		

INSPECTION

Date of Assignment: 25/02/2020
 Date Inspected: 17/11/2015 Inspected At: Trans-cab Auto Services Pte Ltd (HQ)
 No. 42 Sungei Kadut St 1
 Singapore 729346
 Estimated Period of Repair: 5.0 days

Adjuster: KALVIN ANG WEI KUN**Manager:** CHEW HSIAO TONG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	MRM-SG	Version: 1.0 (Last Synchronised: 18 Mar 2020)
Parts:	143	RENAULT LATITUDE 2.0 D dCi (A) (Catalogue:Merimen Singapore 1.0)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SHC5745R)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
1	1	*BUMPER COVER REAR (CONSISTENT)	Deformed	852.66 FL	*852.66 FL
2	1	*BUMPER LOWER REAR (CONSISTENT)	Cut	591.41 FL	*591.41 FL
3	1	*BUMPER BRACKET CTR REAR (CONSISTENT)	Cracked	87.29 FL	*87.29 FL
4	1	*BUMPER BRACKET SIDE RH REAR (CONSISTENT)	Cracked	104.59 FL	*104.59 FL
5	1	*BUMPER RETAINER RH REAR (CONSISTENT)	Cracked	34.61 FL	*34.61 FL
6	1	*BUMPER REFLECTOR RH (CONSISTENT)	Serviceable	33.55 FL	*- FL
7	1	*BUMPER BRACKET SIDE LH REAR (CONSISTENT)	Cracked	104.59 FL	*104.59 FL
8	1	*BUMPER RETAINER LH REAR (CONSISTENT)	Cracked	34.61 FL	*34.61 FL
9	1	*BUMPER REFLECTOR LH (CONSISTENT)	Serviceable	33.55 FL	*- FL
10	1	*BUMPER BEAM REAR (CONSISTENT)	Bent	598.09 FL	*598.09 FL
11	1	*BUMPER BEAM BRACKET LH REAR (CONSISTENT)	Bent	173.81 FL	*173.81 FL
12	1	*BUMPER BEAM BRACKET RH REAR (CONSISTENT)	Bent	173.81 FL	*173.81 FL
13	1	*BOOT REAR (CONSISTENT)	Buckled	2,209.75 FL	*2,209.75 FL
14	1	*BOOT FINISHER (MOULDING) (CONSISTENT)	Serviceable	429.90 FL	*- FL
15	1	*BOOT WEATHERSTRIP (CONSISTENT)	Serviceable	248.50 FL	*- FL
16	1	*BOOT REFLECTOR LAMP RH (CONSISTENT)	Cracked	379.50 FL	*379.50 FL
17	1	*BOOT REFLECTOR LAMP LH (CONSISTENT)	Cracked	379.50 FL	*379.50 FL
18	1	*BOOT BADGE RENAULT (CONSISTENT)	Necessary	173.35 FL	*173.35 FL
19	1	*BOOT BADGE (CONSISTENT)	Necessary	173.35 FL	*173.35 FL
20	1	*BOOT STRUT (SPRING) (CONSISTENT)	Serviceable	212.36 FL	*- FL
21	1	*BOOT HINGE LH (CONSISTENT)	Serviceable	282.96 FL	*- FL
22	1	*BOOT HINGE RH (CONSISTENT)	Serviceable	282.96 FL	*- FL
23	1	*BOOT INNER TRIM (CONSISTENT)	Serviceable	586.45 FL	*- FL
24	1	*BOOT SWITCH (CONSISTENT)	Serviceable	107.78 FL	*- FL
25	1	*BOOT LOCK (CONSISTENT)	Serviceable	155.90 FL	*- FL
26	1	*BOOT LOCK CATCH (CONSISTENT)	Serviceable	72.00 FL	*- FL
27	2	*LICENCE PLATE LAMP (CONSISTENT)	Serviceable	84.00 FL	*- FL
28	2	*BOOT RUBBER PLUG (CONSISTENT)	Serviceable	170.63 FL	*- FL
29	1	*FENDER PANEL REAR LH (CONSISTENT)	Serviceable	2,537.80 FL	*- FL
30	1	*FENDER WHEELARCH REAR LH (LINER) (CONSISTENT)	Serviceable	418.06 FL	*- FL
31	1	*FENDER INNER TRIM LH (CONSISTENT)	Serviceable	430.42 FL	*- FL
32	1	*FENDER PANEL REAR RH (CONSISTENT)	Serviceable	2,537.80 FL	*- FL
33	1	*FENDER WHEELARCH REAR RH (LINER) (CONSISTENT)	Serviceable	418.06 FL	*- FL
34	1	*FENDER INNER TRIM RH (CONSISTENT)	Serviceable	430.42 FL	*- FL
35	1	*TAILLAMP RH (CONSISTENT)	Cracked	425.04 FL	*425.04 FL
36	1	*TAILLAMP PANEL RH (CONSISTENT)	Serviceable	759.00 FL	*- FL
37	1	*TAILLAMP LH (CONSISTENT)	Cracked	425.04 FL	*425.04 FL
38	1	*TAILLAMP PANEL LH (CONSISTENT)	Serviceable	759.00 FL	*- FL
39	1	*SPARE WHEEL PANEL (LUGGAGE FLOOR PANEL) (CONSISTENT)	Bent	1,684.52 FL	*1,684.52 FL
40	1	*SPARE WHEEL PANEL TRIM (CONSISTENT)	Cracked	470.93 FL	*470.93 FL
41	1	*OUTER PANEL REAR (END PANEL) (CONSISTENT)	Dented	1,132.13 FL	*1,132.13 FL

Report was unsubmitted during this print-out.

