

## Mei Kwan (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Tuesday, 25 February, 2020 8:09 PM  
**To:** NG Stacey; Ng Wai Yin; Admin A; Hsiao Tong (LKKAuto)  
**Cc:** motor.email; 'claims'; KHOR Saw Theng  
**Subject:** RE: [EXTERNAL] RE: RE: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/SAW

Dear Stacey,

Thank you for the assignment.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** NG Stacey <stacey.ng@axa.com.sg>  
**Sent:** Tuesday, 25 February, 2020 6:48 PM  
**To:** Ng Wai Yin <waiyin.ng@transcab.com.sg>; Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>  
**Cc:** motor.email <motor.email@axa.com.sg>; 'claims' <claims@transcab.com.sg>; KHOR Saw Theng <sawtheng.khor@axa.com.sg>  
**Subject:** RE: [EXTERNAL] RE: RE: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/SAW

**Hi Wai Yin**

Thank you for your reply.

**Hi LKK,**

Please handle. Claim assigned to you in Merimen.

Thanks.

**Regards**

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**Stacey Ng** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: stacey.ng@axa.com.sg  
Customer Care No. 1800 8804888



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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Tuesday, February 25, 2020 11:19 AM  
**To:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>  
**Cc:** motor.email <[motor.email@axa.com.sg](mailto:motor.email@axa.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** [EXTERNAL] RE: RE: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/SAW

Without Prejudice

Dear Stacey

Surveyor Mr. Calvin from LKK, enclosed is the estimate marking for your action.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

**\*\*\* Please be reminded that all claims correspondence to be send to [claims@transcab.com.sg](mailto:claims@transcab.com.sg)**

TRANS-CAB SERVICES PTE LTD  
No. 2 Ang Mo Kio Street 63  
Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** NG Stacey [<mailto:stacey.ng@axa.com.sg>]  
**Sent:** Monday, 24 February, 2020 8:32 PM  
**To:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Cc:** motor.email <[motor.email@axa.com.sg](mailto:motor.email@axa.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** RE: [EXTERNAL] RE: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/SAW

WITHOUT PREJUDICE

Hi Wai Yin

Which surveyor did you engage to survey the vehicle?

**Regards**

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**Stacey Ng** | Assistant Manager, Motor Claims Department  
AXA Insurance Pte Ltd | 8 Shenton Way, #24-01 AXA Tower, Singapore 068811 | [www.axa.com.sg](http://www.axa.com.sg)  
Email: [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)  
Customer Care No. 1800 8804888



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**From:** Ng Wai Yin <[waiyin.ng@transcab.com.sg](mailto:waiyin.ng@transcab.com.sg)>  
**Sent:** Friday, February 21, 2020 11:07 AM  
**To:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>  
**Cc:** motor.email <[motor.email@axa.com.sg](mailto:motor.email@axa.com.sg)>; 'claims' <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Subject:** [EXTERNAL] RE: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/NPS

Without Prejudice

Dear Stacey

Are there any offer making to us?

Enclosed is our LOD for your easy reference.

Hope to receive your offer soon.

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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Singapore 569111  
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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 31 December, 2019 5:55 PM  
**To:** 'NG Stacey' <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>  
**Cc:** 'motor.doc@axa.com.sg' <[motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)>  
**Subject:** FW: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/NPS

WITHOUT PREJUDICE

Dear Stacey

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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Singapore 569111  
Tel: 6287 6666 Fax: 6287 7764

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**From:** Ng Wai Yin [<mailto:waiyin.ng@transcab.com.sg>]  
**Sent:** Tuesday, 9 April, 2019 2:07 PM  
**To:** 'KUMAR Shailendra' <[shailendra.kumar@axa.com.sg](mailto:shailendra.kumar@axa.com.sg)>  
**Cc:** 'NG Stacey' <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>; 'CST' <[cst@axa.com.sg](mailto:cst@axa.com.sg)>  
**Subject:** RE: Your Ref :SHC5745R AAD1511-152 Our Ref :C0363290MC/NPS

WITHOUT PREJUDICE

Dear Sir/ Mdm

Are there any offer making to us?

Thank You  
Best Regards,  
**Ng Wai Yin**  
Finance Department  
TEL: 6603 1265 Ext.308

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Website: [www.transcab.com.sg](http://www.transcab.com.sg)

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**From:** KUMAR Shailendra [<mailto:shailendra.kumar@axa.com.sg>]  
**Sent:** Thursday, 15 November, 2018 1:03 PM  
**To:** claims <[claims@transcab.com.sg](mailto:claims@transcab.com.sg)>  
**Cc:** NG Stacey <[stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg)>  
**Subject:** Your Ref :SHC5745R Our Ref :C0363290MC/NPS

**ACCIDENT INVOLVING SJX474X AND SHC5745R ON 12/11/2015.**

**Without Prejudice**

We acknowledge receipt of your letter dated 14/11/2018 and the enclosures on 14/11/2018.

We are investigating your client's claim and will reply to you substantively soon.

Meanwhile, kindly hold your hands on the matter.

For future correspondence, please reply to NG Stacey at [stacey.ng@axa.com.sg](mailto:stacey.ng@axa.com.sg).

Regards,  
**Shailendra**

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**From:** claims [<mailto:claims@transcab.com.sg>]

**Sent:** Wednesday, November 14, 2018 1:52 PM

**To:** SG AXA Insurance SM Claims Service Team <[cst@axa.com.sg](mailto:cst@axa.com.sg)>; SG AXA Insurance SM Motor Doc <[motor.doc@axa.com.sg](mailto:motor.doc@axa.com.sg)>

**Cc:** [claims@transcab.com.sg](mailto:claims@transcab.com.sg)

**Subject:** TCS REF: AAD1511-152--Accident involving SJX474X & SHC5745R on 12.11.15

WITHOUT PREJUDICE

Dear Sir/ Madam

We are making a claim against your client SJX 474X.

During that period of time, according to the LTA search car plate of SJX 474X was insured under your company AXA INSURANCE.

Enclosed the GIA report and LOD for your perusal and action.

Kindly forward our claim documents to your case handler to handle our claims.

Hope to receive the offer soon.

Thank You

Best Regards,

**Ng Wai Yin**

Finance Department

TEL: 6603 1265 Ext.308

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