

PAYMENT ADVICE

Your ref: AIG Insurance Vehicle No.

SLL 4942A

Claimant's Vehicle No.

SMA114X

Accident on

20/02/2013

involving vehicle/s No.

along/at

A7 NORTHVALE CONDO (CHOA CHU KANG) CARPARK

BREAKDOWN OF PAYMENT/S

1. Repair Cost S\$

7929.56

Payable to

VOLKSWAGEN CENTRE SINGAPORE
Volkswagen Group Singapore Pte Ltd

2. Loss-of-Use/
Car Rental S\$

\$100 x 7
\$700

Payable to

VOLKSWAGEN CENTRE SINGAPORE
Volkswagen Group Singapore Pte Ltd

3. Medical and
Search Fees S\$

coating: \$180

2

Payable to

VOLKSWAGEN CENTRE SINGAPORE
Volkswagen Group Singapore Pte Ltd

Remarks :

Service Adviser

Contact No./H/P.



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

Our Ref: CC3/AIG20003175/T1ea3

06 MAR 2020

BOEY LAI CHAN SHARON
69 CHO A CHU KANG LOOP
#11-01
SINGAPORE 689672

Dear Sir/Madam,

ACCIDENT INVOLVING SLL 4942A AND SMA 114X ON 20/02/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please note that your No-Claim Discount (NCD)(if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
DID: 6841 6051
FAX: 6741 4108
Email: Ashersng@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

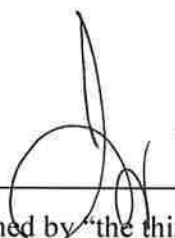
AUTHORIZATION TO ACT
(AIG Asia Pacific - Express Third Party Claim)

I, Ng Siew Beng (the third party claimant")
of Blk 554 Choa Chu Kang Central #12-33 1151 680384 (address), owner
of SMA 114X (vehicle no.) hereby authorize Volkswagen Group Singapore Pte Ltd ("the workshop")
to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for
my vehicle no SMA 114X that was damaged pursuant to the accident which occurred
on 20.2.2020 (date) along Northvale Lando Ckt carpark (location)
involving vehicle no/s SLL 44424 (the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit
and the workshop is further authorized to receive payment further to settlement of my claim with
payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 27 (day) of 02 (month) 2020 (year)



Signed by "the third party claimant"
(with chop if applicable)




Signed by "the workshop"
(with chop)

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident

RELEASE VOUCHER

(AIG Asia Pacific - Express Third Party Claim)

"We/I, VOLKSWAGEN GROUP SINGAPORE PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for S\$ 7,929.56 (Repair Cost), S\$ 630.00 (Loss of Use/~~Rental~~), S\$182.00 (Disbursement) for vehicle no. SMA 114X that was damaged pursuant to the accident which occurred on 20/02/2020 (date) along AT NORTHVALE CONDO (CHOA CHU KANG) CARPARK (location) involving vehicle no/s SLL 4942A. This is pursuant to the inspection conducted on 27/02/2020 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner NG SIEW BENG ("the third party claimant") of vehicle no. SMA 114X make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SMA 114X (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 03 (day) of AUG (month) 20 20 (year)



MTH

Signed by appointed surveyor



81030001
Signed by "the workshop" (with chop)

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Volkswagen



SKODA



Commercial Vehicles

Tax invoice

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Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
NG
SIEW BENG
354 CHOA CHU KANG CENTRAL
#12-331
Singapore 680354

Document no. 12333000677
Document date 31-03-2020
Customer no. 5211043795
Customer GST-ID 201009404M
Dealer 39999
Job order number 2020000650/ 1
Job order date 04-03-2020
Service Advisor PEARLYN CHEONG

License plate	Model code	First registration	VIN	Model	Mileage
SMA114X	3G24JZ	16-07-2018	WVWZZZ3CZJE222540	Passat Comfortline 1.8 TSI 132kW DSG	36,591

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Diagnostic and Programming	1	pcs.	480.00	#1	480.00	513.60
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	280.00	299.60
3G0807217K GRU	Cover For Bumper Primed	1	pcs.	1,486.25	#1	1,486.25	1,590.29
	CD 5/3/2020 sck only 2 pcs						
3G0807050	Guide Piece	1	pcs.	39.51	#1	39.51	42.28
	(bumper bracket RHS) CD 5/3/2020						
3G0998493	1 Set Sensor Brackets	1	pcs.	42.59	#1	42.59	45.57
	XR 4/3/2020						
D 822150A1	Bonding Agent For Plastic	1	pcs.	59.40	#1	59.40	63.56
	XR 4/3/2020						
D 180KU2A1	2k-Plastic Adhesive	1	pcs.	75.94	#1	75.94	81.26
	XR 4/3/2020						
3G0821022B	Fender	1	pcs.	642.60	#1	642.60	687.58
	XR 4/3/2020						
	LABOUR	2	pcs.	840.00	#1	1,680.00	1,797.60
	Spray Painting	2.5	pcs.	800.00	#1	2,000.00	2,140.00
	Wing mirror housing	1	pcs.	624.51	#1	624.51	668.23
	AIG DIRECT SETTLEMENT DOA: 20.2.2020 TP VEH: SLL4942A SURVEYOR: LKK TAUFIKH						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	6,650.80	7%	518.76	7,410.80	7,929.56
Total	760.00	6,650.80		518.76	7,410.80	7,929.56

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9
Singapore 639197
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page	2/2
Document no.	12333000677
Document date	31-03-2020
Customer no.	5211043795
Customer GST-ID	201009404M
Dealer	39999
Job order number	2020000650/ 1
Job order date	04-03-2020
Service Advisor	PEARLYN CHEONG

Company
AIG ASIA PACIFIC INSURANCE P/L
78 Shenton Way
#07-16 AIG Building
Singapore 079120

Customer Details:
Mr
NG
SIEW BENG
354 CHOA CHU KANG CENTRAL
#12-331
Singapore 680354

License plate	Model code	First registration	VIN	Model	Mileage
SMA114X	3G24JZ	16-07-2018	WVWZZZ3CZJE222540	Passat Comfortline 1.8 TSI 132kW DSG	36,591

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.



Payment Invoice

Thank you for choosing SENSHA – No.1 Japan Crystal Coating & Paint Protection Film

Date: 19 July 2018
Invoice
Number: C8-288
Customer 91992435-C8-288
ID:

Description	Qty	Price	Discount	Amount
SENSHA 8 (Eight) Years Crystal Glow	1	\$1,100	40%	\$660
(SENSHA Window Crystal)	1	FOC		FOC
(SENSHA Wheel Crystal)	1	FOC		FOC
(SENSHA Bumper Crystal)	1	FOC		FOC
*FOC – Free of Charge				
Syncshield Door Handle Insert	1 Set	\$80		\$188
-----Last Entry-----				

Bank transfer via 712380146001 OCBC

Total **\$848**
Amount Payable:

□

Company Stamp

Mr Ng ShaoMing
Sensha Customer

SENSHA Singapore

Appointment booking/ Enquires/ Warranty Claims - (M) +65 9727 0001
Marc Yeo (Manager/Detailing Specialist) - (M) +65 8533 4607
Fuji Syuusuke (A.Manager/Detailing Specialist) - (M) +65 9871 9797

Premier @ Kaki Bukit 8 Kaki Bukit Avenue 4, #03-05, Singapore 415875
www.sensha-singapore.com



Invoice

Thank you for choosing SENSHA – No.1 Japan Crystal Coating & Paint Protection Film

Date: 27 March 2020
Invoice Number: C8-288- SMA114X-RR
Customer ID: 91992435-C8-288-
SMA114X-RR

Description	Qty	Price	Discount	Amount
SENSHA 8 (Eight) Years Crystal Glow				
-Front Bumper	1	\$100		
-Right fender	1	\$60		\$180
-Right side mirror	1	\$20		
-----Last Entry-----				

Total Amount Payable:

\$180



Company Stamp

Mr Ng Shao Ming
SENSHA Customer

SENSHA Singapore
Appointment booking/ Enquires/ Warranty Claims – (M) +65 9727 0001

Premier @ Kaki Bukit 8 Kaki Bukit Avenue 4, #03-05, Singapore 415875
www.sensha-singapore.com



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-030760

Date of Request: 21/02/2020

Your Ref No: Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/02/2020
Enquiry By Wong Yen Mei
TP Vehicle No. SLL4942A
Accident Date 20/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
SLL4942A	AIG Asia Pacific Insurance Pte. Ltd.	28/02/2019-27/02/2020	65-6419-3000

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

This is a computer generated document and requires no signature.



RECORDS MANAGEMENT CENTRE

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580

Phone: +65 6224 0010 Fax: +65 6224 0030

Operating Hours: Monday to Friday 9am to 5pm

GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-030760

Date of Request: 21/02/2020

Your Ref No:

Online Purchase

Volkswagen Centre Singapore
247 Alexandra Road
Singapore 159934

Dear Sir/Madam,

Enquiry Date 21/02/2020

Enquiry By Wong Yen Mei

TP Vehicle No. SLL4942A

Accident Date 20/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ [X] GIRO ☐ [] Cash ☐ [] Cheque

Print Received Message

This mail is associated with :

***SMA114X (7234402994SG)**
[SLL4942A]
TP
NG SIEW BENG
Feb 20 2020 10:00PM
[BOEY LAI CHAN SHARON]
Volkswagen Centre Singapore

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 28/07/2020 00:04 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$8741.56) - SMA114X - Claim Handler: Tan, Bennie-WZ

Approved:8741.56:Pls settle at best subject to all billings/docs in order. Separately coating claim subject to surveyor's confirmation it is present at time of survey.