No.	Qty	Part No. Particulars	Condition	Repairer's	Amount
42	1	*OUTER PANEL REAR (END PANEL) TRIM (CONSISTENT)	Bent	311.20 FL	*311.20 FL
43	1	*EXHAUST REAR (CONSISTENT)	Serviceable	5,760.00 FL	*- FL
44	1	*EXHAUST CAP REAR (CONSISTENT)	Serviceable	177.30 FL	*- FL
45	1	*SET PARKING AID (CONSISTENT)	Shorted	600.00 FS	*600.00 FS
46	1	*SET REAR BUMPER CLIP (CONSISTENT)	Necessary	66.00 FS	*66.00 FS
47	1	*SET BUMPER BRACKET CTR CLIP (CONSISTENT)	Necessary	33.00 FS	*33.00 FS
48	1	*SET BUMPER BRACKET SIDE CLIP RH RR (CONSISTENT)	Necessary	10.00 FS	*10.00 FS
49	1	*SET BUMPER RETAINER RH CLIP RR (CONSISTENT)	Necessary	20.00 FS	*20.00 FS
50	1	*SET BUMPER BRACKET SIDE CLIP LH RR (CONSISTENT)	Necessary	10.00 FS	*10.00 FS
51	1	*SET BUMPER RETAINER CLIP LH RR (CONSISTENT)	Necessary	20.00 FS	*20.00 FS
52	1	*SET BUMPER LOWER REAR RIVET (CONSISTENT)	Necessary	22.00 FS	*22.00 FS
53	1	*SET BUMPER LOWER REAR CLIP (CONSISTENT)	Necessary	66.00 FS	*66.00 FS
54	1	*EXHAUST MOUNTING REAR (CONSISTENT)	Not Necessary	17.82 FS	*- FS
55	1	*SET BOOT FINISHER CLIP (CONSISTENT)	Necessary	24.20 FS	*24.20 FS
56	1	*BOOT STICKER TRANS-CAB (CONSISTENT)	Necessary	30.00 FS	*30.00 FS
57	1	*BOOT STICKER 6555-3333 (CONSISTENT)	Necessary	30.00 FS	*30.00 FS
58	1	*BOOT INNER TRIM CLIP (CONSISTENT)	Necessary	45.00 FS	*45.00 FS
59	1	*SET FENDER WHEELARCH REAR RH CLIP (CONSISTENT)	Not Necessary	35.00 FS	*- FS
60	1	*SET FENDER WHEELARCH REAR LH CLIP (CONSISTENT)	Not Necessary	35.00 FS	*- FS
61	1	*FENDER INNER TRIM CLIP LH (CONSISTENT)	Not Necessary	28.00 FS	*- FS
62	1	*FENDER INNER TRIM CLIP LH (CONSISTENT)	Not Necessary	28.00 FS	*- FS
63	1	*TAILLAMP CLIP RH (CONSISTENT)	Necessary	5.00 FS	*5.00 FS
64	1	*TAILLAMP CLIP LH (CONSISTENT)	Necessary	5.00 FS	*5.00 FS
65	2	*REAR WINDSCREEN SEALANT (CONSISTENT)	Not Necessary	80.00 FS	*- FS
66	1	*WINDSCREEN MOUDLING (CONSISTENT)	Not Necessary	100.00 FS	*- FS
67	1	*REAR WINDSCREEN INNER SPONGE SEAL (CONSISTENT)	Not Necessary	100.00 FS	*- FS
68	1	*SPARE TYRE RIM (ROUE 7J 16H 2547) (CONSISTENT)	Serviceable	385.00 FS	*- FS
69	1	*SPARE TYRE (CONSISTENT)	Serviceable	330.00 FS	*- FS

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$) 29,573.20 11,505.98

- List Item Discount on L Items 10.00/10.00% (\$\$) 2,744.82 1,051.98

Total Parts (\$\$) 26,828.38 10,454.00

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
Labour Items				
1	PUTTY AND SPRAY PAINTING OF THE AFFECTED PORTION.	New	8,400.00	660.00
2	PANEL BEATING, KNOCKING AND STRAIGHTENING THE NECESSARY PORTION, REMOVE AND RENEWAL OF PARTS, ADJUST AND REALIGN THE SAME.	New	8,500.00	1,000.00
3	TO RUST-PROOFING OF THE AFFECTED AREAS.	New	170.00	60.00
4	TO REINSTALL REAR BUMPER PARKING SENSOR.	New	170.00	60.00
5	TO TRANSFER OF BOOTLID FITTINGS, ATTACHMENTS AND PERFORM WATER SEEPAGE TEST.	New	170.00	60.00
6	TO REPAIR AND REALIGN REAR EXHAUST PIPE.	New	170.00	0.00
7	TO DROP REAR EXHAUST BOX, RENEW THE SAME, TO REPAIR AND REALIGN CENTRE EXHAUST PIPE.	New	170.00	0.00
8	TO TRANSFER OF REAR END PANEL FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	170.00	60.00
9	TO TRANSFER OF REAR LUGGAGE FLOOR PANEL FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	170.00	60.00
10	TO SUPPLY AND RE-DO REAR LUGGAGE FLOOR PANEL INSULATION PADDING.	New	380.00	100.00
11	TO TRANSFER OF REAR FENDER FITTINGS, ATTACHMENT AND PERFORM WATER SEEPAGE TEST.	New	380.00	0.00
12	TOWING FEES.	New	120.00	80.00
13	TO TRANSFER OF REAR WINDSCREEN FITTINGS AND CONDUCT WATER SEEPAGE TEST.	New	170.00	0.00
14	TO CHECK STEERING GEOMETRY AND COMPUTER WHEEL ALIGNMENT.	New	220.00	0.00
Gross Labour Cost (\$\$)			19,360.00	2,140.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >